TITLE OF EACH CLASS OF AMOUNT MAXIMUM AGGREGATE AMOUNT OF SECURITIES TO BE TO BE OFFERING PRICE OFFERING REGISTRATION REGISTERED REGISTERED(1) PER SHARE PRICE(2) FEE

Common Stock, \$.01 par

value...... 6,900,000 \$16.00 \$110,400,000 \$37,060(3)

- Includes 900,000 shares of Common Stock that the Underwriters have the option to purchase to cover over-allotments, if any.
- (2) Estimated solely for purposes of determining the registration fee in accordance with Rule 457(a).
- (3) Including \$29,742 of which was paid in connection with the initial filing of the Registration Statement.

THE REGISTRANT HEREBY AMENDS THIS REGISTRATION STATEMENT ON SUCH DATE OR DATES AS MAY BE NECESSARY TO DELAY ITS EFFECTIVE DATE UNTIL THE REGISTRANT SHALL FILE A FURTHER AMENDMENT WHICH SPECIFICALLY STATES THAT THIS REGISTRATION STATEMENT SHALL THEREAFTER BECOME EFFECTIVE IN ACCORDANCE WITH SECTION 8(A) OF THE SECURITIES ACT OF 1933 OR UNTIL THIS REGISTRATION STATEMENT SHALL BECOME EFFECTIVE ON SUCH DATE AS THE COMMISSION, ACTING PURSUANT TO SECTION 8(A), MAY DETERMINE.

### EXPLANATORY NOTE

This registration statement contains a prospectus relating to a public offering in the United States (the "U.S. Offering") of an aggregate of 4,800,000 common shares, par value \$0.01 per share (the "Common Shares"), of Primus Telecommunications Group, Incorporated, together with separate prospectus pages relating to a concurrent offering outside the United States (the "International Offering") of an aggregate of 1,200,000 Common Shares. The complete prospectus for the U.S. Offering follows immediately after this Explanatory Note. After such prospectus are the following alternate pages for the International Offering: a front cover page and a back cover page. All other pages of the prospectus for the U.S. Offering are to be used for both the U.S. Offering and the International Offering. Ten copies of the complete prospectus for each of the U.S. and International Offerings in the exact forms in which they are to be used after effectiveness will be filed with the Securities and Exchange Commission pursuant to Rule 424(b).

Subject to Completion, dated October 11, 1996

**PROSPECTUS** 

6,000,000 SHARES

[INSERT LOGO HERE] COMMON STOCK

All of the shares of Common Stock, par value \$0.01 per share (the "Common Stock"), of Primus Telecommunications Group, Incorporated ("Primus" or the "Company") offered hereby are being offered by the Company. Of the 6,000,000 shares of Common Stock being offered, 4,800,000 shares are being offered initially in the United States and Canada (the "U.S. Offering") by the U.S. Underwriters (as defined in "Underwriting") and 1,200,000 shares are being concurrently offered outside the United States and Canada (the "International Offering") by the International Managers (as defined in "Underwriting" and, together with the U.S. Underwriters, the "Underwriters"). The U.S. Offering and the International Offering are collectively referred to as the "Offering."

Prior to this offering, there has been no public market for the Common Stock of the Company. It is currently estimated that the initial public offering price for the Common Stock will be between \$14.00 and \$16.00 per share. See "Underwriting" for a discussion of the factors considered in determining the initial public offering price. Application has been made to have the Common Stock approved for quotation on the Nasdaq National Market under the symbol "PRTL."

THE SHARES OF COMMON STOCK OFFERED HEREBY INVOLVE A HIGH DEGREE OF RISK.

SEE "RISK FACTORS" BEGINNING ON PAGE 9.

THESE SECURITIES HAVE NOT BEEN APPROVED OR DISAPPROVED BY THE SECURITIES AND EXCHANGE COMMISSION OR ANY STATE SECURITIES COMMISSION NOR HAS THE SECURITIES AND EXCHANGE COMMISSION OR ANY STATE SECURITIES COMMISSION PASSED UPON THE ACCURACY OR ADEQUACY OF THIS PROSPECTUS. ANY REPRESENTATION TO THE CONTRARY IS A CRIMINAL OFFENSE.

Underwriting
Price to Discounts and Proceeds to
Public Commissions(1) Company(2)

Per Share......\$ \$ \$

Total(3)......\$ \$

- (1) The Company has agreed to indemnify the Underwriters against certain liabilities, including liabilities under the Securities Act of 1933, as amended. See "Underwriting."
- (2) Before deducting estimated expenses of \$1,200,000 payable by the Company.
- (3) The Company has granted the Underwriters a 30-day option to purchase up to 900,000 additional shares of Common Stock on the same terms and conditions set forth herein, solely to cover over-allotments, if any. If such option is exercised in full, the total Price to Public, Underwriting Discounts and Commissions and Proceeds to Company will be \$ , \$ and \$ , respectively. See "Underwriting."

The shares of Common Stock offered by this Prospectus are offered by the U.S. Underwriters subject to prior sale, withdrawal, cancellation or modification of the offer without notice, to delivery to and acceptance by the U.S. Underwriters and to certain further conditions. It is expected that delivery of certificates representing the shares of Common Stock will be made at the offices of Lehman Brothers Inc., New York, New York on or about , 1996.

-----

[MAP OF WORLD SHOWING PRIMUS' NETWORK, INCLUDING SWITCH LOCATIONS (OPERATIONAL, UNDER CONSTRUCTION AND PLANNED) AND FIBER LINKS BETWEEN SWITCH LOCATIONS (EXISTING AND PLANNED)]

All references herein to "U.S. dollars," "dollars" or "US\$" are to United States dollars. All references to "A\$" are to Australian dollars, the official currency of Australia. All references to "(Pounds)" are to British pounds, the official currency of the United Kingdom. All references to "Pesos" are to Mexican pesos, the official currency of Mexico. The exchange rate of Australian dollars was A\$1.27 to US\$1.00, of British pounds was (Pounds)0.64 to US\$1.00 and of Mexican Pesos was P\$7.61 to US\$1.00 at October 10, 1996, based on the noon buying rate in New York City for cable transfers in such currencies as certified for customs purposes by the Federal Reserve Bank of New York.

The Consolidated Financial Statements of the Company are presented in accordance with United States generally accepted accounting principles, and amounts originally measured in foreign currencies for all periods presented have been translated into U.S. dollars in accordance with the methodology set forth in Note 2 to the Consolidated Financial Statements of the Company.

#### ADDITIONAL INFORMATION

The Company is not currently subject to the information requirements of the Securities and Exchange Act of 1934, as amended (the "Exchange Act"). As a result of the Offering, the Company will be required to file reports and other information with the Securities and Exchange Commission (the "Commission") pursuant to the informational requirements of the Exchange Act.

The Company has filed with the Commission a Registration Statement on Form S-1 under the Securities Act of 1933, as amended (the "Securities Act"), with respect to the securities offered hereby. As permitted by the rules and regulations of the Commission, this Prospectus, which is part of the Registration Statement, omits certain information, exhibits, schedules and undertakings set forth in the Registration Statement. For further information pertaining to the Company and the securities offered hereby, reference is made to such Registration Statement and the exhibits and schedules thereto. Statements contained in this Prospectus as to the contents or provisions of any documents referred to herein are not necessarily complete, and in each instance, reference is made to the copy of the document filed as an exhibit to the Registration Statement. The Company will issue annual and quarterly reports. Annual reports will include audited financial statements prepared in accordance with accounting principles generally accepted in the United States and a report of its independent auditors with respect to the examination of such financial statements. In addition, the Company will issue to its securityholders such other unaudited quarterly or other interim reports as it deems appropriate.

The Registration Statement may be inspected without charge at the office of the Commission at 450 Fifth Street, N.W., Washington, D.C. 20549. Copies of the Registration Statement may be obtained from the Commission at prescribed rates from the Public Reference Section of the Commission at such address, and at the Commission's regional offices located at 7 World Trade Center, 13th Floor, New York, New York 10048, and at Northwestern Atrium Center, 500 West Madison Street, Suite 1400, Chicago, Illinois 60661. In addition, registration statements and certain other filings made with the Commission through its Electronic Data Gathering, Analysis and Retrieval ("EDGAR") system are publicly available through the Commission's site on the Internet's World Wide Web, located at http://www.sec.gov. The Registration Statement, including all exhibits thereto and amendments thereof, has been filed with the Commission through EDGAR.

IN CONNECTION WITH THIS OFFERING, THE UNDERWRITERS MAY OVER-ALLOT OR EFFECT TRANSACTIONS WHICH STABILIZE OR MAINTAIN THE MARKET PRICE OF THE COMMON STOCK AT A LEVEL ABOVE THAT WHICH MIGHT OTHERWISE PREVAIL IN THE OPEN MARKET. SUCH TRANSACTIONS MAY BE EFFECTED ON THE NASDAQ NATIONAL MARKET OR OTHERWISE. SUCH STABILIZING, IF COMMENCED, MAY BE DISCONTINUED AT ANY TIME.

The following summary is qualified in its entirety by the more detailed information and the financial statements and notes thereto appearing elsewhere in this Prospectus. As used in this Prospectus, except where the context otherwise requires, the terms "Primus" and the "Company" refer to Primus Telecommunications Group, Incorporated and all of its subsidiaries. Investors should carefully consider the information set forth under the heading "Risk Factors." Unless otherwise noted, all information in this Prospectus assumes that the Underwriters' over-allotment option has not been exercised and has been adjusted to give effect to a 3.381-for-1 stock split (the "Stock Split") and the conversion of all outstanding shares of Series A Convertible Preferred Stock ("Series A Stock") of the Company into shares of Common Stock (the "Preferred Stock Conversion"). This Prospectus contains certain statements of a forward-looking nature relating to future events or the future financial performance of the Company. Prospective investors are cautioned that such statements are only predictions and that actual events or results may differ materially. In evaluating such statements, prospective investors should specifically consider the various factors identified in this Prospectus, including the matters set forth under the caption "Risk Factors" that could cause actual results to differ materially from those indicated by such forwardlooking statements.

### THE COMPANY

Primus is a multinational telecommunications company that focuses on the provision of international and domestic long distance services. The Company seeks to capitalize on the increasing business and consumer demand for international telecommunications services generated by the globalization of world economies and the worldwide trend toward deregulation of the telecommunications sector. The Company has targeted North America, Asia-Pacific and Europe as its primary service regions (the "Targeted Regions"). The Company currently provides services in the United States, Australia and the United Kingdom (the "Operating Hubs"), which are the most deregulated countries within the Targeted Regions and which serve as regional hubs for expansion into additional markets within the Targeted Regions. As part of the execution of this strategy, the Company has commenced operations in Mexico and has installed a switch in Canada. The Company expects to expand into additional markets as deregulation occurs and the Company is permitted to offer a full range of switched public telephone services in such markets.

For the year ended December 31, 1995 and the six months ended June 30, 1996, the Company had pro forma net revenue of approximately \$126 million and \$92 million, respectively, after giving effect to the Company's March 1996 acquisition of Axicorp Pty., Ltd. ("Axicorp"), the fourth largest telecommunications provider in Australia. For the three months ended June 30, 1996, the Company had net revenue of approximately \$48 million, of which approximately \$44 million, or 91%, was generated by the Company's Australian operations. As of July 31, 1996, the Company had 221 full-time employees and approximately 24,000 customers.

The Company targets, on a retail basis, small- and medium-sized businesses with significant international long distance traffic and ethnic residential consumers and, on a wholesale basis, other telecommunications carriers and resellers with international traffic. The Company provides a broad array of competitively priced telecommunications services, including international long distance to over 200 countries, domestic long distance, and international and domestic private networks, as well as local switched and cellular services in Australia, prepaid and calling cards in the United States and the United Kingdom and toll-free services in the United States. The Company markets its services through a variety of sales channels, including direct sales, independent agents, direct marketing and associations.

The Company is implementing its international telecommunications network (the "Network") to reduce and control costs, improve service reliability and increase flexibility to introduce new products and services. The Network currently consists of an international gateway switch in Washington, D.C. points-of-presence in New York and London, and leased transmission capacity connecting to the networks of other international and domestic carriers. The Company also has correspondent agreements with the government-owned Postal, Telephone and Telegraph Companies ("PTTs") in India, Iran and Honduras. The Company has installed three additional international gateway switches in Sydney, Melbourne and Toronto, a switch in Brisbane, and has acquired two international gateway switches for installation in New York and Los Angeles and two other switches for installation in Adelaide and Perth, all eight of which are expected to be operational by the end of the first quarter of 1997. The Company expects to acquire an additional switch for installation in London and additional switches and points-of-presence for installation in other major metropolitan areas of the Targeted Regions. The Company expects to connect its gateway switches between Sydney and Los Angeles with a trans-Pacific fiber-optic cable link by the end of the first quarter of 1997. The Company also intends to purchase additional switches and ownership in international fiberoptic cables, install international gateway satellite earth station facilities, lease additional transmission capacity and, where necessary, obtain additional correspondent agreements.

The Company's objective is to become a leading provider of international and domestic long distance voice, data and value-added services to its target customers. The Company's strategy to achieve this objective is to focus on providing a full range of competitively priced, high-quality services in the Targeted Regions. Key elements in the Company's strategy include:

- Focus on Customers with Significant International Long Distance Usage. The Company's primary focus is providing telecommunications services to small- and medium-sized businesses with significant international long distance traffic and to ethnic residential consumers and, on a wholesale basis, to other telecommunications carriers and resellers with international traffic. The Company believes that the international long distance market offers an attractive business opportunity given its size and, as compared to the domestic long distance market, its higher revenue per minute, gross margin and expected growth rate. Although the Company expects to obtain a significant percentage of its revenues from offering international long distance services, the Company currently generates, and expects to continue to generate over the near term, a greater percentage of net revenue from domestic long distance services in an effort to build network traffic more quickly.
- Pursue Early Entry into Selected Deregulating Markets. Primus seeks to be an early entrant into selected overseas deregulating telecommunications markets where it believes there is significant demand for international long distance services, substantial growth and profit potential, and the opportunity to establish a customer base and achieve name recognition. The Company intends to use each Operating Hub as a base to expand into deregulating markets within the Targeted Regions and will focus its expansion efforts on major metropolitan areas with a high concentration of target customers with international traffic. The Company believes that management's international telecommunications experience will assist it in successfully identifying and launching operations in deregulating markets.
- Implement Intelligent International Network. The Company expects that the strategic development of the Network will lead to reduced transmission and other operating costs as a percentage of net revenue, reduced reliance on other carriers and more efficient network utilization. The Network will consist of (i) a global backbone network connecting intelligent gateway switches in the Targeted Regions, (ii) a domestic long distance network presence in each of the Operating Hubs and certain additional countries within the Targeted Regions and (iii) a combination of leased facilities, resale arrangements and correspondent agreements.

- . Deliver Quality Services at Competitive Prices. The Company believes that it delivers high-quality services at competitive prices and provides a high level of customer service. The Company intends to maintain a low-cost structure in order to offer its customers international and domestic long distance services priced below that of its major competitors. In addition, the Company intends to maintain strong customer relationships through the use of trained and experienced service representatives and the provision of customized billing services.
- . Provide a Comprehensive Package of Services. The Company seeks to provide a comprehensive package of services to create "one-stop shopping" for its targeted customers' telecommunications needs, particularly for small- and medium-sized businesses and ethnic residential consumers that prefer a full service telecommunications provider. The Company believes this approach strengthens its marketing efforts and increases customer retention.

The Company acquired Axicorp, the fourth largest telecommunications provider in Australia, in March 1996. Axicorp provides the Company early entry into the deregulating Australian telecommunications market and will serve as the Company's gateway to the Asia-Pacific region. Prior to the acquisition, Axicorp was a switchless reseller of long distance, local switched and cellular services. Since the acquisition, the Company has acquired five switches for use in Australia, which are expected to be operational by the end of the first quarter of 1997, and has focused on increasing the number of higher-margin, higher-volume business customers with significant international long distance traffic. As part of its increasing focus on business customers, the Company is increasing Axicorp's direct sales force and reducing its reliance on marketing through associations. The ongoing transformation of Axicorp's strategy and operations to those of a facilities-based carrier focused on the provision of international and domestic long distance services is an example of the execution of the Company's business model. For the twelve months ended March 31, 1996, Axicorp generated net revenue of approximately \$144 million. The Company acquired Axicorp for \$5.7 million in cash, including transaction costs, 455,000 shares of Series A Stock (convertible into 1,538,355 shares of Common Stock on the date of the Offering) and seller financing consisting of two notes aggregating \$8.1 million. The cash portion of the purchase price was financed through private placements of Common Stock.

Primus was co-founded in 1994 by K. Paul Singh, its Chairman and Chief Executive Officer, who formerly served as Vice President of Marketing for MCI. Mr. Singh previously founded two other telecommunications companies, Overseas Telecommunications, Inc. ("OTI") and the Cygnus Satellite Corporation ("Cygnus"), both of which focused on international telecommunications. OTI and Cygnus were acquired by MCI and PanAmSat, respectively. The executive officers of the Company and several of the other members of its management team have substantial experience in the telecommunications and other related industries, and have served in management positions with companies such as MCI, OTI, IBM and M/A Com (subsequently acquired by Hughes Network Systems, Inc.). See "Management--Executive Officers, Directors and Key Employees."

On July 31, 1996, the Soros/Chatterjee Group (as defined in "Certain Transactions") purchased an equity interest in the Company for an aggregate purchase price of approximately \$16.0 million (the "Private Equity Sale") and, after giving effect to the Offering, will collectively beneficially own 7.3% of the Common Stock. Additionally, on January 12, 1996, Teleglobe USA, Inc. ("Teleglobe"), invested approximately \$1.46 million in the Company and, after giving effect to the Offering, will beneficially own 2.3% of the Common Stock. The net proceeds from the Private Equity Sale are being used to fund operating losses, for working capital, for expansion of the Company's Network and for other general corporate purposes, and the proceeds from the Teleglobe investment were used to partially fund the acquisition of Axicorp. See "Management's Discussion and Analysis of Financial Condition and Results of Operations" and "Certain Transactions."

The Company was incorporated in Delaware in February 1994. The executive offices of the Company are located at 8180 Greensboro Drive, Suite 1100, McLean, Virginia 22102 and its telephone number is (703) 848-4625.

#### THE OFFERING

Common Stock Offered by the

Company

U.S. Offering..... 4,800,000 shares International Offering..... 1,200,000 shares Total..... 6,000,000 shares

Common Stock Outstanding af-

ter the Offering....... 18,028,746 shares (1)
Use of Proceeds............ Up to \$70 million of the net proceeds will be used to expand the Network, including purchasing transmission equipment facilities and support systems, international fiber capacity and satellite earth station facilities for new and existing routes. The remaining net proceeds will be used to fund operating losses and for working capital and other general corporate purposes. The net proceeds also may be used for investments in potential joint ventures, strategic alliances or acquisitions, although the Company is not currently party to any

agreement or understanding relating to any such transaction. See "Use of Proceeds."

Proposed Nasdaq National

Market System Symbol..... PRTL

(1) Excludes 1,635,559 shares of Common Stock which may be issued upon exercise of outstanding options granted pursuant to the Company's employee stock option plan (the "Employee Plan") and the Company's director stock option plan (the "Director Plan," together with the Employee Plan, the "Plans"), and an additional 393,041 shares of Common Stock reserved for issuance pursuant to the Plans. The weighted average exercise price of all outstanding options is \$3.04 per share. Also excludes up to 1,294,566 shares of Common Stock which may be issued upon exercise of certain warrants held by the Soros/Chatterjee Group (the "Soros/Chatterjee") Warrants"), assuming such warrants were to be exercised at an assumed offering price of \$15. The actual number of shares of Common Stock issuable upon exercise of these warrants will be up to 627,899 shares of Common Stock plus an indeterminate number of shares having a fair market value of \$10 million as of the date of exercise. See "Management--Stock Option Plans," "Certain Transactions--Private Equity Sale," "Description of Capital Stock--Warrants" and Notes 8 and 13 to the Consolidated Financial Statements of the Company.

## RISK FACTORS

See "Risk Factors" beginning on page 9 for a discussion of certain information that should be considered by prospective investors.

### SUMMARY UNAUDITED PRO FORMA CONSOLIDATED FINANCIAL DATA

The following table presents summary unaudited pro forma consolidated financial data and certain actual balance sheet data which has been derived from, and should be read in conjunction with, the Company's Unaudited Pro Forma Consolidated Statements of Operations and related notes thereto, the Company's Consolidated Balance Sheets and related notes thereto and with "Management's Discussion and Analysis of Financial Condition and Results of Operations" included elsewhere herein.

PRO FORMA STATEMENT OF OPERATIONS DATA:

	YEAR ENDED DECEMBER 31,	SIX MO , ENDED JU	ONTHS JNE 30,
	1995	1995	1996
		SANDS, EXCEPT SHA SHARE)	
Net revenue	\$ 125,628 114,639	\$ 47,930 43,141	\$ 91,783 83,918
Gross margin Operating expenses: Selling, general and		4,789	7,865
administrative  Depreciation and amortization		879	8,791 1,098
Total operating expenses			9,889
Income (loss) from operations Interest expense Interest income Other income (expense)	(3,808) (885) 132	) (1,466) ) (446) 30	(2,024) (473) 209 (268)
Income (loss) before income taxes  Income taxes	124	(1,882) 68	(2,556) 743
Net income (loss)	\$ (4,685)	) \$ (1,950) ======	\$ (3,299)
Net earnings (loss) per common and common share equivalent	\$ (0.35)	) \$ (0.14)	
Weighted average number of common and common share equivalents outstanding	12,338,313	12,170,846 ======	13,497,468
	A	AS OF JUNE 30, 19	996
		PRO FORMA (1)	
		(IN THOUSANDS)	
BALANCE SHEET DATA: Cash and cash equivalents Total assets Total long-term obligations Stockholders' equity (deficit)	\$ 4,398 62,297 16,929 11,800	78,097 16,929	\$ 102,698 160,597 16,929 110,100

<sup>(1)</sup> After giving effect to the Private Equity Sale.

<sup>(2)</sup> After giving effect to the Private Equity Sale and the sale of 6,000,000 shares of Common Stock offered in the Offering (assuming an initial public offering price of \$15 per share), less underwriting discounts, commissions, and estimated expenses of the Offering payable by the Company.

#### RISK FACTORS

In addition to the other information contained in this Prospectus, the following risk factors should be considered carefully in evaluating the Company and its business before purchasing the shares of the Common Stock offered hereby.

### LIMITED OPERATING HISTORY; ENTRY INTO DEVELOPING MARKETS

The Company was founded in February 1994 and began generating operating revenues in March 1995. Axicorp, the Company's principal operating subsidiary, was acquired in March 1996. The Company has generated only limited net revenue and has limited experience in operating its business. In addition, the Company intends to enter markets where it has limited or no operating experience. Furthermore, in many of the Company's target markets, the Company intends to offer services that have previously been provided only by the local PTT. Accordingly, there can be no assurance that the Company's future operations will generate operating or net income, and the Company's prospects must therefore be considered in light of the risks, expenses, problems and delays inherent in establishing a new business in a rapidly changing industry. See "Selected Financial Data" and "Management's Discussion and Analysis of Financial Condition and Results of Operations."

#### MANAGING RAPID GROWTH

The Company's strategy of continuing its growth and expansion has placed, and is expected to continue to place, a significant strain on the Company management, operational and financial resources and increased demands on its systems and controls. The Company plans to develop the Network by adding switches, cable and satellite facilities, expand its operations within the United States, Australia and the United Kingdom, and expand into selected additional markets within the Targeted Regions when business and regulatory conditions warrant. In order to manage its growth effectively, the Company must continue to implement and improve its operational and financial systems and controls, purchase and utilize other transmission facilities, and expand, train and manage its employee base. Inaccuracies in the Company's forecasts of traffic could result in insufficient or excessive transmission facilities and disproportionate fixed expenses. There can be no assurance that the Company will be able to develop a facilities-based network or expand within its target markets at the rate presently planned by the Company, or that the existing regulatory barriers to such expansion will be reduced or eliminated. As the Company proceeds with its development, there will be additional demands on the Company's customer support, sales and marketing and administrative resources and network infrastructure. There can be no assurance that the Company's operating and financial control systems and infrastructure will be adequate to maintain and effectively manage future growth. The failure to continue to upgrade the administrative, operating and financial control systems or the emergence of unexpected expansion difficulties could materially adversely affect the Company's business, results of operations and financial condition. See "--Dependence on Effective Information Systems."

## HISTORICAL AND FUTURE NET LOSSES

The Company incurred net losses in 1994 and 1995 and had an accumulated deficit of approximately \$6.2 million as of June 30, 1996. Although the Company has experienced net revenue growth in each of its last six quarters, such growth should not be considered to be indicative of future net revenue growth, if any. The Company expects its net losses to increase as the Company uses the proceeds of the Offering to accelerate the expansion of its operations and build-out of the Network. There can be no assurance that the Company's revenue will grow or be sustained in future periods or that the Company will be able to achieve profitability in any future period. See "Management's Discussion and Analysis of Financial Condition and Results of Operations."

## NEED FOR ADDITIONAL FINANCING

The Company believes that the net proceeds from the Offering, together with the net proceeds from the Private Equity Sale, borrowing capacity under an expected line of credit and available capital lease financing will be sufficient to fund the Company's operating losses, capital expenditures and other cash needs for the next

18 months. The Company, however, will need to raise additional capital from public or private equity or debt sources in order to finance its future growth, including financing the further construction of the Network and expanding service within existing markets and to new markets, which can be capital intensive, as well as its unanticipated working capital needs and capital expenditure requirements. Furthermore, the Company may need to raise additional funds in order to take advantage of unanticipated opportunities, including more rapid international expansion or acquisitions of, investments in or strategic alliances with, companies that are complementary to the Company's current operations, or to develop new products or otherwise respond to unanticipated competitive pressures. There can be no assurance that the Company will be able to raise such capital on satisfactory terms or at all. If the Company decides to raise additional funds through the incurrence of debt, it would likely become subject to restrictive financial covenants. In the event that the Company is unable to obtain such additional capital or is unable to obtain such additional capital on acceptable terms, the Company may be required to reduce the scope of its expansion, which could adversely affect the Company's business, results of operations and financial condition and its ability to compete. Additionally, if additional funds are raised through the issuance of equity securities, the percentage ownership of the Company's then current stockholders would be reduced and, if such equity securities take the form of preferred stock, the holders of such preferred stock may have rights, preferences or privileges senior to those of holders of Common Stock. See "Management's Discussion and Analysis of Financial Condition and Results of Operations--Liquidity and Capital Resources" and "Description of Capital Stock--Preferred Stock."

### INTENSE DOMESTIC AND INTERNATIONAL COMPETITION

The long distance telecommunications industry is intensely competitive and is significantly influenced by the marketing and pricing decisions of the larger industry participants. In most countries, the industry has relatively limited barriers to entry with numerous entities competing for the same customers. Customers frequently change long distance providers in response to the offering of lower rates or promotional incentives by competitors. Generally, the Company's customers can switch carriers at any time. The Company believes that competition in all of its markets is likely to increase and that competition in non-United States markets is likely to become more similar to competition in the United States market over time as such non-United States markets continue to experience deregulatory influences. In each of its Targeted Regions, the Company competes primarily on the basis of price (particularly with respect to its sales to other carriers), and also on the basis of customer service and its ability to provide a variety of telecommunications products and services. There can be no assurance that the Company will be able to compete successfully in the future.

Many of the Company's competitors are significantly larger, have substantially greater financial, technical and marketing resources and larger networks than the Company and a broader portfolio of services, control transmission lines and have strong name recognition and loyalty, as well as long-standing relationships with the Company's target customers. In addition, many of the Company's competitors enjoy economies of scale that can result in a lower cost structure for transmission and related costs, which could cause significant pricing pressures within the industry. Several long distance carriers in the United States have recently introduced pricing strategies that provide for fixed, low rates for calls within the United States. Such a strategy, if widely adopted, could have an adverse effect on the Company's results of operations and financial condition if increases in telecommunications usage do not result or are insufficient to offset the effects of such price decreases. The Company's competitors include, among others, AT&T, MCI, Sprint, WorldCom, Frontier and LCI in the United States; Telstra, Optus and AAPT in Australia; and British Telecom, Mercury, AT&T, WorldCom, Sprint and ACC in the United Kingdom. The Company also competes with numerous other long distance providers, some of which focus their efforts on the same customers targeted by the Company. In addition to these competitors, recent and pending deregulation in various countries may encourage new entrants. For example, as a result of the recently enacted Telecommunications Act of 1996 (the "1996 Telecommunications Act") in the United States, once certain conditions are met, Regional Bell Operating Companies ("RBOCs") will be allowed to enter the domestic long distance market, AT&T, MCI and other long distance carriers will be allowed to enter the local telephone services market, and any entity (including cable television companies and utilities) will be allowed to enter both the local service and long distance telecommunications markets. Increased competition in

the United States as a result of the foregoing, and other competitive developments, including entry by Internet service providers into the long-distance market, could have an adverse effect on the Company's business, results of operations and financial condition. See "Management's Discussion and Analysis of Financial Condition and Results of Operations," "Business--Competition" and "Business--Government Regulation."

### DEPENDENCE ON TRANSMISSION FACILITIES-BASED CARRIERS

Telephone calls made by the Company's customers are connected through transmission lines that the Company leases under a variety of arrangements with transmission facilities-based long distance carriers, many of which are, or may become, competitors of the Company. The Company's ability to maintain and expand its business is dependent upon whether the Company continues to maintain favorable relationships with the transmission facilities-based carriers from which the Company leases transmission lines. Although the Company believes that its relationships with carriers generally are satisfactory, the deterioration or termination of the Company's relationships with one or more of those carriers could have a material adverse effect upon the Company's cost structure, service quality, Network diversity, results of operations and financial condition.

Presently, most transmission lines used by the Company are obtained on a percall (or usage) basis, subjecting the Company to the possibility of unanticipated price increases and service cancellations. Currently, usage rates generally are less than the rates the Company charges its customers for connecting calls through these lines. To the extent these variable costs increase, the Company may experience reduced or, in certain circumstances, negative margins for some services. As its traffic volume increases between particular international markets, the Company expects to cease using variable usage arrangements and enter into fixed monthly or longer-term leasing arrangements, subject to obtaining any requisite authority. To the extent the Company does so, and incorrectly projects traffic volume in a particular geographic area, the Company would experience higher fixed costs without the increased revenue. Moreover, certain of the vendors from whom the Company leases transmission lines, including RBOCs and other Local Exchange Carriers ("LECs") in the United States, currently are subject to tariff controls and other price constraints which in the future may be changed. Regulatory proposals are pending that may affect the prices charged by the RBOCs and other LECs to the Company, which could have a material adverse effect on the Company's margins, business, financial condition and results of operations. See "--Potential Adverse Effects of Regulation" and "Business--Government Regulation.

## RISKS ASSOCIATED WITH INTERNATIONAL OPERATIONS

A key component of the Company's strategy is its planned expansion in international markets. In many international markets, the existing carrier will control access to the local networks, enjoy better brand recognition and brand and customer loyalty, and have significant operational economies, including a larger backbone network and correspondent agreements with PTTs. Moreover, the incumbent may take many months to allow competitors, including the Company, to interconnect to its switches within the target market. Pursuit of international growth opportunities may require significant investments for an extended period before returns, if any, on such investments are realized. In addition, there can be no assurance that the Company will be able to obtain the permits and operating licenses required for it to operate, obtain access to local transmission facilities or to market, sell and deliver competitive services in these markets.

In addition to the uncertainty as to the Company's ability to expand its international presence, there are certain risks inherent in doing business on an international level, such as unexpected changes in regulatory requirements, tariffs, customs, duties and other trade barriers, difficulties in staffing and managing foreign operations, problems in collecting accounts receivable, political risks, fluctuations in currency exchange rates, foreign exchange controls which restrict or prohibit repatriation of funds, technology export and import restrictions or prohibitions, delays from customs brokers or government agencies, seasonal reductions in business activity during the summer months in Europe and certain other parts of the world, and potentially adverse tax consequences resulting from operating in multiple jurisdictions with different tax laws, which could materially adversely impact the Company's international operations. A significant portion of the Company's net revenue and expenses is denominated, and is expected to continue to be denominated, in currencies other than U.S.

dollars, and changes in exchange rates may have a significant effect on the Company's results of operations. In addition, the Company's business could be adversely affected by a reversal in the current trend toward deregulation of telecommunications carriers. In Mexico, and in certain other countries into which the Company may choose to expand in the future, the Company may need to enter into a joint venture or other strategic relationship with one or more third parties in order to successfully conduct its operations (often with the PTT or other dominant carrier in a developing country). There can be no assurance that such factors will not have a material adverse effect on the Company's future operations and, consequently, on the Company's business, results of operations and financial condition, or that the Company will not have to modify its current business practices.

#### DEPENDENCE ON EFFECTIVE INFORMATION SYSTEMS

To complete its billing, the Company must record and process massive amounts of data quickly and accurately. While the Company believes its management information system is currently adequate, it will have to grow as the Company's business expands and to change as new technological developments occur. The Company expects to upgrade many of its accounting systems within the upcoming 12-month period. The Company believes that the successful implementation and integration of new information systems and backroom support will be important to its continued growth, its ability to monitor and control costs, to bill customers accurately and in a timely fashion and to achieve operating efficiencies. There can be no assurance that the Company will not encounter delays or cost-overruns or suffer adverse consequences in implementing these systems. See "Business--Management Information and Billing Systems." Any such delay or other malfunction of the Company's management information systems could have a material adverse effect on the Company's business, financial condition and results of operations.

### RISKS OF INDUSTRY CHANGES AFFECTING COMPETITIVENESS AND FINANCIAL RESULTS

The international telecommunications industry is changing rapidly due to deregulation, privatization of PTTs, technological improvements, expansion of telecommunications infrastructure and the globalization of the world's economies. There can be no assurance that one or more of these factors will not vary in a manner that could have a material adverse effect on the Company. In addition, deregulation in any particular market may cause such market to shift unpredictably. There can be no assurance that the Company will be able to compete effectively or adjust its contemplated plan of development to meet changing market conditions.

The telecommunications industry generally is in a period of rapid technological evolution, marked by the introduction of new product and service offerings and increasing satellite transmission capacity for services similar to those provided by the Company. Potential developments that could adversely affect the Company if not anticipated or appropriately responded to include improvements in transmission equipment, development of switching technology allowing voice/data/video multimedia transmission simultaneously and commercial availability of Internet-based domestic and international switched voice/data/video services at prices lower than comparable services offered by the Company. The Company's profitability will depend on its ability to anticipate, access and adapt to rapid technological changes and its ability to offer, on a timely and cost-effective basis, services that meet evolving industry standards. There can be no assurance that the Company will be able to access or adapt to such technological changes at a competitive price, maintain competitive services or obtain new technologies on a timely basis or on satisfactory terms. See "--Intense Domestic and International Competition."

## DEVELOPMENT OF THE NETWORK

The Company has only recently begun operating the Network. The long-term success of the Company is dependent upon its ability to design, implement, operate, manage and maintain the Network, activities in which the Company has limited experience. In expanding the Network, the Company will incur substantial indebtedness and additional fixed operating costs. There can be no assurance that the Network can be completed in a timely manner or operated efficiently. See "Business--Network." Any failure by the Company to properly design, implement, operate, manage or maintain the Network could have a material adverse effect on the Company's

business, results of operations and financial condition. See "Management's Discussion and Analysis of Financial Conditions and Results of Operations" and "Business."

#### DEPENDENCE ON KEY PERSONNEL

The Company is dependent on the efforts of its management team and its key technical, marketing and sales personnel, particularly those of K. Paul Singh, its Chairman and Chief Executive Officer. The loss of services of one or more of these key individuals, particularly Mr. Singh, could materially and adversely affect the business of the Company and its future prospects. The Company has entered into an employment agreement with Mr. Singh, which expires on May 30, 1999. The Company maintains and is the beneficiary under \$10 million of key person life insurance on Mr. Singh, but not on the lives of any other officer or director. The Company's future success will also depend on its ability to attract and retain additional key management, technical and sales personnel required in connection with the growth and development of its business. Competition for qualified employees and personnel in the telecommunications industry is intense, particularly in non-U.S. markets and, from time to time, there are a limited number of persons with knowledge of and experience in particular sectors of the telecommunications industry. There can be no assurance that the Company will be successful in attracting and retaining such executives and personnel. The loss of the services of key personnel, or the inability to attract additional qualified personnel, could have a material adverse effect on the Company's results of operations, development efforts and ability to expand. See "Management."

### POTENTIAL ADVERSE EFFECTS OF REGULATION

As a multinational telecommunications company, Primus is subject to varying degrees of regulation in each of the jurisdictions in which it provides its services. Local laws and regulations, and the interpretation of such laws and regulations, differ significantly among the jurisdictions in which the Company operates. There can be no assurance that future regulatory, judicial and legislative changes will not have a material adverse effect on the Company, that domestic or international regulators or third parties will not raise material issues with regard to the Company's compliance or noncompliance with applicable regulations or that regulatory activities will not have a material adverse effect on the Company. Certain risks regarding the regulatory framework in the principal jurisdictions in which the Company provides its services are briefly described below.

United States. In the United States, the provision of the Company's services is subject to the provisions of the Communications Act of 1934, as amended (the "Communications Act"), the 1996 Telecommunications Act and the Federal Communications Commission (the "FCC") regulations thereunder, as well as the applicable laws and regulations of the various states administered by the relevant state public service commission ("PSC"). The recent trend in the United States, for both federal and state regulation of telecommunications service providers, has been in the direction of reduced regulation. Although this trend facilitates market entry and competition by multiple providers, it has also given AT&T, the largest international and domestic long distance carrier in the United States, increased pricing and market entry flexibility that has permitted it to compete more effectively with smaller carriers, such as the Company. In addition, the recently enacted 1996 Telecommunications Act has opened the Company's U.S. market to increased competition. There can be no assurance that future regulatory, judicial and legislative changes in the United States will not have a material adverse effect on the Company.

Despite recent trends toward deregulation, the FCC and relevant state PSCs continue to exercise extensive authority to regulate ownership of transmission facilities, provision of services and the terms and conditions under which the Company's services are provided. In addition, the Company is required by federal and state law and regulations to file the tariffs listing the rates, terms and conditions of the services it provides. Any failure to maintain proper federal and state tariffs or certification or any finding by the federal or state agencies that the Company is not operating under permissible terms and conditions may result in an enforcement action or investigation, either of which could have a material adverse effect on the Company.

To originate and terminate calls in connection with providing their services, long distance carriers such as the Company must purchase "access" from the LECs or Competitive Local Exchange Carriers ("CLECs").

Access charges represent a significant portion of the Company's cost of revenue and, generally, such access charges are regulated by the FCC. The FCC has informally announced that it intends, in the near future, to undertake a comprehensive review of its regulation of LEC access charges to better account for increasing levels of local competition. Under alternative access charge rate structures being considered by the FCC, LECs would be permitted to allow volume discounts in the pricing of access charges. While the outcome of these proceedings is uncertain, if these rate structures are adopted, many long distance carriers, including the Company, could be placed at a significant cost disadvantage to larger competitors.

The FCC and certain state agencies also impose prior approval requirements on transfers of control, including pro forma transfers of control resulting from corporate reorganizations, and assignments of regulatory authorizations. The FCC also regulates the nature and extent of foreign ownership and foreign carrier affiliations of the Company. Such requirements may delay, prevent or deter a change in control of the Company.

Regulatory requirements pertinent to the Company's operations have recently changed and will continue to change as a result of federal legislation, court decisions, and new and revised policies of the FCC and state public service commissions. Among other things, such changes may alter the ability of the Company to compete with other service providers, to continue providing the same services, or introduce services currently planned for the future. The impact on the Company's operations of any changes in applicable regulatory requirements cannot be predicted.

Australia. In Australia, the provision of the Company's services is subject to federal regulation pursuant to the Telecommunications Act 1991 of Australia (the "Telecom Act") and federal regulation of anticompetitive practices pursuant to the Trade Practices Act 1974. In addition, other federal legislation, various regulations pursuant to delegated authority and legislation, ministerial declarations, codes, directions, licenses, statements of Commonwealth Government policy and court decisions affecting telecommunications carriers also apply to the Company. There can be no assurance that future declarations, codes, directions, licenses, regulations, and judicial and legislative changes will not have a material adverse effect on the Company.

The Australian telecommunications industry continues to undergo deregulation, and it is currently expected that the Australian Government will license additional carriers, including the Company, to own transmission facilities in July 1997. Both Telstra and Optus have requested that the Australian Government defer such date, and there can be no assurance that the deregulatory process will proceed in accordance with the Government's announced timetable. Any delay in such deregulatory process or in the granting of licenses to other entities interested in developing their own transmission facilities in Australia could delay potential price reductions anticipated in a more competitive market place, thereby delaying the Company's access to potentially less expensive transmission and access facilities.

The Australian Telecommunications Authority ("AUSTEL"), as the federal telecommunications regulatory authority, currently has control over a broad range of issues affecting the operation of the Australian telecommunications industry including the licensing of carriers, the promotion of competition, consumer protection and technical matters. As a reseller of domestic, local and long distance service, cellular service, and international service, the Company must comply with the terms of the class license that applies to all service providers until July 1997 or later, if the deregulatory process in Australia is delayed. The Company currently plans to become a licensed general carrier as soon as it is practicable to do so. As a general licensed carrier, the Company will be required to comply with the terms of its own license and would be subject to greater regulatory controls such as in areas of regulation of connectivity, provision of access to service providers, land access and contributions to the net cost of universal service throughout Australia (to provide telecommunications services at reasonable prices to remote sections of that country) applicable to licensed facilities-based carriers.

There can be no assurance that a change in government, in government policy in relation to telecommunications or competition, in AUSTEL's enforcement of the Telecom Act, in government policy for the restructuring of the various regulatory authorities that is expected to occur as part of the July 1997 changes,

or a deferral of the implementation of the Australian Government's deregulation policy (particularly due to current requests for a deferral by Telstra and Optus), will not have a material adverse effect on the Company's business, results of operations or financial condition.

United Kingdom. In the United Kingdom, the provision of the Company's services is subject to and affected by regulations introduced by the U.K. telecommunications regulatory authority, the Office of Telecommunications ("Oftel") under the Telecommunications Act of 1984 (the "U.K. Telecommunications Act"). Since the break up of the U.K. telecommunications duopoly consisting of British Telecom and Mercury in 1991, it has been the stated goal of Oftel to create a competitive marketplace from which detailed regulation could eventually be withdrawn. The regulatory regime currently being introduced by Oftel has a direct and material effect on the ability of the Company to conduct its business. Oftel has imposed mandatory rate reductions on British Telecom in the past, which reductions are expected to continue for the foreseeable future, and this has had, and may continue to have, the effect of reducing the prices the Company can charge its customers. The Company currently holds a license to provide international simple resale ("ISR") services to all international points from the United Kingdom. In addition, the Company (along with approximately 45 other applicants including AT&T, WorldCom, and ACC) has recently made application to the U.K. Secretary for Trade and Industry for a license to provide international facilities-based voice services. Although the Company currently expects such license to be granted by the end of the first quarter of 1997, there can be no assurance that the Company will be granted the license by such time, or at all. Failure to obtain such license would prevent the Company from providing facilitiesbased services in the United Kingdom and would have an adverse effect on the Company's ability to expand its operations. In addition, there can be no assurance that future changes in regulation and government will not have a material adverse effect on the Company's business, results of operations and financial condition.

Other Jurisdictions. The Company currently provides limited services in Mexico and Canada, and intends to expand its operations into other jurisdictions as such markets deregulate and the Company is able to offer a full range of switched public telephone services to its customers. In addition, in countries which enact legislation intended to deregulate the telecommunications sector, there may be significant delays in the adoption of implementing regulations and uncertainties as to the implementation of the deregulatory programs which could delay or make more expensive the Company's entry into such additional markets. The ability of the Company to enter a particular market and provide telecommunications services, particularly in Mexico and other developing countries, is dependent upon the extent to which the regulations in a particular market permit new entrants. In some countries, regulators may make subjective judgments in awarding licenses and permits, without any legal recourse for unsuccessful applicants. In the event the Company is able to gain entry to such a market, no assurances can be given that the Company will be able to provide a full range of services in such market, that it will not have to significantly modify its operations to comply with changes in the regulatory environment in such market, or that any such changes will not have a material adverse effect on the Company's business, results of operations or financial condition.

### CONTROL OF THE COMPANY

After completion of this Offering, the executive officers and directors of the Company will continue to beneficially own 5,118,757 shares of Common Stock, representing 27.8% of the Common Stock, including options to purchase 391,063 shares of Common Stock exercisable on or prior to December 11, 1996. The executive officers and directors have also been granted options to purchase an additional 885,603 shares of Common Stock which vest after December 11, 1996. Of these amounts, Mr. K. Paul Singh, the Company's Chairman and Chief Executive Officer beneficially owns 4,365,030 shares of Common Stock and options to purchase an additional 338,100 shares, none of which vest or are exercisable before December 11, 1996. In addition, the Soros/Chatterjee Group beneficially owns 1,304,099 shares (including warrants to purchase 338,100 shares of Common Stock exercisable on or prior to December 11, 1996) and has the right to acquire an additional 956,466 shares (assuming they exercise their rights to acquire these shares at the time of the consummation of the Offering). As a result, if they act as a group, the executive officers, directors and the Soros/Chatterjee Group will exercise significant influence over such matters as the election of the directors of the Company, amendments

to the Company's charter, other fundamental corporate transactions such as mergers, asset sales, and the sale of the Company, and otherwise the direction of the Company's business and affairs. See "Principal Stockholders" and "Description of Capital Stock."

HOLDING COMPANY STRUCTURE; RELIANCE ON SUBSIDIARIES FOR DIVIDENDS; OWNERSHIP OF AXICORP

Primus is a holding company, the principal assets of which are its operating subsidiaries in the United States, Australia, the United Kingdom and Mexico. As a holding company, the Company's internal sources of funds to meet its cash needs, including payment of expenses, are dividends and other permitted payments from its direct and indirect subsidiaries, as well as its own credit arrangements. The ability of the Company's operating subsidiaries to pay dividends or make other payments to Primus may be restricted by the terms of various credit arrangements entered into by such operating subsidiaries, as well as statutory and other legal restrictions, and such payments may have adverse tax consequences. The failure to pay any such dividends or make any such other payments would restrict Primus's ability to utilize cash flow from one subsidiary to cover shortfalls in working capital at another subsidiary and could otherwise have a material adverse effect upon the Company's business, financial condition and results of operations.

Although the Company is the beneficial owner of 100% of the capital stock of Axicorp, 157,333 shares, or approximately 27%, of such capital stock are registered in the names of certain of the previous shareholders and are pledged in favor of the Company pursuant to a share mortgage. These shares will be released to the Company upon repayment of approximately \$8.1 million, on a discounted basis, in notes issued by the Company as part of the purchase price for Axicorp. Under the terms of the share mortgage, the previous shareholders have no right to vote, participate in the governance of Axicorp, receive dividends or transfer the shares subject to the share mortgage. Although the Company intends to repay the notes at their maturity, any failure by the Company to repay the notes, or any failure by the previous shareholders to deliver the pledged shares upon repayment of the notes, could affect the Company's ownership interest in Axicorp and have an adverse effect on the Company's ability to receive dividends and other distributions from Axicorp. See "Use of Proceeds" and Note 12 to the Consolidated Financial Statements of the Company.

ABSENCE OF PRIOR PUBLIC MARKET; DETERMINATION OF PUBLIC OFFERING PRICE; POSSIBLE VOLATILITY OF STOCK PRICE

Prior to this Offering, there has been no public market for the Common Stock, and there can be no assurance that following this Offering, an active trading market will develop or, if developed, will be maintained. The initial public offering price of the Common Stock offered hereby was determined by negotiations between the Company and the Representatives (as herein defined) of the Underwriters and may bear no relationship to the price at which the Common Stock will trade after completion of this Offering. For factors considered in determining the initial public offering price, see "Underwriting." Historically, the market prices for securities of emerging companies in the telecommunications industry have been highly volatile. After completion of this Offering, the market price of the Common Stock could be subject to significant fluctuations in response to various factors and events, including the liquidity of the market for the Common Stock, variations in the Company's quarterly operating results, regulatory or other changes (both domestic and international) affecting the telecommunications industry generally, announcements of business developments by the Company or its competitors, the addition of customers in connection with acquisitions, changes in the cost of long distance service or other operating costs and changes in general market conditions.

## ANTI-TAKEOVER PROVISIONS

Prior to the completion of this Offering, the Company's Amended and Restated Certificate of Incorporation (the "Certificate of Incorporation") and Amended and Restated By-Laws (the "By-Laws") will be amended to include certain provisions which may have the effect of delaying, deterring or preventing a future takeover or change in control of the Company unless such takeover or change in control is approved by the Company's

Board of Directors. Such provisions may also render the removal of directors and management more difficult. Specifically, the Company's Certificate of Incorporation or By-Laws will be amended to provide for a classified Board of Directors serving staggered three-year terms, restrictions on who may call a special meeting of stockholders and a prohibition on stockholder action by written consent. In addition, the Company's Board of Directors has the authority to issue up to 2,000,000 additional shares of preferred stock (the "Preferred Stock") and to determine the price, rights, preferences, and privileges of those shares without any further vote or actions by the stockholders. The rights of the holders of Common Stock will be subject to, and may be adversely affected by, the rights of the holders of any Preferred Stock that may be issued in the future. The issuance of such additional shares of Preferred Stock, while potentially providing desirable flexibility in connection with possible acquisitions and serving other corporate purposes, could have the effect of making it more difficult for a third party to acquire, or may discourage a third party from attempting to acquire, a majority of the outstanding voting stock of the Company. The Company has no present intention to issue such additional shares of Preferred Stock. In addition, the Company is subject to the anti-takeover provisions of Section 203 of the Delaware General Corporation Law (the "DGCL"), which will prohibit the Company from engaging in a "business combination" with an "interested stockholder" for a period of three years after the date of the transaction in which the person became an interested stockholder unless the business combination is approved in a prescribed manner. The application of Section 203 also could have the effect of delaying or preventing a change of control of the Company. Furthermore, certain provisions of the Company's By-Laws, including provisions that provide that the exact number of directors shall be determined by a majority of the Board of Directors, that vacancies on the Board of Directors may be filled by a majority vote of the directors then in office, though less than a quorum, and that limit the ability of new majority stockholders to remove directors, all of which may have the effect of delaying or preventing changes in control or management of the Company, and which could adversely affect the market price of the Company's Common Stock. Additionally, certain Federal regulations require prior approval of certain transfers of control which could also have the effect of delaying, deferring or preventing a change of control. See "Business--Government Regulations." See "Management--Classified Board of Directors," "Description of Capital Stock" and "Business--Government Regulation.

### SHARES ELIGIBLE FOR FUTURE SALE

Sales of a substantial number of shares of Common Stock in the public market after this Offering could adversely affect the market price of the shares of Common Stock. In addition to the 6,000,000 shares of Common Stock offered hereby which will be freely tradeable, an additional 5,071,500 shares will become eligible for public sale beginning 180 days after the effective date of the Registration Statement of which this Prospectus forms a part (the "Effective Date"), subject to the provisions of Rule 144 promulgated under the Securities Act. The volume limitations of Rule 144 will apply to the sale of all of such shares held by affiliates of the Company. Following this Offering, sales of substantial amounts of shares of Common Stock in the public market, or even the potential for such sales, could adversely affect the prevailing market price of the Common Stock and impair the Company's ability to raise capital through the sale of equity securities. See "Principal Stockholders" and "Shares Eligible for Future Sale."

## DILUTION

Purchasers of Common Stock in this Offering will experience immediate and substantial dilution in pro forma net tangible book value of \$10.13 per share (assuming an initial public offering price of \$15 per share). See "Dilution."

## BENEFITS OF THE OFFERING TO CURRENT STOCKHOLDERS

Upon completion of the Offering, certain benefits will accrue to the current stockholders of the Company, including the creation of a public market for their shares of Common Stock, an increase of \$4.43 in the net tangible book value per share of Common Stock (assuming an initial public offering price of \$15 per share), and ownership of Common Stock in a Company having a substantially lower debt-to-equity ratio than existed prior to completion of the Offering. See "--Dilution."

#### USE OF PROCEEDS

The net proceeds from the Offering will be approximately \$82.5 million (\$95.1 million if the Underwriter's over-allotment option is exercised in full), based on an assumed public offering price of \$15 per share, less underwriting discounts and commissions and estimated expenses payable by the Company. Up to \$70 million of the net proceeds will be used to expand the Network, including purchasing transmission equipment facilities and support systems, international fiber capacity and satellite earth station facilities for new and existing routes. The remaining net proceeds will be used to fund operating losses and for working capital and other general corporate purposes. The net proceeds also may be used for investments in potential joint ventures, strategic alliances or acquisitions, although the Company is not currently party to any agreement or understanding relating to any such transaction.

The Company also may use a portion of the net proceeds to repay certain existing indebtedness as it matures, including A\$9.0 million of indebtedness incurred as a portion of the purchase price for Axicorp, which is non-interest bearing and matures on February 17, 1997, subject to extension at the Company's option for an additional year at the prime rate plus one percent.

The Company believes that the net proceeds from the Offering, together with the net proceeds from the Private Equity Sale, borrowing capacity under an expected line of credit and available capital lease financing, will be sufficient to fund the Company's operating losses, capital expenditures and other cash needs for the next 18 months. The Company is currently in discussions to obtain a line of credit to provide it with additional liquidity, although no assurance can be given that such a line of credit can be obtained on satisfactory terms, if at all. See "Management's Discussion and Analysis of Financial Condition and Results of Operations--Liquidity and Capital Resources."

Pending use of the net proceeds for the above purposes, the Company intends to invest such funds in short-term investment grade securities or shares of investment companies investing primarily in such securities.

The pro forma net tangible book value of the Company at June 30, 1996 was \$5.3 million, or \$0.44 per share of Common Stock. "Net tangible book value" per share represents the amount of total tangible assets of the Company reduced by the amount of its total liabilities and divided by the total number of shares of Common Stock outstanding. The pro forma net tangible book value per share as of June 30, 1996 gives effect to the Private Equity Sale, Preferred Stock Conversion and Stock Split. Without taking into account any other change in such pro forma net tangible book value after June 30, 1996, other than to give effect to the sale by the Company of 6,000,000 shares of Common Stock offered hereby at an assumed public offering price of \$15 per share and the receipt of the estimated net proceeds therefrom, the pro forma as adjusted net tangible book value of the Company at June 30, 1996 would have been approximately \$87.8 million, or \$4.87 per share of Common Stock. This represents an immediate increase in such pro forma net tangible book value of \$4.43 per share of Common Stock to existing stockholders and an immediate dilution of \$10.13 per share of Common Stock to persons purchasing shares at the public offering price ("New Investors").

The following table illustrates this per share dilution:

Assumed initial public offering pricePro forma net tangible book value per share at June 30,		\$15.00
1996 Increase attributable to New Investors	\$0.44 4.43	
Pro forma as adjusted net tangible book value per share after		
this Offering		4.87
Dilution in pro forma net tangible book value per share to New		440 40
Investors		\$10.13
		======

The following table summarizes, on a pro forma as adjusted basis as of June 30, 1996, the differences between the existing holders of Common Stock, including as a result of the Private Equity Sale and the Preferred Stock Conversion, and the New Investors with respect to the number of shares of Common Stock purchased from the Company, the total consideration to the Company and the average price per share paid:

	SHARES PURCHASED		TOTAL CONSID	AVERAGE	
				PRICE PER	
	NUMBER	PERCENT	AMOUNT	PERCENT	SHARE
Existing Stockholders	12,028,746	66.7%	\$ 29,241,328	24.5%	\$ 2.43
New Investors	6,000,000	33.3	90,000,000	75.5	\$15.00
Total	18,028,746	100%	\$119,241,328	100%	
	========	====	=========	====	

The above computations assume no exercise of any outstanding options or warrants. At June 30, 1996, there were outstanding options to purchase 1,635,559 shares of Common Stock at a weighted average exercise price of \$3.04 per share. Additionally, on July 31, 1996, the Company issued the Soros/Chatterjee Warrants, which may be exercised for up to 1,294,566 shares of Common Stock, assuming such warrants were exercised on the date of the Offering at an assumed offering price of \$15. The actual number of shares of Common Stock issuable upon exercise of the Soros/Chatterjee Warrants will be up to 627,899 shares plus an indeterminate number of shares having a fair market value of \$10 million as of the date of exercise. To the extent outstanding options or the Soros/Chatterjee Warrants are exercised, there will be further dilution to new investors. See "Certain Transactions--Private Equity Sale," "Management--Stock Option Plans" and Notes 8 and 13 to the Consolidated Financial Statements of the Company.

To date, the Company has not paid any dividends on its capital stock. The Company currently intends to retain any future earnings to fund operations and the continued development of its business and, therefore, does not anticipate paying any cash dividends on its Common Stock in the foreseeable future. Future cash dividends, if any, will be determined by the Board of Directors, and will be based upon the Company's earnings, capital requirements, financial condition and other factors deemed relevant by the Board of Directors. The Company is currently in discussions to obtain a \$25 million line of credit, the agreements relating to which can be expected to include limitations on or prohibitions against the Company's ability to pay dividends.

#### CAPITALIZATION

The following table sets forth as of June 30, 1996: (i) the actual capitalization of the Company; (ii) the pro forma capitalization of the Company after giving effect to the Stock Split, the Private Equity Sale and the Preferred Stock Conversion; and (iii) the pro forma as adjusted capitalization of the Company after giving effect to the Stock Split, Private Equity Sale, the Preferred Stock Conversion, and the sale of 6,000,000 shares of Common Stock offered by the Company hereby (assuming an initial public offering price of \$15 per share), less underwriting discounts, commissions, and estimated expenses of the Offering payable by the Company, and the application of the estimated net proceeds therefrom. This table should be read in conjunction with "Management's Discussion and Analysis of Financial Condition and Results of Operations" and the Consolidated Financial Statements of the Company and notes thereto included elsewhere in this Prospectus.

	,	JUNE 30, 19	96
	ACTUAL	PRO FORMA	PRO FORMA AS ADJUSTED
		(IN THOUSAN	DS)
Cash and cash equivalents	\$ 4,398	\$20,198 ======	\$102,698 ======
Long-term obligations due within one year Long-term obligationsStockholders' Equity:		\$10,627 6,302	. ,
Preferred Stock, \$.01 par value2,455,000 shares authorized: Series A Convertible Preferred Stock455,000 shares authorized, issued and outstanding; none issued and outstanding pro forma and pro forma as adjusted	5		
Common Stock, \$.01 par value35,348,355 shares authorized; 9,524,392, 12,028,746, and 18,028,746 shares actual, pro forma and pro forma as adjusted, respectively, issued and	Ū		
outstanding(1)	95 17,985 (6,235) (50)	33,765 (6,235) (50)	(6,235) (50)
Total stockholders' equity	11,800	27,600	110,100
Total capitalization	\$28,729 =====		\$127,029 ======

<sup>(1)</sup> Excludes 1,690,500 and 338,100 shares reserved for issuance under the Employee Plan and Director Plan, respectively, of which options to purchase 1,432,699 and 202,860 shares, respectively, have been granted and are outstanding as of June 30, 1996. Also excludes 1,294,566 shares which may be issued under the Soros/Chatterjee Warrants assuming such warrants were exercised on the date of the Offering at an assumed offering price of \$15. The actual number of shares of Common Stock issuable upon exercise of the Soros/Chatterjee Warrants will be up to 627,899 shares plus an indeterminate number of shares having a fair market value of \$10 million as of the date of exercise. See "Management-Stock Option Plans" and "Description of Capital Stock--Warrants."

#### SELECTED FINANCIAL DATA

The following selected financial data should be read in conjunction with the financial statements and the notes thereto contained elsewhere herein and with "Management's Discussion and Analysis of Financial Condition and Results of Operations." The statements of operations data for the Company for the period from the Company's inception on February 4, 1994 to December 31, 1994 and the year ended December 31, 1995, and the balance sheet data as of December 31, 1994 and 1995 have been derived from the financial statements of the Company, which have been audited by Deloitte & Touche LLP, independent auditors. The historical financial data for the Company for the six month periods ended June 30, 1995 and 1996 have been derived from the Company's unaudited financial statements which, in the opinion of management, include all significant normal and recurring adjustments necessary for a fair presentation of the financial position and results of operations for such unaudited period. The historical data for the Company for the six month period ended June 30, 1996 include the historical results of Axicorp from March 1, 1996 (the date of acquisition). The statements of operations data for Axicorp for the nine month period ended March 31, 1995 and the twelve months ended March 31, 1996 have been derived from the financial statements of Axicorp, which have been audited by Price Waterhouse, independent chartered accountants. The historical financial data for Axicorp for the period from Axicorp's inception on September 17, 1993 to June 30, 1994 has been derived from Axicorp's unaudited financial statements which, in the opinion of management, include all significant normal and recurring adjustments necessary for a fair presentation of the financial position and results of operations for such unaudited period.

	AXICORP	•		THE COM	
	THROUGH JUNE 30, 1994	NINE MONTHS ENDED MARCH 31, 1995	TWELVE MONTHS ENDED MARCH 31, 1996	INCEPTION THROUGH DECEMBER 31, 1994	YEAR ENDED DECEMBER 31, 1995
				AND PER SHARE	
STATEMENT OF OPERATIONS DATA:					
Net revenue	\$12,587	\$44,797	\$144,345	\$	\$ 1,167
Cost of revenue	11,366	40,405	131,712		1,384
Gross margin (deficit) Operating expenses: Selling, general and	1,221	4,392			(217)
administrative	1,313	4,277	11,558	557	2,024
Depreciation and amortization	5	43	235	12	160
Total operating expenses	1,318	4,320	11,793	569	2,184
Income (loss) from operations	(97)	72 	840 	(569)	. , ,
Interest expenseInterest income		30	219	(13) 5	(59) 35
Other income (expense)					
Income (loss) before income taxes	(97)	102	1,059	(577)	(2,425)
Income taxes	(97)	4	492	(377)	(2,423)
Net income (loss)	\$ (97) ======	\$ 98 ======	\$ 567 ======	\$ (577) =======	,
Net loss per common and common share					
equivalents				\$ (.04)	, ,
Weighted average number of common and				=======	=======
common share equivalents outstanding				10,014,032	
	THE CO	MPANY			
	SIX MO				
	END JUNE	ED			
	1995	1996			
CTATEMENT OF ODERATIONS DATA.					
STATEMENT OF OPERATIONS DATA: Net revenue	\$ 221	\$ 65,415			
Cost of revenue	203	60,162			
Gross margin (deficit) Operating expenses: Selling, general and	18	5, 253			
administrative  Depreciation and amortization	714 65	6,707 798			
Total operating expenses	779	7,505			
Income (loss) from operations Interest expense	(761) (33)	(2,252) (335)			

85

(268)

(2,770)

(793)

Interest income.....

Other income (expense).....

Income (loss) before income taxes.....

Income taxes		462
Net income (loss)		) \$ (3,232)
Net loss per common and common share equivalents	\$ (.06)	) \$ (.23) ======
Weighted average number of common and common share equivalents outstanding	12,170,846	13,497,468
•	========	=======
		THE COMPANY
	DECEM	BER 31, JUNE 30,
	1994	1995 1996
	(:	IN THOUSANDS)
BALANCE SHEET DATA: Cash and cash equivalents Total assets Total long-term obligations. Stockholders' equity (deficit)	487 13	\$ 2,296 \$ 4,398 5,042 62,297 528 16,929 2,562 11,800

#### UNAUDITED PRO FORMA CONSOLIDATED STATEMENTS OF OPERATIONS

The following unaudited pro forma consolidated statements of operations data give effect to the March 1, 1996 acquisition of Axicorp in each case as if it occurred on January 1, 1995. The unaudited pro forma consolidated statement of operations data for the six months ended June 30, 1996 includes the operations of the Company for the six months ended June 30, 1996, which includes the results of operations of Axicorp since March 1, 1996 (the date of acquisition) and the operations of Axicorp for the months of January and February 1996. The unaudited pro forma consolidated statement of operations data for the six months ended June 30, 1995 includes the results of operations of the Company and of Axicorp for six months ended June 30, 1995. The unaudited consolidated pro forma statement of operations data for the year ended December 31, 1995 includes the results of operations data of the Company and Axicorp for the year ended December 31, 1995.

The unaudited pro forma consolidated statements of operations are presented for informational purposes only and are not necessarily indicative of the results of operations that would have been achieved had the acquisition of Axicorp been completed as of the beginning of the periods presented, nor are they necessarily indicative of the Company's future results of operations. The unaudited pro forma consolidated statements of operations should be read in conjunction with the historical financial statements of the Company and Axicorp, including the related notes thereto.

## PRIMUS TELECOMMUNICATIONS GROUP, INCORPORATED AND SUBSIDIARIES

# UNAUDITED PRO FORMA CONSOLIDATED STATEMENTS OF OPERATIONS FOR THE SIX MONTHS ENDED JUNE 30, 1996

PRO FORMA

	THE COMPANY(1)		ADJUSTMENTS RELATED TO ACQUISITION(3)	
	(IN THOUSAN		SHARE AND PER S	
Net revenue Cost of revenue		\$26,368 23,756		\$ 91,783 83,918
Gross margin Operating expenses: Selling, general and admin-				7,865
istrative  Depreciation and amortiza-	6,707	2,084		8,791
tion	798	48	252	1,098
Total operating expenses	7,505	2,132	252	9,889
Income (loss) from operations	(335) 85	 124	(252) (138)  	(2,024) (473) 209 (268)
Income (loss) before income taxes	, ,	281	(390) 	(2,556) 743
Net income (loss)		\$ 323	\$(390) =====	\$ (3,299)
Net loss per common and common share equivalents				\$ (.23) ======
Weighted average number of common and common share equivalents outstanding	13,497,468			13,497,468

<sup>(1)</sup> Reflects the historical results of operations of the Company for the six months ended June 30, 1996, including Axicorp's operations from March 1, 1996 (acquisition date) to June 30, 1996, as set forth in the Consolidated Financial Statements of the Company appearing elsewhere in this Prospectus.

Increase in amortization of the excess of cost over fair value of net assets acquired related to the purchase of Axicorp (computed using the straight line method over thirty years--represents two months)

Increase in amortization of the value associated with the customer list acquired related to the purchase of Axicorp (computed using the estimated run-off of the customer base (approximately five years)--represents two months)

epresents two months)

The pro forma adjustment to increase interest expense relates to the issuance of notes payable of \$8,110 related to the acquisition of Axicorp--represents two months

The pro forma adjustment to the income tax provision is zero as a valuation reserve was applied in full to the tax benefit associated with the pro forma net loss before income taxes.

\$100

152 ----\$252

====

\$138 ====

<sup>(2)</sup> Reflects the historical results of operations of Axicorp for the months of January and February 1996.(3) The pro forma adjustments to depreciation and amortization reflect the

<sup>(3)</sup> The pro forma adjustments to depreciation and amortization reflect the following:

## PRIMUS TELECOMMUNICATIONS GROUP, INCORPORATED AND SUBSIDIARIES

# UNAUDITED PRO FORMA CONSOLIDATED STATEMENTS OF OPERATIONS FOR THE SIX MONTHS ENDED JUNE 30, 1995

PRO FORMA

	THE COMPANY(1)	AXICORP(2)	ADJUSTMENTS RELATED TO ACQUISITION(3)	AS ADJUSTED
	(IN THOUSANI	OS, EXCEPT	SHARE AND PER S	SHARE DATA)
Net revenue Cost of revenue		\$47,709 42,938		\$ 47,930 43,141
Gross margin Operating expenses: Selling, general and admin-				4,789
istrative  Depreciation and amortiza-	714	4,662		5,376
tion	65	58	756	879
Total operating expenses	779	4,720	756 	6,255
Income (loss) from operations	(33)	51  29 	(756) (413) 	(1,466) (446) 30
Income (loss) before income taxes		80 68	(1,169) 	(1,882) 68
Net income (loss)	\$ (793) ======		\$(1,169) ======	
Net loss per common and common share equivalents	\$ (.06)			\$ (.14) ======
Weighted average number of common and common share equivalents outstanding	12,170,846			12,170,846

<sup>(1)</sup> Reflects the historical results of operations of the Company for the six months ended June 30, 1995, as set forth in the Consolidated Financial Statements of the Company appearing elsewhere in this Prospectus.

Increase in amortization of the excess of cost over fair value of net assets acquired related to the purchase of Axicorp (computed using the straight line method over thirty years--represents six months)

months)
Increase in amortization of the value associated with the customer list acquired related to the purchase of Axicorp (computed using the estimated run-off of the customer base (approximately five years)--represents six months)

\$756 ====

\$300

456

The pro forma adjustment to increase interest expense relates to the issuance of notes payable of \$8,110 related to the acquisition of Axicorp--represents six months

\$413 ====

The pro forma adjustment to income tax provision is zero as a valuation reserve was applied in full to the tax benefit associated with the pro forma net loss before income taxes.

<sup>(2)</sup> Reflects the historical results of operations of Axicorp for the six months ended June 30, 1995.

<sup>(3)</sup> The pro forma adjustments to depreciation and amortization reflect the following:

## PRIMUS TELECOMMUNICATIONS GROUP, INCORPORATED AND SUBSIDIARIES

# UNAUDITED PRO FORMA CONSOLIDATED STATEMENTS OF OPERATIONS YEAR ENDED DECEMBER 31, 1995

PRO FORMA

	THE	\	ADJUSTMENTS RELATED TO ACQUISITION(3	) AS ADJUSTED
	(IN THOUS	ANDS, EXCEPT	SHARE AND PER	SHARE DATA)
Net revenue Cost of revenue		113,255		\$ 125,628 114,639
Gross margin (deficit) Operating expenses: Selling, general and admin-				10,989
istrative  Depreciation and amortiza-		10,931		12,955
tion		169		1,842
Total operating expenses	2,18		1,513	
Income (loss) from operations	(59 3!	9)	(826)	(3,808) (885) 132
Income (loss) before income taxes		5) 203	(2,339)	(4,561) 124
Net income (loss)		5) \$ 79 = ======		
Net loss per common and common share equivalents		3)		\$ (.35) ======
Weighted average number of common and common share equivalents outstanding	12,338,313			12,338,313

<sup>(1)</sup> Reflects the historical results of operations of the Company for the year ended December 31, 1995 as set forth in the Consolidated Financial Statements of the Company appearing elsewhere in this Prospectus.

Increase in amortization of the excess of cost over fair value of net assets acquired related to the purchase of Axicorp (computed using the straight line method over thirty years--represents twelve months).

Increase in amortization of the value associated with the customer list acquired related to the purchase of Axicorp (computed using the estimated run-off of the customer base (approximately five years)--represents twelve months)

\$1,513 =====

913

\$ 600

The pro forma adjustment to interest expense relates to the issuance of notes payable of \$8,110 related to the acquisition of Axicorp--represents twelve months

\$ 826 =====

The pro forma adjustment to the income tax provision is zero as a valuation reserve was applied in full to the tax benefit associated with the pro forma net loss before income taxes.

<sup>(2)</sup> Reflects the historical results of operations of Axicorp for the year ended December 31, 1995.

<sup>(3)</sup> The pro forma adjustments to depreciation and amortization reflect the following:

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion and analysis should be read in conjunction with the financial statements and notes thereto contained elsewhere in this Prospectus.

#### OVERVIEW

Primus is a multinational telecommunications company that focuses on the provision of international and domestic long distance services. The Company seeks to capitalize on the increasing business and consumer demand for international telecommunications services generated by the globalization of the world's economies and the worldwide trend toward deregulation of the telecommunications sector. The Company has targeted North America, Asia-Pacific and Europe as its primary service regions. The Company currently provides services in the United States, Australia and the United Kingdom, which are the most deregulated countries within the Targeted Regions and which serve as regional hubs for expansion into additional markets within the Targeted Regions. As part of the execution of this strategy, the Company has commenced operations in Mexico and has installed a switch in Canada. The Company expects to expand into additional markets as deregulation occurs and the Company is permitted to offer a full range of switched public telephone services in such markets.

The Company was founded in February 1994 and through the first half of 1995 was a development stage enterprise involved in various start-up activities including raising capital, obtaining licenses, acquiring equipment, leasing space, developing markets and recruiting and training personnel. The Company began generating revenue during March 1995. On March 1, 1996 the Company acquired Axicorp, the fourth largest telecommunications provider in Australia. The acquisition of Axicorp has had a material effect on the Company's results of operations for the six months ended June 30, 1996. The Company's Australian operations generated approximately \$44.0 million, or 91%, of the Company's net revenue for the three months ended June 30, 1996. The acquisition of Axicorp furthers the Company's objectives by providing a substantial customer base and significant hub location in the Asia-Pacific market.

The Company is investing substantial resources to transform Axicorp's strategy and operations to those of a facilities-based carrier focused on the provision of international and domestic long distance services. Prior to the acquisition, Axicorp was a switchless reseller of long distance, local and cellular service. Since the acquisition, the Company has acquired five switches for use in Australia, all of which are expected to be operational by the end of the first quarter of 1997, and has focused on increasing the number of higher-margin, higher-volume business customers with significant international long-distance traffic. Since the acquisition of Axicorp, the Company has spent approximately \$4 million to implement its Network in Australia, including the purchase of switches, and anticipates that, of the up to \$70 million of net proceeds currently anticipated to be spent for building the Network over the next 18 months, approximately 30% will be spent in Australia. As part of its increasing focus on business customers, the Company is increasing the direct sales force of Axicorp and lessening its reliance on marketing through associations. The Company has experienced and expects to continue to experience lower gross margin as a percentage of net revenue for Axicorp's local switched and cellular services, as compared to long distance services.

Net revenue is derived from the number of minutes billed by the Company and is recorded upon completion of calls. The Company generally prices its services at a savings compared to the major carriers operating in the Targeted Regions, which allows the Company to offer competitive pricing to its customers. In Australia, net revenue is currently derived approximately equally from the provision of long distance and from the provision of local and cellular services, primarily to a broad mix of small- and medium-sized businesses. The Company's net revenue in the United States is derived from carrying a mix of business, consumer and wholesale carrier long distance traffic. In the United Kingdom, net revenue is derived from the provision of long distance services, primarily to ethnic residential consumers, as well as to small- and medium-sized businesses. The Company intends to generate net revenue from internal growth through focused sales and marketing efforts on a retail basis

toward small- and medium-sized businesses with significant international long distance traffic and ethnic residential consumers and, on a wholesale basis, to other telecommunications carriers and resellers with international traffic in the Targeted Regions.

Prices in the long distance industry in the United States and the United Kingdom have declined in recent years and as competition continues to increase, the Company believes that prices are likely to continue to decrease. Additionally, the Company believes that because deregulatory influences only recently have begun to affect non-U.S. and non-U.K. telecommunications markets, the deregulatory trend in such markets is expected to result in greater competition which could adversely affect net revenue per minute and gross margin as a percentage of net revenue. The Company believes, however, that such decreases in prices will be at least partially offset by increased telecommunications usage and decreased costs.

Cost of revenue is primarily comprised of costs incurred from other domestic and foreign telecommunications carriers to access, transport and terminate calls. The majority of the Company's cost of revenue is variable, based upon the number of minutes of use, with transmission and termination costs being the Company's most significant expense. As the Company increases the portion of traffic transmitted over its own facilities, cost of revenue increasingly will reflect lease, ownership and maintenance costs of the Network. In order to manage such costs, the Company pursues a flexible approach with respect to Network expansion. The Company initially obtains transmission capacity on a variable-cost, per-minute leased basis, next acquires additional capacity on a fixed-cost basis when traffic volume makes such a commitment cost-effective, and ultimately purchases and operates its own facilities only when traffic levels justify such investment. The Company also seeks to lower its cost of revenue through (a) optimizing the routing of calls over the least cost routing, (b) increasing volumes on its fixed cost leased lines, thereby spreading the allocation of fixed costs over a larger number of minutes, (c) negotiating lower variable usage based costs with domestic and foreign service providers and negotiating additional and lower cost correspondent agreements with foreign PTTs, and (d) continuing to expand the Network when traffic volumes justify such investment. See "Risk Factors--Managing Rapid Growth" and "Business--Network.'

Typical of the long distance telecommunications industry, the Company generally realizes a higher gross margin as a percentage of net revenue on its international compared to its domestic long distance services and expects to realize a higher gross margin as a percentage of net revenue on its retail services compared to those realized on its wholesale services. In addition, the Company generally realizes a higher gross margin as a percentage of net revenue on its long distance services as compared to those realized on local switched and cellular services. Although, after giving effect to the acquisition of Axicorp, the Company's wholesale services represent only a small percentage of its net revenue, the Company expects such services to represent a significantly larger percentage of net revenue over time. While wholesale services generate a lower gross margin as a percentage of net revenue than retail services, the additional traffic volume of such wholesale customers improves the utilization of the Network and allows the Company to obtain greater volume discounts from its suppliers than it otherwise would realize. The Company's overall gross margin as a percentage of net revenue may fluctuate in the future based on its relative volumes of international versus domestic long distance services and wholesale versus retail long distance services.

Selling, general and administrative expenses are comprised primarily of salaries and benefits, commissions, occupancy costs, sales and marketing expenses, advertising and administrative costs. These expenses have been increasing over the past year, which is consistent with the development stage nature of the Company, expansion of the United States and United Kingdom operations, and the transformation of Axicorp's operations. The Company expects this trend to continue and believes that additional selling, general and administrative expenses will be necessary to support the expansion of sales and marketing efforts and operations.

Since its inception, the Company has made, and expects to continue to make, significant investments in the development of its operations in its Targeted Regions and the development and expansion of the Network. The costs of developing its operations and expanding the Network, including the purchase and installation of switches, sales and marketing expenses and other organizational costs, are significant. In addition, increased

capital investment activity in the future can be expected to affect the Company's operating results in the near term due to increased depreciation charges and interest expense in connection with borrowings to fund such expenditures, which costs will be incurred in advance of the realization of the expected improvements in operating results from such investments. Such costs and investment activity have resulted in negative cash flows and operating losses for the Company on an historical basis, which are expected to continue to increase in the near future as the Company uses the proceeds of the Offering to accelerate the expansion of its business and the build-out of the Network. The Company currently anticipates spending approximately \$70 million on the improvement and expansion of the Network during the next 18 months. See "--Liquidity and Capital Resources" and "Use of Proceeds."

Although the Company's functional currency is the U.S. dollar, the majority of the Company's net revenue is derived from its sales and operations outside the United States. On a pro forma basis, approximately 94% and 99% of the Company's net revenue was earned, and approximately 91% and 97% of the Company's operating costs was incurred, in currencies other than the U.S. dollar for the six months ended June 30, 1996 and the year ended December 31, 1995, respectively. In the future, the Company expects to continue to derive the majority of its net revenue and incur the majority of its operating costs outside the United States and changes in exchange rates may have a significant effect on the Company's results of operations. The Company historically has not engaged, and does not currently contemplate engaging, in hedging transactions to mitigate foreign exchange risks. See "Risk Factors--Risks Associated with International Operations."

#### RESULTS OF OPERATIONS

As a result of the Company's acquisition of Axicorp on March 1, 1996 and the development stage nature of the Company in the first quarter of 1995, the Company believes that a comparison of the historical results of operations for the six-month periods ended June 30, 1995 and 1996 is not meaningful and that such results are not necessarily indicative of results for any future period. Accordingly, the historical results of operations are supplemented with a more extensive discussion of the pro forma results of operations for the six months ended June 30, 1995 and 1996 and the pro forma quarterly results of operations for each of the six quarters in the period ended June 30, 1996, which results give effect to the acquisition of Axicorp as if it had occurred on January 1, 1995. A discussion of the Company's historical results of operations for the six months ended June 30, 1995 and 1996, the period from inception (February 4, 1994) through December 31, 1994 and the year ended December 31, 1995, and a discussion of Axicorp's historical results of operations for the years ended March 31, 1995 and 1996 follow the discussion of the Company's pro forma results of operations.

28

•

Results of Operations for the Six Months Ended June 30, 1996 Compared to the Six Months Ended June 30, 1995

The following table presents certain items from the Company's Unaudited Pro Forma Consolidated Statements of Operations:

	VEAD EN			D JUNE 30	,	
	DECEMBER 31	YEAR ENDED DECEMBER 31, 1995				
		%	\$ %		\$	%
	(IN THO	USANDS, EX				
Net revenue Cost of revenue		91.3	43,141	90.0		91.4
Gross margin Operating expenses: Selling, general and	10,989					
administrative  Depreciation and amor-	12,955	10.3	5,376	11.2	8,791	9.6
tization	1,842					
Total operating expenses	14,797					
Income (loss) from operations Interest expense Interest income Other income (expense)		(0.7)	(446) 30 	(0.9) 0.1 	(473) 209	(0.5) 0.2
Income (loss) before income taxes	(4,561) 124		(1,882) 68	(3.9) 0.1	(2,556) 743	(2.8)
Net income (loss)		(3.7)%	\$(1,950)	(4.1)%		

Net revenue increased 92%, or \$43.9 million, from \$47.9 million for the six months ended June 30, 1995 to \$91.8 million for the six months ended June 30, 1996. The Australian net revenue increased 80%, or \$37.9 million, from \$47.7 million to \$85.6 million. The increase was attributable to growth in minutes of traffic primarily from business customers, as well as an increased number of cellular customers. Non-Australian net revenue was \$6.2 million for the six months ended June 30, 1996 as compared to minimal revenue of \$0.2 million for the six months ended June 30, 1995. The increase was attributable to a greater number of customers in all non-Australian geographical regions of the Company's business and an increase in minutes of use to higher rate per minute countries, including India, Iran, Japan and Argentina. As the Company continues to build its sales and marketing staff, establish additional carrier arrangements and expand the Network, the Company expects the minutes of traffic and associated revenue to continue to increase.

Cost of revenue increased 95%, or \$40.8 million, from \$43.1 million for the six months ended June 30, 1995 to \$83.9 million for the six months ended June 30, 1996. The increase was a direct reflection of the increased traffic the Company carried for customers. The Australian cost of revenue increased 79%, or \$34.1 million, from \$42.9 million for the six months ended June 30, 1995 to \$77.0 million for the six months ended June 30, 1996. The Australian cost of revenue increase is primarily driven by increased traffic and, to a lesser extent, lower tariff rate discounts implemented by Telstra in February 1996. The Australian cost of revenue as a percentage of revenue remained constant at 90%. The non-Australian cost of revenue increased \$6.8 million as a result of increased traffic. Cost of revenue as a percentage of net revenue increased from 90% to 91%. The non-Australian cost of revenue as a percentage of net revenue increased as a result of the lack of return traffic associated with newly initiated correspondent agreements, and traffic being carried on more expensive carriers because of lack of adequate capacity with lower cost carriers.

Gross margin increased 64%, or \$3.1 million, from \$4.8 million for the six months ended June 30, 1995 to \$7.9 million for the six months ended June 30, 1996. The Australian gross margin percentage remained constant at 10%. The non-Australian operations reported a gross deficit of \$0.8 million.

Selling, general and administrative expenses increased 64%, or \$3.4 million, from \$5.4 million for the six months ended June 30, 1995 to \$8.8 million for the six months ended June 30, 1996. The Australian operations increased selling, general and administrative expenses \$1.4 million as a result of increased salaries and benefits, commissions and administrative expenses to support the continued growth in the business. The Australian selling, general and administrative expenses as a percentage of net revenue decreased from 10% to 7% for the six months ended June 30, 1995 and 1996, respectively, as a result of fixed costs being spread over an increasing revenue base. The non-Australian operations account for the remaining increase of \$2.0 million due to growth in sales and marketing staffing levels, network operations expenses, and customer service costs.

Depreciation and amortization increased 25%, or \$0.2 million, from \$0.9 million for the six months ended June 30, 1995 to \$1.1 million for the six months ended June 30, 1996. The increase was primarily attributable to depreciation for \$0.7 million for capital additions associated with the development of the customer billing system in Australia and \$0.9 million of capital additions for network equipment in the non-Australian markets.

Interest expense increased 6% as a result of additional capital leases to finance network switching equipment in the United States, as well as the incurrence of \$2.0 million of debt to Teleglobe in February of 1996.

Interest income increased from a negligible amount in the six months ended June 30, 1995 to \$0.2 million in the six months ended June 30, 1996 as a result of higher average cash balances invested overnight generated from the private equity placements in December 1995 and February 1996.

Other income (expense) is comprised of a foreign currency transaction loss of \$0.3 million for the six months ended June 30, 1996 associated with the debt related to the acquisition of Axicorp, which is denominated in Australian dollars. Fluctuations in the currency exchange rates between the Australian and U.S. dollar will cause currency transaction gains or losses which will be recognized in the current period results of operations.

Income taxes is based on the income before taxes generated by Axicorp and payable to the Australian federal government. There was no income tax provision (benefit) reflected in either period for the non-Australian operations as pre-tax losses were incurred in both periods and a full valuation reserve was applied to the tax benefit.

#### Quarterly Results of Operations

The following table sets forth unaudited pro forma consolidated statement of operations data for each of the six fiscal quarters in the period ended June 30, 1996 and has been prepared assuming the acquisition of Axicorp occurred as of January 1, 1995. The pro forma quarterly information has been derived from, and should be read in conjunction with, the Consolidated Financial Statements of the Company, the Financial Statements of Axicorp and the notes thereto included elsewhere in this Prospectus, and in management's opinion, reflects all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation of the information for the quarters presented. The operating results for any quarter are not necessarily indicative of results for any future period.

	CONSOLIDATED PREDECESSOR AND COMPANY					COMPANY
			QUARTER I	ENDED:		
	MARCH 31, 1995	JUNE 30, 1995	1995	1995	1996	1996
		(IN TH	IOUSANDS, EXCEP			
Net revenue: United States, United Kingdom and Mexico Australia	\$ 17 20,701	27,008	\$ 276 37,193	\$ 670 39,559	\$ 1,931 41,574	44,049
Total net revenue Cost of revenue	20,718	27,212 24,650	37,469 34,366	40,229 37,130	43,505	48,278 44,634
Gross margin Operating expenses: Selling, general and	2,227		3,103	3,099	4,221	
administrative Depreciation and amor-	·	2,802	3,593	3,986	3,958	,
tization	419	460	473 	490	525	571
Total operating expenses	2,993	3,262	4,066	4,476	4,483	5,405
Loss from operations Interest expense Interest income Other income (expense)	(766) (221) 22	(700) (226) 8	(963) (219) 36	(1,377) (221) 66	(262) (236) 170 (213)	. , ,
Loss before income taxes	(965)	` 68´	(1,146) 59	(1,532) (2)	648	(2,016)
Net loss	, ,	\$ (986) ======	\$(1,205)	\$(1,530) ======	\$(1,189) ======	
Net revenue growth per- centage: United States, United						
Kingdom and Mexico Australia Total	  	1,100.0% 30.5% 31.3%	35.3% 37.7% 37.7%	142.8% 6.4% 7.4%	188.2% 5.1% 8.1%	6.0%
Gross margin percent- age	10.7%	9.4%	8.3%	7.7%	9.7%	7.5%
as a percentage of net revenue	12.4%	10.3%	9.6%	9.9%	9.1%	10.0%

Quarterly net revenue increased from \$20.7 million in the quarter ended March 31, 1995 to \$48.3 million in the quarter ended June 30, 1996. The Australian net revenue growth in each quarter was due to an increase in traffic volume primarily as a result of an increase in the business customer base. The lower rate of growth in Australian net revenue from the quarter ended September 30, 1995 as compared to the subsequent two quarters is primarily a result of management's shift in focus to the sale of Axicorp to the Company and, in the quarter ended June 30, 1996, management's strategic decision to focus on higher-margin, higher-volume business

customers and an increase in the level of competition. The lower rate of growth in the Company's net revenue from the quarter ended September 30, 1995 as compared to the three subsequent quarters is primarily a result of management's strategic decision to focus on higher-margin, higher-volume business customers and an increase in the level of competition in Australia, offset by an increase in the traffic volumes primarily associated with increased carrier traffic in the United States and the introduction of service in the United Kingdom.

Quarterly gross margin percentages have trended downward during the six quarters from 11% in the quarter ended March 31, 1995 to 8% in the quarter ended June 30, 1996. The reduction in the quarterly gross margin percentage in each of the quarters of 1995 was primarily a result of the lower tariff rate discounts implemented by Telstra in the Australian market. In the next two quarters, gross margin percentages were favorably affected by, in Australia, lower cost per minute of cellular service due to volume discounts and, in the last quarter for the Company as a whole, current management's focus on highermargin, higher-volume business customers, offset by negative gross margin due to start-up of non-Australian operations.

The Company's quarterly selling, general and administrative expenses have trended upward during the six month period from \$2.6 million in the quarter ended March 31, 1995 to \$4.8 million in the quarter ended June 30, 1996. The quarterly selling, general and administrative expense increase is reflective of the worldwide growth in the Company's operations, including increased personnel costs, network operations costs, sales and marketing expenses and internal billing systems development costs. The selling, general and administrative expenses in the fourth quarter of 1995 increased due to the conversion costs associated with the Australian operations providing direct billing and customer service to its customer base. In the quarter ended June 30, 1996, selling, general and administrative expenses increased as a percentage of net revenue due to substantial expenditures incurred in the commencement of non-Australian operations.

Quarterly depreciation and amortization reflects an increasing trend as a result of the Company's continued investment in property and equipment primarily associated with the expansion of the Network. This trend is expected to continue in the foreseeable future.

## HISTORICAL RESULTS--PRIMUS

Results of Operations for the Six Months Ended June 30, 1996 Compared to the Six Months Ended June 30, 1995

Net revenue increased \$65.2 million, from \$0.2 million for the six months ended June 30, 1995 to \$65.4 million for the six months ended June 30, 1996. The growth was attributable to \$59.3 million of net revenue associated with Axicorp from the purchase date of March 1, 1996 through June 30, 1996. The remaining \$5.9 million of net revenue growth was associated primarily with the commencement of the Company's United States and United Kingdom operations.

Cost of revenue increased \$60.0 million, from \$0.2 million for the six months ended June 30, 1995 to \$60.2 million for the six months ended June 30, 1996 as a direct result of the increased net revenue. Axicorp's cost of revenue for the four months ended June 30, 1996 was \$53.2 million, or 90% of Axicorp's net revenue during such period, while the non-Australian cost of revenue for the full six months ended June 30, 1996 was \$7.0 million or 113% of non-Australian net revenue. The non-Australian cost of revenue reflects the start-up nature of the Network and traffic being carried on more expensive carriers until adequate capacity on lower cost carriers could be established. In addition, the Company's cost of revenue as a percentage of net revenue was effected by the lack of return traffic associated with newly-initiated correspondent agreements.

Selling, general and administrative expenses increased from \$0.7 million to \$6.7 million for the six months ended June 30, 1995 to June 30, 1996. Approximately \$4.0 million of the increase was attributable to the four months of activity associated with Axicorp and the remaining \$2.0 million related to the non-Australian operations as a result of increased staffing levels, increased sales and marketing activity and network operation costs. The non-Australian selling, general and administrative costs as a percentage of net revenue for the six months ended June 30, 1996 was 44%, which is reflective of the growth stage of such business. The Australian selling, general and administrative expense as a percentage of net revenue was 7% for the four months from acquisition to June 30, 1996.

Depreciation and amortization increased \$0.7 million, from \$0.1 million for the six months ended June 30, 1995 to \$0.8 million for the six months ended June 30, 1996. The majority of the increase was a result of the acquisition of Axicorp and was comprised of amortization of goodwill and the customer lists which totaled \$0.5 million. The remaining increase is associated with depreciation related to Axicorp's assets and increased depreciation expense for the Company as a result of additional capital expenditures for switching and network related equipment.

Interest expense increased \$0.3 million as a result of the additional debt incurred by the Company in connection with the acquisition of Axicorp, which totaled \$8.4 million as of June 30, 1996, and was outstanding for the fourmonth period from March 1, 1996 (the date of acquisition) to June 30, 1996. Additionally, the Company incurred increased interest expense as a result of the issuance of a \$2.0 million note payable to a stockholder (Teleglobe) in February 1996.

Interest income of \$0.1 million during the six months ended June 30, 1996 relates to the temporary investment of the funds received from the private placements of equity made by the Company in 1995 and 1996.

Other income (expense) of \$0.3 million for the six months ended June 30, 1996 related to foreign currency transaction losses on the Australian dollar-denominated debt incurred by the Company payable to the sellers for its acquisition of Axicorp as a result in the appreciation of the Australian dollar against the U.S. dollar during the period.

Income taxes amount was fully attributable to the operations of Axicorp for the four months from the date of purchase, and represented the amount of expense for Australian federal government taxes.

Results of Operations for the Year Ended December 31, 1995 Compared to the Period from Inception (February 4, 1994) to December 31, 1994

Net revenue and cost of revenue in 1995 were \$1.2 million and \$1.4 million, respectively. During the period ended December 31, 1994, the Company did not have net revenue or cost of revenue as it was in the development stage and involved in various start-up activities including raising capital, obtaining licenses, acquiring equipment, leasing space, developing markets, and recruiting and training personnel. In March 1995, the Company began generating net revenue and associated cost of revenue.

Gross deficit for 1995 was \$0.2 million. As the Company began generating revenue in 1995, there were fixed network costs that were not offset by the net revenue generated.

Selling, general and administrative expenses increased from \$0.6 million in 1994 to \$2.0 million in 1995. The increase was primarily due to additional costs incurred to support the formation of the Company's administrative, management, sales and operations personnel.

Depreciation and amortization increased to \$0.2 million in 1995. The increase in depreciation and amortization expense was directly related to the purchase of Network equipment, including the Company's switch in Washington,

## HISTORICAL RESULTS -- AXICORP

Results of Operations for the Twelve Months Ended March 31, 1996 Compared to the Twelve Months Ended March 31, 1995  $\,$ 

The audited financial statements of Axicorp included in this Prospectus cover the twelve month period ended March 31, 1996 and the nine month period ended March 31, 1995. In order to provide a more meaningful presentation of the changes in the operations of Axicorp, the unaudited results of operations for the three months ended June 30, 1994 have been combined with the audited results for the nine-month period ended March 31, 1995 to arrive at a twelvemonth period ended March 31, 1995 ("fiscal 1995") for purposes of comparison to the audited twelve-month period ended March 31, 1996 ("fiscal 1996").

The following table presents certain items from Axicorp's Statement of Operations:

	ENDED	MONTHS ENDED			NDED MARCH	
	1994 1995		1995		1996	
			\$	%	\$	%
	(II)	N THOUSAND	S, EXCEPT	PERCENTA	AGE DATA)	
Net revenue Cost of revenue	\$4,269 3,855				\$ 144,345 131,712	
Gross margin Operating expenses: Selling, general and			4,806	9.8	12,633	8.8
administrative  Depreciation and amor-				9.7	11,558	8.0
tization	5	43			235	0.2
Total operating expenses	485	4,320	4,805	9.8	11,793	8.2
Income (loss) from operations	(71)	72	1		840	0.6
Interest expense	(71)					
Interest income		30		0.1		
Other income (expense)						
Income (loss) before in-						
come taxes					1,059	
Income taxes		=	4		492	0.3
Net income (loss)	\$ (71) =====	\$ 98 =====			\$ 567 ======	

Net revenue increased 194%, or \$95.2 million, from \$49.1 million in fiscal 1995 to \$144.3 million in fiscal 1996 primarily due to an increase in volume of traffic as a result of an increased number of business customers. Net revenue also increased as a result of an increase in the number of cellular customers. The Company became one of four authorized resellers of Telstra's analog and digital cellular service in May 1995.

Cost of revenue increased 198%, or \$87.4 million, from \$44.3 million in fiscal 1995 to \$131.7 million in fiscal 1996. The increase was attributable to increased minutes of use, a higher percentage of net revenue being attributable to cellular services, which have lower margins than non-cellular services, and lower tariff rate discounts to the Company implemented by Telstra which were effective in February 1996. Cost of revenue is comprised of those costs associated with the transmission and termination of traffic by Telstra. As a percentage of net revenue, cost of revenue increased from 90% in fiscal 1995 to 91% in fiscal 1996.

Gross margin increased 163%, or 7.8 million, from 4.8 million in fiscal 1995 to 12.6 million in fiscal 1996. As a percentage of revenue, gross margin decreased from 10% in fiscal 1995 to 9% in fiscal 1996 as a result of higher cost of revenue.

Selling, general and administrative expenses increased 143%, or \$6.8 million, from \$4.8 million in fiscal 1995 to \$11.6 million in fiscal 1996. The increase consisted of personnel costs, network operations cost, sales and marketing expenses and internal billing systems development costs which were attributable to the overall growth in the business during this period. As a percentage of net revenue, selling, general and administrative expenses decreased from 10% in fiscal 1995 to 8% in fiscal 1996, primarily as a result of fixed costs being spread over a higher revenue base.

Depreciation and amortization increased to \$0.2 million in fiscal 1996. The entire increase was attributable to \$0.7 million of fiscal 1996 asset expenditures primarily related to the internal development of Axicorp's billing system and fiscal 1995 asset purchases of \$0.3 million having a full year of depreciation and amortization.

Interest income increased \$0.2 million from fiscal 1995 to fiscal 1996 as a result of higher average cash and cash equivalent balances primarily generated from operations.

Income taxes represented the Australian federal statutory tax rate applied to income before income taxes, net of permanently non-deductible items.

### LIQUIDITY AND CAPITAL RESOURCES

The Company's liquidity requirements arise from net cash used in operating activities purchases of network equipment including switches, peripheral equipment, and international fiber cable capacity and interest and principal payments on outstanding indebtedness, including capital leases. From time to time the Company evaluates acquisitions of businesses which complement the business of the Company. Depending on the cash requirements of potential transactions, the Company may finance such transactions with a portion of the proceeds of the Offering or bank borrowings, or the Company may raise additional funds through other financing vehicles. The Company, however, presently has no understanding, commitment or agreement with respect to any acquisition, and is not currently involved in negotiations. There can be no assurance that if the Company were to pursue such an opportunity, any such acquisition would occur or that the funds to finance any such acquisition would be available on reasonable terms, if at all.

Historically, the Company's net cash used in operating activities (\$0.5 million, \$2.0 million and \$4.2 million for the period from February 4, 1994 to December 31, 1994, the year ended December 31, 1995, and the six months ended June 30, 1996, respectively) and liquidity needs have been funded from the private placement of equity securities and, to a lesser extent, through stockholder loans and capital leases. As of June 30, 1996, the Company had a working capital deficit of \$13.5 million primarily attributable to the current portion of long-term obligations of \$10.6 million. On July 31, 1996, the Company sold \$15.8 million, net of transaction costs, of additional equity in the Private Equity Sale which, on a pro forma basis as of June 30, 1996, would result in working capital of \$2.3 million.

The Company currently anticipates spending approximately \$70 million on the improvement and expansion of the Network during the next 18 months, including \$10 million of capital expenditures in the remainder of 1996, which includes the purchase of switches and related peripheral equipment for the implementation of international gateways in Los Angeles and New York. The expected 1997 and 1998 capital expenditures include switches, network equipment, international fiber cable capacity and other international facilities

The Company currently is in discussions to obtain a \$25 million line of credit to provide it with additional funding to meet its capital requirements and will use capital lease financings as appropriate. There can be no assurance that the Company will be able to obtain a line of credit or capital lease financing on commercially reasonable terms, if at all. The Company believes that the net proceeds from the Offering, together with the net proceeds from the Private Equity Sale, borrowing capacity under an expected line of credit and available vendor financing, will be sufficient to fund the Company's net cash used in operating activities, capital expenditures and other cash needs for the next 18 months. Additional funding through the incurrence of debt or sale of additional equity will be required to meet the Company's growth plans beyond the second quarter of 1998, although there can be no assurance that such additional funds can be obtained on acceptable terms, if at all. If necessary funds are not available, the Company's business and results of operations and the future expansion of the business could be materially adversely affected.

#### GENERAL

Primus is a multinational telecommunications company that focuses on the provision of international and domestic long distance services. The Company seeks to capitalize on the increasing business and consumer demand for international telecommunications services generated by the globalization of the world's economies and the worldwide trend toward deregulation of the telecommunications sector. The Company has targeted North America, Asia-Pacific and Europe as its primary service regions. The Company currently provides services in the United States, Australia and the United Kingdom, which are the most deregulated countries within the Targeted Regions and which serve as regional hubs for expansion into additional markets within the Targeted Regions. As part of the execution of this strategy, the Company has commenced operations in Mexico and has installed a switch in Canada. The Company expects to expand into additional markets as deregulation occurs and the Company is permitted to offer a full range of switched public telephone services in such markets.

For the year ended December 31, 1995 and the six months ended June 30, 1996, the Company had pro forma net revenue of approximately \$126 million and \$92 million, respectively, after giving effect to the Company's March 1996 acquisition of Axicorp, the fourth largest telecommunications provider in Australia. For the three months ended June 30, 1996, the Company had net revenue of approximately \$48 million. As of July 31, 1996, the Company had 221 full-time employees and approximately 24,000 customers.

The Company targets, on a retail basis, small- and medium-sized businesses with significant international long distance traffic and ethnic residential consumers and, on a wholesale basis, other telecommunications carriers and resellers with international traffic. The Company provides a broad array of competitively priced telecommunications services, including international long distance to over 200 countries, domestic long distance, international and domestic private networks, prepaid and calling cards and toll-free services, as well as local switched and cellular services in Australia. The Company markets its services through a variety of channels, including direct sales, independent agents, direct marketing and associations.

The Company is implementing an international telecommunications Network to reduce and control costs, improve service reliability and increase flexibility to introduce new products and services. The Network currently consists of an international gateway switch in Washington, D.C., points-of-presence in New York and London, and leased transmission capacity connecting to the networks of other international and domestic carriers. The Company also has correspondent agreements with government-owned PTTs in India, Iran and Honduras. The Company has installed three additional international gateway switches in Sydney, Melbourne and Toronto, a switch in Brisbane, and has acquired two international gateway switches for installation in New York and Los Angeles and two other switches for installation in Adelaide and Perth, all eight of which are expected to be operational by the first quarter of 1997 The Company expects to acquire an additional switch for installation in London and additional switches and points-of-presence for installation in other major metropolitan areas of the Targeted Regions. The Company expects to connect its gateway switches between Sydney and Los Angeles with a trans-Pacific fiberoptic cable link by the end of the first quarter of 1997. The Company also intends to purchase additional switches and ownership in international fiberoptic cables, install international gateway satellite earth station facilities, lease additional transmission capacity and, where necessary, obtain additional correspondent agreements.

## INDUSTRY OVERVIEW

General. The international long distance industry, which involves the transmission of voice and data from the domestic telephone network of one country to another, is undergoing a period of fundamental change that has resulted, and is expected to continue to result, in significant growth in usage of international telecommunications services. In 1994, the international long distance industry accounted for \$50 billion in revenues and 53 billion minutes of use, up from \$29 billion in revenues and 28 billion minutes of use in 1989. Industry sources estimate that by the year 2000 this market will have expanded to \$93 billion in revenues and 111 billion minutes of use, representing compound annual growth rates from 1994 of 11% and 13%, respectively.

The Company believes the growth in international long distance services is being driven by (i) increased demand for international telecommunications services generated by the globalization of the world's economies and the worldwide trend toward deregulation of the telecommunications sector, (ii) declining prices and a wider choice of products and services driven by greater competition resulting from privatization and deregulation, (iii) increased telephone density and accessibility resulting from technological advances and greater investment in telecommunications infrastructure, including deployment of wireless networks, and (iv) increased international business and leisure travel.

The competition spurred by privatization and deregulation, in addition to resulting in a wider choice of products and services, has resulted in lower prices. The Company believes, however, that the lower price environment resulting from the increase in competition has been more than offset by cost decreases, as well as an increase in telecommunications usage. For example, based on FCC data for the period 1989 through 1994, per minute settlement payments by U.S.-based carriers to PTTs fell 26%, from \$0.70 per minute to \$0.52 per minute. Over this same period, however, per minute international billed revenue fell only 5%, from \$1.02 in 1989 to \$0.97 in 1994. Therefore, gross profit per international minute (before local access charges) grew from \$0.32 in 1989 to \$0.45 in 1994, a 41% increase. Although there can be no assurances, the Company believes that as settlement rates and costs for leased capacity continue to decline, international long distance will continue to provide high revenue and gross profit per minute. See "Risk Factors--Intense Domestic and International Competition."

Classification of Service Providers. International long distance carriers generally can be categorized according to ownership and use of transmission facilities and switches. Although no carrier utilizes exclusively owned facilities for the transmission of all of its long distance traffic, carriers vary from being primarily facilities-based (i.e. they own and operate their own land based or undersea cable and switches) to those that are purely resellers of another carrier's transmission network. Generally, the first-tier long distance companies (e.g., AT&T, MCI and Sprint in the United States; British Telecom and Mercury in the United Kingdom; and Telstra and Optus in Australia) are transmission facilities-based carriers that own and operate a domestic fiber-based network. Second-tier long distance companies (e.g., Frontier and LCI in the United States; WorldCom and ACC in the United Kingdom; and AAPT in Australia) own switching facilities but generally do not own cable transmission facilities. The third-tier of the market consists of long distance companies that are generally switchless resellers that rely on the transmission facilities of other carriers.

Regulatory and Competitive Environment. Prior to deregulation, the long distance carriers in any particular country generally were government-owned monopoly carriers, such as British Telecom in the United Kingdom, Telstra in Australia and Telmex in Mexico. Deregulation of a particular telecommunications market typically has begun with the introduction of a second long distance carrier, followed by the authorization of multiple carriers. In the United States, one of the first deregulated markets, deregulation began in the 1960's with MCI's authorization to provide long distance service and was followed in 1984 by AT&T's divestiture of the RBOCs and, most recently, by the passage of the 1996 Telecommunications Act. Deregulation has occurred elsewhere, such as in the United Kingdom, and is being implemented in other countries, including Australia and Mexico.

Call Dynamics. A long distance telephone call consists of three parts: origination, transport and termination. Generally, a domestic long distance call originates on a local exchange network and is transported to the network of a long distance carrier. The call is then carried along the long distance network to another local exchange network where the call is terminated. An international long distance call is similar to a domestic long distance call, but typically involves at least two long distance carriers: the first carrier transports the call from the country of origination, and the second carrier terminates the call in the country of termination. These long distance telephone calls are classified as one of three types of traffic. A call made from the United States to the United Kingdom is referred to as outbound traffic for the United States carrier and inbound traffic for the United Kingdom carrier. The third type of traffic, international transit traffic, originates and terminates outside a particular country, but is transported through that country on a carrier's network. Since most major international fiber optic cable systems are connected to the United States, and international long-distance prices are

substantially lower in the United States than in other countries, a large volume of international transit traffic is routed through the United States.

International calls are transported by land-based or undersea cable or by microwave via satellites. A carrier can obtain voice circuits on cable systems either through ownership or leases. Ownership in cables is acquired either through Indefeasible Rights of Use ("IRUs") or Minimum Assignable Ownership Units ("MAOUs"). The fundamental difference between an IRU holder and an owner of MAOUs is that the IRU holder is not entitled to participate in management decisions relating to the cable system. Between two countries, a carrier from each country owns a "half-circuit" of a cable, essentially dividing the ownership of the cable into two equal components. Additionally, any carrier generally may lease circuits on a cable from another carrier. Unless a carrier owns a satellite, satellite circuits also must be leased from one of several existing satellite systems.

Accounting Rate System. Under the accounting rate system (also known as the settlement system), which is the traditional regulatory model, international long distance traffic is exchanged under bilateral correspondent agreements between carriers in two countries. Correspondent agreements generally are three to five years in length and provide for the termination of traffic in, and return traffic to, the carriers' respective countries at a negotiated accounting rate, known as the Total Accounting Rate ("TAR"). In addition, correspondent agreements provide for network coordination and accounting and settlement procedures between the carriers. Both carriers are responsible for their own costs and expenses related to operating their respective halves of the end-to-end international connection.

Settlement costs, which typically equal one-half of the TAR, are the fees owed to another international carrier for transporting traffic on its facilities. Settlement costs are reciprocal between each party to a correspondent agreement at a negotiated rate (which must be the same for all United States-based carriers, unless the FCC approves an exception). For example, if a foreign carrier charges a U.S. carrier \$0.30 per minute to terminate a call in the foreign country, the U.S. carrier would charge the foreign carrier the same \$0.30 per minute to terminate a call in the United States. Additionally, the TAR is the same for all carriers transporting traffic into a particular country, but varies from country to country. The term "settlement costs" arises because carriers essentially pay each other on a net basis determined by the difference between inbound and outbound traffic between them. The following chart illustrates an international long distance call using the settlement system:

#### L0G0

Correspondent agreements typically provide that a carrier will return terminating traffic ("return traffic") in proportion to the traffic it receives. Return traffic generally is more profitable than outgoing traffic because the settlement

rate per minute is substantially greater than the incremental cost of terminating a call in the country due to the lack of marketing expense and billing costs, as well as the lower cost structure associated with terminating calls in the United States. Generally, there is a six-month lag between outbound traffic and the allocation of the corresponding return traffic and, in certain instances, a minimum volume commitment must be achieved before qualifying for receipt of return traffic.

Alternative Calling Procedures. As the international long distance market has deregulated, long distance companies have devised alternative calling procedures ("ACPs") in order to complete calls more economically than under the accounting rate system. Some of the more significant ACPs include (i) transit, (ii) refiling or "hubbing," (iii) international simple resale ("ISR") and (iv) call-back. The most common method is transit, which allows traffic between two countries to be carried through a third country on another carrier's network. This procedure, which requires agreement among the particular long distance companies and the countries involved, generally is used either for overflow traffic during peak periods or where a direct circuit may not be available or justified based on traffic volume. Refiling or "hubbing" of traffic, which takes advantage of disparities in settlement rates between different countries, allows traffic to a potential country to be treated as if it originated in another country that enjoys lower settlement rates with the destination country, thereby resulting in a lower overall costs on an end-to-end basis. United States based carriers are beneficiaries of refiling on behalf of other carriers because of low international rates. The difference between transit and refiling is that, with respect to transit, the carrier in the destination country has a direct relationship with the originating carrier, while with refiling, the carrier in the destination country is likely not to even know the identity of the originating carrier. The choice between transit and refiling is determined primarily by cost. With ISR, a carrier may completely bypass the settlement system by connecting an international leased line to the public switch telephone network ("PSTN") of a foreign country or directly to a customer premise. ISR currently is allowed by applicable regulatory authorities between a limited number of international routes, including Canada-United Kingdom, United States-United Kingdom, United States-Sweden and United Kingdom-Australia and is currently increasing in use. Call-back avoids the high international rates in a particular country of origin by providing dial tone in a second country with a lower rate, typically the United States.

Industry Strategies. Strategies to provide international long distance services are driven by the emergence of ACPs and the increased demand for seamless services on a global basis. First-tier service providers primarily utilize correspondent agreements in order to provide international service. Second-tier carriers and new entrants primarily are utilizing ACPs and are developing networks to compete with the first-tier carriers and gain market share. In response, first-tier carriers have formed alliances to provide seamless services and one-stop shopping on a global basis. Examples include Global One (an alliance among Sprint, Deutsche Telekom, France Telecom and others), Concert (an alliance between British Telecom and MCI) and WorldPartners (an alliance among AT&T, Unisource and others). Certain new entrants, including the Company, are establishing their own operations in multiple countries and, to the extent required to serve other selected markets, alliances or other arrangements with other carriers.

Description of Operating Markets. The following is a summary of the size, growth prospects and competitive and regulatory environments of the domestic and international long distance industries in the Targeted Regions:

UNITED STATES. The United States long distance market is highly deregulated and is the largest in the world. According to the FCC, in 1994 long distance telephone revenue was \$71.8 billion, including \$13.2 billion from international services (representing 15.5% of the total market). AT&T has remained the largest long distance carrier in the U.S. market, with market share of slightly more than 55%, while MCI and Sprint have market shares of 17% and 10%, respectively. AT&T, MCI and Sprint constitute what generally is regarded as the first-tier in the United States long distance market. Other large long distance companies with more limited ownership of transmission capacity, such as WorldCom, Frontier and LCI, constitute the second-tier of the industry. The remainder of the United States long distance market is comprised of several hundred smaller companies, largely resellers, which are known as third-tier

AUSTRALIA. AUSTEL estimates that during 1994, the market for all telecommunication services was A\$15 billion and the Company believes that the market for international and domestic long distance services in Australia during 1994 accounted for approximately A\$10 billion in revenues. Telstra and Optus are classified as "carriers" because they can own and operate local, national and international transmission networks. Telstra, which is owned by the Australian government, is a traditional facilities-based carrier with a market share of approximately 80%. In addition to the Company and Optus, Telstra currently competes against switched-based resellers such as AAPT, and several switchless resellers and call-back service providers, including PacStar. Australia is planning to further deregulate its long distance market in June 1997 by allowing service providers other than Telstra and Optus to own transmission facilities.

UNITED KINGDOM. Oftel estimates that the market for international and domestic long distance services in the United Kingdom accounted for approximately (Pounds)1.3 billion and (Pounds)4.2 billion in revenues, respectively, during fiscal 1994. In the United Kingdom, British Telecom historically has dominated the telecommunications market and is the largest carrier. Mercury, which owns and operates interchange transmission facilities, is the second largest carrier. The remainder of the United Kingdom long distance market is comprised of an emerging market of licensed telecommunications service providers, such as Energis, and switch-based resellers, such as AT&T, WorldCom, MFS, ACC and Esprit.

MEXICO. The market for long distance voice and data telephone services in Mexico accounted for approximately 22.6 billion Pesos in 1994. In Mexico, Telmex is currently the monopoly provider of long distance and local services. In late 1996, however, the long distance market is scheduled to be opened to competition. As a result, several United States-based long distance carriers (such as AT&T and MCI) have formed alliances with Mexican partners to construct long distance networks. Primus, along with MCI, WorldCom and others, currently provides United States-Mexico cross border private line services.

# PRIMUS STRATEGY

The Company's objective is to become a leading provider of international and domestic long distance voice, data and value-added services to its target customers. The Company's strategy to achieve this objective is to focus on providing a full range of competitively priced, high-quality services in the Targeted Regions. Key elements in the Company's strategy include:

- . Focus on Customers with Significant International Long Distance Usage. The Company's primary focus is providing telecommunications services to small- and medium-sized businesses with significant international long distance traffic and to ethnic residential consumers and, on a wholesale basis, to other telecommunications carriers and resellers with international traffic. The Company believes that the international long distance market offers an attractive business opportunity given its size and, as compared to the domestic long distance market, its higher revenue per minute, gross margin and expected growth rate. Although the Company expects to obtain a significant percentage of its revenue from offering international long distance services, the Company currently generates, and expects to continue to generate over the near term, a greater percentage of net revenue from domestic long distance services in an effort to build network traffic more quickly.
- . Pursue Early Entry into Selected Deregulating Markets. Primus seeks to be an early entrant into selected deregulating telecommunications markets where it believes there is significant demand for international long distance services, substantial growth and profit potential, and the opportunity to establish a customer base and achieve name recognition. The Company intends to use each Operating Hub as a base to expand into deregulating markets within the Targeted Regions and will focus its expansion efforts on major metropolitan areas with a high concentration of target customers with international traffic. The Company believes that management's international telecommunications experience will assist it in successfully identifying and launching operations in deregulating markets.

- Implement Intelligent International Network. The Company expects that the strategic development of the Network will lead to reduced transmission and other operating costs as a percentage of net revenue, reduced reliance on other carriers and more efficient network utilization. The Network will consist of (i) a global backbone network connecting intelligent gateway switches in the Targeted Regions, (ii) a domestic long distance network presence in each of the Operating Hubs and certain additional countries within the Targeted Regions, (iii) a combination of leased facilities, resale arrangements, and correspondent agreements. In an effort to manage transmission costs, the Company pursues a flexible approach  $\,$ with respect to Network expansion. The Company initially obtains additional transmission capacity on a variable-cost, per-minute basis, next acquires additional capacity on a fixed-cost basis when traffic volume makes such a commitment cost-effective, and ultimately purchases and operates its own facilities only when traffic levels iustify such investment.
- . Deliver Quality Services at Competitive Prices. The Company believes that it delivers high-quality services at competitive prices and provides a high level of customer service. The Company intends to maintain a low-cost structure in order to offer its customers international and domestic long distance services priced below that of its major competitors. In addition, the Company intends to maintain strong customer relationships through the use of trained and experienced service representatives and the provision of customized billing services.
- . Provide a Comprehensive Package of Services. The Company seeks to provide a comprehensive package of services to create "one-stop shopping" for its targeted customers' telecommunications needs, particularly for small- and medium-sized businesses and ethnic residential consumers that prefer a full service telecommunications provider. The Company believes this approach strengthens its marketing efforts and increases customer retention.

#### NETWORK

Network Design. The Network will consist of (i) a global backbone network connecting intelligent gateway switches in the Targeted Regions, (ii) a domestic long distance network presence within each of the Operating Hubs and certain additional countries within the Targeted Regions and (iii) a combination of leased facilities, resale arrangements and correspondent agreements.

The Company has targeted North America, Asia-Pacific and Europe for the development of the Network. Within each of these Targeted Regions, the Company has selected the United States (North America), Australia (Asia-Pacific) and the United Kingdom (Europe) as regional hubs for expansion into additional markets within the Targeted Regions. These countries were selected based on their market size, potential growth and favorable regulatory environments. The Company has a domestic presence within each of these countries and plans to construct its global backbone network by interconnecting these countries via international gateway switches, and owned and leased transmission facilities. The Company has an established customer base in Australia and is in the process of building its customer base in major metropolitan areas in the Targeted Regions, which will provide the Company with separate points of originating traffic that experience peak network usage at different times of the day, thereby allowing the Company to attain higher utilization of the Network. The Company expects to expand into additional markets as deregulation occurs and the Company is permitted to offer a full range of switched public telephone services. For instance, the Company has used its United States operations to initiate operations with and into Mexico. The Company intends to use its United Kingdom operations to coordinate efforts to enter other major metropolitan European markets in the European Union, including those in France and Germany, in conjunction with the scheduled deregulation of the telecommunication industry in certain European Union countries in 1998.

The following chart illustrates an international long distance call using the Network from the United States to another market where the Company has an international gateway switch:

[CHART OF INTERNATIONAL TRAFFIC APPEARS HERE]

Network Implementation. The Network currently consists of an international gateway switch in Washington, D.C., points-of-presence in New York and London, and leased transmission capacity connecting to the networks of other international and domestic carriers. The Company also has correspondent agreements with India, Iran and Honduras. The Company has installed three additional international gateway switches in Sydney, Melbourne and Toronto, a switch in Brisbane, and has acquired two international gateway switches for installation in New York and Los Angeles and two other switches for installation in Adelaide and Perth, all eight of which are expected to be operational by the end of the first quarter of 1997. The Company expects to acquire an additional switch for installation in London and install additional points-of-presence and switches in other major metropolitan areas of the Targeted Regions as the traffic usage warrants the expenditure.

Each of the international gateway switches will be connected to the domestic and international networks of both the Company and other carriers in a particular market, allowing the Company to (i) provide seamless service, (ii) package and market the voice and data services purchased from other carriers under the "Primus" brand name and (iii) divert a portion of that market's United States-bound return traffic through the Company's switches in the United States. In addition, until the Company's customer base grows and it penetrates other deregulating telecommunications markets, the Company intends to transit a significant portion of its traffic through the United States. After the Company's customer base grows and it develops sufficient traffic, the Company intends to develop its own leased or owned facilities to connect to its various switches. Where traffic is light or moderate, the Company intends to obtain capacity to transmit traffic on a per-minute variable cost basis. When traffic volume increases and such commitments are cost effective, the Company intends to either lease or purchase lines on a monthly or longer term basis at a fixed cost and acquire economic interests in transmission capacity through IRUs to international points.

In countries with highly regulated markets and significant inbound traffic from its customers and targeted customer segments, the Company intends to use correspondent agreements when necessary. Assuming significant levels of inbound and outbound traffic, correspondent agreements may allow the Company to offer better value to customers calling these markets by improving the Company's economics over these routes. The Company currently has correspondent agreements with India, Iran and Honduras and is exploring the possibility of obtaining additional correspondent agreements with PTTs in certain other countries which are not expected to deregulate in the near future, although there can be no assurance that the Company will enter into such agreements on favorable terms, if at all.

### **SERVICES**

Primus offers a broad array of telecommunications services through the Network and through interconnection with the networks of other carriers. While over time the Company intends to offer a broad range of bundled telecommunication services, the availability of services within a particular market will depend upon regulatory constraints and the availability of services for resale. In order to create a global brand identity, the Company operates under the name "Primus" in all of the Targeted Regions. In addition, the Company operates under the name "Axicorp" in Australia.

The Company offers the following services in the United States, United Kingdom and Australia:

- . International and Domestic Long Distance. The Company provides international long distance voice services to its customers to over 200 countries and provides domestic long distance voice services within each of the Operating Hubs. On a market-by-market basis, access methods required to originate a call vary according to regulatory requirements and the existing domestic telecommunications infrastructure. In the United States, access methods available to the Company's customers include "1+", toll-free, dedicated (private line) and prefix code access. In the United Kingdom, dedicated and prefix code access are used to originate calls. In Australia, the Company currently is a reseller of services provided by Telstra. When the Company operates its own switches in Australia, its services will be accessed through the use of toll-free, dedicated and prefix code access.
- Private Network Services. For business customers, the Company designs and implements international private network services that may be used for voice, data and video applications. These services are provided on a turnkey basis whereby the Company installs and operates equipment necessary to provide end-to-end services at the customer's premises. The Company's Mexican operations consist exclusively of the provision of private network services to selected multinational corporations.

In addition, on a market-by-market basis, the Company provides on a stand alone and/or bundled basis the following services which the Company expects to introduce over time in all of its markets:

- Prepaid and Calling Cards. The Company offers prepaid and calling cards that may be used by customers for domestic and international telephone calls within and from their home country. With the Company's prepaid card service, a customer purchases a card that entitles the customer to make phone calls on the card up to some monetary limit. The customer is provided an access number (local or toll free phone number) and personal identification number ("PIN"). The customer dials the access number that accesses the Company's switch and an attached voice response unit. The unit confirms the authority of the user to use the account by requiring the PIN to be entered and confirms that a balance is available on the card. With the Company's calling card service, the customer selects a PIN. The account is then billed by Primus on a monthly basis as calls are made using the card. The Company's prepaid cards are offered in the United States and calling cards are offered in the United Kingdom. The Company expects to introduce global prepaid and calling cards in 1997 that will enable customers to make telephone calls in most major countries while they are outside their home country.
- . Cellular Services. The Company is one of four national dealers selling Telstra analog and digital cellular services in Australia. The Company intends to provide cellular services on a resale basis in the United States and the United Kingdom by the end of 1997.
- . Local Switched Service. The Company intends to provide local service on a resale basis as part of its "one-stop shopping" marketing approach, subject to commercial feasibility and regulatory limitations. The Company currently provides local switched service in Australia
- . Toll-free Services. The Company currently provides domestic and international toll-free services in the United States and intends to offer such services in the United Kingdom and Australia when its switches become operational in such countries.

New services the Company seeks to introduce in selected markets in 1997 include:

- . Internet Services. The Company intends to offer switched and dedicated access to the Internet for use by commercial and residential customers. These services may be offered on a direct connection to the Internet or on a resale basis. Once connected to the Internet, customers will be able to access services provided by others such as World Wide Web browsing, electronic mail, news feeds and bulletin boards.
- . Data Services. The Company intends to offer packet-switched and frame relay data services in selected markets, a transmission standard which utilizes statistical multiplexing technology. Frame relay enables multiple users to share communication bandwidth for enhanced data transmission.
- . Value-Added Services. The Company intends to offer enhanced facsimile services, audio and video conferencing, and voice-mail.

There can be no assurance that the Company will be able to launch such services or that, if launched, such services will be successful.

The Company strives to provide personalized customer service and believes that the quality of its customer service is one of its competitive advantages. The Company's larger customers are actively covered by dedicated account and service representatives who seek to identify, prevent and solve problems. The Company provides toll-free, 24-hour a day customer service in the United States, the United Kingdom and Australia. As of July 31, 1996, the Company employed 44 full-time and 10 part-time customer service representatives.

#### **CUSTOMERS**

The Company's primary focus is providing telecommunications services, on a retail basis, to small- and medium-sized businesses with significant international long distance traffic and ethnic residential consumers and, on a wholesale basis, other carriers and resellers with international traffic. During the Company's initial growth phase in each service market, however, the Company expects that it will build revenue from a variety of customers with either local or long distance (domestic or international) service needs. As of July 31, 1996, the Company had 95 sales and marketing personnel operating from 10 offices.

Businesses. The Company's business sales and marketing efforts target small-and medium-sized businesses with significant international long distance traffic. The Company believes that these users are attracted to Primus primarily due to its significant price savings compared to first-tier carriers and, secondarily, its personalized approach to customer service and support, including customized billing and bundled service offerings. The Company also sells its services to large multinational corporations on an opportunistic basis. As of July 31, 1996, the Company employed 60 full-time direct sales representatives focused on the business market.

Residential Consumers. The Company's residential sales and marketing strategy targets ethnic residential consumers who generate high international traffic volumes. The Company believes that these consumers will be attracted to Primus because of its significant price savings as compared to first-tier carriers, simplified pricing structure, multilingual customer service and support and bundled service offerings. As of July 31, 1996, the Company employed 17 full-time direct sales representatives focused on the ethnic residential consumers.

Telecommunications Carriers and Resellers. The Company competes for the business of other telecommunications carriers and resellers primarily on the basis of price and, to a lesser extent, service quality. The Company believes that long distance services, when sold to telecommunications carriers and other resellers, are, generally, a commodity product and therefore do not benefit from special sales or promotional efforts. Sales to these other carriers and resellers, however, help the Company maximize the use of the Network and thereby minimize fixed costs per minute of use. As of July 31, 1996, the Company employed two direct sales professionals focused on telecommunications carriers and resellers.

### SALES AND MARKETING

The Company markets its services through a variety of sales channels as summarized below. The Company's use of these channels may vary from market to market.

ACENTS AND

MEDTA

	DIRECT SALES FORCE	INDEPENDENT SALES REPRESENTATIVES	TELEMARKETING	ASSOCIATIONS	AND DIRECT MAIL	
Small/Medium Business-						
es	*	*	*	*	*	
Consumers Telecommunications	*	*	*	*	*	
Carriers/Resellers Multinational Business-	*					
es	*					

Direct Sales Force. The Company's direct sales force is comprised of 60 full-time employees who focus on small- to medium-sized business customers with substantial international telecommunications traffic or traffic potential. The Company also employs 17 full-time direct sales representatives focused on ethnic residential consumers and two direct sales representatives who exclusively sell wholesale services to other long distance carriers and resellers. Direct sales personnel are compensated with a base salary plus sales commissions.

The Company's direct sales efforts are organized around regional hubs supported by sales offices. The Company currently has offices in Washington, D.C., Tampa, Toronto, Mexico City, London, Melbourne, Sydney, Adelaide, Brisbane and Perth. The Company intends to open additional offices in Los Angeles and New York City by the end of 1996 and other major United States metropolitan areas thereafter. These targeted metropolitan areas have a large number of small- and medium-sized businesses and significant ethnic populations.

Agents and Independent Sales Representatives. The Company supplements its direct sales efforts with a network of agents and independent sales representatives. These agents and representatives, who typically focus on small- and medium-sized businesses, as well as ethnic residential consumers, are paid commissions based on long distance revenue generated. Within major metropolitan regions, the Company usually grants only nonexclusive sales rights, requires its agents and representatives to maintain minimum quotas and prohibits them from selling competitors' products.

Telemarketing. The Company employs 16 full-time telemarketing sales persons to supplement sales efforts to ethnic residential consumers and small- and medium-sized business customers. From time to time, the Company also engages outside telemarketing agents to supplement its internal telemarketing efforts.

Associations. Axicorp successfully markets telecommunications services in Australia to members of trade and professional associations. Axicorp develops tailored marketing materials jointly with each association, attends meetings and trade shows, sponsors events and advertises in newsletters. These associations receive a fee based on revenue generated by sales to its members. The Company intends to employ similar marketing programs in the United Kingdom, the United States and in other markets as appropriate.

Media and Direct Mail. The Company uses a variety of print, television and radio to increase name recognition in new markets. The Company uses targeted media and direct mail primarily to reach specific small business or consumer groups. For example, the Company reaches ethnic residential consumers by print, media advertising campaigns in ethnic newspapers, and on ethnic radio and television programs.

# MANAGEMENT INFORMATION AND BILLING SYSTEMS

The Company uses various management information, network, and customer billing systems in its different operating subsidiaries to support the functions of network and traffic management, customer service, customer billing, and financial reporting. Management believes that its systems are adequate to meet the Company's needs in the near term, but as the Company continues to grow, it will invest additional capital to purchase hardware and software, license more specialized software, increase capacity and link its systems among different countries.

United States. In the United States, the Company operates systems for billing and financial reporting. The Company uses a customer billing system developed by Electronic Data Systems Inc. ("EDS"). Under an agreement with EDS through the year 2000, EDS supplies, operates and maintains this system and is responsible for providing back-up facilities and disaster recovery. The EDS system is widely used in the telecommunications industry and has been customized to meet the Company's specific needs. The Company direct bills its business, reseller, and the majority of its residential customers. The Company also has capabilities established through suppliers to bill certain residential customers through their respective LECs, which charge for the Company's service in a monthly, all inclusive invoice. In addition, the Company has developed a proprietary, local area network-based customer service and support information system which is on-line with the EDS platform. The Company believes that using an EDS billing platform ensures access to one of the most technologically advanced and feature rich multifunctional platforms in the industry. In addition to the billing capabilities, the platform includes on-line customer service, fraud control and the ability to generate a variety of reports. For financial reporting, the Company uses a combination of the EDS system and a PCbased accounting system package.

Australia. In Australia, prior to its acquisition by the Company, Axicorp had developed an in-house proprietary system for customer billing and customer service and support. The Axicorp billing system is technologically advanced and possesses features that allow Axicorp to provide its customers with a single integrated invoice for long distance, local, and cellular services. All customers are billed directly by Axicorp. Axicorp uses a purchased accounting system package for financial reporting.

United Kingdom. In the United Kingdom, the Company direct bills its customers through a billing system provided by Telia, which is the Company's main network provider. Customer service is supported by in-house systems and financial reporting is done through a PC-based accounting system package. The Company is evaluating alternative billing systems for use when the Company installs its own switch in the United Kingdom.

#### COMPETITION

The international telecommunications industry is highly competitive and significantly affected by regulatory changes, marketing and pricing decisions of the larger industry participants and the introduction of new services made possible by technological advances. The Company believes that long distance service providers compete on the basis of price, customer service, product quality and breadth of services offered. The Company's Operating Hubs have numerous competitors and there are limited barriers to entry in these markets. The Company believes that as international telecommunications markets continue to deregulate, competition in these markets will increase, similar to the competitive environment that has developed in the United States following the AT&T divestiture in 1984.

Many of the competitors are significantly larger, have substantially greater financial, technical and marketing resources and larger networks than the Company. These competitors include, among others, AT&T, MCI, Sprint, WorldCom, Frontier and LCI in the United States; Telstra and Optus in Australia; and British Telecom, Mercury, WorldCom and ACC in the United Kingdom. Additionally, many larger competitors have formed global alliances, including WorldPartners (AT&T and others), Concert (MCI and British Telecom) and Global One (Sprint, France Telecom, Deutsche Telekom and others), in an attempt to capture market share on a global basis.

Privatization and deregulation have had, and are expected to continue to have, significant effects on competition in the industry. For example, as a result of legislation recently enacted in the United States, RBOCs will be allowed to enter the long distance market, AT&T, MCI and other long distance carriers will be allowed to enter the local telephone services market, and cable television companies and utilities will be allowed to enter both the local and long distance telecommunications markets. In addition, competition has begun to increase in the European Union telecommunications markets in anticipation of the scheduled 1998 deregulation of the telecommunications industry in most European Union countries.

The following is a brief summary of the competitive environment in each of the three Operating Hubs:

United States. In the United States, which is the most competitive and among the most deregulated long distance markets in the world, competition is based upon pricing, customer service, network quality, and the ability to provide value-added services. AT&T is the largest supplier of long distance services, with MCI and Sprint being the next largest providers. In the future, under provisions of recently enacted federal legislation, the Company anticipates that it will also compete with RBOCs, LECs and Internet providers in providing domestic and international long-distance services.

Australia. Australia is one of the most deregulated and competitive telecommunications markets in the Asia-Pacific region. The Company's principal competitors in Australia are Telstra, the dominant carrier, Optus, Vodafone, AAPT and WXL, three other switched-based carriers and a number of switchless resellers, including PacStar and CorpTel. See "--Network." The Company believes that when certain carrier-status regulations are modified, currently expected to occur in June 1997, competition in Australia will increase. The Company competes in Australia by offering a comprehensive menu of competitively-priced products and services, including value-added services, and by providing superior customer service and support.

United Kingdom. The Company's principal competitors in the United Kingdom are British Telecom, the dominant supplier of telecommunications services in the United Kingdom, and Mercury, a subsidiary of Cable & Wireless. The Company also faces competition from licensed public telephone operators (which are constructing their own facilities-based networks) such as Energis, Colt and MFS, from cable companies such as Telewest and SBC CableComms, and from switch-based resellers such as WorldCom, ACC and Esprit. Other United States-based carriers also may enter the United Kingdom market. The Company competes in the United Kingdom by offering competitively-priced bundled and stand-alone services, personalized customer service and value-added services.

#### GOVERNMENT REGULATION

As a multinational telecommunications company, Primus is subject to varying degrees of regulation in each of the jurisdictions in which it provides its services. Local laws and regulations, and the interpretation of such laws and regulations, differ significantly among the jurisdictions in which the Company operates. There can be no assurance that future regulatory, judicial and legislative changes will not have a material adverse effect on the Company, that domestic or international regulators or third parties will not raise material issues with regard to the Company's compliance or noncompliance with applicable regulations or that regulatory activities will not have a material adverse effect on the Company. See "Risk Factors--Potential Adverse Effects of Regulation." The regulatory framework in certain jurisdictions in which the Company provides its services is briefly described below.

United States. In the United States, the provision of the Company's services is subject to the provisions of the Communications Act, the 1996 Telecommunications Act and the FCC regulations thereunder, as well as the applicable laws and regulations of the various states. The FCC exercises jurisdiction over all facilities of, and services offered by, telecommunications common carriers to the extent such services involve jurisdictionally interstate communications, while state regulatory authorities retain jurisdiction over jurisdictionally intrastate communications.

As a carrier offering services to the public, the Company must comply with the requirements of common carriage under the Communications Act, including the offering of service on a non-discriminatory basis at just and reasonable rates, and obtaining FCC approval prior to any assignment of authorizations or any transfer of de jure or de facto control of the Company. The Company is classified as a non-dominant common carrier for domestic service and is not required to obtain specific prior FCC approval to initiate or expand domestic interstate services. The FCC requires domestic carriers, including the Company, to maintain tariffs on file at the Commission. Although the interstate tariffs of non-dominant carriers are subject to FCC review, they are presumed lawful and are seldom contested. As a domestic non-dominant carrier, the Company is permitted to

make tariff filings on a single day's notice and without cost support to justify specific rates. The FCC is currently considering whether to exempt non-dominant domestic carriers from federal tariffing requirements, pursuant to authority granted to the Commission in the 1996 Telecommunications Act, although there can be no assurance that the FCC will adopt this policy.

DOMESTIC SERVICE REGULATION. The 1996 Telecommunications Act, enacted in February 1996, is intended to increase competition in the United States telecommunications markets. The legislation opens the local services markets by requiring LECs to permit interconnection to their networks and by establishing LEC obligations with respect to unbundled access, resale, number portability, dialing parity, access to rights-of-way, mutual compensation and other matters. In addition, the legislation codifies the LECs' equal access and nondiscrimination obligations and preempts inconsistent state regulation. The legislation also contains special provisions that eliminate the restrictions on the RBOCs and the GTE Operating Companies (the "GTOCs") from providing long distance services. These new provisions permit an RBOC to enter the "out-ofregion" long distance market immediately upon the receipt of any state and/or federal regulatory approvals otherwise applicable to the provision of long distance service. These new provisions also permit an RBOC to enter the region" long distance market if it satisfies procedural and substantive requirements, including obtaining FCC approval upon a showing that in certain situations facilities-based competition is present in its market, and that it has entered into interconnection agreements which satisfy a 14-point "checklist" of competitive requirements. The GTOCs are permitted to enter the long distance market as of the date of enactment of the 1996 Telecommunications Act, without regard to limitations by region, although necessary regulatory approvals to provide long distance services must be obtained, and the GTOCs are subject to the provisions of the 1996 Telecommunications Act that impose interconnection and other requirements on LECs. The 1996 Telecommunications Act also addresses a wide range of other telecommunications issues that may potentially impact the Company's operations. It is unknown at this time precisely the nature and extent of the impact that the legislation will have on the Company. As required by the legislation, the FCC will be conducting a large number of proceedings over the next year to adopt rules and regulations to implement the new statutory provisions and requirements. On August 1, 1996, the FCC adopted an Interconnection Order implementing the requirements that incumbent LECs make available to new entrants interconnection and unbundled network elements, and offer retail services for resale at wholesale rates.

STATE REGULATION. The Company's intrastate long distance operations are subject to various state laws and regulations including, in most jurisdictions, certification and tariff filing requirements. The vast majority of the states require the Company to apply for certification to provide intrastate telecommunications services, or at least to register or to be found exempt from regulation, before commencing intrastate service. Certificates of authority can generally be conditioned, modified, canceled, terminated, or revoked by state regulatory authorities for failure to comply with state law and/or the rules, regulations, and policies of the state regulatory authorities. Fines and other penalties also may be imposed for such violations.

The Company has received the necessary certificate and tariff approvals to provide intrastate long distance service in 37 states. Applications for certification are pending or will be filed in 11 other states. Although the Company intends and expects to obtain operating authority in each jurisdiction in which operating authority is required, there can be no assurance that one or more of these jurisdictions will not deny the Company's request for operating authority. The Company monitors regulatory developments in all 50 states to ensure regulatory compliance. The Company provides interstate service nationwide under FCC interstate tariffs. To the extent that any incidental intrastate service is provided in any state where the Company has not yet obtained any required certification, the state commissions in that state may impose penalties for any such unauthorized provision of service.

PSCs also regulate access charges and other pricing for telecommunications services within each state. The RBOCs and other local exchange carriers have been seeking reduction of state regulatory requirements, including greater pricing flexibility. This could adversely affect the Company in several ways. If regulations are changed to allow variable pricing of access charges based on volume, the Company could be placed at a competitive

disadvantage over larger long distance carriers. The Company also could face increased price competition from the RBOCs and other local exchange carriers for intra-LATA and inter-LATA long distance services, which competition may be increased by the removal of former restrictions on long distance service offerings by the RBOCs as a result of the 1996 Telecommunications Act.

INTERNATIONAL SERVICE REGULATION. International common carriers, such as the Company, are required to obtain authority under Section 214 of the Communications Act and file a tariff containing the rates, terms, and conditions applicable to their services prior to initiating their international telecommunications services. The Company has obtained all required authorizations from the FCC to use, on a facilities and resale basis, various transmission media for the provision of international switched services and international private line services.

Under new tariff rules applicable to international carriers, nondominant international carriers such as the Company must file their international tariffs and any revisions thereto with one day's notice in lieu of the 14-day notice previously required. The Company has filed international tariffs for switched and private line services with the FCC. Additionally, international telecommunications service providers are required to file copies of their contracts with other carriers, including correspondent agreements, with the FCC within 30 days of execution. The Company has filed each of its correspondent agreements with the FCC. The FCC's rules also require the Company to file periodically a variety of reports regarding its international traffic flows and use of international facilities. The FCC has recently proposed to reduce certain reporting requirements of common carriers, although the Company is unable to predict the outcome of this proposal.

In addition to the general common carrier principles, the Company must conduct its international business in compliance with the FCC's international settlements policy ("ISP"). The ISP establishes the permissible boundaries for U.S.-based carriers and their foreign correspondents to settle the cost of terminating each other's traffic over their respective networks. The amount of payments (the "settlement rate") is determined by the negotiated accounting rate specified in the correspondent agreement. Under the ISP, unless prior approval is obtained, the settlement rate generally must be one-half of the accounting rate. Carriers must obtain waivers of the FCC's rules if they wish to use an accounting rate that differs from the prevailing rate or vary the settlement rate from one-half of the accounting rate. As a result of the FCC's pro-competition policies, the recent trend has been to reduce accounting rates.

As a U.S.-based international carrier, the Company is also subject to the FCC's "uniform settlements policy" designed to eliminate foreign carriers incentives and opportunities to discriminate in their correspondent agreements among different U.S.-based carriers through "whipsawing." Whipsawing refers to the practice of a foreign carrier to vary the accounting and/or settlement rate offered to different U.S.-based carriers for the benefit of the foreign carrier, which could secure various incentives by favoring one U.S-based carrier over another. Under the uniform settlements policy, U.S.-based carriers can only enter into correspondent agreements that contain the same accounting rate offered to all U.S.-based carriers. When a U.S.-based carrier negotiates an accounting rate with a foreign correspondent that is lower than the accounting rate offered to another U.S.-based carrier for the same service, the U.S.-based carrier with the lower rate must file a notification letter with the FCC. If a U.S.-based carrier varies the terms and conditions of its  $% \left( 1\right) =\left( 1\right) \left( 1\right)$ correspondent agreement in addition to lowering the accounting rate, then the U.S.-based carrier must request a waiver of the FCC's rules. Both the notification and the waiver requests are designed to ensure that all U.S.-based carriers have an opportunity to compete for foreign correspondent return traffic.

Among other efforts to prevent the practice of whipsawing and inequitable treatment of similarly situated U.S.-based carriers, the FCC adopted the principle of proportionate return to ensure that competing U.S.-based carriers have roughly equitable opportunities to receive the return traffic that reduces the marginal cost of providing international service. Consistent with its procompetition policies, the FCC prohibits U.S.-based carriers from bargaining for special concessions from foreign partners.

FOREIGN OWNERSHIP LIMITATIONS. The Communications Act limits the ownership of an entity holding a common carrier radio license by non-U.S. citizens, foreign corporations and foreign governments. The Company does not currently hold any radio licenses. These ownership restrictions currently do not apply to non-radio facilities, such as fiber optic cable. There can be no assurance, however, that foreign ownership restrictions will not be imposed on the operation of non-radio facilities used for the provision of international services. The FCC recently adopted new rules relating to the entry and participation of foreign entities in the U.S. telecommunications market. Under those rules, the FCC will scrutinize an ownership interest greater than 25%, or a controlling interest at any level in a U.S. carrier by a dominant foreign carrier, to determine whether the destination market of the foreign carrier offers "effective, competitive opportunities" ("ECO"). The Commission imposes the same ECO test and affiliation standard on U.S.-based carriers that invest in dominant foreign carriers. The FCC may impose restrictions on affiliated carriers not meeting the ECO test. The new rules also require international carriers to notify the FCC 60 days in advance of an acquisition of a 10% or greater interest by a foreign carrier in that U.S. carrier. The FCC has discretion to determine that unique factors require application of the ECO test or a change in regulatory status of the U.S. carrier even though the foreign carrier's interest is less than 25%. These rules also reduce international tariff notice requirements for dominant, foreign-affiliated carriers from 45 days' notice to 14 days' notice. Such reduced tariff notice requirements may make it easier for dominant, foreign-affiliated carriers to compete with the Company. The 1996 Telecommunications Act partially amends existing restrictions on foreign ownership of radio licenses by allowing corporations with non-U.S. citizen officers or directors to hold radio licenses. Other non-U.S. ownership restrictions, however, remain unchanged. The effect on the Company of the 1996 Telecommunications Act or other new legislation or regulations which may become applicable to the Company cannot be determined.

CHANGING U.S. REGULATIONS. Regulation of the telecommunications industry is changing rapidly. The FCC is considering a number of international service issues in the context of several policy rulemaking proceedings and in response to specific petitions and applications filed by other international carriers. The FCC's resolution of some of these issues in other proceedings may adversely affect the Company's international business (by, for example, permitting larger carriers to take advantage of accounting rate discounts for high traffic volumes). The Company is unable to predict how the FCC will resolve the pending international policy issues or how such resolution will affect its international business. There can be no assurance that future regulatory changes will not have a material adverse impact on the Company.

Australia. In Australia, the provision of the Company's services is subject to federal regulation pursuant to the Telecom Act and federal regulation of anti-competitive practices pursuant to the Trade Practices Act 1974. In addition, other federal legislation, various regulations pursuant to delegated authority and legislation, ministerial declarations, codes, directions, licenses, statements of the Commonwealth Government policy and court decisions affecting telecommunications carriers also apply to the Company.

The Australian market is undergoing deregulation in two phases. The first phase of the deregulation process commenced in 1991 and continued in 1992 with (1) the enactment of the Telecom Act, (2) the corporatization of the local PTT, Telecom Australia, into the corporation now known as Telstra, (3) the creation and licensing of a second general carrier, Optus, (4) an agreement by the Australian Government with Optus not to grant another general carrier license before July 1, 1997, (5) the creation of a system to enable service providers to compete with the carriers in the provision of telecommunications services from 1992, (6) the licensing of Vodafone as a third digital mobile carrier, and (7) a declared Government policy of achieving full competition by July 1, 1997, subject to regulation by the Australian Government and the telecommunications regulatory authority (at the present time, AUSTEL), and also by the competition regulatory authority (the Australian Competition and Consumer Commission or "ACCC"), which is expected to be given new jurisdiction over competition aspects of the Australian telecommunications industry. These regulatory authorities will have responsibility for economic and technical regulation of the telecommunications industry as well as promoting competition and protecting consumers.

The Australian telecommunications industry continues to undergo deregulation, and it is currently expected that the Australian Government will license additional carriers, including the Company, to own transmission facilities in July 1997. The possible introduction of a new Telecommunications Act or, alternatively, amendments to the Telecom Act and possibly to Australia's competition law, the Trade Practices Act, are expected to be made prior to July 1, 1997 in order to change some aspects of, and to clarify, the regulatory framework for this second phase of deregulation. Both Telstra and Optus have requested that the Australian Government defer such date, and there can be no assurance that the deregulatory process will proceed in accordance with the Australian Government's announced timetable. Any delay in such deregulatory process or the granting of licenses to other entities interested in developing their own transmission facilities in Australia could delay potential price reductions to resellers anticipated in a more competitive marketplace.

In the Australian context, a distinction is drawn between carriers licensed under the Telecom Act and all other providers of telecommunications services. Telstra, Optus and Vodafone are the only licensed facilities-based carriers currently operating in Australia with exclusive rights to the transmission facilities that constitute their networks. Both Telstra and Optus are licensed by the Australian Government as general carriers and mobile carriers. Telstra has been designated by AUSTEL as a dominant carrier for international services. However, Telstra is currently challenging AUSTEL's finding of dominance in the Australian federal courts.

Until July 1997, other operators may provide service on a resale basis pursuant to a class license established by Part 10 of the Telecom Act. These resellers operate in a switched-based or switchless environment and rely on one or more of the licensed carriers. There are currently three types of class licenses--service providers license, international service providers license, and the public access cordless telecommunications services license. The class licenses set forth the regulatory requirements applicable to all operators providing services governed by such license. As a reseller of domestic, local and long distance service, cellular service and international service, the Company must comply with the terms of the class license that applies to all service providers until July 1997, or later if the deregulatory process in Australia is delayed.

A service provider does not need to apply or register for a class license. However, a registration system does exist, providing some advantages of certainty to the service provider by ensuring that particular service is provided under the relevant class license. The system has the commercial disadvantage of disclosing certain information about a provider's activities. In addition, a system of forced enrollment exists for AUSTEL to monitor certain activities. This requirement for enrollment has been applied to eligible international services.

The remainder of the telecommunications services in Australia, including value-added services, are open to competition. From July 1997, operators other than Telstra, Optus and Vodafone may become general licensed carriers assuming deregulation continues on its current timetable. Axicorp currently plans to become a licensed general carrier after July 1997. As a general licensed carrier, Axicorp will be required to comply with the terms of its own license and will be subject to the greater regulatory controls applicable to licensed facilities-based carriers.

United Kingdom. In the United Kingdom, the provision of the Company's services is subject to the provisions of the U.K. Telecommunications Act. The Secretary of State for Trade and Industry, acting on the advice of the U.K. Department of Trade and Industry (the "DTI") is responsible for granting UK telecommunications licenses, while the Director General of Telecommunications (the "Director General") and Oftel are responsible for enforcing the terms of such licenses. Oftel attempts to promote effective competition both in networks and in services to redress anticompetitive behavior. The Company is also subject to general European Union law.

Until 1981, British Telecom was virtually the sole provider of public telecommunications services throughout the United Kingdom. This virtual monopoly ended when, in 1981, the British government granted Mercury a license to run its own telecommunications system under the British Telecommunications Act 1981. Both British Telecom and Mercury are licensed under the subsequent U.K. Telecommunications Act to run

transmission facilities-based telecommunications systems and provide telecommunications services. In 1991, the British government established a "multi-operator" policy to replace the duopoly that had existed between British Telecom and Mercury. Under the multi-operator policy, the DTI will recommend the grant of a license to operate a telecommunications network to any applicant that the DTI believes has a reasonable business plan and where there are no other overriding considerations not to grant such license. All public telecommunications operators and international simple resellers operate under individual licenses granted by the Secretary of State for Trade and Industry pursuant to the U.K. Telecommunications Act. Any telecommunications system with compatible equipment that is authorized to be run under an individual license is permitted to interconnect to British Telecom's network. Under the terms of British Telecom's license, it is required to allow any such licensed operator to interconnect its system to British Telecom's system, unless it is not reasonably practicable to do so (e.g., due to incompatible equipment).

The Company's subsidiary, Primus Telecommunications, Inc., holds an ISR license that authorizes it to provide switched voice services over leased private lines to all international points. In addition, the Company (along with approximately 45 other applicants, including AT&T, WorldCom and ACC) has recently made application to the U.K. Secretary for Trade and Industry for a license to provide international facilities-based voice services. Although the Company currently expects such license to be granted by the end of the first quarter of 1997, there can be no assurance that the Company will be granted the license by such time, or at all. Failure to obtain such license would prevent the Company from providing facilities-based services in the United Kingdom and would have an adverse effect on the Company's ability to expand its operations.

TARIFFS. Telecommunications tariffs on operators in the United Kingdom (excluding British Telecom) are generally not subject to prior review or approval by regulatory authorities, although Oftel has historically imposed price caps on British Telecom. The current price caps on British Telecom expire at the end of July 1997. Oftel is considering whether it will be able to police anti-competitive behavior effectively and is currently conducting a price control review of the U.K. telecommunications industry. Key elements of Oftel's final proposals in connection with this review include terminating price controls on British Telecom in 2001, limiting increases in telecommunications services charges for residential customers to the rate of inflation, and continued regulation of access charges by British Telecom to its competing telecommunications service providers. With respect to the creation of a detailed effective regulatory regime for the future, Oftel has published its proposals in July 1995 in a document entitled "Effective Competition: Framework for Action." Key elements of Oftel's plans included (1) moving to an incremental cost basis for interconnection charges from 1997, (2) withdrawing from detailed setting of some interconnection charges, (3) providing for industry-wide contribution to the cost of maintaining "universal service," (4) eliminating access deficit charges, (5) moving towards pricing based on capacity charging for interconnection services and (6) developing an interconnection regime for service providers. There can be no assurances that such proposals will be implemented, in whole or in part, in the time frame

FAIR TRADING PRACTICES. Oftel is the principal regulator of the competitive aspects of the U.K. telecommunications industry. Oftel's limited authority in this area is derived from the powers given to Oftel under the U.K. Telecommunications Act and from the terms of the licenses granted under the U.K. Telecommunications Act. Any dispute between Oftel and a telecommunications service provider may be referred on appeal to the U.K. Monopolies and Mergers Commission, which may conduct a detailed and lengthy review of the facts surrounding such dispute. Furthermore, Oftel has no authority to impose fines for a breach of the terms of a license issued under the U.K. Telecommunications Act, and third parties have no right to damages for a past breach. Oftel has expressed its view that the current regulatory regime is both obscure and uncertain. Although Oftel is currently seeking more power to police the competitive aspects of the U.K. telecommunications industry, no assurances can be given that it will be successful in its efforts or that it will be able to prohibit anti-competitive conduct harmful to the Company. The Company is also subject to general European law, which, among other things, prohibits certain anti-competitive agreements and abuses of dominant market positions through Articles 85 and 86 of the Treaty of Rome. The European Commission is entrusted with the principal

enforcement powers under European Union competition law. It has the power to impose fines of up to 10% of a group's annual revenue in respect of breaches of Articles 85 and 86. In most cases notification of potentially infringing agreements to the Commission under Article 85 with a request for an exemption protects against the risk of fines from the date of notification.

In March 1996, Oftel published an interim report on incremental costs detailing steps to develop a methodology to calculate such costs. The report has identified two models: "top-down" developed by British Telecom, and "bottom up" favored by the industry. Incremental costs play a key role in Oftel's proposals for the control of British Telecom's interconnection charges as of August 1997. There is a risk that if agreement to costing methodologies to be used by British Telecom is delayed or does not occur, the matter will be referred to the MMC which could mean that the implementation of proper transparency and allocation of costs when operators are seeking interconnection with British Telecom will be seriously delayed.

Mexico. In Mexico, the provision of the Company's services is subject to the provisions of the 1940 General Communications Law, 1995 Federal Telecommunications Law and 1990 Telecommunications Regulations, which provide the general legal framework for the regulation of telecommunications services in Mexico. Since the enactment of the 1995 Federal Telecommunications Law, the Mexican government has adopted several implementing rules regarding interconnection, long distance services, numbering and signaling, and other rules are pending.

Pursuant to the 1995 Federal Telecommunications Law, the Mexican government recently created an independent telecommunications commission that will regulate and oversee the telecommunications sector in Mexico. The Federal Telecommunications Commission will take over many of the functions and responsibilities of the Secretariat of Communications and Transportation ("SCT"). In particular, the Commission's powers and attributions include (i) the administration of the radioelectric spectrum, (ii) the administration of the Telecommunications Registry, (iii) to promote and oversee the efficient interconnection between the public telecommunications networks, (iv) to resolve interconnection disputes between the concessionaires, (v) to impose specific obligations on concessionaires that have substantial market power in the relevant market and (vi) to opine regarding the granting, extension, assignment or revocation of concessions and permits.

The 1995 Federal Telecommunications Law classifies telecommunications networks into public or private depending on the use of the network. Public telecommunications networks are those networks that are used to provide commercial telecommunications services to the public. Private telecommunications networks are those that are used to satisfy the specific telecommunications needs of persons and that do not offer telecommunications services to the public.

Operators of private networks do not require any authority from the government unless they use the radio frequency spectrum. Public telecommunications network operators require specific authority from the government, which will vary depending on whether a carrier intends to resell or operate as a facilities-based carrier. "Concessionaires" of public telecommunications networks are those facilities-based carriers that require a concession from the federal government to use the radio spectrum, satellite links or any form of terrestrial cables to provide public telecommunications services. "Resellers" (or "vendors") of telecommunication services are those carriers that provide telecommunications services to the public through the use of capacity acquired from concessionaires of public telecommunications networks. Resellers only require a permit. No specific authority from the SCT is required to provide value-added services. However, parties that wish to provide value-added services must register in the SCT's Telecommunications Registry. The Company obtained registration to provide such services in August 1996, and currently plans to provide value-added services including Internet access, enhanced facsimile, voice mail retrieve functionalities, electronic mail and call store and forward.

The Company, through its subsidiary Primus Telecommunicaciones de Mexico, S.A. de C.V., is currently providing private network management services to companies that already have leased a private network to serve

their internal corporate needs. Private network management services qualify as unregulated services in Mexico and do not require any type of authorization from any government authority.

In July 1994, the SCT issued the rules for the interconnection of competing long distance carriers with Telmex's network. The rules provide that Telmex is required to make 60 of its switches available to its competitors by January 1, 1997, and gradually increase the number of switches until all of its switches are available to competitors after January 1, 2001. In addition, the rules provide that as of January 1, 1997, competing carriers may, at their own cost, interconnect to other switches in Mexico even if they are not included in the list of 60 switches that Telmex has to make available by 1997.

In this regard, in April 1996, the SCT established the structure of the principal rates that Telmex will charge new long distance carriers for interconnection with its network and set the rates for 1997 and 1998. On June 21, 1996, the SCT issued rules governing long distance services, as well as the Basic Technical Plans for Numbering and for Signaling, which address a number of technical issues relating to the commencement of competition in long distance services. The new long distance rules establish the framework and schedule for the provision of competitive long distance services including rules regarding presubscription, numbering access codes, allocation of service related liability, billing and collection and certain consultation and information sharing mechanisms among service providers and the SCT. The rules, however, do not address the transmission of international long distance traffic.

## **AXICORP**

The Company acquired Axicorp, the fourth largest telecommunications provider in Australia, in March 1996. Axicorp provides the Company early entry into the deregulating Australian telecommunications market and will serve as the Company's gateway to the Asia-Pacific region. The Company believes that the ongoing transformation of Axicorp's strategy and operations to a facilities-based carrier focused on the provision of international and domestic long distance services is an example of the execution of the Company's business model. For the twelve months ended March 31, 1996, Axicorp generated net revenue of approximately \$144 million.

Axicorp began operations in September 1993 in order to capitalize on the opportunities arising from the advent of the deregulation of the telecommunications industry in Australia. Prior to the acquisition, Axicorp pursued a strategy of reselling long distance, local switched and cellular services at a discount to the prices charged by Telstra, the former monopoly telecommunications provider in Australia. Axicorp originally marketed and sold its services through sales agents to professional and trade associations. All of Axicorp's billing and collection functions were conducted by Telstra.

Since acquiring Axicorp in March 1996, Primus has been investing substantial resources to transform Axicorp's strategy and operations to those of a facilities-based carrier focused on the provision of international and domestic long distance services. The Company has acquired five switches for use in Australia, which are expected to be operational by the end of the first quarter of 1997, and has focused on increasing the number of higher-margin, higher-volume business customers with significant international long distance traffic. As part of its increasing focus on business customers, the Company is increasing Axicorp's direct sales force and reducing its reliance on marketing through associations. In addition, Axicorp's switch network will be integrated into the Network and the Company intends to offer additional services in Australia, including prepaid and calling cards, audio-conferencing and toll-free services.

The Company believes that the integration of Axicorp into the Company's operations and strategy will be enhanced by certain Australian regulatory changes expected to become effective in July 1997. Under current regulations, only Telstra and Optus are licensed as full service facilities-based carriers. The Australian government, however, has indicated plans to deregulate the Australian telecommunications market in July 1997, which would permit Axicorp and others to own transmission facilities. Although both Telstra and Optus have requested that the government delay the July 1997 implementation of deregulation, the Company believes that

any such delay would not affect the Company's ability to own and operate the network it is deploying within Australia. See "--Government Regulation."

The Company acquired Axicorp for \$5.7 million in cash, including transaction costs, 455,000 shares of Series A Stock (convertible into 1,538,355 shares of Common Stock on the date of the Offering) and seller financing consisting of two notes recorded on a discounted basis (the "Seller Notes"), one for \$4.1 million payable to Fujitsu Australia Limited, and the other for \$4.0 million payable to the individual shareholder sellers. The sellers are holding as security approximately 27% of their shares in Axicorp under a share mortgage for the Seller Notes. These shares will be delivered to the Company when the notes are paid in full. In turn, the Company is holding 248,334 shares of the Series A Stock issued to the sellers as collateral for the Axicorp shares withheld. These shares of Series A Stock will be released to the sellers once the remaining Axicorp shares are received. Pursuant to its terms, the Series A Stock will be converted into Common Stock upon the completion of the Offering.

### **EMPLOYEES**

The following table summarizes the number of full-time employees of the Company, by region and classification:

	NORTH AMERICA	UNITED KINGDOM/ EUROPE	ASIA- PACIFIC	TOTAL
Management and Administrative	7	6	22	35
Sales and Marketing	29	15	51	95
Customer Service and Support	11	7	26	44
Technical	8	6	33	47
Total	55	34	132	221
	===	===	===	===

The Company never has experienced a work stoppage, and none of its employees is represented by a labor union or covered by a collective bargaining agreement. The Company considers its employee relations to be good.

#### **PROPERTIES**

The Company's headquarters in McLean, Virginia consist of approximately 4,585 square feet of office space under a lease that expires in October 1999 and provides for a monthly rental of \$8,000. The Company also intends to lease additional space in the same building. In addition the Company leases a sales office in Tampa, Florida consisting of 2,859 square feet, which lease expires in April 1998 and provides for a monthly rental of \$2,000. The Company also leases for \$5,900 per month a 2,575 square foot facility which houses the Company's Washington, D.C. switch through May 1997, and leases for \$13,000 per month a 5,350 square foot facility in Los Angeles, California at which it intends to locate an international gateway switch.

The Axicorp facilities consist of administrative offices and other facilities aggregating approximately 30,000 square feet for total monthly rental of \$41,000. Axicorp's leases expire at varying times from January 1997 to August 1999. In the United Kingdom, the Company leases approximately 3,250 square feet of office space which expires in April 1999 and provides for a monthly rental of \$18,000. In Mexico, the Company leases approximately 83 square feet of office space in Mexico City for \$1,650 per month and for a term expiring in October 1997. In Toronto, the Company leases approximately 420 square feet under a lease providing for a monthly rental of \$900 and expiring July 2001.

Management believes that the Company's present office facilities, together with additional space currently under discussion with its Virginia landlord, are adequate for its anticipated operations, and that similar space can readily be obtained as needed. As its network of owned digital switches grows, the Company will have to lease additional locations to house these facilities.

## LEGAL PROCEEDINGS

The Company is from time to time involved in litigation incidental to the conduct of its business. There is no pending legal proceeding to which the Company is a party which the Company believes is likely to have a material adverse effect on the Company's business, financial condition or results of operations.

### MANAGEMENT

## EXECUTIVE OFFICERS, DIRECTORS AND KEY EMPLOYEES

The executive officers, directors and key employees of the Company are as follows:

NAME	AGE	POSITION	YEAR OF EXPIRATION OF TERM AS DIRECTOR
K. Paul Singh(1)		ne Board of Directors, nd Chief Executive	1999
Neil L. Hazard	44 Executive Vice Financial Of	e President and Chief ficer	N/A
John F. DePodesta		e President, Law and ffairs, and Director	1999
George E. Mattos	46 Vice President	t of Operations	N/A
John Melick	37 Vice President	t of Sales and Marketing	N/A
Thomas R. Kloster	36 Corporate Cont	troller	N/A
Ravi Bhatia	48 Chief Operation	ng Officer, Axicorp	N/A
Peter Slaney	•	er, Primus ations International,	N/A
Paul Keenan	38 General Manage Axicorp	er of Mobile Services,	N/A
Sim Thiam Soon	43 General Manage	er of Operations, Axicorp	N/A
Herman Fialkov(2)	74 Director		1997
David E. Hershberg(2)	59 Director		1997
John Puente(1)(3)			1998

- ------

K. Paul Singh co-founded the Company in 1994 with Mr. DePodesta and serves as its Chairman, President and Chief Executive Officer. From 1991 until he cofounded the Company, he served as the Vice President of Global Product marketing for MCI. Prior to joining MCI, Mr. Singh was the Chairman and Chief Executive Officer of OTI, a provider of private digital communications in over 26 countries which he founded in 1984 and was purchased by MCI in 1991. See "Certain Transactions."

Neil L. Hazard joined the Company in 1996 as its Executive Vice President and Chief Financial Officer. Prior to joining the Company, Mr. Hazard was employed by MCI in several executive positions, most recently as its Director of Corporate Accounting and Financial Reporting, responsible for consolidation of MCI's financial results, external reporting to stockholders and SEC reporting. Mr. Hazard served as acting Controller of MCI for six months and as Director of Global Product Marketing. Prior to joining MCI in 1991, Mr. Hazard served as the Chief Financial Officer of OTI.

John F. DePodesta co-founded the Company in 1994 with Mr. Singh, and serves as a director and its Executive Vice President Law and Regulatory Affairs. In addition to his position with the Company, Mr. DePodesta also currently serves as the Senior Vice President, Law and Public Policy for Genesis Health Ventures, Inc. and the Chairman of the Board of Iron Road Railways Incorporated, which he co-founded in 1994. Additionally, since 1994 he has been "of counsel" to the law firm of Pepper, Hamilton & Scheetz, where he was previously a partner since 1979. Before joining Pepper, Hamilton & Scheetz, Mr. DePodesta served as the General Counsel of Consolidated Rail Corporation. See "Certain Transactions."

<sup>(1)</sup> Member of Nominating Committee

<sup>(2)</sup> Member of Compensation Committee

<sup>(3)</sup> Member of Audit Committee

George E. Mattos joined the Company in 1994 as its Vice-President of Operations. Prior to joining the Company, Mr. Mattos held several positions with MCI for over 10 years, most recently as a Senior Manager responsible for the development of a software monitoring system for customer service, installation, operation and maintenance of MCI's international telecommunications network. Mr. Mattos previously was part of MCI's switching and network intelligence facilities where he was responsible for commencing switched voice service to various countries.

John Melick joined the Company in 1994 as its Vice President of Sales and Marketing. Prior to joining the Company, he was a Senior Manager with MCI responsible for the day-to-day management of its global product portfolio in Latin American and the Caribbean region. He joined MCI in 1991 at the time of the acquisition of OTI where he managed the development of OTI's service expansion into Mexico and Latin America.

Thomas R. Kloster joined the Company in 1996 as its Corporate Controller. Prior to joining the Company, Mr. Kloster was employed by MCI as Senior Manager of Corporate Accounting and Reporting, responsible for various facets of MCI's consolidation of financial results, external and internal reporting, and accounting for ventures and emerging businesses. Prior to joining MCI in 1994, Mr. Kloster had been employed by Price Waterhouse LLP since 1988, most recently serving as a Senior Manager.

Ravi Bhatia joined the Company in October 1995 as the Managing Director of Primus Telecommunications Pty., Ltd. (Australia) and in March 1996 became the Chief Operating Officer of Axicorp and as such is responsible for implementing the Company's business strategy in Australia. Mr. Bhatia has over 26 years of international experience in the telecommunications industry, which includes 9 years of employment with MCI in various sales and marketing positions. Most recently, he served as the Director of Sales and Marketing for MCI in the South Pacific Region, based in Sydney.

Peter Slaney joined the Company in 1996 as the Managing Director of Axicorp. Mr. Slaney was previously a co-founder and served as Managing Director of Axicorp since its inception in 1993. Prior to forming Axicorp, Mr. Slaney served as General Manager of the Telecommunications Group of Paxus Australia, a group that provided professional services and consulting to Telstra. The majority of Mr. Slaney's career was spent at IBM Corporation where he worked for 20 years in various capacities, including as an Account Executive Manager in the personal computer market.

Paul Keenan joined the Company in 1996 as General Manager of Axicorp's cellular business unit. Mr. Keenan co-founded Axicorp in 1993 and served as its General Manager, Finance and Administration until he joined the Company. Prior to co-founding Axicorp, Mr. Keenan had been a Senior Consultant with Paxus Australia since 1990.

Sim Thiam Soon joined the Company in 1996 as General Manager of Operations of Axicorp. Mr. Sim co-founded Axicorp in 1993 and served as its General Manager of Operations until joining the Company. Prior to co-founding Axicorp, Mr. Sim had been a Manager with Paxus Australia since 1990.

Herman Fialkov became a director of the Company in 1995. He is currently the General Partner of PolyVentures Associates, L.P., a venture capital firm and has been associated with various venture capital firms since 1968. Previously, he was an officer and director of General Instrument Corporation which he joined in 1960 as a result of its acquisition of General Transistor Corporation, a company Mr. Fialkov founded.

David E. Hershberg became a director of the Company in 1995. Mr. Hershberg is the founder, President and CEO of WorldComm Systems, Inc., a system integrator of satellite earth stations. From 1976 to 1994, Mr. Hershberg was the President and Chief Executive Officer of Satellite Transmission Systems, Inc., a global provider of satellite telecommunications equipment, and became a Group President of California Microwave, Inc., a company that acquired Satellite Transmission Systems, Inc.

John Puente became a director of the Company in 1995. From 1987 to 1995, he was Chairman of the Board and CEO of Orion Network Systems, a satellite telecommunications company. Mr. Puente is currently Chairman of the Board of Telogy Networks, Inc., a privately-held company. Prior to joining Orion, Mr. Puente was Vice Chairman of M/A-Com Inc., now known as Hughes Network Systems, Inc., a diversified telecommunications and manufacturing company, which he joined in 1978 when M/A-Com acquired Digital Communications Corporation, a satellite terminal and packet switching manufacturer of which Mr. Puente was a founder and Chief Executive Officer.

#### CLASSIFIED BOARD OF DIRECTORS

Pursuant to the Company's By-Laws, the Board of Directors is divided into three classes of directors each containing, as nearly as possible, an equal number of directors. Directors within each class are elected to serve three-year terms and approximately one-third of the directors sit for election at each annual meeting of the Company's stockholders. A classified board of directors may have the effect of deterring or delaying any attempt by any group to obtain control of the Company by a proxy contest since such third party would be required to have its nominees elected at two separate annual meetings of the Board of Directors in order to elect a majority of the members of the Board of Directors. Directors who are elected to fill a vacancy (including vacancies created by an increase in the number of directors) must be confirmed by the stockholders at the next annual meeting of stockholders whether or not such director's term expires at such annual meeting. See "Description of Capital Stock--Takeover Protection."

## DIRECTOR COMPENSATION

The Company pays cash compensation to outside board members who are not otherwise consultants to the Company. Each such board member is entitled to receive \$500 for each meeting of the Board of Directors, or any committee thereof, attended by such board member in person or by telephone. The Company also has adopted a Director Plan under which options for up to a total of 338,100 shares of Common Stock will be issued to those directors of the Company that are not also employees of the Company. Under the Director Plan, each of the current non-employee directors has received options with respect to a total of 50,715 shares at an exercise price of \$2.96 per share.

## COMMITTEES OF THE BOARD

The Company's Board of Directors has appointed an Audit Committee, Nominating Committee and a Compensation Committee.

Audit Committee. The Audit Committee, which will consist of Mr. Puente and an independent director to be appointed after consummation of the Offering, has the authority and responsibility to hire one or more independent public accountants to audit the Company's books, records and financial statements and to review the Company's systems of accounting (including its systems of internal control); to discuss with such independent public accountants the results of such audit and review; to conduct periodic independent reviews of the systems of accounting (including systems of internal control); and to make reports periodically to the Board of Directors with respect to its findings.

Nominating Committee. The Nominating Committee, which currently consists of Messrs. Puente (Chairman) and Singh, is responsible for selecting those persons to be nominated to the Company's Board of Directors.

Compensation Committee. The Compensation Committee, which currently consists of Messrs. Fialkov (Chairman) and Hershberg, is responsible for fixing the compensation of the Chief Executive Officer and the other executive Officers, as well as making recommendations to the Board of Directors with respect to other compensation matters such as those relating to the operation of the Plans and approving certain aspects of the Company's management bonus plan.

## COMPENSATION COMMITTEE INTERLOCKS AND INSIDER PARTICIPATION

None of the members of the Compensation Committee has any interlocking or other relationship with the Company that would call into question his independence with respect to his duties.

#### EXECUTIVE COMPENSATION

The following table sets forth the compensation paid by the Company for services rendered in all capacities during 1995 to the Company's chief executive officer. No other executive officer of the Company received total annual salary and bonus in excess of \$100,000 during 1995.

### SUMMARY COMPENSATION TABLE

ANNUAL COMPENSATION

ANNUAL COMPENSATION

ANAMARDS

OTHER ANNUAL SECURITIES COMPENSATION UNDERLYING ALL OTHER OPTIONS (\$) COMPENSATION

K. Paul Singh, Chairman and Chief Executive Officer..... 1995 \$185,000(1) -- -- -- -- --

LONG-TERM

(1) Of this amount, the payment of \$77,200 was deferred and subsequently paid on July 31, 1996. See""--Employment Contract."

### STOCK OPTION PLANS

Employee Stock Option Plan. The Company established the Employee Plan for its employees on January 2, 1995 which provides for the grant to selected employees of the Company and its Subsidiaries who contribute to the development and success of the Company and its Subsidiaries of both "incentive stock options" within the meaning of Section 422 of the Code ("ISOs") and options that are non-qualified for federal income tax purposes ("NQSÓs"). The total number of shares of Common Stock for which options may be granted pursuant to the Employee Plan is 1,690,500, subject to certain adjustments reflecting changes in the Company's capitalization. The Employee Plan is currently administered by the Board of Directors, although it provides for its administration by a Committee of the Board. The Board of Directors determines, among other things, which employees will receive options under the Employee Plan; the time when options will be granted; the type of option (ISO or NQSO, or both) to be granted, the number of shares subject to each option, the time or times when the options will become exercisable and expire, and, subject to certain conditions discussed below, the option price and duration of the option. Board members administering the Employee Plan may vote on any matters affecting the administration of the Plan, except that no member may act upon the granting of an option to himself or herself.

The exercise price of the options granted under the Employee Plan is determined by the Board of Directors, but may not be less than the fair market value per share of the Common Stock on the date the option is granted. If, however, an ISO is granted to any person who, at the time of the grant, owns capital stock possessing more than 10% of the total combined voting power of all classes of the Company's capital stock, then the exercise price for such ISO may not be less than 110% of the fair market value per share of the Common Stock on the date the option is granted. The Board of Directors also determines the method of payment for the exercise of options under the Employee Plan, and may consist entirely of cash, check, promissory notes or Common Stock having a fair market value on the date of surrender equal to the aggregate exercise price.

Options are not assignable or transferrable other than by will or the laws of descent and distribution. If an employee's employment with the Company is terminated for any reason, such employee's options exercisable on the date of termination are exercisable for three months following the date of termination. If the Board of Directors makes a determination that a terminated employee engaged in disloyalty to the Company, disclosed proprietary information, is convicted of a felony, or breached the terms of a written confidentiality agreement or non-competition agreement, all unexercised options held by such employee terminate upon the earlier of the date of such determination or the date of termination. If an employee becomes disabled or deceased while an employee of the Company, such employee's options that are exercisable on the date of disability or death will remain exercisable for twelve months following the date of disability or death; provided, however, that if a disabled employee commences employment with a competitor of the Company during that twelve-month period, all options held by the employee terminate immediately.

Options issued pursuant to the Employee Plan outstanding on the date of a "change in control" of the Company become immediately exercisable on such date. A change in control for purposes of the Employee Plan includes the acquisition by any person or entity of the beneficial ownership of 50% or more of the voting power of the Company's stock, the approval by the Company's shareholders of a merger, reorganization or consolidation of the Company in which the Company's shareholders do not own 50% or more of the voting power of the stock of the entity surviving such a transaction, the approval of the Company's shareholders of an agreement of sale of all or substantially all of the Company's assets, and the acceptance by the Company's shareholders of a share exchange in which the Company's shareholders do not own 50% or more of the voting power of the stock of the entity surviving such exchange.

There are no federal income tax consequences to the Company on the grant or exercise of an ISO. If an employee disposes of stock acquired through the exercise of an ISO within one year after the date such stock is acquired or within two years after the grant of the ISO (a "Disqualifying Disposition"), the Company will be entitled to a deduction in an amount equal to the difference between the fair market value of such stock on the date it is acquired and the exercise price of the ISO. There are no tax consequences to the Company if an ISO lapses before exercise or is forfeited. The grant of a NQSO has no immediate tax consequences to the Company. Upon the exercise of a NQSO by an employee, the Company is entitled to a deduction in an amount equal to the difference between the fair market value of the share acquired through exercise of the NQSO and the exercise price of the NQSO. There are no tax consequences to the Company if a NQSO lapses before exercise or is forfeited.

An employee who receives an ISO is not subject to federal income tax on the grant or exercise of the ISO; however, the difference between the option price and the fair market value of the Common Stock received on the exercise of the ISO ("ISO Stock") is an adjustment for purposes of the alternative minimum tax. Upon the exercise of an ISO, an employee will have a basis in the ISO Stock received equal to the amount paid. An employee will be subject to capital gain or loss upon the sale of ISO Stock, unless such sale constitutes a Disqualifying Disposition, equal to the difference between the amount received for the stock and the employee's basis in such. The gain or loss will be long- or short-term, depending on the length of time the ISO Stock was held prior to disposition. There are no tax consequences to an employee if an ISO lapses before exercise or is forfeited.

In the event of a Disqualifying Disposition, an employee will be required to recognize (1) taxable ordinary income in an amount equal to the difference between the fair market value of the ISO Stock on the date of exercise of the ISO and the exercise price; and (2) capital gain or loss (long- or short-term, as the case may be) in an amount equal to the difference between (a) the amount realized by the employee upon the Disqualifying Disposition and (b) the exercise price paid by the employee for the stock, increased by the amount of ordinary income recognized by the employee, if any. If the disposition generates an allowable loss (e.g., a sale to an unrelated party not within 30 days of purchase of Common Stock), then the amount required to be recognized by the employee as ordinary income will be limited to the excess, if any, of the amount realized on the sale over the basis of the stock.

The Employee Plan allows an employee to pay an exercise price in cash or shares of the Company's Common Stock. If the employee pays with shares of the Company's Common Stock that are already owned, the basis of the newly acquired ISO Stock will depend on the tax character and number of shares of the previously owned stock used as payment. If an employee pays with shares acquired upon other than the exercise of an ISO ("non-ISO Stock"), the transaction will be tax-free to the extent that the number of shares received does not exceed the number of shares of non-ISO Stock paid. The basis of the number of shares of newly acquired ISO Stock which does not exceed the number of shares of non-ISO Stock paid will be equal to the basis of the shares paid. The employee's holding period with respect to such shares will include the holding period of the shares of non-ISO Stock paid. To the extent that the employee receives more new shares than shares surrendered, the "excess" shares of ISO Stock will take a zero basis. If an employee exercises an ISO by using stock that is previously acquired ISO Stock, however, certain special rules apply. If the employee has not held the previously acquired ISO Stock for at least two years from the date of grant of the related ISO and one year from the date the employee acquired the previously acquired ISO Stock, the use of such ISO Stock to pay the exercise price will constitute a Disqualifying Disposition and subject the employee to income tax with respect to the ISO Stock as described above. In such circumstances, the basis of the newly acquired ISO Stock will be equal to the fair market value of the previously acquired ISO Stock used as payment.

The grant of a NQSO has no immediate tax consequences to an employee. The exercise of a NQSO requires an employee to include in gross income the amount by which the fair market value of the acquired shares exceeds the exercise price on the exercise date. The Company is required to withhold income and employment taxes from the employee's wages on account of this income. The employee's basis in the acquired shares will be their fair market value on the date of exercise. Upon a subsequent sale of such shares, the employee will recognize capital gain or loss equal to the difference between the sales price and the basis in the stock. The capital gain or loss will be long- or shortterm, depending on the length of time that the employee held the shares. There are no tax consequences to an employee if a NQSO lapses before exercise or is forfeited. If an employee uses previously owned Common Stock as payment for the exercise price of a NQSO, to the extent the employee surrenders the same number of shares received, the exchange is tax-free and the new shares will have a basis equal to that of the shares surrendered. The holding period for the new shares, moreover, will include the period the employee held the surrendered shares. To the extent the employee receives more new shares than shares surrendered, the "excess" shares are treated as having been acquired for no consideration and the fair market value of such "excess" shares is includible in the employee's income as compensation. The basis of the "excess" shares is their fair market value at the time of receipt. If the previously owned shares consist of ISO Stock for which the holding requirements were not met such that their use as payment of the exercise price constituted a Disqualifying Disposition, the employee will have the income tax consequences described above.

The Board of Directors has authority to suspend, terminate or discontinue the Employee Plan or revise or amend it in any manner with respect to options granted after the date of revision. No such revision, however, can change the aggregate number of shares subject to the Employee Plan, change the designation of employees eligible thereunder, or decrease the price at which options may be granted. The Board may not grant any options under the Employee Plan after January 2, 2005.

Mr. Singh did not receive a grant or exercise any stock option or stock appreciation right prior to or during the last fiscal year.

Director Stock Option Plan. The Company also established a Director Plan on July 27, 1995. The purpose of the Director Plan is to encourage ownership in the Company by outside directors (present or future incumbent directors who are not employees of the Company or any subsidiary) whose services are considered essential to the Company's continued progress. Options granted under the Director Plan are NQSOs. The Director Plan is administered by a committee of the Board of Directors consisting of those directors who are not eligible to receive grants thereunder. The total number of shares of Common Stock for which options may be granted pursuant to the Director Plan is 338,100. On the effective date of the Director Plan or the first date thereafter that any director becomes eligible to receive an award under the Director Plan, each eligible director will

automatically receive an option to purchase 50,715 shares of Common Stock, exercisable for 16,905 shares immediately, and 16,905 on each of the next two anniversary dates of the grant date. All options become immediately exercisable, however, upon the retirement of a director in accordance with any mandatory retirement policy of the Board, upon the death or permanent disability of a director, or if the Company merges with another Company and is not the surviving corporation, the Company enters into an agreement to sell or otherwise dispose of all or substantially all of its assets, or any person or group acquires more than 20% of the Company's outstanding voting stock.

The option price is the fair market value at the date on which an option is granted. Payment for the exercise of options may consist of cash or Common Stock. Options issued under the Director Plan are not transferrable other than by will or the laws of descent and distribution. Options expire upon the earlier of five years from the date they were granted or three years following either the retirement or resignation of the director, the failure of the director to be re-elected, or the permanent disability or death of the director. No options may be granted under the Director Plan after December 31, 2005.

The grant of a NQSO has no immediate tax consequences to the Company. Upon the exercise of a NQSO by a director, the Company is entitled to a deduction in an amount equal to the difference between the fair market value of the share acquired through exercise of the NQSO and the exercise price of the NQSO. There are no tax consequences to the Company if a NQSO lapses before exercise or is forfeited.

The tax consequences to a director upon the grant and exercise of a NQSO, and the sale of Common Stock acquired upon exercise thereof, are identical to those described for NQSOs under "--Employee Stock Option Plan" above, except that the Company has no withholding obligations upon the exercise of a NQSO by a director.

## EMPLOYMENT CONTRACT

The Company has entered into an employment agreement with Mr. Singh (the "Singh Agreement"). The Singh Agreement is a five-year contract, with a term beginning on June 1, 1994 and continuing until May 30, 1999, and from year to year thereafter unless terminated. Under the terms of the Singh Agreement, Mr. Singh is required to devote his full time efforts to the Company as Chairman of the Board, President and CEO. The Company is required to compensate Mr. Singh at an annual rate of \$185,000 (which amount is reviewed annually by the Board of Directors and is subject to increase at their discretion). Mr. Singh, however, agreed to defer payment of his base salary from June 1, 1994 through May 31, 1995, which was subsequently paid to him on July 31, 1996. The Company is also obligated to (i) allow Mr. Singh to participate in any bonus or incentive compensation plan approved for senior management of the Company, (ii) provide life insurance in an amount equal to three times Mr. Singh's base salary and disability insurance which provides monthly payments in an amount equal to one-twelfth of his then applicable base salary, (iii) provide medical insurance and (iv) pay up to \$2,500 annually for Mr. Singh's personal tax and financial planning services.

The Company may terminate the Singh Agreement at any time in the event of his disability or for cause, each as defined in the Singh Agreement. Mr. Singh may resign from the Company at any time without penalty (other than the noncompetition obligations discussed below). If the Company terminates the Singh Agreement for disability or cause, the Company will have no further obligations to Mr. Singh. If, however, the Company terminates the Singh Agreement other than for disability or cause, the Company will have the following obligations: (i) if the termination is after May 30, 1999, the Company must pay Mr. Singh one-twelfth of his then applicable base salary as severance pay; and (ii) if the termination is before June 1, 1999, the Company must pay to Mr. Singh, as they become due, all amounts otherwise payable if he had remained employed by the Company until June 1, 1999. If Mr. Singh resigns, he may not directly or indirectly compete with the Company's business until six months after his resignation. If the Company terminates Mr. Singh's employment for any reason, Mr. Singh may not directly or indirectly compete with the Company's business until six months after the final payment of any amounts owed to him under the Singh Agreement become due.

In July 1996, Primus completed the sale of 965,999 shares of Common Stock to the (i) Quantum Industrial Partners LDC, the principal operating subsidiary of Quantum Industrial Holdings Ltd., an investment fund advised by Soros Fund Management, a private investment firm owned by Mr. George Soros, (ii) Winston Partners II LDC, the principal operating subsidiary of Winston Partners II Offshore Ltd., an investment fund advised by Chatterjee Management Company, a private entity owned by Dr. Purnendu Chatterjee, (iii) Winston Partners II LLC, an investment fund advised by Chatterjee Management Company and (iv) S-C Phoenix Holdings, L.L.C., an investment vehicle owned by affiliates of Mr. Soros and Dr. Chatterjee (collectively, the "Soros/Chatterjee Group"), for an aggregate purchase price of approximately \$8.0 million. The Soros/Chatterjee Group also purchased, for an additional \$8.0 million, the Soros/Chatterjee Warrants which afford the Soros/Chatterjee Group the right to receive, upon exercise, an indeterminate number of shares of Common Stock with a fair market value of \$10.0 million as of the date of exercise, plus up to 627,899 additional shares of Common Stock. Except for 338,100 shares which are currently exercisable, the Soros/Chatterjee Warrants are exercisable on or after July 31, 1997 and until July 31, 1999. The Soros/Chatterjee Warrants are entitled to certain customary antidilution protection in the event of stock splits, stock dividends, reorganizations and other similar events.

The Soros/Chatterjee Group was granted registration rights pursuant to a registration rights agreement with the Company (the "Registration Rights Agreement"). Under the Registration Rights Agreement, the Soros/Chatterjee Group is entitled to demand registration of its shares after July 31, 1998, a maximum of three times, the third demand being available only if the Soros/Chatterjee Group has not registered 80% of its shares of Common Stock after the first demand registration. The Company is not required to effect any demand registration within 180 days after the effective date of a previous demand registration and may postpone, on one occasion in any 365-day period the filing or effectiveness of a registration statement for a demand registration for up to 120 days under certain circumstances, including pending material transactions or the filing by the Company of a registration statement relating to the sale of shares for its own account. The Soros/Chatterjee Group is also entitled to unlimited piggyback registrations. Such rights with respect to this Offering have been waived. All such registrations would be at the Company's expense, exclusive of underwriting discounts and commissions, and legal fees (up to \$25,000 for each such offering) incurred by the holders of the registrable securities. The Company and the Soros/Chatterjee Group have entered into customary indemnification and contribution provisions.

The Soros/Chatterjee Group also entered into a securityholders agreement with the Company and K. Paul Singh (the "Securityholders Agreement" which the Soros/Chatterjee Group has the right until consummation of this Offering to appoint a nominee for a position as a member of the Board of Directors of the Company, which the Soros/Chatterjee Group has advised the Company that it will not exercise prior to consummation of this Offering (and Mr. Singh has agreed to vote shares over which he has voting control for such nominee). Pursuant to this agreement, members of the Soros/Chatterjee Group were granted preemptive rights in connection with most future issuances of capital stock, including public offerings. Such rights were waived with respect to this Offering. Additionally, members of the Soros/Chatterjee Group are entitled to tag-along rights to participate with Mr. Singh and members of his family in sales of capital stock on the same terms and conditions as Mr. Singh and members of his family. See "Description of Capital Stock--Registration Rights." The Soros/Chatterjee Group shares are also subject to drag along rights in the event holders of a majority of the Common Stock decide to sell 80% or more of the outstanding capital stock of the Company. The Securityholders Agreement provides that members of the Soros/Chatterjee Group will not transfer shares of Common Stock to a company, or any affiliate, that competes with the Company to a material extent in the provision of telecommunications services in the United States, Australia, the United Kingdom, France, Germany, Mexico, Canada, Italy or Hong Kong.

The Company entered into an agreement on January 12, 1996 with Teleglobe, pursuant to which Teleglobe purchased 410,808 shares of Common Stock for a total of \$1,458,060. The equity investment was consummated

in February 1996 as was a loan by Teleglobe of \$2.0 million to the Company. The loan, which bears interest at 6.9% per annum (payable quarterly) and matures on February 9, 1998, is secured by all the assets of the Company, comprised principally of the stock of the subsidiaries (65% of the stock of foreign subsidiaries was pledged). Related to the Teleglobe investments, the Company and a number of its subsidiaries have entered into trading agreements with Teleglobe with respect to their respective service offerings. The parties have also agreed to cooperate in an effort to maximize efficiencies with respect to network facilities.

As part of the transaction, Teleglobe, the Company and Mr. Singh are party to a shareholders' agreement (the "Teleglobe Agreement") providing Teleglobe the same consent, preemptive and registration rights as may be granted in the future to other shareholders of an equal or lesser percentage ownership in the Company, and participation and tag-along rights whereby Teleglobe is entitled to sell its shares of Common Stock when certain other shareholders sell or when the Company issues equity securities that would result in a change of control of the Company. The Teleglobe Agreement also obligates Teleglobe to sell its shares if certain other shareholders sell and specified conditions are met, and grants the Company a right of first refusal upon a sale of the Teleglobe-owned Common Stock to any competitor of the Company. Teleglobe waived any preemptive rights and registration rights that arose as a result of the Private Equity Sale. See "--Teleglobe".

### NSI PRIVATE PLACEMENTS

In 1995 and 1996, the Company engaged Northeast Securities, Inc. ("NSI") to serve as the placement agent for two private placements of the Company's Common Stock. Mr. Andrew B. Krieger, a former director of Primus, served as a broker-dealer in the private placements through an affiliation with NSI. In connection with these offerings, the Company paid Mr. Krieger cash commissions aggregating approximately \$1,007,000. The Company also retained Krieger Associates, of which Mr. Krieger is the President and Chief Executive Officer, to perform certain financial and other consulting services and paid a total of approximately \$77,000 for the performance of such services during 1995 and 1996 (to date). In addition, in connection with these private placements, the Company issued a total of 193,718 shares of Common Stock to Krieger Associates and Mr. Krieger, and at the direction of Mr. Krieger issued a total of 74,003 shares of Common Stock to other individuals associated with the transaction. The Company also issued, in connection with these private placements, a total of 245,555 shares of Common Stock to NSI and certain of its employees associated with the transactions. See "Management" and "Principal Stockholders."

### LOAN FROM CHAIRMAN AND CHIEF EXECUTIVE OFFICER

In connection with the initial organization of the Company, K. Paul Singh, the Company's Chairman of the Board and Chief Executive Officer, loaned the Company approximately \$320,000, accruing interest at a variable rate tied to the prime rate. On March 31, 1995, the Company and Mr. Singh converted all then outstanding principal and interest due (\$350,000) into 555,559 shares of Common Stock, at a price per share of \$0.63, which shares were issued on such date.

# MANAGEMENT FEES

Prior to the Company's acquisition of Axicorp, Axicorp paid a management fee based on a percentage of revenue to a company owned primarily by certain current officers of the Company, including Paul Keenan, Sim Thiam Soon and Peter Slaney. Total management fees for the nine month period ended March 31, 1995, and the twelve month period ended March 31, 1996 were \$616,000 and \$426,000, respectively.

# LEGAL SERVICES

From time to time, the Company has retained the law firm of Pepper, Hamilton & Scheetz, of which John F. DePodesta, a director and an Executive Vice President of the Company, is "of counsel," to perform legal services for it and has paid such firm fees totaling \$151,807 in 1996 (to date). See "Legal Matters"

### PRINCIPAL STOCKHOLDERS

The following table sets forth information as of September 30, 1996 concerning each person or group known to the Company to be the beneficial owner of more than 5% of Common Stock, and concerning the beneficial ownership of Common Stock by the Company's directors, K. Paul Singh and all executive officers and directors of the Company as a group. Except as otherwise noted and subject to community property laws, where applicable, each beneficial owner of the Common Stock listed below has sole investment and voting power.

### SHARES BENEFICIALLY OWNED(1)

	PERCENT OF CLASS		
NAME AND ADDRESS(2)	NUMBER OF SHARES	BEFORE OFFERING(13)	AFTER OFFERING(14)
K. Paul Singh	652,050(4)	36.3%	
Winston Partners II LLC	81,505(5)	*	*
S-C Phoenix Holdings, L.L.C c/o The Chatterjee Group 888 Seventh Avenue New York, New York 10106	391,229(6)	3.2%	2.2%
Winston Partners II LDC	179,315(7)	1.5%	1.0%
John F. DePodesta		2.6%	1.8%
Herman Fialkov David E. Hershberg	50,715(9) 42,263(10)		*
John Puente			*
as a group (14 people)	5,118,757(12)	41.2%	27.8%

- \* Less than 1%
- (1) Beneficial ownership is determined in accordance with the rules of the Commission, and includes voting or investment power with respect to the shares beneficially owned. Shares of Common Stock subject to options or warrants currently exercisable or exercisable on or prior to December 11, 1996 are deemed outstanding for computing the percentage ownership of the person holding such options or warrants, but are not deemed outstanding for computing the percentage ownership of any other person.
- (2) Unless otherwise noted in the chart, the address of all persons listed is c/o Primus Telecommunications Group, Incorporated, 8180 Greensboro Drive, Suite 1100, McLean, Virginia 22102.
- (3) Includes, 377,786 shares of Common Stock owned by Mr. Singh's spouse and children. Also includes 396,828 shares of Common Stock held of record by a series of revocable trusts of which Mr. Singh is the trustee and pursuant to which Mr. Singh has sole voting power and shared dispositive power.
- (4) Quantum Industrial Partners LDC ("Quantum Industrial") has vested investment discretion with respect to its portfolio investments, including the Common Stock, in an entity over which Mr. George Soros may be deemed to have sole and ultimate control. Mr. Soros and Dr. Purnendu Chatterjee, as a sub-advisor to Quantum Industrial, may be deemed to have shared beneficial ownership of Common Stock held by Quantum Industrial. Includes 169,050 shares of Common Stock issuable upon exercise of warrants granted to Quantum Industrial and exercisable on or prior to December 11, 1996.

- (5) Winston Partners II LLC has vested investment discretion in its portfolio investments, including the Common Stock, in Chatterjee Management Company, an entity over which Dr. Chatterjee may be deemed to have sole and ultimate control. Dr. Chatterjee may be deemed to have beneficial ownership of Common Stock held by Winston Partners II LLC. Includes 21,130 shares of Common Stock issuable upon exercise of warrants granted to Winston Partners II LLC and exercisable on or prior to December 11, 1996.
- (6) Mr. Soros and Dr. Chatterjee may be deemed to have shared beneficial ownership of Common Stock held by S-C Phoenix Holdings, L.L.C. Includes 101,430 shares of Common Stock issuable upon exercise of warrants granted to S-C Phoenix Holdings, L.L.C. and exercisable on or prior to December 11, 1996.
- (7) Winston Partners II LDC has vested investment discretion in its portfolio investments, including the Common Stock, in Chatterjee Management Company, an entity over which Dr. Chatterjee may be deemed to have sole and ultimate control. Dr. Chatterjee may be deemed to have beneficial ownership of Common Stock held by Winston Partners II LDC. Includes 46,489 shares of Common Stock issuable upon exercise of warrants granted to Winston Partners II LDC and exercisable on or prior to December 11, 1996.
- (8) Includes 101,430 shares of Common Stock issuable upon the exercise of options granted to Mr. DePodesta and exercisable on or prior to December 11, 1996.
- (9) Includes 33,810 shares of Common Stock issuable upon the exercise of options granted to Mr. Fialkov and exercisable on or prior to December 11, 1996.
- (10) Includes 33,810 shares of Common Stock issuable upon the exercise of options granted to Mr. Hershberg and exercisable on or prior to December 11, 1996 and 8,453 shares of Common Stock owned by a partnership of which Mr. Hershberg is a general partner.
- (11) Includes 33,810 shares of Common Stock issuable upon the exercise of options granted to Mr. Puente and exercisable on or prior to December 11, 1996.
- (12) Includes 391,063 shares of Common Stock issuable upon the exercise of options granted to directors and executive officers and exercisable on or prior to December 11, 1996.
- (13) Applicable percentage of ownership as of September 30, 1996 is based upon 12,028,746 shares of Common Stock outstanding and after giving effect to the conversion of preferred stock into 1,538,355 shares of Common Stock.
- (14) Applicable percentage ownership after this Offering is based upon 18,028,746 shares of Common Stock outstanding as of September 30, 1996 after giving effect to the issuance of the 6,000,000 shares of Common Stock offered hereby and after giving effect to the conversion of preferred stock into 1,538,355 shares of Common Stock.

#### COMMON STOCK

The Company is authorized to issue up to 40,000,000 shares of Common Stock, par value \$0.01 per share. As of September 30, 1996, the Company had 10,490,391 shares outstanding, 1,635,559 shares of Common Stock reserved for issuance upon exercise of options granted pursuant to the Plans. An additional 1,294,566 shares of Common Stock may be issued pursuant to the Soros/Chatterjee Warrants assuming such warrants were exercised on the date of the Offering at an assumed offering price of \$15. The actual number of shares of Common Stock issuable under the Soros/Chatterjee Warrants will be up to 627,899 shares plus an indeterminate number of shares having a fair market value of \$10 million as of the date of exercise. Holders of shares of Common Stock are entitled to one vote per share on all matters to be voted upon by the stockholders. Subject to such preferential rights of the issued and outstanding Series A Stock more particularly described below, and such preferential rights as the Company's Board of Directors may grant in connection with future issuances of Preferred Stock, holders of shares of Common Stock are entitled to receive such dividends as the Board of Directors may declare in its discretion out of funds legally available therefor. In the event of a liquidation, dissolution or winding up of the Company, after payment of liabilities and any liquidation preference on any shares of Preferred Stock then outstanding, the holders of shares of Common Stock are entitled to a distribution of any remaining assets of the Company. Holders of shares of Common Stock have no cumulative voting or preemptive rights. All outstanding shares of Common Stock are, and the shares of Common Stock offered hereby, when issued and paid for, will be, fully paid and nonassessable.

### PREFERRED STOCK

The Company is authorized to issue up to 2,455,000 shares of Preferred Stock, par value \$0.01 per share, of which 455,000 shares are designated Series A Stock. All shares of the Series A Stock were issued to the sellers in the Axicorp transaction, 206,666 shares of which were delivered at closing and the balance of which are being held by the Company to secure certain post-closing obligations of the sellers. As a consequence of the consummation of the Offering, all of the Series A Stock will convert into Common Stock on a 3.381 to one basis.

Dividends are paid on Series A Stock when, as and in the same amount as paid from time to time on the Common Stock. Holders of Series A Stock are not entitled to vote on matters related to the Company other than certain matters related to the capital structure of the Company or matters for which the law provides for such vote. If the Company grants preemptive rights in connection with certain issuances, sales or exchanges of Common Stock of the Company or of securities convertible into Common Stock of the Company, holders of Series A Stock are also granted such preemptive rights. A holder of Series A Stock has the right at any time after March 1, 1998 to convert its Series A Stock, share for share, into Common Stock of the Company. Upon the occurrence of certain events, including the elimination of certain foreign ownership restrictions on the Company, the occurrence of certain transfers of the Company's stock or assets, or the public offering of more than 20% of the Company's Common Stock, shares of Series A Stock automatically convert into shares of Common Stock of the Company. Any particular conversion of shares of Series A Stock held by certain foreign owners into shares of Common Stock of the Company may be limited by foreign ownership restrictions applicable to the

In addition to the Series A Stock, the Company, without further action by the Stockholders, is also authorized to issue up to 2,000,000 shares of other Preferred Stock, par value \$0.01 per share ("Other Preferred Stock"). The Company's Board of Directors may determine the timing, series, designation and number of shares of Other Preferred Stock to be issued, as well as the rights, preferences and limitations of such shares, including those related to voting power, redemption, conversion, dividend rights and liquidation preferences. The issuance of Other Preferred Stock could adversely affect the voting power of the holders of Common Stock of the Company or have the effect of deterring or delaying any attempt by a person, entity or group to obtain control of the Company. See "--Takeover Protection."

### WARRANTS

As of September 30, 1996, there were outstanding Soros/Chatterjee Warrants granting the Soros/Chatterjee Group the right to receive, upon exercise, up to 627,899 shares of Common Stock plus an indeterminate number of shares the fair market value of which is \$10.0 million on the date of exercise. Of the Soros/Chatterjee Warrants, warrants to purchase 338,100 shares of Common Stock are currently exercisable, with the remainder being exercisable on or after July 31, 1997 and until July 31, 1999. The Soros/Chatterjee Warrants are entitled to certain customary antidilution protection in the event of stock splits, stock dividends, reorganizations and other similar events. The shares of Common Stock issued pursuant to the Soros/Chatterjee Warrants as entitled to certain registration rights described below. See "Certain Transactions--Private Equity Sale."

#### REGISTRATION RIGHTS

Soros/Chatterjee Group. Pursuant to a registration rights agreement dated July 31, 1996, the Soros/Chatterjee Group is entitled to demand registration of its shares of Common Stock after July 31, 1998, up to three times, the third demand being available only if the first two did not result in the Soros/Chatterjee Group having registered 80% of its shares of Common Stock. The Company is not required to effect any demand registration within 180 days after the effective date of a previous demand registration and may postpone, on one occasion in any 365-day period the filing or effectiveness of a registration statement for a demand registration for up to 120 days under certain circumstances, including pending material transactions or the filing by the Company of a registration statement relating to the sale of shares for its own account. The Soros/Chatterjee Group is also entitled to unlimited piggyback registrations. Such rights with respect to this Offering have been waived. All such registrations would be at the Company's expense, exclusive of underwriting discounts and commissions, and legal fees (up to \$25,000 for each such offering) incurred by the holders of registrable securities. The Company and the Soros/Chatterjee Group have entered into customary indemnification and contribution provisions.

Teleglobe. Under a shareholders' agreement between the Company, Mr. Singh and Teleglobe, Teleglobe has the same consent, preemptive and registration rights as may be granted in the future to other shareholders of an equal or lesser percentage ownership in the Company. No such rights have been granted to other shareholders other than in one instance in which Teleglobe waived its rights. The shareholders' agreement also provides Teleglobe participation and tag-along rights whereby Teleglobe is entitled to sell its shares of Common Stock when certain other shareholders sell or when the Company issues equity securities that would result in a change of control of the Company. The agreement also obligates Teleglobe to sell its shares if certain other shareholders sell and specified conditions are met, and grants the Company a right of first refusal upon a sale of the Teleglobe-owned Common Stock to any competitor of the Company.

Other Registration Rights. Pursuant to the terms of the private placements of Common Stock through NSI as placement agent, purchasers of such shares in each such private placement (an aggregate of 4,042,084 shares) are entitled to demand registration of such shares on one occasion (or a total of two demand registrations) and to piggyback registration rights. The underwriter in any such registrations may restrict the ability of such holders to include such shares in a registered offering.

# TAKEOVER PROTECTION

The Company is subject to Section 203 of the DGCL which, subject to certain exceptions, prohibits a Delaware corporation, the voting stock of which is generally publicly traded (i.e., listed on a national securities exchange or authorized for quotation on an inter-dealer quotation system of a registered national securities association) or held of record by more than 2,000 stockholders, from engaging in any "business combination" (as defined below) with any "interested stockholder" (as defined below) for a period of three years following the date that such stockholder became an interested stockholder, unless: (i) prior to such date, the board of directors of the corporation approved either the business combination or the transaction which resulted in the stockholder becoming an interested stockholder; (ii) upon consummation of the transaction which resulted in the

stockholder becoming an interested stockholder, the interested stockholder owned at least 85% of the voting stock of the corporation outstanding at the time the transaction commenced, excluding for purposes of determining the number of shares outstanding those shares owned (x) by persons who are directors and also officers, and (y) by employee stock plans in which employee participants do not have the right to determine confidentially whether shares held subject to the plan will be tendered in a tender or exchange offer; or (iii) on or subsequent to such date, the business combination is approved by the board of directors and authorized at an annual or special meeting of stockholders, and not by written consent, by the affirmative vote of at least 66 2/3% of the outstanding voting stock which is not owned by the interested stockholder. Section 203 of the DGCL defines "business combination" to include: (i) any merger or consolidation involving the corporation and the interested stockholder; (ii) any sale, transfer, pledge or other disposition involving the interested stockholder of 10% or more of the assets of the corporation; (iii) subject to certain exceptions, any transaction which results in the issuance or transfer by the corporation of any stock of the corporation to the interested stockholder; (iv) any transaction involving the corporation which has the effect of increasing the proportionate share of the stock of any class or series of the corporation beneficially owned by the interested stockholder, or (v) the receipt by the interested stockholder of the benefit of any loans, advances, guarantees, pledges or other financial benefits provided by or through the corporation. In general, Section 203 defines an "interested stockholder" as any person who, together with any affiliates or associates of such person, beneficially owns, directly or indirectly, 15% or more of the outstanding voting stock of a Delaware corporation.

Pursuant to the Company's Certificate of Incorporation, the Company's Board of Directors is divided into three classes of directors each containing, as nearly as possible, an equal number of directors. Directors within each class are elected to serve three-year terms and approximately one-third of the directors sit for election at each annual meeting of the Company's stockholders. A classified board of directors may have the effect of deterring or delaying any attempt by any group to obtain control of the Company by a proxy contest since such third party would be required to have its nominees elected at two separate annual meetings of the Board of Directors in order to elect a majority of the members of the Board of Directors. Directors who are elected to fill a vacancy (including vacancies created by an increase in the number of directors) must be confirmed by the stockholders at the next annual meeting of stockholders whether or not such director's term expires at such annual meeting.

The Company's By-Laws allow the Board of Directors to increase the number of directors from time to time (though a decrease in the number of directors may not have the effect of shortening the term of any incumbent director) and to fill any vacancies on the Board of Directors, including vacancies resulting from an increase in the number of directors. This provision is designed to provide the Board of Directors with flexibility to deal with an attempted hostile takeover by a stockholder who may acquire a majority voting interest in the Company without paying a premium therefor. This provision allows the Board of Directors to increase its size and prevent a "squeeze-out" of any remaining minority interest soon after a new majority stockholder gains control over the Company. Further, the By-Laws limit the new majority stockholder's power to remove a current or all current directors before the annual meeting in the absence of "cause." Cause for removal of a director is limited to (i) a judicial determination that a director is of unsound mind, (ii) a conviction of a director of an offense punishable by imprisonment for a term of more than one year, (iii) a breach or failure by a director to perform the statutory duties of said director's office if the breach or failure constitutes self-dealing, willful misconduct or recklessness, or (iv) a failure of a director, within 60 days after notice of his or her election, to accept such office either in writing or by attending a meeting of the Board of Directors and fulfilling such other requirements of qualification as the By-Laws or Certificate of Incorporation may provide.

Options under the Employee Plan outstanding on the date of a "change in control" of the Company become immediately exercisable on such date. A change in control for purposes of this exercise right includes the acquisition by any person or entity of the beneficial ownership of 50% or more of the voting power of the Company's stock, the approval by the Company's shareholders of a merger, reorganization or consolidation of the Company in which the Company's shareholders do not own 50% or more of the voting power of the stock of the entity surviving such a transaction, the approval of the Company's shareholders of an agreement of sale of

70

an agreement or sale or

all or substantially all of the Company's assets, and the acceptance by the Company's shareholders of a share exchange in which the Company's shareholders do not own 50% or more of the voting power of the stock of the entity surviving such exchange.

# DIRECTOR LIABILITY

As permitted by Section 102(b)(7) of the DGCL, Article 11 of the Company's Amended and Restated Certificate of Incorporation provides that no director of the Company shall be liable to the Company for monetary damages for breach of fiduciary duty as a director, except for liability (i) for any breach of the director's duty of loyalty to the Company or its stockholders, (ii) for acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law, (iii) for the unlawful payment of dividends on or redemption of the Company's capital stock, or (iv) for any transaction from which the director derived an improper personal benefit.

### TRANSFER AGENT AND REGISTRAR

The transfer agent and registrar for the Common Stock is StockTrans, Inc.

71

### SHARES ELIGIBLE FOR FUTURE SALE

Upon completion of this Offering, the Company will have 18,028,746 shares of Common Stock outstanding. Of these shares, the 6,000,000 shares of Common Stock offered hereby (plus up to 900,000 additional shares if the Underwriters exercise in full their over-allotment option), will be freely tradeable without restriction or further registration, except for shares purchased by "affiliates" or "underwriters" of the Company, as these terms are defined under the Securities Act, subject to the resale limitations of Rule 144 under the Securities Act and the regulations promulgated thereunder. The remaining 12,028,746 shares of Common Stock are restricted securities (the "Restricted Shares") and may not be sold unless they are registered under the Securities Act or are sold pursuant to an exemption from registration, such as the exemption provided by Rule 144 under the Securities Act. Of these 12,028,746 Restricted Shares, 11,098,315 shares will be subject to 180-day "lock-up" agreements with Lehman Brothers more particularly described below. Upon expiration of such lock-up agreements, 5,071,500 of the Restricted Shares will become eligible for sale, subject to compliance with Rule 144. The remaining 6,957,246 Restricted Shares will become eligible for sale at various times over a period of less than two years. In addition, the shares underlying certain warrants and options will become eligible for sale subject to applicable lock-up agreements and compliance with Rule 144.

In general, Rule 144 allows a person who has beneficially owned Restricted Shares for at least two years, including persons who may be deemed affiliates of the Company, to sell, within any three-month period, up to the number of Restricted Shares that does not exceed the greater of (i) one percent of the then outstanding shares of Common Stock, and (ii) the average weekly trading volume during the four calendar weeks preceding the date on which notice of the sale is filed with the Commission. A person who is not deemed to have been an affiliate of the Company at any time during the 90 days preceding a sale and who has beneficially owned his or her Restricted Shares for at least three years would be entitled to sell such Restricted Shares without regard to the volume limitations described above and certain other conditions of Rule 144. The Commission has proposed certain amendments to Rule 144 that would reduce by one year the holding periods required for shares subject to Rule 144 and 144(k) to become eligible for resale in the public market. This proposal, if adopted, would increase the number of shares of Common Stock eligible for immediate resale following the expiration of the lock-up agreements described below. No assurance can be given concerning whether or when the proposal will be adopted by the Commission.

Under Rule 701, any employee, officer or director or consultant to the Company who purchased shares pursuant to a written compensatory plan or contract, including the Employee Plan and the Director Plan, who is not an affiliate of the Company, is entitled to sell such shares without having to comply with the public information, holding period, volume limitation or notice provisions of Rule 144 and permits affiliates to sell such shares without having to comply with the Rule 144 period restrictions, in each case commencing 90 days after the Effective Date.

The Company intends to file one or more registration statements under the Securities Act to register Common Stock to be issued pursuant to the exercise of options, including options granted or to be granted under the Employee Plan and the Director Plan.

The holders of approximately 5,418,891 shares of Common Stock upon the closing of this Offering, and the holders of the Soros/Chatterjee Warrants and their permitted transferees, are entitled to certain demand and piggy-back registration rights in respect of their shares. See "Description of Capital Stock--Registration Rights."

Prior to this Offering, there has been no public market for the securities of the Company. No predictions can be made of the effect, if any, that the sale or availability for sale of shares of additional Common Stock will have on the market price of the Common Stock. Nevertheless, sales of a substantial number of such shares by existing stockholders or by stockholders purchasing in this Offering could have a negative impact on the market price of the Common Stock.

The following is a general discussion of certain United States federal tax consequences of the ownership and disposition of Common Stock by a holder that, for United States federal income tax purposes, is not a "United States person" (a "Non-United States Holder"). For purposes of this discussion, a "United States person" means a citizen or resident alien individual of the United States, a corporation, partnership or other entity created or organized in the United States or under the laws of the United States or of any state, or an estate or trust the income of which may be included in gross income for United States federal income tax purposes regardless of its source. Resident alien individuals will be subject to United States federal income tax with respect to the Common Stock as if they were United States citizens.

The Company has not obtained an opinion of counsel with respect to the tax consequences discussed below, and nothing contained herein should be construed as constituting such an opinion. Moreover, this discussion does not consider any specific facts or circumstances that may apply to a particular Non-United States Holder. Accordingly, prospective investors are urged to consult their own tax advisors regarding the United States federal tax consequences of owning and disposing of Common Stock (including such an investor's status as a United States person or Non-United States Holder), as well as any tax consequences that may arise under the laws of any state, municipality or other taxing jurisdiction, including any foreign taxing jurisdiction.

#### **DIVIDENDS**

Dividends paid by the Company to a Non-United States Holder will generally be subject to withholding of United States federal income tax at the rate of 30% unless the dividend is effectively connected with the conduct of a trade or business within the United States by the Non-United States Holder, in which case the dividend will be subject to the same United States federal income tax on net income that applies to United States persons (and, with respect to corporate holders and under certain circumstances, the branch profits tax). Non-United States Holders should consult any applicable United States income tax treaties, which may provide for reduced withholding or other rules different from those described above. A Non-United States Holder may be required to satisfy certain certification requirements in order to claim treaty benefits or to otherwise claim a reduction of or exemption from withholding under the foregoing rules, including in the case of dividends effectively connected with a U.S. trade or business conducted by a Non-United States Holder.

# GAIN ON DISPOSITION

Except under special rules for individuals described below, a Non-United States Holder generally will not be subject to United States federal income tax on gain resulting from a sale or other disposition of Common Stock unless the gain is (i) effectively connected with the conduct of a United States trade or business by the Non-United States Holder or (ii) treated as effectively connected with such a trade or business because the Company is or has been a "United States real property holding corporation" and certain other conditions are satisfied as discussed below. Any gain from disposition of Common Stock that is (or is treated as) effectively connected with a United States trade or business will be subject to substantially the same United States federal income tax treatment that applies to United States persons (and, in the case of corporate Non-United States Holders, may be subject to the branch profits tax), except as otherwise provided by an applicable United States income tax treaty.

A corporation is generally a "United States real property holding corporation" for United States federal income tax purposes if the fair market value of its United States real property interests equals or exceeds 50% of the sum of the fair market value of its worldwide real property interests plus its other assets used or held for use in a trade or business both within and outside of the United States. The Company does not believe that it is a United States real property holding corporation; however, there can be no assurance that the Company will not become, or be determined to be, such a corporation. Even if the Company becomes a United States real property holding corporation, such status will not cause gain from the disposition of Common Stock to be treated as effectively connected with a United States trade or business so long as (i) the Common Stock is regularly traded

73

on an established securities market (as defined in Treasury Regulations) and (ii) the Non-United States Holder has not held, directly or indirectly, more than 5% of the Common Stock at any time during the five-year period ending on the date of disposition.

Special rules apply to individual Non-United States Holders. An individual Non-United States Holder who recognizes gain from the disposition of Common Stock held as a capital asset and is present in the United States for a period or periods aggregating 183 days or more during the taxable year of disposition, generally will be taxed at a rate of 30% on any such gain (less certain capital losses, if any, from United States sources), if the Non-United States Holder either (i) has a "tax home" in the United States (as defined in Treasury Regulations) or (ii) maintains an office or other fixed place of business in the United States to which such gain is attributable. In addition, certain individual Non-United States Holders who once were United States citizens may be subject to special rules applicable to United States

In 1990, 1992 and 1995, legislation was introduced that, if enacted, would under certain circumstances have imposed federal income tax on gain realized from dispositions of Common Stock by certain Non-United States Holders who owned, at or prior to, the time of disposition 10% or more of the Common Stock. There can be no assurance that similar legislation will not be proposed and, if proposed, enacted in the future.

### FEDERAL ESTATE TAXES

Common Stock owned or treated as owned by an individual who is not a citizen or resident (as specially defined for United States federal estate tax purposes) of the United States at the date of death will be included in such individual's estate for United States federal estate tax purposes and thus will be subject to United States federal estate tax, unless an applicable estate tax treaty provides otherwise.

## INFORMATION REPORTING AND BACKUP WITHHOLDING

The Company must report annually to the IRS and to each Non-United States Holder the amount of dividends paid to, and the tax withheld with respect to, such holder, regardless of whether any tax was actually withheld because, for example, the withholding requirement was eliminated under an applicable United States income tax treaty. That information may also be made available to the tax authorities of the country in which the Non-United States Holder resides.

United States federal withholding (which generally is imposed at the rate of 31% on certain payments to persons not otherwise exempt who fail to furnish certain identifying information to the IRS) will generally not apply to dividends paid to a Non-United States Holder that are subject to withholding at the 30% rate (or would be so subject but for a reduced rate under an applicable income tax treaty). In addition, the payer of dividends may rely on the payee's foreign address in determining that the payee is exempt from backup withholding, unless the payor has knowledge that the payee is in fact a United States person.

These backup withholding and information reporting requirements also apply to the gross proceeds paid to a Non-United States Holder upon the disposition of Common Stock by or through a United States office of a United States or foreign broker, unless the holder certifies to the broker under penalties of perjury as to its name and address and the holder either is a Non-United States Holder or otherwise establishes an exemption from the requirements. Information reporting requirements (but not backup withholding) will apply to a payment of the proceeds of a disposition of Common Stock by or through a foreign office of (i) a United States broker, (ii) a foreign broker 50% or more of whose gross income for certain periods is effectively connected with the conduct of a trade or business in the United States, or (iii) a foreign broker that is a "controlled foreign corporation" for United States federal income tax purposes, unless the broker has documentary evidence in its records that the holder is a Non-United States Holder and certain other conditions are met, or the holder otherwise established an exemption from the requirements. Neither backup withholding nor information reporting will generally apply to a payment of the proceeds of a disposition of Common Stock by or through a foreign office of a foreign broker not described in the preceding sentence.

Any amounts withheld under the backup withholding rules will be refunded or credited against the Non-United States Holder's United States federal income tax liability, provided that required information is furnished to the IRS.

The U.S. tax rules relating to the 30% withholding on dividends, backup withholding and information reporting are currently under review by the Treasury Department and their application to the Common Stock is subject to change. Specifically, proposed regulations would, if enacted, amend the ability of the payor to rely on the address of the recipient to determine the correct withholding of tax. In general, under the proposed regulations a recipient may be required to provide certain information and documentation to the payor in order to preclude or reduce otherwise applicable withholdings. Other changes to the rules described above have also been proposed.

### UNDERWRITING

Under the terms of and subject to the conditions contained in the U.S. Underwriting Agreement, the form of which is filed as an exhibit to the Registration Statement of which the Prospectus forms a part, the underwriters (the "U.S. Underwriters"), for whom Lehman Brothers Inc. and Donaldson, Lufkin & Jenrette Securities Corporation are acting as representatives (the "Representatives"), have severally agreed to purchase from the Company, and the Company has agreed to sell to each U.S. Underwriter, the aggregate number of shares of Common Stock set forth opposite the name of such U.S. Underwriter below:

UNDERWRITERS	NUMBER OF SHARES
Lehman Brothers Inc	
Total	===

Under the terms of and subject to the conditions contained in the International Underwriting Agreement, the form of which is filed as an exhibit to the Registration Statement of which this Prospectus forms a part, the international managers (the "International Managers"), for whom Lehman Brothers International (Europe) and Donaldson, Lufkin & Jenrette Securities Corporation are acting as lead managers (the "Lead Managers"), have severally agreed to purchase from the Company, and the Company has agreed to sell to each International Manager, the aggregate number of shares of Common Stock set forth opposite the name of such Manager below:

INTERNATIONAL MANAGERS	NUMBER OF SHARES
Lehman Brothers International (Europe)	
Total	
10εα±	===

The U.S. Underwriting Agreement and the International Underwriting Agreement (collectively, the "Underwriting Agreements") provide that the obligations of the U.S. Underwriters and the International Managers, respectively, to purchase shares of Common Stock are subject to the approval of certain legal matters by counsel and to certain other conditions and that, if any of the shares of Common Stock are purchased by the U.S. Underwriters pursuant to the U.S. Underwriting Agreement or by the International Managers pursuant to the International Underwriting Agreement, all the shares of Common Stock agreed to be purchased by the U.S. Underwriters or the International Managers, as the case may be, pursuant to their respective Underwriting Agreements must be so purchased. The initial public offering price and underwriting discounts and commissions for each of the U.S. Offering and the International Offering are identical. The closing of each of the U.S. Offering and the International Offering is conditioned upon the closing of the other.

The Company has been advised by the Representatives and the Lead Managers that the U.S. Underwriters and the International Managers propose to offer the shares of Common Stock to the public at the public offering price set forth on the cover page hereof, and to certain dealers at such public offering price less a selling

concession not in excess of \$ per share. The Underwriters may allow, and such dealers may reallow, a concession not in excess of \$ per share to certain other Underwriters or to certain other brokers or dealers. After the initial offering to the public, the offering price and other selling terms may be changed by the Representatives and the Lead Managers.

The Company has granted to the U.S. Underwriters and the International Managers an option to purchase up to an additional 720,000 shares and 180,000 shares of Common Stock, respectively, exercisable solely to cover overallotments, at the initial offering price to the public, less the underwriting discounts and commissions, shown on the cover page of this Prospectus. Any or all of such options may be exercised at any time until 30 days after the date of the U.S. Underwriting Agreement and the International Underwriting Agreement, as the case may be. To the extent that an option is exercised, each U.S. Underwriter or International Manager, as the case may be, will be committed, subject to certain conditions, to purchase a number of the additional shares of Common Stock proportionate to such Underwriter's initial commitment as indicated in the preceding tables.

The U.S. Underwriters and the International Managers have entered into an Agreement Between U.S. Underwriters and International Managers (the "Agreement Between") pursuant to which each U.S. Underwriter has agreed that, as part of the distribution of the shares of Common Stock offered in the United States and Canada, (a) it is not purchasing any of such shares for the account of anyone other than a U.S. or Canadian Person (as defined below) and (b) it has not offered or sold, and will not offer, sell, resell or deliver, directly or indirectly, any of such shares or distribute any prospectus relating to such shares to anyone other than a U.S. or Canadian Person. In addition, pursuant to the Agreement Between, each International Manager has agreed that, as part of the distribution of the shares of Common Stock offered outside the United States and Canada, (a) it is not purchasing any of such shares for the account of any U.S. or Canadian Person and (b) it has not offered or sold, and will not offer, sell, resell or deliver, directly or indirectly, any of such shares or distribute any prospectus relating to such shares to any U.S. or Canadian Person.

The foregoing limitations do not apply to stabilization transactions or to certain other transactions specified in the Underwriting Agreements and the  $\,$ Agreement Between, including (i) certain purchases and sales between the U.S. Underwriters and the International Managers; (ii) certain offers, sales, resales, deliveries or distributions to or through investment advisors or other persons exercising investment discretion; (iii) purchases, offers or sales by a U.S. Underwriter who is also acting as an International Manager for the account of a Person other than a U.S. or Canadian Person and by an International Manager who is also acting as a U.S. Underwriter for the account of a U.S. or Canadian Person; and (iv) other transactions specifically approved by the U.S. Underwriters and International Managers. As used herein, "U.S. or Canadian Person" means any resident or citizen of the United States or Canada, any corporation, partnership or other entity created or organized in or under the laws of the United States or Canada or any political subdivision thereof or any estate or trust the income of which is subject to United States federal income taxation or Canadian income taxation regardless of the source (other than the foreign branch of any U.S. or Canadian Person), and includes any United States or Canadian branch of a person other than a U.S. or Canadian Person. The term "United States" means the United States of America (including the states thereof and the District of Columbia) and its territories, its possessions and other areas subject to its jurisdiction and the term "Canada" means Canada, its provinces, territories, possessions and other areas subject to its jurisdiction.

Pursuant to the Agreement Between, sales may be made between the U.S. Underwriters and the International Managers of such number of shares of Common Stock as may be mutually agreed. The price of any shares so sold shall be the public offering price as then in effect for Common Stock being sold by the U.S. Underwriters and International Managers, less an amount not greater than the selling concession unless otherwise determined by mutual agreement. To the extent that there are sales pursuant to the Agreement Between, the number of shares initially available for sale by the U.S. Underwriters or by the International Managers may be more or less than the amount specified on the cover page of this Prospectus.

The Representatives and the Lead Managers have informed the Company that the Underwriters do not intend to confirm sales to accounts over which they exercise discretionary authority.

77

The Prospectus is not, and under no circumstances is to be construed as, an advertisement or a public offering of Common Stock in Canada or any province or territory thereof. Any offer or sale of the shares of Common Stock in Canada may only be made pursuant to an exemption from the requirement to file a prospectus in the province or territory of Canada in which such offer or sale is made.

Each International Manager has represented and agreed that (i) it has not offered or sold and prior to the date six months after the date of issue of the shares of Common Stock will not offer or sell any shares of Common Stock to persons in the United Kingdom except to persons whose ordinary activities involve them in acquiring, holding, managing or disposing of investments (as principal or agent) for the purposes of their businesses or otherwise in circumstances which have not resulted and will not result in an offer to the public in the United Kingdom within the meaning of the Public Offers of Securities Regulations 1995; (ii) it has complied and will comply with all applicable provisions of the Financial Services Act 1986 (the "1986 Act") with respect to anything done by it in relation to the shares of Common Stock in, from or otherwise involving the United Kingdom; and (iii) it has only issued or passed on, and will only issue and pass on to any person in the United Kingdom, any investment advertisement (within the meaning of the 1986 Act) relating to the shares of Common Stock if that person falls within Article 11(3) of the Financial Services Act 1986 (Investment Advertisements) (Exemptions) Order 1995.

No action has been taken or will be taken in any jurisdiction by the Company or the International Managers that would permit a public offering of the shares offered pursuant to the Offering in any jurisdiction where action for that purpose is required, other than the United States. Persons into whose possession this Prospectus comes are required by the Company and the International Managers to inform themselves about, and to observe any restrictions as to, the offering of the shares offered pursuant to the Offerings and the distribution of this Prospectus.

Purchasers of the shares of Common Stock offered hereby may be required to pay stamp taxes and other charges in accordance with the laws and practices of the country of purchase in addition to the offering price set forth on the cover page hereof.

The Company has agreed to indemnify the Underwriters against certain liabilities, including liabilities under the Securities Act. The Company has agreed to reimburse certain expenses of the Underwriters.

The Company and its stockholders, including all directors and officers, subject to certain exceptions, have agreed not to, directly or indirectly, offer for sale, sell or otherwise dispose of or announce the Offering of, any shares of Common Stock for a period of 180 days after the date of this Prospectus, without the prior written consent of Lehman Brothers Inc.

Application has been made to have the Common Stock approved for quotation on the Nasdaq National Market under the symbol "PRTL."  $\begin{tabular}{ll} \hline \end{tabular}$ 

# DETERMINATION OF THE OFFERING PRICE

Prior to the Offering, there has been no public market for the Common Stock. The initial public offering price for the Common Stock will be determined by negotiations among the Company, the Representatives and the Lead Managers. Among the factors to be considered in such negotiations will be prevailing market conditions, the market values of publicly traded companies that the Underwriters believed to be somewhat comparable to the Company, the demand for the Common Stock and for similar securities of companies comparable to the Company, the current state of the Company's development and other factors deemed relevant. There can, however, be no assurance that the prices at which the Common Stock will sell in the public market after the Offering will not be lower than the price at which it will be sold in the Offering.

78

### LEGAL MATTERS

The validity of the shares of Common Stock offered hereby is being passed upon for the Company by Pepper, Hamilton & Scheetz, Philadelphia, Pennsylvania and for the Underwriters by Shearman & Sterling, New York, New York. Mr. John DePodesta, "of counsel" to Pepper, Hamilton & Scheetz, is a director and an Executive Vice President of the Company, and the beneficial owner of 319,690 shares of Common Stock.

### **EXPERTS**

The Consolidated Financial Statements of the Company as of December 31, 1994 and 1995, and for the period from inception (February 4, 1994) to December 31, 1994 and the year ended December 31, 1995 included in this Prospectus, have been audited by Deloitte & Touche LLP, independent auditors, as stated in their report appearing herein. Such Consolidated Financial Statements have been included herein in reliance upon the report of such firm given upon their authority as experts in accounting and auditing.

The Financial Statements of Axicorp, as of March 31, 1995 and 1996, and for the nine months ended March 31, 1995 and the twelve months ended March 31, 1996 included in this Prospectus and in the Registration Statement have been audited by Price Waterhouse, independent chartered accountants, as indicated in their report with respect thereto, and are included herein in reliance upon the authority of said firm as experts in accounting and auditing.

# INDEX TO FINANCIAL STATEMENTS

	PAGE
PRIMUS TELECOMMUNICATIONS GROUP, INCORPORATED:	
Independent Auditors' Report	F-2
30, 1996 (unaudited)	F-3
Consolidated Statements of Operations for the period from February 4, 1994 (inception) to December 31, 1994, the year ended December 31, 1995 and the six months ended June 30, 1995 (unaudited) and 1996	
(unaudited)	F-4
from February 4, 1994 (inception) to December 31, 1994, the year ended December 31, 1995 and the six months ended June 30, 1996 (unaudited)	F-5
Consolidated Statements of Cash Flows for the period from February 4, 1994 (inception) to December 31, 1994, the year ended December 31, 1995 and the six months ended June 30, 1995 (unaudited) and 1996	
(unaudited)	
Notes to Consolidated Financial Statements	F-7
Report of Independent Accountants	F-16
Balance Sheets as of March 31, 1995 and 1996 Statements of Operations for the nine months ended March 31, 1995 and	F-17
for the twelve months ended March 31, 1996	F-18
Statements of Stockholders' Equity for the nine months ended March 31, 1995 and for the twelve months ended March 31, 1996	F-19
for the twelve months ended March 31, 1996	

### INDEPENDENT AUDITORS' REPORT

To the Board of Directors of Primus Telecommunications Group, Incorporated:

We have audited the accompanying consolidated balance sheets of Primus Telecommunications Group, Incorporated and subsidiaries as of December 31, 1994 and 1995, and the related consolidated statements of operations, stockholders' equity (deficit), and cash flows for the period from February 4, 1994 (date of incorporation) to December 31, 1994 and for the year ended December 31, 1995. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the financial statements based on our audits.

We conducted our audits in accordance with generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such consolidated financial statements present fairly, in all material respects, the financial position of Primus Telecommunications Group, Incorporated and subsidiaries as of December 31, 1994 and 1995, and the results of their operations and their cash flows for the period from February 4, 1994 (date of incorporation) to December 31, 1994 and the year ended December 31, 1995, in conformity with generally accepted accounting principles.

DELOITTE & TOUCHE LLP Washington, D.C.

April 23, 1996, except for Note 13 and Note 14, as to which the dates are July 31, 1996, and the effective date of the Registration Statement, respectively

The foregoing report is in the form that will be signed upon the completion of the restatement of capital accounts to effect the split of all shares of common stock at a ratio of 3.381 to 1 and to reflect conversion of all outstanding shares of preferred stock into shares of common stock.

Washington, D.C. April 23, 1996

# CONSOLIDATED BALANCE SHEETS

	DECEMB	,		
	1994	1995	JUNE 30, 1996	
			(UNAUDITED)	
ASSETS				
CURRENT ASSETS: Cash and cash equivalents Accounts receivable (net of allowance of \$132,353 at December 31, 1995 and \$1,605,570 (unaudited) at June 30,	\$ 220,904	\$ 2,295,843	\$ 4,397,604	
1996)		664,697	24,848,696	
sets	42,743			
Total current assets	263,647 116,919	3,348,803 948,876 	29,803,403 5,570,230 22,002,091	
TOTAL ASSETS				
			========	
LIABILITIES AND STOCKHOLDERS' EQUITY (DEFICIT)				
CURRENT LIABILITIES: Accounts payable Accrued expenses and other current lia-	\$ 92,273	\$ 1,284,341	\$ 25,329,431	
bilities  Due to related party	,	667,748	3,501,252	
Deferred income taxes			4,737,298	
Current portion of long-term obliga- tions		101,804		
Total current liabilities LONG-TERM OBLIGATIONS	558,305	2,053,893 425,866	44,194,522 6,302,152	
Total liabilities				
COMMITMENTS AND CONTINGENCIES STOCKHOLDERS' EQUITY (DEFICIT): Preferred stock, \$.01 par value 2,455,000 shares authorized; issued and outstanding, 455,000 shares of Series A Convertible (unaudited) at June 30, 1996			4,550	
outstanding, 4,039,737 shares in 1994; 7,063,491 shares in 1995; 9,524,392 shares (unaudited) at June 30, 1996 Additional paid-in capital		5,496,216	17,985,238 (6,234,944)	
Total stockholders' equity (deficit)	(71,489)	2,561,852	11,800,136	
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY (DEFICIT)		\$ 5,041,611	\$ 62,296,810	

# CONSOLIDATED STATEMENTS OF OPERATIONS

		YEAR ENDED		30,
		DECEMBER 31, 1995		1996
			(UNAUD	ITED)
NET REVENUE	\$ 	\$ 1,167,058 1,383,763	203,284	60,162,429
GROSS MARGIN (DEFICIT) OPERATING EXPENSES:			18,157	5,252,495
Selling, general, and administrative  Depreciation and amortization	556,545	2,024,383	714,710	6,707,373
	12,474	160,024	64,764	797,421
Total operating expenses	569,019	2,184,407	779,474	7,504,794
LOSS FROM OPERATIONS INTEREST EXPENSE INTEREST INCOME OTHER INCOME (EXPENSE)	(13,028) 4,767	(2,401,112) (58,732) 34,606	(33,168)	(2,252,299) (334,775) 85,191 (268,120)
LOSS BEFORE INCOME TAXES INCOME TAXES	(577,280)	(2,425,238)		
NET LOSS	. , ,	\$(2,425,238) ========	. , ,	
NET LOSS PER COMMON AND COMMON SHARE EQUIVALENTS	\$ (.04)		\$ (.06)	
WEIGHTED AVERAGE NUMBER OF COMMON AND COMMON SHARE EQUIVALENTS OUTSTANDING		12,338,313		

	PREFERRED STOCK					CUMULATIVE TRANSLATION	STOCKHOLDERS' EQUITY	
	SHARES	AMOUNT	SHARES	AMOUNT	CAPITAL	DEFICIT	ADJUSTMENT	(DEFICIT)
BALANCE, FEBRUARY 4, 1994 (DATE OF INCORPORATION) Issuance of "founder's stock" to the Company's		\$		\$	\$	\$	\$	\$
incorporator Investment made by			178,574	1,786	(1,258)			528
Chairman and Chief Executive Officer Common shares issued for services			3,392,905	33,929	216,071			250,000
performed Shares purchased by outside investors in			71,430	714	4,549			5,263
the form of a trust			396,828 	3,968 	246,032	(577,280)		250,000 (577,280)
BALANCE, DECEMBER 31, 1994			4,039,737	40,397	465,394	(577,280)		(71,489)
through private placement, net of transaction costs Conversion of related			2,233,817	22,338	3,995,497			4,017,835
party debt to common stock			555,559	5,556	344,444			350,000
for services performed Foreign currency translation			234,378	2,344	690,881			693,225
adjustment						 (2,425,238)	(2,481)	(2,481) (2,425,238)
DALANCE DECEMBED 21								
BALANCE, DECEMBER 31, 1995			7,063,491	70,635	5,496,216	(3,002,518)	(2,481)	2,561,852
transaction costs (unaudited) Common shares sold, net			1,771,194	17,712	4,665,645			4,683,357
of transaction costs (unaudited) Common shares issued			410,808	4,108	1,380,836			1,384,944
for services performed (unaudited) Preferred shares issued for Axicorp			278,899	2,789	987,091			989,880
acquisition (unaudited) Foreign currency	455,000	4,550			5,455,450			5,460,000
translation adjustment (unaudited)							(47,471)	(47,471)
Net loss (unaudited)						(3,232,426)		(3,232,426)
BALANCE, JUNE 30, 1996 (UNAUDITED)					\$ 17,985,238 =========			\$ 11,800,136 ========

# CONSOLIDATED STATEMENTS OF CASH FLOWS

	PERIOD FROM FEBRUARY 4, 1994 TO DECEMBER 31, 1994	YEAR ENDED DECEMBER 31, 1995	SIX MONT JUNE  1995	30,
CASH FLOWS FROM OPERATING			(UNAU	DITED)
ACTIVITIES: Net loss	\$(577,280)	\$(2,425,238)	\$(793,080)	\$(3,232,426)
Adjustments to reconcile net loss to net cash used in operating activities:				
Depreciation and				
amortization Sales allowances	12,474	160,024 132,353		
Foreign currency		132,333		014,730
transaction loss  Deferred income taxes		 		268,120 299,962
Changes in assets and liabilities:				299, 902
(Increase) decrease in accounts receivable (Increase) decrease in prepaid expenses and		(797,050)	(199,200)	(8,040,516)
other current assets	(42 742)	(26,925)	(46 702)	(52 962)
(Increase) decrease in	(42,743)	(20,925)	(40,703)	(33,802)
deferred costs (Increase) decrease in	(25,000)	(35,234)		
other assets	(81,453)	(532,530)	(98,250)	(213,920)
Increase (decrease) in accounts payable Increase (decrease) in	92,273	1,194,991	209,442	4,717,673
accrued expenses and other liabilities	135 656	321,697	246 069	614 686
Net cash used in operating activities	(486,073)	(2,007,912)	(616,959)	(4,235,125)
CASH FLOWS FROM INVESTING				
ACTIVITIES:				
Purchase of property and equipment	(105,547)	(396,281)	(88,116)	(1,452,340)
acquisition, net of cash acquired				(1,700,674)
Net cash used in				
investing activities		(396,281)		(3,153,014)
CASH FLOWS FROM FINANCING				
ACTIVITIES: Principal payments on capital lease Principal borrowed from	(2,230)	(63,595)	(31,948)	(35, 486)
Chairman and Chief Executive Officer Sale of common stock	314,754			
Proceeds from notes	500,000	4,542,727	964,591	7,376,776
payablerelated party				2,000,000
Net cash provided by				
financing activities	812,524	4,479,132	932,643	9.341.290
EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS				148,610
NET INCREASE IN CASH		2 074 030	227 568	
CASH AND CASH EQUIVALENTS, BEGINNING OF PERIOD		220,904	220,904	2,295,843
CASH AND CASH EQUIVALENTS, END OF PERIOD			\$ 448,472	\$ 4,397,604
SUPPLEMENTAL CASH FLOW	=======	=======	=======	========
INFORMATION: Cash paid for interest		\$ 36,249		
Non-cash investing and financing activities: Common stock issued for				
services	\$ 5,263	\$ 693,225	\$	\$ 989,880
Conversion of related party debt to common				

stock	\$	\$	\$ 350,000	\$ 350	,000	\$	
Increase in capital			 				
lease liability for acquisition of property and equipment	\$ 15,	112 5	\$ 578,381	\$ 543	8, 689	\$	168,302
Increase in notes payable for acquisition							
of switch equipment	\$	\$	\$ 	\$		\$ 2	,362,500

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

### 1. ORGANIZATION AND BUSINESS

Primus Telecommunications Group, Incorporated (the "Company"), formerly Global Telecommunications, Inc., was incorporated in Delaware in February 1994. The Company was formed to capitalize on the increase in business and consumer demand for international telecommunication services. The Company operates as a holding company and currently has wholly-owned subsidiaries in the United States, United Kingdom, Australia, and Mexico. Subsequent to December 31, 1995, the Company purchased all of the outstanding capital stock of Axicorp, Pty., Ltd. ("Axicorp"), an Australian telecommunications company (see Note 12).

In 1994, the Company, as a development stage enterprise, was involved in various start-up activities including raising capital, obtaining licenses, acquiring equipment, leasing space, developing markets, and recruiting and training personnel. During 1995, the Company began revenue generating operations and is no longer in the development stage.

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Principles of Consolidation--The consolidated financial statements include the accounts of the Company and its wholly-owned subsidiaries. All intercompany accounts and transactions have been eliminated.

Revenue Recognition--Revenues from long distance telecommunications services are recognized when the services are provided.

Cost of Revenue--Cost of revenue includes network costs which consist of access, transport, and termination costs. Such costs are recognized when incurred in connection with the provision of telecommunications services.

Foreign Currency Translation--The assets and liabilities of the Company's foreign subsidiaries are translated at the exchange rates in effect on the reporting date, and income and expenses are translated at the average exchange rate during the period. The net effect of such translation gains and losses are accumulated as a separate component of stockholders' equity. Foreign currency transaction gains and losses are included in Other Income (Expense) in the consolidated statements of operations.

Cash and Cash Equivalents--The Company considers cash on hand, deposits in banks, certificates of deposit, and overnight repurchase agreements with original maturities of three months or less as cash and cash equivalents.

Property and Equipment--Property and equipment, which consists of furniture, leasehold improvements, and telecommunications equipment, is stated at cost less accumulated depreciation and amortization. Expenditures for maintenance and repairs that do not materially extend the useful lives of the assets are charged to expense. Depreciation and amortization are computed using the straight-line method over estimated useful lives of the assets, less their net salvage value, which range from three to eight years, or for leasehold improvements and leased equipment, over the terms of the leases, whichever is shorter.

Intangible Assets--At June 30, 1996, intangible assets consist of goodwill of \$17,733,000 (unaudited) and customer lists of \$4,269,000 (unaudited). Goodwill is being amortized over 30 years on a straight-line basis and customer lists over the estimated run-off of the customer base not to exceed five years. Accumulated amortization at June 30, 1996, was \$199,248 (unaudited) and \$304,920 (unaudited) related to the goodwill and customer lists, respectively.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS--(CONTINUED)

New Accounting Pronouncements--As of January 1, 1996, the Company adopted Statement of Financial Accounting Standards (SFAS) No. 121, Accounting for Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of. The adoption had no effect on the financial position or results of operations of the Company. SFAS No. 123, Accounting for Stock Based Compensation, becomes effective and will be adopted by the Company as of December 31, 1996. The Company does not plan to adopt the recognition and measurement provisions of SFAS No. 123.

Use of Estimates--The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of net revenue and expenses during the reporting period. Actual results could differ from those estimates.

Concentration of Credit Risk--Financial instruments that potentially subject the Company to concentration of credit risk principally consists of trade accounts receivable. The Company's six largest customers account for approximately 52% of gross accounts receivable as of December 31, 1995. At June 30, 1996, no customer accounted for more than 10% (unaudited) of accounts receivable. The Company performs ongoing credit evaluations of its customers but generally does not require collateral to support customer receivables. Losses on uncollectible accounts have consistently been within management's expectations.

Income Taxes--The Company recognizes income tax expense for book purposes following the asset and liability approach for computing deferred income taxes. Under this method, the deferred tax asset and liability are determined based on the difference between financial reporting and tax basis of assets and liabilities. Deferred tax assets are reduced by a valuation allowance when, in the opinion of management, it is more likely than not that some portion or all of the deferred tax assets will not be realized.

Deferred Costs--Legal, investment banking, and other incremental costs associated with raising capital are recorded as deferred costs and are included in Other Assets on the consolidated balance sheet. Such costs are subsequently netted against the proceeds of the stock offerings to which they relate. In the event that the offering is not successful, such costs would be written off to operations in the period in which the related offering is abandoned. Such amounts total \$30,263 and \$60,125 at December 31, 1994 and 1995, respectively. Subsequent to December 31, 1995, these costs have been netted against the respective transactions. The Company has also capitalized \$92,609 related to the Axicorp acquisition at December 31, 1995 (see Note 12). Such amounts were included in the purchase price accounting at acquisition. There are no deferred costs included in the consolidated balance sheet at June 30, 1996 (unaudited).

Net Loss Per Share--Net loss per common and common share equivalents at the effective date of the Registration Statement will be computed based upon the weighted average number of common and common share equivalents, outstanding during each period. Common share equivalents consist of stock options and warrants calculated using the modified treasury stock method. Retroactive restatement has been made to share and per share amounts for the 3.381 to one stock split and conversion of Series A Convertible Preferred Stock contemplated by the Company as part of its initial public offering. Primary and fully diluted loss per share are the same. Pursuant to Securities and Exchange Commission Staff Accounting Bulletin No. 83, common stock and options to purchase common stock issued subsequent to August 27, 1995 at prices below the assumed initial public offering price will be included as outstanding for all periods presented, using the modified treasury stock method at the assumed initial public offering price of \$15 per share even though the effect is to reduce the net loss per share.

Interim Financial Information--The interim financial data as of June 30, 1996 and for the six-month periods ended June 30, 1995 and 1996, is unaudited. The information reflects all adjustments, consisting only of normal recurring adjustments that, in the opinion of management, are necessary to present fairly the financial position and results of operations of the Company for the periods indicated. Results of operations for the interim periods are not necessarily indicative of the results of operations for the full year.

# 3. PROPERTY AND EQUIPMENT

Property and equipment consist of the following:

	DECEMB	ER 31,	JUNE 20	
	1994	JUNE 30, 1996		
			(UNAUDITED)	
Network equipment	55,625 	\$ 849,062 161,071  88,457	\$5,237,817 417,701 153,398 174,182	
Less: Accumulated depreciation and amortization	123,927	1,098,590	5,983,098	
	\$116,919 ======			

Equipment under capital leases totaled 578,382 and 4746,685 (unaudited) with accumulated depreciation of 575,501 and 130,956 (unaudited) at December 31, 1995 and June 30, 1996, respectively.

### 4. LONG-TERM OBLIGATIONS

Long-term obligations consist of the following:

	DECEMB	ER 31,	JUNE 20		
	1994	1995	JUNE 30, 1996		
			(UNAUDITED)		
Obligations under capital leases	\$ 12,882	\$ 527,670	\$ 643,682		
Equipment financing			2,362,500		
Note payablerelated party Notes payable relating to Axicorp acqui-			2,000,000		
sition			8,378,761		
Settlement obligation			3,543,750		
Subtotal Less: Current portion of long-term obli-	12,882	527,670	16,928,693		
gations	(12,882)	(101,804)	(10,626,541)		
	\$ ======	\$ 425,866 ======	\$ 6,302,152 =======		

At June 30, 1996, the following describes the components of long-term obligations (unaudited):

Equipment financing represents the purchase of network switching equipment for use in its Australian network financed by the vendor. Beginning in January 1997, 16 monthly payments of approximately \$100,000 are due to the vendor. In addition, a payment of approximately \$788,000 plus accrued interest is due in May 1998. Interest will accrue at the Corporate Overdraft Reference Rate plus 1%. At June 30, 1996, the Corporate Overdraft Reference Rate was 10.75%. The debt is secured by all of the assets of the Company's Australian subsidiary.

In connection with an investment agreement, in February 1996 the Company issued a \$2,000,000 note payable to Teleglobe, due February 9, 1998 which bears interest at 6.9% per annum payable quarterly. The debt is secured by all the assets of the Company.

In connection with the acquisition of Axicorp on March 1, 1996, the Company issued two notes to the sellers for a total of \$8.4 million which have been recorded on a discounted basis at a rate of 10.18% (see Note 12).

In addition, in conjunction with the Axicorp acquisition, the Company accrued approximately \$3.5 million to settle a pre-acquisition contingency between Axicorp and one of its competitors. This amount is expected to be paid during the next year.

# 5. INCOME TAXES

The tax expense (deferred) recorded for the six-month period ended June 30, 1996 results from foreign taxes on earnings at the Company's Australian subsidiary.

The differences between the tax provision (benefit) calculated at the statutory federal income tax rate and the actual tax provision (benefit) for each period is shown in the table below.

	PERIOD I	ENDED R 31,	SIX MONTHS JUNE 3	
	1994	1995	1995	1996
			(UNAUD	ITED)
Tax benefit at federal statutory rate	\$ (196,275)	\$ (824,581)	\$ (268,967)	\$ (941,801)
eral benefit	(22,860) 	(91,069) 	(30,852)	(108,030) 462,423
operating loss	218,659 476	911,036 4,614	,	1,040,502 9,329
Income taxes	\$	\$	\$	\$ 462,423

The significant components of the Company's deferred tax asset and liability are as follows:

	DECEME	JUNE 30,		
	1994	1995	,	
			(UNAUDITED)	
Deferred tax asset (non-current): Cash to accrual basis adjustments				
(U.S.)	\$ 93,012	\$ 366,783	\$ 824,006	
Net operating loss carryforward	126,435	720,452	5,370,862	
Valuation allowance	(219,447)	(1,087,235)	(1,983,060)	
	\$	\$	\$ 4,211,808	
Deferred tax liability (current):	=======	========	========	
Accrued income	\$	\$	\$ 4,158,040	
(U.S.)			454,677	
Depreciation			124,581	
	\$	\$	\$ 4,737,298	
	=======	========	========	

At December 31, 1995, the Company had a U.S. Federal net operating loss carryforward of approximately \$2,000,000, (\$6,000,000 (unaudited) at June 30, 1996) that may be applied against future U.S. taxable income until it expires between the years 2009 and 2010. The Company also has an Australian Federal net operating loss carryforward of approximately \$8.5 million (unaudited) at June 30, 1996.

Due to the "ownership change" of the Company in early 1996, pursuant to Section 382 of the Internal Revenue Code, the utilization of the net operating loss carryforward will be limited to approximately \$1.3 million per year during the carryforward period. A further "ownership change" resulting from the Company's planned initial public offering (see Note 13) could cause further limitations.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS--(CONTINUED)

# 6. FAIR VALUE OF FINANCIAL INSTRUMENTS

The following methods and assumptions were used by the Company in estimating its fair value disclosures for financial instruments:

Cash and Cash Equivalents--The carrying amount reported in the balance sheets for cash and cash equivalents approximates fair value.

Accounts Receivable and Accounts Payable--The carrying amounts reported in the balance sheets for accounts receivable and accounts payable approximate fair value.

Guarantee Required Under Telecommunications Agreement--The carrying amount reported in the balance sheets for the deposit held in the form of a certificate of deposit (see Note 7) approximates fair value plus accrued interest.

# 7. COMMITMENTS AND CONTINGENCIES

The Company has entered into an employment contract with its Chairman and Chief Executive Officer through May 30, 1999. Minimum payments over the remaining period approximate \$632,000 as of December 31, 1995 and \$540,000 (unaudited) as of June 30, 1996.

Future minimum lease payments under capital lease obligations and operating leases as of December 31, 1995, are as follows:

YEAR ENDING DECEMBER 31,	CAPITAL LEASES	OPERATING LEASES
1996. 1997. 1998. 1999.	\$ 158,113 158,113 158,113 158,113 39,533	\$ 246,089 124,121  
Total minimum lease payments  Less: Amount representing interest	,	\$ 370,210 ======
	\$ 527,670 ======	

Rent expense under operating leases was \$37,709, \$214,508, \$72,111 (unaudited) and \$223,347 (unaudited) for the periods ended December 31, 1994, December 31, 1995, June 30, 1995, and June 30, 1996, respectively.

The Company began sending outbound traffic to India during 1995 and, in connection with its international telecommunication services agreement with Videsh Sanchar Nigan Limited of India, was required to provide a bank guarantee of \$400,000 in the form of a certificate of deposit that is included in Other Assets at December 31, 1995.

# 8. STOCKHOLDERS' EQUITY

The Company was incorporated in February 1994 through the issuance of 178,574 shares of common stock issued to the founder of the Company.

In January 1995, the Company established an Employee Stock Option Plan (the "Employee Plan"). The total number of shares of common stock authorized to be issued under the Employee Plan was 845,250. Under the Employee Plan, awards may be granted to key employees of the Company and its subsidiaries in the form of Incentive Stock Options or Nonqualified Stock Options. The Employee Plan allows the granting of options at an

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS--(CONTINUED)

exercise price of no less than 100% (110% in the case of Incentive Stock Options granted to employees holding more than ten percent of the voting stock of the Company at the date of grant) of the stock's fair value at the date of grant. The options vest over a period of up to three years, and no option will be exercisable more than ten years from the date it is granted. There were 326,097 shares of common stock that remain eligible for future issuance under the Employee Plan at December 31, 1995. Subsequent to year end, an additional 845,250 shares of common stock were authorized to be issued under the Employee

Effective March 13, 1995, the Company's Amended and Restated Certificate of Incorporation (the "Certificate") was amended to increase the number of authorized shares of the Company's common stock from 1,000,000 shares to 5,000,000 shares and to split each share of common stock outstanding on March 13, 1995, into 2.1126709 shares of common stock. The Company also intends to split all common shares at a ratio of 3.381 to one as of the effective date of its planned initial public offering (see Note 14). All share amounts have been restated to give effect to the stock splits.

In December 1995, \$358,500 was committed to the Company in exchange for 121,209 shares of the Company's common stock in conjunction with a private placement. The shares were sold in December 1995 and the physical certificates were issued in January 1996. This amount, net of transaction costs, is recorded in Prepaid Expenses and Other Current Assets at December 31, 1995.

During 1995, the Board of Directors authorized the Director Stock Option Plan (the "Director Plan") for nonemployee directors. Under the Director Plan, an option is automatically granted to each nonemployee director to purchase 50,715 shares of common stock, which vests over a two-year period. The option price per share is the fair market value of a share of common stock on the date the option is granted. No option will be exercisable more than ten years from the date of grant. An aggregate of 338,100 shares of common stock were reserved for issuance under the Director Plan.

A summary of stock option activity during the year ended December 31, 1995, and the six months ended June 30, 1996, is as follows:

	EMPLOYEE PLAN		DIREC	TOR PLAN
	SHARES	EXERCISE PRICE RANGE	SHARES	PRICE RANGE
Outstanding, January 1, 1995 Granted during 1995		\$ 0.67-2.96		
Outstanding, December 31, 1995 Granted during the six-months ended June 30, 1996 (unaudited)	,	0.67-2.96 2.96-3.55	,	
Outstanding, June 30, 1996 (unaudited)				
Exercisable options at December 31, 1995	152,145	\$ 2.96	67,620	===== \$2.96
Exercisable options at June 30, 1996 (unaudited)	,	\$0.67-2.96 =======	67,620 ======	===== \$2.96 =====

No shares have been exercised as of December 31, 1995.

# 9. EMPLOYEE BENEFIT PLAN

The Company has a 401(k) employee benefit plan (the "401(k) Plan") that covers substantially all employees. The 401(k) Plan provides that employees may contribute amounts not to exceed statutory limitations. No employer contributions were made during 1995 or for the six months ended June 30, 1996 (unaudited).

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS--(CONTINUED)

### 10. RELATED PARTIES

In connection with capital raised by the Company, a former director of the Company received 71,430 shares of common stock during 1994 for services rendered. During 1995, the former director received commissions of 110,944 shares of common stock and was paid \$541,921 in connection with the Company's first private placement. Commissions due to the former director under the first private placement equal \$40,510 at December 31, 1995. Consulting fees earned under this placement equal to \$169,000 are due to the former director, of which \$145,000 was owed at December 31, 1995. During early 1996, the same director received 82,774 shares of common stock and fees equal to \$424,543 which relate to the second private placement (see Note 12). Consulting fees earned in connection with this second placement equal \$157,160. The stock and cash commissions and consulting fees relate to services provided in conjunction with the private placements and, as such, have been netted against the proceeds of the respective placements.

Debt owed to the Company's Chairman and Chief Executive Officer of \$330,850 at December 31, 1994 was converted into 555,559 shares of the Company's common stock at \$0.63 per share in March 1995, for a balance due at the time of conversion of \$350,000.

At December 31, 1994 and 1995, deferred salary owed to the Company's Chairman and Chief Executive Officer was \$112,598 and \$201,341, respectively.

Deferred salary of \$40,000 owed to an officer of the Company for services performed during 1995 were accrued at December 31, 1995. This balance was paid in early 1996.

During 1995, the Company purchased consulting services and certain computer network equipment from a firm whose president is a brother of the Company's Chairman and Chief Executive Officer for approximately \$40,000.

#### 11. VALUATION AND OUALIFYING ACCOUNTS

Activity in the Company's allowance for doubtful accounts for the year ended December 31, 1995 was as follows:

BALANCE AT BEGINNING OF PERIOD	CHARGED TO COSTS AND EXPENSES	DEDUCTIONS	BALANCE AT END OF PERIOD
\$	\$132,353	\$	\$132,353

# 12. SUBSEQUENT EVENTS

Capital Stock--In February 1996, the Company's Certificate was amended to authorize 2,455,000 shares of Preferred Stock (nonvoting) with a par value of \$0.01 per share and to increase the number of shares of Common Stock authorized to 35,348,355 shares with a par value of \$0.01 per share. On March 1, 1996, 455,000 shares of Series A Convertible Preferred Stock were issued in connection with the purchase of Axicorp; and are convertible into common shares at the option of the Company and under certain defined events.

Private Placement--In early 1996, the Company raised approximately \$4,700,000, net of transaction costs, in a private placement. This placement included the sale of 1,771,194 shares of common stock to numerous investors. The Company also issued 278,899 shares of common stock for services rendered in conjunction with this offering.

Investment Agreement--In January 1996, the Company entered into an agreement with Teleglobe, sold 410,808 shares of Common Stock for approximately \$1,400,000 and borrowed \$2,000,000 (see Note 4).

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS--(CONTINUED)

Acquisition of Axicorp--On March 1, 1996, the Company completed the acquisition of the outstanding capital stock of Axicorp, the fourth largest telecommunications carrier in Australia. The purchase price consisted of cash, Company stock, and seller financing. The Company paid \$5.7 million cash, including transaction costs, and issued 455,000 shares of its Series A Convertible Preferred Stock. The Company also issued two notes to the sellers. One note is for \$4.1 million payable to Fujitsu Australia Limited which is due in February 1997, and the other note is for a total of \$4.0 million payable to the individual shareholder sellers, which are due in two equal installments in February 1997, and February 1998. These notes have been recorded at their discounted value at the date of acquisition at an interest rate of 10.18%. The portion of the shareholder note due in February 1997 can be extended for an additional year at the Company's option. If the option is exercised the note will accrue interest at the prime rate plus 1%.

The sellers are holding as security approximately 27% of their shares in Axicorp under a share mortgage for the unpaid notes. These shares will be delivered to the Company when the notes are paid in full. In turn, the Company is holding 248,334 shares of the Series A Convertible Preferred Stock issued to the sellers as collateral for the Axicorp shares withheld. These shares will be released to the sellers once the remaining Axicorp shares are received.

For accounting purposes, the Company has treated the acquisition as a purchase. Accordingly, the results of Axicorp's operations are included in the consolidated results of operations of the Company beginning March 1, 1996.

Pro forma operating results for the year ended December 31, 1995, and the six months ended June 30, 1996, as if Axicorp had been acquired as of January 1, 1995, are as follows (unaudited):

	DECEMBER 31, 1995	SIX MONTHS ENDED JUNE 30, 1996
Net revenue	\$ (4,685,000)	\$ (3,299,000)

The pro forma financial information is presented for informational purposes only and is not necessarily indicative of the operating results that would have occurred had the acquisition been consummated as of the above dates, nor are they necessarily indicative of future operations.

Current assets	4,574,000 17,932,000
Liabilities assumed	44,148,000 (24,863,000) (8,110,000)
Cash paid and preferred shares issued	\$ 11,175,000 ======

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS--(CONTINUED)

# 13. SUBSEQUENT EVENTS--OTHER

Capital Stock--On July 24, 1996 the Company amended the Certificate to increase the authorized Common Stock to 40,000,000 shares.

Private Equity Placement--On July 31, 1996 four affiliated institutional investors purchased 965,999 shares of the Company's common stock for \$8 million, and for an additional \$8 million received warrants to purchase an additional \$10 million of common stock (measured on the basis of fair market value of the common stock on the date of exercise) and up to another 627,899 shares of Common Stock.

# 14. COMMON STOCK SPLIT AND CONVERSION OF PREFERRED STOCK

In connection with the Company's planned initial public offering, the Company intends to split all shares of Common Stock at a ratio of 3.381 to one as of the effective date of the Registration Statement. All share amounts have been restated to give effect to this contemplated stock split. Additionally, the Company intends to convert all outstanding shares of Preferred Stock into shares of Common Stock on a 3.381 to one basis on the effective date of the Registration Statement.

### REPORT OF INDEPENDENT ACCOUNTANTS

To the Board of Directors and Stockholders of Axicorp Pty., Ltd.

In our opinion, the accompanying balance sheets and the related statements of operations, of cash flows and of stockholders' equity present fairly, in all material respects, the financial position of Axicorp Pty., Ltd. at March 31, 1995 and 1996, and the results of its operations and its cash flows for the period from July 1, 1994 to March 31, 1995 and for the year ended March 31, 1996, all expressed in United States Dollars, in conformity with accounting principles generally accepted in the United States. These financial statements are the responsibility of the Company's management; our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits of these statements in accordance with auditing standards generally accepted in the United States which require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for the opinion expressed above.

PRICE WATERHOUSE Melbourne, Australia July 31, 1996

# BALANCE SHEETS (IN US DOLLARS, EXCEPT SHARE INFORMATION)

	MARCH	31,	
	1995	1996	
ASSETS Current assets:			
Cash and cash equivalentsAccounts receivabletrade, net of allowances of \$1,171 and \$377,699, respectively	7,893,146	23,715,321	
Other current assets	299,126	300,928	
Total current assets	365,532 320,774	844,337 2,997,919 7,785	
Total assets	\$10,321,576 ======		
LIABILITIES AND STOCKHOLDERS' EQUITY Current liabilities:			
Accounts payabletrade creditors	677,156 324,380 261,879	1,229,173 3,517,062	
Total current liabilities		30,040,175	
Total liabilities		30,040,175	
Commitments and Contingencies (Note 7) Stockholders' equity:			
Ordinary Shares, AUS\$1 par value; 10,000,000 shares authorized; 590,000 shares issued and outstanding at March 31,1995, and			
March 31, 1996	,	,	
1996Retained (loss) earnings	 (5.931)		
Retained (loss) earnings	3,509	55,074	
Total stockholders' equity	425,092	1,044,194	
Total liabilities and stockholders' equity		\$31,084,369	

# STATEMENTS OF OPERATIONS (IN US DOLLARS)

	ENDED MARCH 31, 1995	MARCH 31, 1996
Net Revenue		
Gross Margin	4,392,188	, ,
Operating Expenses Selling, General and Administrative Depreciation and Amortization	4,276,902	
Total Operating Expenses	4,319,857	11,792,826
Income from Operations	29,654	
Income before Income Taxes	101,985	1,059,137 492,455
Net Income		\$ 566,682 =======

# STATEMENTS OF STOCKHOLDERS' EQUITY (IN US DOLLARS, EXCEPT SHARE INFORMATION)

	ORDINAR'	Y SHARES  AMOUNT	REDEEMABLE PREFERENCE SHARE CAPITAL AMOUNT	SUBSCRIPTION RECEIVABLE FROM STOCKHOLDERS	RETAINED EARNINGS (DEFICIT)	CUMULATIVE TRANSLATION ADJUSTMENT	TOTAL STOCKHOLDERS' EQUITY
BALANCE AT JULY 1,							
1994		\$427,514	\$	\$	\$(104,163)	\$	\$ 323,351
Issuance of Shares			855	(855)			
Foreign currency translation							
adjustment						3,509	3,509
Net income					98,232		98,232
BALANCE AT MARCH 31,							
1995	590,000	427,514	855	(855)	(5,931)	3,509	425,092
Issuance of shares				855			855
Foreign currency translation							
adjustment						51,565	51,565
Net income					566,682	´	566,682
BALANCE AT MARCH 31,							
1996	590,000	\$427,514	\$ 855	\$	\$ 560,751	\$55,074	\$1,044,194
		=======	=====	=====	=======	======	========

# STATEMENTS OF CASH FLOWS (IN US DOLLARS)

	ENDED MARCH 31, 1995	MARCH 31,
Cash flows from operating activities: Net income	\$ 98,232	\$ 566,682
Depreciation	42,955 1,201 3,729	
Accounts receivable	(99,137)	36,895 14.983.203
Net cash provided by operating activities	1,425,920	851,530
Cash flows from investing activities: Purchase of plant, equipment and software Purchase of investments Proceeds from investments	(342,030) (161,325)	(667,526)  150,355
Net cash used in investing activities	(503,355)	
Cash flows from financing activities: Proceeds from issuance of shares Proceeds from notes payabledue to related party Payments on short-term debtdue to related party	22,374	877 1,637,800 (267,637)
Net cash provided by financing activities		1,371,040
Effect of exchange rate changes on cash	(26,687) 1,213,368	76,957
Cash at the end of the period		\$ 3,218,079
Supplemental disclosures: Cash paid for interest Cash paid for income taxes	\$ 2,008	\$ 139,726

# NOTES TO FINANCIAL STATEMENTS

### NOTE 1 -- THE COMPANY

# The Company

Axicorp Pty., Ltd. ("Axicorp") was incorporated in Victoria, Australia in 1993. Axicorp's principal line of business is the provision of telecommunication services.

On March 1, 1996 Primus Telecommunications International, Inc. ("PTII"), a wholly owned subsidiary of Primus Telecommunications Group Incorporated ("Primus"), a United States based long-distance telephone company, acquired beneficial ownership of all of the outstanding capital stock in Axicorp in issue at that date.

# NOTE 2--SIGNIFICANT ACCOUNTING POLICIES

### Basis of Presentation

These financial statements have been prepared in accordance with generally accepted accounting principles in the United States.

### Revenue recognition

Axicorp's revenues are derived primarily from long-distance, mobile, local and data telecommunication charges and are recognized when such services are provided. Axicorp also derives revenue from sale of mobile equipment and sale of valued added services. Revenue from such services are recognized when delivered and provided.

### Cost of revenue

Cost of revenue comprises telecommunications network usage charges and other direct costs incurred in providing telecommunication services to customers, and are recognized as services are provided.

# Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

# Plant, Equipment and Computer Software

Plant, equipment and computer software are stated at cost less accumulated depreciation and amortization. Depreciation and amortization is computed using the straight line basis over the estimated useful lives of the assets.

Axicorp has capitalized external software costs in relation to the development of certain computer software, including a billing system, used by Axicorp in its operations. As of March 31, 1995 and 1996 the accumulated amortization for computer software is \$20,145 and \$137,404, respectively.

Plant, equipment and computer software classes and their respective useful lives are as follows:

	YE	EARS	3
Computer equipment	5	to	

# NOTES TO FINANCIAL STATEMENTS -- (CONTINUED)

# Foreign currency translation

To date, Axicorp has conducted most of its business in Australian dollars. The financial statements have been presented herein in U.S. dollars because Primus's reporting currency is the U.S. dollar. All assets and liabilities are translated into the U.S. dollar at the rate effective at the reporting date and elements of the income statement are translated at average exchange rates for the period. Translation differences are included in the foreign currency translation adjustment (a component of stockholders' equity).

#### Income Taxes

Income taxes are computed using the asset and liability method. Under the asset and liability method, deferred tax assets and liabilities are determined based on the differences between the financial reporting and tax bases of assets and liabilities and are measured using the currently enacted tax rates and laws.

# Concentration of credit risk

Financial instruments that potentially subject Axicorp to credit risk consist principally of trade receivables from its customers in Australia. Axicorp generally requires no collateral from its customers. However, Axicorp maintains an allowance for bad and doubtful accounts receivable based on the expected collectibility of all accounts receivable. At March 31, 1995 and 1996 no customer accounted for more than 10% of accounts receivable.

# Accounting for impairment of long-lived assets

In March 1995, the Financial Accounting Standards Board issued SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed of." SFAS 121 requires impairment losses to be recorded for long-lived assets used in operations when indicators of impairment are present and the undiscounted cash flows estimated to be generated by those assets are less than the asset's carrying amount. SFAS 121 also addresses the accounting for impairment losses associated with long-lived assets to be disposed of. Axicorp adopted SFAS 121 in the first quarter of fiscal 1996. Adoption of SFAS 121 did not have a material impact on Axicorp's results of operations.

### Dividends

Any dividend payments made by Axicorp would, under Australian Corporation Law, be limited to Axicorp's retained earnings, which aggregated \$560,751 at March 31, 1996.

# Cash Equivalents

Axicorp considers all liquid investments with a maturity of three months or less to be cash equivalents.

# NOTE 3--PLANT, EQUIPMENT AND COMPUTER SOFTWARE

	MARCH 31, 1995	MARCH 31, 1996
Plant, equipment and computer software:		
Computer software	. ,	\$ 479,414
Computer hardware		429,057
Furniture, leasehold improvement and equipment	112,224	232,929
Less: accumulated depreciation and amortization	412,624 (47,092)	1,141,400 (297,063)
Net plant and equipment	\$365,532 ======	\$ 844,337 ======

# NOTES TO FINANCIAL STATEMENTS -- (CONTINUED)

# NOTE 4--INCOME TAXES

The provision for income taxes is attributable to:

	ENDED	TWELVE MONTHS ENDED MARCH 31, 1996
CurrentDeferred	\$ 3,753  \$3,753 =====	\$ 492,455  \$492,455 ======

The provision for income taxes differs from the amount computed by applying the Australian statutory federal income tax rate to income before provision for income taxes. The sources and tax effect of the differences are as follows:

	NINE MONTHS ENDED MARCH 31, 1995	TWELVE MONTHS ENDED MARCH 31, 1996
Income tax at the Australian federal statutory rate of 36% (199533%)	\$33,655  (29,902)  \$ 3,753 ======	\$381,289 86,764 24,402  \$492,455 =======

Net deferred tax liabilities and assets reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of Axicorp's deferred tax liabilities and assets are as follows:

		MARCH 31, 1996
Deferred tax liabilities:		
Accrued income		\$4,234,068
Capitalized software	41,321	171,305
Total deferred tax liabilities	582,646	4,405,373
Deferred tax assets:		
Plant and equipment		47,570
Accrued employee entitlement	20,520	59,797
Other accruals	196,425	657,920
Net tax loss carry forward		3,120,943
,		
Total deferred tax assets	579,040	3,886,230
Net deferred tax liabilities	\$ (3,606)	\$ (519,143) =======

Axicorp's carry forward tax losses of \$8,669,286 are available to be offset against future taxable income, without limitation, provided Axicorp continues to maintain the same business in the year of loss recoupment which it carried on prior to its acquisition by PTII. The losses arise principally because of the treatment for

#### AXICORP PTY., LTD.

#### NOTES TO FINANCIAL STATEMENTS -- (CONTINUED)

taxation purposes of amounts recorded as income receivable at year end which are not taxable until their receipt in the following year of income. Management believes that, based on the evidence of the performance of Axicorp and other factors, the weight of available evidence indicates that it is more likely than not that Axicorp will be able to utilize the carry forward tax loss

#### NOTE 5--RELATED PARTY TRANSACTIONS

During the period April 1, 1994 to March 31, 1995 and the twelve months ended March 31, 1996 Axicorp paid management fees of \$616,000 and \$426,000, respectively, to a company owned primarily by officers and directors of Axicorp. At March 31, 1995, Axicorp owed management fees of \$238,000.

At March 31, 1995 and 1996 Axicorp owed related parties \$262,000 and \$1,678,000 respectively. The balance at March 31, 1996 is an unsecured loan, interest at the prime rate of 12% and is repayable on demand.

#### NOTE 6--EMPLOYEE BENEFIT PLAN

Axicorp is currently required by law to contribute 6% of each employee's salary to a pension fund for the employee's retirement. Axicorp's contribution to the pension fund aggregated approximately \$44,000 and \$157,000 during the period July 1, 1994 to March 31, 1995 and the twelve months ended March 31, 1996, respectively.

#### NOTE 7--COMMITMENTS AND CONTINGENCIES

#### Leases

Axicorp leases its office facility and certain equipment under cancellable lease arrangements. The cancellable office facility lease expires in 1997.

Rental expense under all leases totalled \$88,000 for the period from July 1, 1994 to March 31, 1995 and \$238,000 during the twelve months ended March 31, 1996.

#### NOTE 8--SALES BY GEOGRAPHIC AREA

Substantially all of the sales of Axicorp have been to customers in  $\mbox{\sc Australia}.$ 

The accompanying notes are an integral part of these statements.

\_\_\_\_\_\_

NO DEALER, SALESPERSON OR ANY OTHER PERSON HAS BEEN AUTHORIZED TO GIVE ANY INFORMATION OR TO MAKE ANY REPRESENTATIONS NOT CONTAINED IN THIS PROSPECTUS, AND, IF GIVEN OR MADE, SUCH INFORMATION OR REPRESENTATIONS MUST NOT BE RELIED UPON AS HAVING BEEN AUTHORIZED BY THE COMPANY OR ANY OF THE U.S. UNDERWRITERS. THIS PROSPECTUS DOES NOT CONSTITUTE AN OFFER TO SELL, OR A SOLICITATION OF AN OFFER TO BUY, TO ANY PERSON IN ANY JURISDICTION WHERE SUCH AN OFFER OR SOLICITATION WOULD BE UNLAWFUL. NEITHER THE DELIVERY OF THIS PROSPECTUS NOR ANY SALE MADE HEREUNDER SHALL, UNDER ANY CIRCUMSTANCES, CREATE ANY IMPLICATION THAT THE INFORMATION CONTAINED HEREIN IS CORRECT AS OF ANY TIME SUBSEQUENT TO THE DATE HEREOF.

TABLE OF CONTENTS

	Page
Additional Tofonnation	
Additional Information	3 4
Summary	9
Use of Proceeds	18
Dilution	19
Dividend Policy	19
Capitalization	20
Selected Financial Data	21
Unaudited Pro Forma Consolidated Statements of Operations	22
Management's Discussion and Analysis of Financial Condition and Results	
of Operations	26
Business	36
Management	57 64
Certain Transactions Principal Stockholders	64 66
Description of Capital Stock	68
Shares Eligible for Future Sale	72
Certain United States Federal Income Tax Consequences to Non-United	12
States Holders	73
Underwriting	76
Legal Matters	79
Experts	79
Index to Financial Statements	F-1
UNITE AGOS (OF DAYS AFTER THE DATE OF THESE PROSPECTICS). ALL DEALERS	
UNTIL , 1996 (25 DAYS AFTER THE DATE OF THIS PROSPECTUS), ALL DEALERS	
FECTING TRANSACTIONS IN THE COMMON STOCK, WHETHER OR NOT PARTICIPATING IN DISTRIBUTION, MAY BE REQUIRED TO DELIVER A PROSPECTUS. THIS IS IN ADDITION	
THE OBLIGATIONS OF DEALERS TO DELIVER A PROSPECTUS WHEN ACTING AS U.S. UND	
WRITERS AND WITH RESPECT TO THEIR UNSOLD ALLOTMENTS OR SUBSCRIPTIONS.	
C 000 000 CHAREC	
6,000,000 SHARES	
[INSERT MAC LOGO]	
[INSLNT PAC LOOD]	
COMMON STOCK	
PROSPECTUS	
, 1996	
I EUMANI PROTUEDO	

DONALDSON, LUFKIN & JENRETTE SECURITIES CORPORATION

-----

[ALTERNATIVE FRONT COVER PAGE FOR INTERNATIONAL OFFERING]

Subject to Completion, dated October 11, 1996

**PROSPECTUS** 

6,000,000 SHARES

[INSERT MAC LOGO]

COMMON STOCK

-----

All of the shares of Common Stock, par value \$0.01 per share (the "Common Stock"), of Primus Telecommunications Group, Incorporated ("Primus" or the "Company") offered hereby are being offered by the Company. Of the 6,000,000 shares of Common Stock being offered, 1,200,000 shares are being offered initially outside the United States and Canada (the "International Offering") by the International Managers (as defined in "Underwriting") and 4,800,000 shares are being concurrently offered in the United States and Canada (the "U.S. Offering") by the U.S. Underwriters (as defined in "Underwriting" and, together with the International Managers, the "Underwriters"). The International Offering and the U.S. Offering are collectively referred to as the "Offering."

Prior to this offering, there has been no public market for the Common Stock of the Company. It is currently estimated that the initial public offering price for the Common Stock will be between \$14.00 and \$16.00 per share. See "Underwriting" for a discussion of the factors considered in determining the initial public offering price. Application has been made to have the Common Stock approved for quotation on the Nasdaq National Market under the symbol "PRTL."

THE SHARES OF COMMON STOCK OFFERED HEREBY INVOLVE A HIGH DEGREE OF RISK.

SEE "RISK FACTORS" BEGINNING ON PAGE 9.

\_\_\_\_\_

THESE SECURITIES HAVE NOT BEEN APPROVED OR DISAPPROVED BY THE SECURITIES AND EXCHANGE COMMISSION OR ANY STATE SECURITIES COMMISSION NOR HAS THE SECURITIES AND EXCHANGE COMMISSION OR ANY STATE SECURITIES COMMISSION PASSED UPON THE ACCURACY OR ADEQUACY OF THIS PROSPECTUS. ANY REPRESENTATION TO THE CONTRARY IS A CRIMINAL OFFENSE.

\_\_\_\_\_\_

Underwriting
Price to Discounts and Proceeds to
Public Commissions(1) Company(2)

.....

- (1) The Company has agreed to indemnify the Underwriters against certain liabilities, including liabilities under the Securities Act of 1933, as amended. See "Underwriting."
- (2) Before deducting estimated expenses of \$1,200,000 payable by the Company.
- (3) The Company has granted the Underwriters a 30-day option to purchase up to 900,000 additional shares of Common Stock on the same terms and conditions set forth herein, solely to cover over-allotments, if any. If such option is exercised in full, the total Price to Public, Underwriting Discounts and Commissions and Proceeds to Company will be \$ , \$ and \$ , respectively. See "Underwriting."

The shares of Common Stock offered by this Prospectus are offered by the International Managers subject to prior sale, withdrawal, cancellation or modification of the offer without notice, to delivery to and acceptance by the International Managers and to certain further conditions. It is expected that delivery of certificates representing the shares of Common Stock will be made at the offices of Lehman Brothers Inc., New York, New York on or about ,

-----

LEHMAN BROTHERS

DONALDSON, LUFKIN & JENRETTE
SECURITIES CORPORATION

, 1996.

- ------

NO DEALER, SALESPERSON OR ANY OTHER PERSON HAS BEEN AUTHORIZED TO GIVE ANY INFORMATION OR TO MAKE ANY REPRESENTATIONS NOT CONTAINED IN THIS PROSPECTUS, AND, IF GIVEN OR MADE, SUCH INFORMATION OR REPRESENTATIONS MUST NOT BE RELIED UPON AS HAVING BEEN AUTHORIZED BY THE COMPANY OR ANY OF THE INTERNATIONAL MANAGERS. THIS PROSPECTUS DOES NOT CONSTITUTE AN OFFER TO SELL, OR A SOLICITATION OF AN OFFER TO BUY, TO ANY PERSON IN ANY JURISDICTION WHERE SUCH AN OFFER OR SOLICITATION WOULD BE UNLAWFUL. NEITHER THE DELIVERY OF THIS PROSPECTUS NOR ANY SALE MADE HEREUNDER SHALL, UNDER ANY CIRCUMSTANCES, CREATE ANY IMPLICATION THAT THE INFORMATION CONTAINED HEREIN IS CORRECT AS OF ANY TIME SUBSEQUENT TO THE DATE HEREOF.

## TABLE OF CONTENTS

	Page
Additional Information	3
Summary	4
Risk Factors	9
Use of Proceeds	18
Dilution	19
Dividend Policy	19
Capitalization	20
Selected Financial Data	21
Unaudited Pro Forma Consolidated Statements of Operations	22
Management's Discussion and Analysis of Financial Condition and Results	
of Operations	26
Business	36
Management	57
Certain Transactions	64
Principal Stockholders	66
Description of Capital Stock	68
Shares Eligible for Future Sale	72
Certain United States Federal Tax Consequences to Non-United States	
Holders	73
Underwriting	76
Legal Matters	79
Experts	79
Index to Financial Statements	F-1

UNTIL , 1996 (25 DAYS AFTER THE DATE OF THIS PROSPECTUS), ALL DEALERS EFFECTING TRANSACTIONS IN THE COMMON STOCK, WHETHER OR NOT PARTICIPATING IN THIS DISTRIBUTION, MAY BE REQUIRED TO DELIVER A PROSPECTUS. THIS IS IN ADDITION TO THE OBLIGATIONS OF DEALERS TO DELIVER A PROSPECTUS WHEN ACTING AS INTERNATIONAL MANAGERS AND WITH RESPECT TO THEIR UNSOLD ALLOTMENTS OR SUBSCRIPTIONS.

6,000,000 SHARES

[INSERT MAC LOGO]

COMMON STOCK

PROSPECTUS , 1996

------

LEHMAN BROTHERS

DONALDSON, LUFKIN & JENRETTE SECURITIES CORPORATION

.....

#### INFORMATION NOT REQUIRED IN PROSPECTUS

#### ITEM 13. OTHER EXPENSES OF ISSUANCE AND DISTRIBUTION.

The following table sets forth an itemization of all estimated expenses, all of which will be paid by the Company, in connection with the issuance and distribution of the securities being registered:

NATURE OF EXPENSE AM	10UNT
NASD Fee.  Nasdaq National Market Fee.  Printing and engraving fees.  Registrant's counsel fees and expenses.  Accounting fees and expenses.  Blue Sky expenses and counsel fees.  Transfer agent and registrar fees.	37,061 11,540 47,500 250,000 250,000 250,000 2,000 2,000 241,899

<sup>\*</sup> To be supplied by amendment.

#### ITEM 14. INDEMNIFICATION OF DIRECTORS AND OFFICERS.

Section 145 of the Delaware General Corporation Law (the "DGCL") permits each Delaware business corporation to indemnify its directors, officers, employees and agents against liability for each such person's acts taken in his or her capacity as a director, officer, employee or agent of the corporation if such actions were taken in good faith and in a manner which he or she reasonably believed to be in or not opposed to the best interests of the corporation, and with respect to any criminal action, if he or she had no reasonable cause to believe his or her conduct was unlawful. Article X of the Company's Amended and Restated By-Laws provides that the Company, to the full extent permitted by Section 145 of the DGCL, shall indemnify all past and present directors or officers of the Company and may indemnify all past or present employees or other agents of the Company. To the extent that a director, officer, employee or agent of the Company has been successful on the merits or otherwise in defense of any action, suit or proceeding referred to in such Article X, or in defense of any claim, issue or matter therein, he or she shall be indemnified by the Company against actually and reasonably incurred expenses in connection therewith. Such expenses may be paid by the Company in advance of the final disposition of the action upon receipt of an undertaking to repay the advance if it is ultimately determined that such person is not entitled to indemnification.

As permitted by Section 102(b)(7) of the DGCL, Article 11 of the Company's Amended and Restated Certificate of Incorporation provides that no director of the Company shall be liable to the Company for monetary damages for breach of fiduciary duty as a director, except for liability (i) for any breach of the director's duty of loyalty to the Company or its stockholders, (ii) for acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law, (iii) for the unlawful payment of dividends on or redemption of the Company's capital stock, or (iv) for any transaction from which the director derived an improper personal benefit.

The Company expects to obtain a policy insuring it and its directors and officers against certain liabilities, including liabilities under the

The Underwriting Agreement filed as Exhibit 1.1 to this Registration Statement provides for indemnification by the Underwriters of the Registrant and its officers and directors for certain liabilities arising under the Securities Act or otherwise.

#### ITEM 15. RECENT SALES OF UNREGISTERED SECURITIES.

The Company issued 178,574 shares of Common Stock to John F. DePodesta, its incorporator, on February 4, 1994 for consideration of \$250. Additionally, Mr. Singh purchased 3,392,905 shares of Common Stock from the Company on June 1, 1994 for \$250,000. A trust, the voting power of which is vested in Mr. Singh, purchased 396,828 shares of Common Stock from the Company on September 30, 1994 for \$250,000. During the fourth quarter of 1994, the Company issued to Mr. Krieger, a former director of the Company, in recognition of the support he gave to the Company, 71,430 shares of Common Stock. No underwriter or placement agent participated in any of the foregoing issuances of securities.

During the first quarter of 1995, the Company sold its Common Stock to a group of private investors consisting of certain family members and colleagues of Mr. Singh and Mr. DePodesta. The investors paid \$300,000 for 476,204 shares of Common Stock in this transaction. On March 31, 1995, pursuant to an agreement whereby Mr. Singh forgave certain indebtedness in the amount of \$350,000 owed him by the Company, the Company issued Mr. Singh 555,559 shares of Common Stock. No underwriter or placement agent participated in any of the foregoing issuances of securities.

As of December 31, 1995, 1,757,613 shares of the Company's Common Stock were sold for an aggregate price of \$5,198,500 to investors familiar with Mr. Singh and the Company. This sale was placed by Northeast Securities, Inc. ("NSI"), which used Andrew Krieger, a former director, as a selling agent. Underwriting commissions and other expenses in this transaction were \$787,440 and 234,378 shares of the Company's Common Stock. On January 31, 1996, NSI and Mr. Krieger, both acting as placement agents, privately placed 1,771,194 shares of the Company's Common Stock for an aggregate price of \$6,286,404 to other investors familiar with Mr. Singh and the Company. Underwriting commissions and other expenses in this transaction totalled \$613,167 and shares of the Company's Common Stock.

On February 15, 1996, Teleglobe USA, Inc. invested in the Company by purchasing 410,808 shares of the Company's Common Stock for \$1,458,060. On March 1, 1996, in connection with the Company's purchase of Axicorp, certain vendors of Axicorp received 455,000 shares of the Company's Series A Convertible Preferred Stock, par value \$.01 per share. In addition, on July 31, 1996, the Soros/Chatterjee Group bought 965,999 shares of the Company's Common Stock for approximately \$8,000,000 and for \$8,000,000 was issued warrants to purchase additional shares of Common Stock. No underwriter or placement agent participated in any of the foregoing issuances of securities.

The Company believes that the foregoing described issuances of securities, if they constitute sales, are exempt from registration under the Act by virtue of the exemption provided by Section 4(2) thereof for transactions not involving a public offering.

ITEM 16. EXHIBITS AND FINANCIAL STATEMENT SCHEDULES.

#### (A) EXHIBITS:

EXHIBIT NO.	DESCRIPTION
1.1	Form of U.S. Underwriting Agreement.(/1/)
1.2	Form of International Underwriting Agreement.(/1/)
3.1	Amended and Restated Certificate of Incorporation.(/2/)
3.2	Amended and Restated By-Laws.(/2/)
4.1	Specimen Certificate of the Company's Common Stock, par value \$.01 per share.(/2/)
5.1	Opinion of Pepper, Hamilton & Scheetz respecting the Common Stock registered hereby.(/1/)
10.1	Share Acquisition Deed, dated March 1, 1996, between the Company and the shareholders of Axicorp Pty., Ltd.(/2/)
10.2	Switched Transit Agreement, dated June 5, 1995, between Teleglobe USA, Inc. and the Company for the provision of services to India.
10.3	Hardpatch Transit Agreement, dated February 29, 1996, between Teleglobe USA, Inc. and the Company for the provision of services to Iran.

EXHIBIT NO.				
10.4	Agreement for Billing and Related Services, dated February 23, 1995, between the Company and Electronic Data Systems Inc.(/2/)			
10.5	Employment Agreement, dated June 1, 1994, between the Company and K. Paul Singh.			
10.6	Primus Telecommunications Group, Incorporated 1995 Stock Option Plan.(/2/)			
10.7	Primus Telecommunications Group, Incorporated 1995 Director Stock Option Plan.(/2/)			
10.8	International Correspondent Agreement between the Honduras Telecommunications Company and the Company dated November 30, 1995.			
10.9	Shareholders Agreement, dated February 22, 1996, among Teleglobe USA, Inc., K. Paul Singh and the Company.(/2/)			
10.10	Securityholders' Agreement, dated July 31, 1996, among the Company, K. Paul Singh, Quantum Industrial Partners LDC, S-C Phoenix Holdings, L.L.C., Winston Partners II LDC and Winston Partners LLC.			
10.11	Registration Rights Agreement, dated July 31, 1996, among the Company, Quantum Industrial Partners LDC, S-C Phoenix Holdings, L.L.C., Winston Partners II LDC and Winston Partners LLC.(/2/)			
10.12	Service Provider Agreement between Telstra Corporation Limited and Axicorp Pty., Ltd. dated May 3, 1995.			
10.13	Dealer Agreement between Telstra Corporation Limited and Axicorp Pty., Ltd. dated January 8, 1996.			
10.14	Hardpatch Transit Agreement dated October 5, 1995 between Teleglobe USA, Inc. and the Company for the provision of services to India.			
11.1	Statement re: Computation of Per Share Earnings.			
22.1	Subsidiaries of the Registrant.(/2/)			
23.1	Consent of Deloitte & Touche LLP (included on page II-5 of this Registration Statement).			
23.2	Consent of Price Waterhouse (included on page II-6 of this Registration Statement).			
23.3	Consent of Pepper, Hamilton & Scheetz (included in Exhibit 5.1).(/1/)			
24.1	Powers of Attorney.(/2/)			
27.1	Financial Data Schedule for the Company for the year ended December 31, 1995.			
27.2	Financial Data Schedule for the Company for the six months ended June 30, 1996.			
27.3	Financial Data Schedule for Axicorp Pty., Ltd. for the twelve months ended March 31, 1996.(/2/)			

- -----

- (1) To be filed by amendment.
- (2) Previously filed.

## (B) CONSOLIDATED FINANCIAL STATEMENT SCHEDULES

All schedules have been omitted because they are not applicable, not required, or the required information is included in the Financial Statements or the notes thereto.

## ITEM 17. UNDERTAKINGS

The undersigned registrant undertakes that insofar as indemnification for liabilities arising under the Act may be permitted to directors, officers and controlling persons of the Registrant pursuant to the foregoing provisions, or otherwise, the Registrant has been advised that in the opinion of the Commission such indemnification is against public policy as expressed in the Act and is, therefore, unenforceable. In the event that a claim for indemnification against such liabilities (other than the payment by the Registrant of expenses incurred

or paid by a director, officer or controlling person of the Registrant in the successful defense of any action, suit or proceeding) is asserted by such director, officer or controlling person in connection with the securities being registered, the Registrant will, unless in the opinion of its counsel the matter has been settled by controlling precedent, submit to a court of appropriate jurisdiction the question whether such indemnification by it is against public policy as expressed in the Act and will be governed by the final adjudication of such issue.

The undersigned registrant hereby undertakes that:

- (1) For purposes of determining any liability under the Act, the information omitted from the form of prospectus filed as part of this Registration Statement in reliance upon Rule 430A and contained in a form of prospectus filed by the Registrant pursuant to Rule 424(b)(1) or (4) or 497(h) under the Act shall be deemed to be part of this Registration Statement as of the time it was declared effective.
- (2) For purposes of determining any liability under the Act, each post-effective amendment that contains a form of prospectus shall be deemed to be a new registration statement relating to the securities offered therein, and the offering of such securities at that time shall be deemed to be the initial bona fide offering thereof.

The undersigned registrant hereby undertakes to provide to the Underwriters at the closing specified in the underwriting agreements, certificates in such denominations and registered in such names as required by the Underwriters to permit prompt delivery to each purchaser.

#### INDEPENDENT AUDITORS' CONSENT

We consent to the use in this Amendment No. 1 to Registration Statement No. 333-10875 of Primus Telecommunications Group, Incorporated of our report dated April 23, 1996, except for Note 13 and Note 14, as to which the dates are July 31, 1996, and the effective date of the Registration Statement, respectively, appearing in the Prospectus, which is part of this Registration Statement, and to the reference to us under the headings "Selected Financial Data" and "Experts" in such Prospectus.

Deloitte & Touche LLP

Washington, D.C. , 1996

-----

The foregoing consent is in the form that will be signed upon the completion of the restatement of capital accounts to effect the split of all shares of common stock at a ratio of 3.381 to 1 and to reflect conversion of all outstanding shares of preferred stock into shares of common stock.

Washington, D.C.

October 10, 1996

II-5

#### CONSENT OF INDEPENDENT ACCOUNTANTS

We hereby consent to the use in the Prospectus constituting part of the Registration Statement on Form S-1 (File No. 333-10875) of our report dated July 31, 1996, relating to the financial statements of Axicorp Pty., Ltd., which appears in such Prospectus. We also consent to the references to us under the headings "Experts" and "Selected Financial Data" in such Prospectus. However, it should be noted that Price Waterhouse has not prepared or certified such "Selected Financial Data."

Price Waterhouse

Melbourne, Australia

October 10, 1996

II-6

#### SIGNATURES AND POWER OF ATTORNEY

Pursuant to the requirements of the Securities Act of 1933, the Registrant has duly caused this Registration Statement to be signed on its behalf by the undersigned, thereunto duly authorized, in the City of Philadelphia, Commonwealth of Pennsylvania, on the 2nd day of October, 1996.

Primus Telecommunications Group, Incorporated

/s/ K. Paul Singh

Зу: \_\_

K. Paul Singh Chairman, President and Chief Executive Officer

Pursuant to the requirements of the Securities Act of 1933, this Registration Statement has been signed by the following persons on October 2, 1996 in the capacities indicated:

SIGNATURES	TITLE
/s/ K. Paul Singh	Director, Chairman, President and
K. PAUL SINGH	Chief Executive Officer (principal executive officer)
/s/ Neil L. Hazard	Executive Vice President and Chief Financial Officer (principal
NEIL L. HAZARD	financial officer and principal accounting officer)
*	Executive Vice President, Law and Regulatory Affairs and Director
JOHN F. DEPODESTA	Regulatory Arrairs and Director
*	Director
HERMAN FIALKOV	
*	Director
DAVID E. HERSHBERG	
*	Director
JOHN PUENTE	

\* /s/ K. Paul Singh, Attorney-in-Fact

## EXHIBIT INDEX

EXHIBIT NUMBER	DESCRIPTION
10.2	Switched Transit Agreement, dated June 5, 1995, between Teleglobe USA, Inc. and the Company for the provision of services to India.
10.3	Hardpatch Transit Agreement, dated February 29, 1996, between Teleglobe USA, Inc. and the Company for the provision of services to Iran.
10.5	Employment Agreement, dated June 1, 1994, between the Company and K. Paul Singh.
10.8	International Correspondent Agreement between the Honduras Telecommunications Company and the Company dated November 30, 1995.
10.10	Securityholders' Agreement, dated July 31, 1996, among the Company, K. Paul Singh, Quantum Industrial Partners LDC, S-C Phoenix Holdings, L.L.C., Winston Partners II LDC and Winston Partners LLC.
10.12	Service Provider Agreement between Telstra Corporation Limited and Axicorp Pty., Ltd. dated May 3, 1995.
10.13	Dealer Agreement between Telstra Corporation Limited and Axicorp Pty., Ltd. dated January 8, 1996.
10.14	Hardpatch Transit Agreement dated October 5, 1995 between Teleglobe USA, Inc. and the Company for the provision of services to India.
11.1	Statement re: Computation of Per Share Earnings.
23.1	Consent of Deloitte & Touche LLP (included on page II-5 of this Registration Statement).
23.2	Consent of Price Waterhouse (included on page II-6 of this Registration Statement).
27.1	Financial Data Schedule for the year ended December 31, 1995.
27.2	Financial Data Schedule for the six months ended June 30, 1996.

CONFIDENTIAL

# SWITCHED TRANSIT AGREEMENT BETWEEN TELEGLOBE AND GLOBAL TELECOMMUNICATIONS, INC. FOR SERVICES TO INDIA

Th	е	Se	rv	ic	e:	
_						_

Teleglobe will arrange to provide GTI, at its designated and agreed upon operating center, and GTI will use and pay Teleglobe for international switched transit services to India via the following configuration, whereby GTI will arrange foreign-end service in cooperation with VSNL (India) including direct settlement, subject to Teleglobe's receipt of confirmation of satisfactory settlement procedures from GTI and VSNL (India). The provision of these facilities will be on satellite and cable facilities now, or in the future, in operation.

Transition from switched to hardpatched facilities may occur following Primus' request and following 90 days from which time the international switched facilities become operational, and subject to capacity and concurrence and readiness by Teleglobe and VSNL to effectuate service transition. No penalties or charges would be incurred by GTI in requesting and implementing this transition.

Configuration:	-			
				TRANSOCEANIC CABLE ROUTING
		TORONTO	DCME	
	CANADA/US BORDER			NEW DELHI
	= =			
60 HUDSON NEW YORK, NY	= = = =			359E SATELLITE ROUTING
	MOORER'S FORK -	MONTREAL	DCME	
				BOMBAY

## Invoicing:

\_\_\_\_\_

Teleglobe will invoice GTI monthly for the services. All invoice amounts are due 30 days from invoice date. The service commencement date will be the "in service" date of the international facilities.

Teleglobe reserves the right to terminate service with thirty (30) days written notice for accounts with past due balances.

## Operational:

\_ \_\_\_\_\_

The service performance will be commensurate with Teleglobe's backbone network, which meets and exceeds the standards of the industry.

DCME or low-rate encoded compression will be used to no more than 4:1 on the routes.

#### Liability:

- -----

TELEGLOBE shall not be liable for any loss or damage sustained by GTI, its interconnecting carriers or its end users. by reason of any failure in or breakdown of the communication facilities associated with the circuits under this agreement or for any interruption or degradation of service whatsoever shall be the cause of such failure, breakdown, interruption or degradation and however long it shall last.

TELEGLOBE will not be responsible for any direct, indirect, consequential, or any other damages resulting from any action that might be taken by VSNL which would result in the cancellation of service or cause a disruption of service.

#### Confidentiality:

. ..............

GTI will treat this agreement, all product information, descriptions and prices, methods of operation and their terms and conditions as strictly confidential. GTI will not disclose any of this information or any of these materials to any person who is not a party to this agreement. Notwithstanding the foregoing, GTI may disclose, on a limited basis, agreement terms as necessary or required by regulatory authorities, auditors, attorneys or government agents.

## Term:

- ----

The term for this service will be one year, commencing upon the "inservice" date of the international facilities, or until service transition to hardpatch transit circuits occurs.

## Pricing and Volume Commitment:

- -----

The monthly charge for this service will be US\$22,500. Teleglobe will retroactively adjust billing to GTI, based upon GTI's actual monthly call volume at the rate of \$0.15/minute, with call durations rounded up to the nearest six seconds and monthly volume rounded up to the nearest minute, and subject to an average volume commitment of 150,000 minutes per month during the period that GTI has in service with Teleglobe. Any installation charges for line connections from New York to the US/Canadian border, not to exceed US\$3,000 per line, would be passed through as assessed.

#### Force Majeure:

- -----

No failure or omission by either party to carry out or observe any of the terms and conditions of this Agreement shall give rise to any claim against the party in question or be deemed a breach of this Agreement if such failure or omission arises from a cause of force majeure, an act of Government or any other cause beyond the reasonable control of that party.

## Termination:

If, before the expiration of the contracted terms, the service is canceled by GTI for any reason, GTI shall pay a termination charge of one hundred percent (100%) of the total monthly charges for the unexpired portion of the contracted term, unless GTI signs a new, mutually agreeable commitment that would provide Teleglobe with revenues that would be equal to or exceeding those of the original requirements remaining dollar commitment over an equivalent period.

#### Approval:

The parties have executed this Agreement through their duly authorized representatives .

TELEGLOBE	${\tt GLOBAL\ TELECOMMUNICATIONS,\ INC.}$
/s/ Marc Van Doorn	/s/ K. Paul Siugh
Name	Name
Chief Financial Officer	CEO and President
Title	Title
10/5/95	10/5/95
Date	Date

-3-

#### LETTER OF AGREEMENT BY AND BETWEEN TELEGLOBE USA INC. AND GLOBAL TELECOMMUNICATIONS, INC.

Switched and Hardpatch Transit Service Agreement between Teleglobe and Global Telecommunications, Inc.; India

In connection with the telecommunications services agreement between Teleglobe and Global Telecommunications, Inc. dated \_\_\_\_\_\_\_, 1995, Teleglobe has agreed to provide Global Telecommunications, Inc. with a credit of US\$2,000 per month against the fixed monthly charges of the DS-1 (\_\_\_\_\_\_\_) interconnect circuit.

This credit will continue in effect so long as the current facility configuration between Teleglobe and GTI remains unchanged, and may be adjusted from time to time to reflect changes in the cost of leased line facilities.

Agreed to by: TELEGLOBE GLOBAL TELECOMMUNICATIONS, INC. /s/ Marc Van Doorn /s/ K. Paul Singh Name Name Chief Financial Officer CEO and President Title Title 10/5/95 10/5/95 Date Date -4-

CONFIDENTIAL

#### HARDPATCH TRANSIT AGREEMENT BETWEEN TELEGLOBE AND PRIMUS TELECOMMUNICATIONS, INC. FOR SERVICES TO IRAN

Description of Service:

Teleglobe will arrange to provide Primus, at its designated and agreed upon operating center, and Primus will use and pay for a 512 KB circuit (eight clear 64 KB contiguous channel voice half-circuits) to Iran. The provision of this facility is in cooperation with T.C.I. (Iran) via INTELSAT 359E satellite facilities now, or in the future, in operation, or other satellite facilities as may be required and mutually agreed to by Teleglobe, T.C.I. and Primus.

These facilities will be subject to concurrence and matching order by  $\ensuremath{\mathsf{T.C.I.}}$ 

Term:

- ----

The term for this service will be six months, commencing upon the "in service" date of the international facilities. This service will be renewable in calendar month increments.

Pricing:

The monthly charge for the eight clear channel international voice half-circuit service is US\$11,908. FOB 60 Hudson, Room 1107, New York, New York 10013.

Invoicing:

Teleglobe will invoice Primus monthly for the service. All invoice amounts are due 30 days from invoice date. The service commencement date will be the "in service" date of the international facilities.

Teleglobe reserves the right to terminate service with thirty (30) days written notice for accounts with past due balances.

Operational:

- -----

The service activation for the eight clear channel international voice half-circuits would be within 60 days of the execution of the Agreement. Teleglobe will request space segment match from T.C.I. and initiate procurement of space segment within seven days of the execution of this agreement.

The service performance will be commensurate with Teleglobe's backbone network, which meets and exceeds the standards of the industry.

Any required echo cancellation and/or signaling will be the responsibility of  $\ensuremath{\mathsf{GTI}}$  .

The restoration of these station-kept, non-preemptible satellite facilities, in the event of an outage or failure, would be in accordance with the standard INTELSAT policy under Article III of the INTELSAT Agreement.

#### Termination:

If, before the expiration of the contracted terms, the service is canceled by the customer for any reason, the customer shall pay a termination charge of one hundred percent (100%) of the total monthly charges for the unexpired portion of the contracted term, unless the customer signs a new, mutually agreeable commitment that would provide Teleglobe with revenues that would be equal to or exceeding those of the original requirements remaining dollar commitment over an equivalent period.

#### Force Majeure:

No failure or omission by either party to carry out or observe any of the terms and conditions of this Agreement shall give rise to any claim against the party in question or be deemed a breach of this Agreement if such failure or omission arises from a cause of force majeure, an act of Government or any other cause beyond the reasonable control of that party.

## Liability:

TELEGLOBE shall not be liable for any loss or damage sustained by Primus, its interconnecting carriers or its end users, by reason of any failure in or breakdown of the communication facilities associated with the circuits under this Agreement or for any interruption or degradation of service whatsoever shall be the cause of such failure, breakdown, interruption or degradation and however long it shall last.

TELEGLOBE will not be responsible for any direct, indirect, consequential, or any other damages resulting from any action that might be taken by  ${\tt T.C.I.}$ which would result in the cancellation of service or cause a disruption of service.

## Confidentiality:

Primus will treat this agreement, all product information, descriptions and prices, methods of operation and their terms and conditions as strictly confidential. Primus will not disclose any of this information or any of these materials to any person who is not a party to this agreement. Notwithstanding the foregoing, Primus may disclose, on a limited basis, agreement terms as necessary or required by regulatory authorities, auditors, attorneys or government agents.

## Approval:

The parties have executed this Agreement through their duly authorized representatives.

INC.

TELEGLOBE	PRIMUS TELECOMMUNICATIONS,
/s/ Paulo Guidi	/s/ K. Paul Singh
Name	Name
V.P./GM	CEO and President
Title	Title
2/29/96	1/21/96
Date	Date

-2-

#### EMPLOYMENT AGREEMENT

THIS AGREEMENT made as of June 1, 1994 by and between K. Paul Singh, a resident of Alexandria, Virginia (the "Execu-tive"), and Global Telecommunications, Inc., a corporation organized and existing under the laws of the State of Delaware (the "Company").

#### WITNESSETH:

WHEREAS, the Executive is currently the Chairman of the Board, President and Chief Executive Officer of the Company; and

WHEREAS, the Board of Directors of the Company desires assurance that the Executive will continue as its leader for at least the next five years; and

WHEREAS, the Executive is willing to commit to undertake his responsibilities as Chairman of the Board, President and Chief Executive Officer of the Company on the terms and conditions hereinafter set forth.

NOW, THEREFORE, in consideration of the premises and the mutual covenants contained herein, and intending to be legally bound, the parties, subject to the terms and conditions set forth herein, hereby agree as follows:

1. Employment and Term. The Company hereby employs the Executive, and the

Executive hereby accepts employment with the Company, for the period commencing on the date hereof and continuing until May 30, 1999 and from year to year thereafter,

unless terminated by either party by written notice of termination given to the other party. Termination by the Company of the employment of Executive hereunder shall be effective (a) 90 days after the date such notice is given if such termination is pursuant to paragraphs 5 or 6 below, or (b) immediately upon the date such notice is given if such termination is pursuant to paragraph 7 below.

- 2. Responsibilities. During the term of his employment, the Executive shall devote his full time, attention, loyalty, skill and efforts to the performance of his responsibilities to the Company as Chairman of the Board, President and Chief Executive Officer, or if another person should be appointed President by the Board of Directors, as Chairman of the Board and Chief Executive Officer. Executive shall also be a member of the Compensation Committee of the Board of Directors. The Company will not during the terms of this Agreement demote the Executive of reduce his responsibility as the CEO, or otherwise reduce his stature in the Company.
- 3. Compensation. The Company shall pay or provide to the Executive, and
  the Executive shall accept, the following as full compensation for all services rendered hereunder. All compensation shall be subject to all applicable withholding and similar requirements.
- (A) Base Salary. The Company shall pay to the Executive a base salary  $$\cdot \cdot \cdot \cdot \cdot \cdot \cdot$$  (the "Base Salary") at the annual rate of

\$185,000. The Base Salary shall be reviewed on an annual basis and may be increased from time to time at the discretion of the Board of Directors. It is understood and agreed that Executive has and will defer payment of Base Salary until April 1, 1995, at which time Executive will be entitled to received Base Salary since June 1, 1994.

- (B) Bonus or Incentive Compensation. Executive will participate in any bonus or incentive compensation plan (including stock option and stock bonus plans) approved by the Board of Directors for senior management of the Company.
- (C) Benefits. The Company shall provide to the Executive, without any payment or contribution by the Executive or members of his family, throughout his employment by the Company the following benefits:
- a. Life Insurance. The policy in the amount of three times the
  Base Salary insuring the life of the Executive currently owned by the Company,
  the death benefits of which are payable to the beneficiaries designated by the
  Executive.
- b. Disability Insurance. Disability Insurance providing the Executive with monthly payments during the period of his disability (after termination of his employment) in an amount equal to 1/12th of his then applicable annual Base Salary immediately prior to his disability. If the disability insurance policy should begin payment while the Executive is still being compensated by the Company under the terms of this Agreement, the

Executive will reimburse the Company for all portions of such payments which cause his total compensation to exceed the amounts otherwise payable to the Executive under the terms of this Agreement.

c. Medical. Medical insurance protection for the Executive and

his family at least as favorable to the Executive and his family as the protection and plan being made available to them on the date of this Agreement. In addition, if not covered by insurance, the Company shall provide the Executive with an annual health checkup.

- d. Professional Services Allowance. The Company will pay up to
- \$2,500 per year for Executive's tax planning and preparation and/or other financial planning services used by the Executive.
  - e. Other. Such other benefits, not duplicative of the

foregoing, which the Board of Directors may now or in the future make available to its senior  ${\sf Executives}.$ 

4. Support and Expenses. The Company shall provide the Executive with an  $\,$ 

office, staff and other support appropriate for the Chief Executive Officer of an organization of the stature of the Company, and the Company shall pay or reimburse the Executive for all reasonable travel and other expenses incurred by him in connection with the performance of his services under this Agreement upon presentation of expense statements or vouchers and such other supporting information as the Company may from time to time reasonably request.

5. Termination by Company After May 30, 1999. If the Company shall

terminate the employment of Executive after May 30, 1999, for a reason other than "disability" or "cause," as defined in Section 7 hereof, the Company shall continue to pay the Executive all of his compensation set forth in Section 3 hereof through the effective date of termination. Thereafter the Company shall pay to the Executive any compensation and other benefits which were vested as of the effective date of termination but payable at a later date. In addition to all of the foregoing, the Company shall pay to the Executive on the first business day of the month following the effective date of termination severance pay (herein called "Severance Pay") in a lump sum equal to 1/12th of his then applicable annual Base Salary.

6. Termination by Company Prior to June 1, 1999. If the Company shall

terminate the employment of Executive prior to June 1, 1999, for a reason other than "disability" or "cause" as defined in Section 7 hereof, or if the Executive shall terminate his employment after the Company has committed a material breach of this Agreement, then the Company shall pay to the Executive as they become due, amounts otherwise payable to the Executive if he had remained in the employment of the Company until June 1, 1999. In addition, the Company shall (i) forthwith pay Severance Pay computed in accordance with Section 5 hereof, (ii) thereafter pay all amounts of compensation and benefits which were vested on the date of termination but not payable until a later date, including

amounts payable under Section 3B hereof, and (iii) comply with Section 9 hereof.

7. Termination for Disability of Cause. The Company may terminate the

Executive's employment due to "disability" if the Board of Directors shall determine in good faith, that, by reason of physical or mental illness or other condition continuing for more than one hundred and twenty (120) consecutive days or for shorter periods aggregating more than one hundred and twenty (120) days in any period of twelve (12) months (excluding in each case days on which on the Executive was on vacation), the Executive has been substantially unable to render services of the character contemplated by this Agreement. The Company may terminate the Executive's employment for "cause" if the Board of Directors shall determine in good faith that there shall have been a willful breach by the Executive in a material manner of his duty of loyalty to the Company. If the Company shall terminate the employment of Executive for disability or for cause at any time, the Company shall have no further obligation hereunder except for payment of Base Salary for services previously rendered, payment or provision of other compensation or benefits previously vested, and the duty set forth in Section 9 hereof.

8. Voluntary Termination. If prior to breach of this Agreement by the \_\_\_\_\_\_\_Company, the Executive shall resign as an employee during the term of his employment, the Company shall

have no further obligation hereunder except for payment of Base Salary for services previously rendered, payment or provision of other compensation or benefits previously vested, and the duty set forth in Section 9 hereof.

- 9. Insurance after Termination. If the Company's group life, health and
- disability insurance plans do not continue to protect the Executive after termination of employment, the Company will use its best efforts upon termination of the Executive's employment for any reason other than death to arrange for transfer from a Company plan to the Executive (to be carried thereafter at his own expense) any life, health and disability insurance protection which may be so transferred.
  - 10. Loans. Executive has loaned the Company \$300,000 (Three-hundred

thousand dollars). It is agreed that the Company shall repay the loan, plus interest, out of operating revenues of the Company. Interest shall be calculated at the rate in effect from time to time designated by The Chase Manhattan Bank, N.A., as its prime rate.

11. Covenant Not to Compete. The Executive covenants and agrees that, from

the date hereof and until (i) six months following resignation by the Executive pursuant to Section 8 hereof, or (ii) in the case of any other termination of Executive's employment, six months following the date upon which the final payment of amounts payable to the Executive by the Company by reason of such termination becomes due, he shall not,

either directly or indirectly, (a) engage in or conduct any business competitive with the Company's business, whether individually or as an employee, agent, officer, director, owner, consultant or otherwise, without the prior written consent of the Board of Directors of the Company, or (b) induce or attempt to induce any existing or future employee or consultant of the Company or any of its Affiliates to leave such employment.

12. Litigation. If litigation shall be brought by either party to enforce

or interpret any provision contained herein and such party (the "prevailing party") shall prevail on any issue contested in such litigation either through settlement or judgment in favor of the prevailing party, the other party shall reimburse the prevailing party for reasonable attorneys' fees and disbursements incurred by the prevailing party in such litigation, and shall pay prejudgment interest on any money judgment obtained by the prevailing party calculated at the rate in effect from time to time designated by The Chase Manhattan Bank, N.A., as its prime rate from the date of the breach by such other party under this Agreement.

13. Entire Agreement; Amendments. This Agreement contains the entire

agreement and understanding of the parties relating to the subject matter hereof and supersedes all prior discussions, agreements and understandings of every nature between them. This Agreement may not be changed or modified, except by an agreement in writing signed by all of the parties hereto.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed as of the day of year first above written.

/s/ K. Paul Singh

K. Paul Singh

ATTEST: GLOBAL TELECOMMUNICATIONS, INC.

/s/ John DePodesta By:/s/ K. Paul Singh

Secretary

-9-

#### INTERNATIONAL OPERATING AGREEMENT

This agreement concluded the 30th day of November 1995, by and between The Hondurena Telecomunications Company (hereinafter called HONDUTEL, which shall include it successors or permitted assigns) having its principal office at the Telecommunications Building, Colon Avenue, Tegucigalpa Honduras and PRIMUS TELECOMUNICATIONS, INC. (hereinafter called PRIMUS, which shall include its successors or permitted assigns) a corporation organized and existing under the laws of the State of Virginia and having its offices at 8180 Greensboro Drive 11th Floor, McLean, Virginia 22102.

#### PURPOSE:

Whereas, PRIMUS operates it facilities across the United States, its territories to include the territories of Puerto Rico, Virgin Islands and Guam which constitute a telecommunications system within the United States of America. Honduras operates telecommunications facilities in Honduras to provide international service within Honduras and whereas HONDUTEL and PRIMUS desire to jointly provide international telecommunications service between Honduras and the United States and points beyond; now therefore the named parties in consideration of the mutual agreement hereby agree to as follows:

#### 1. ESTABLISHMENT OF SERVICE:

The interested parties agree to establish and continue telecommunications services between Honduras and the United  ${\sf United}$ 

States in accordance with the following terms and conditions stated on this agreement.

#### 2. SERVICES PROVIDED:

The long distance international telecommunications services provided are those reflected in Annex A (Services) which comprise an integral part of this agreement without prejudice for the other services which can be provided at a later date in accordance with this agreement. Each party agrees to provide the equipment and means necessary to provide in a continuous fashion the levels and quality of service universally accepted in each country. International phone service provided between HONDUTEL and PRIMUS shall be automatic and semi-automatic, the latter to include person to person, station to station, reverse charges and direct dial. Callback service between Honduras and the United States or third countries shall not be offered nor provided to its customers in the United States or Honduras. The services, subject of this agreement may be modified or broadened upon concurrence of both parties and it changes incorporated into this agreement herein.

#### 3. NATIONAL TARIFFS

The charges that result to the customers for services are hereafter referred to as "National Tariffs" and may be stated in foreign currency, allowing each party to liberally determine

National Tariffs to be applied to each of the services detailed in  $\mbox{\it Annex}\ \mbox{\it A}$  (Services) of this agreement.

#### 4. DIVISION OF REVENUE:

The division of revenue and proportional division of revenues for telephone services between Honduras and the United States will be in accordance with those described in Annex B.

#### 5. PREPARATION AND ESTABLISHMENT OF BILLINGS:

#### A. MONTHLY STATEMENTS:

- 1. Each party shall prepare a monthly billing including, but not limited to, the number of calls by class of service, the number of minutes and the share of accounting rate credited to the other. Each party shall forward such monthly billing as soon as practicable after the calendar month to which the billing relates, but in no event later than the end of the second calendar month following the month to which the billing relates. In case of delay the parties shall notify one another. (see Annex C)
- 2. No credit allowance shall be made in the monthly notice for uncollectible amounts. Each party shall be responsible for its own uncollectibles. However customer credits resulting from defective service from the monthly notices submitted to the other party may be deducted, provided such deduction is made before the monthly notice involved is forwarded to the other party.

#### B. PAYMENTS OF STATEMENTS DUE:

- 1. The amount due each month as covered by monthly billing, shall be reduced to a net balance due each party, Net balances due one party to the other shall be paid by the owing party as soon as possible, but in no event later than six weeks after the monthly billing. A balance owed should not be delayed pending an adjustments to a billings.
- 2. Payments made to billings presented under this agreement shall be made by the parties in US dollars.

#### 6. DELAYED PAYMENTS:

Notwithstanding the stipulations of this agreement, if there is a delay on the part of the parties of the net balance due, in accordance with paragraph 5.b., the party owed may notify the owing party in writing, ninety (90) days after the payment due date of the restriction or suspension of services stipulated in this agreement. The party being owed may terminate his obligation stated in the agreement until the balance due is paid.

#### 7. ROUTES AND SERVICING OF FACILITIES:

- a. The telecommunications services cover this agreement shall be served by;
- (1) Dedicated circuits between Honduras and the United States.
- (2) Circuits transiting other countries.

- (3) Combination of dedicated and transiting circuits agreed upon by both parties.
- b. Each party shall provide, at its own expense the telecommunication facilities located within its area of operation necessary to provide service between Honduras and the United States.
- c. Each party shall provide, at its own expense, half of the international telecommunications facilities necessary to provide services between Honduras and The United States.
- d. Each party shall maintain interconnectivity of international circuits within the national network within its country or territories.
- e. Each party shall notify the other as soon as practicable of any failure in its facility in its area of operations that will result in an extended interruption of service between Honduras and the United States.

#### 3. TECHNICAL AND OPERATIONAL MATTERS

Unless agreed upon by both parties, the technical and operational methods of operations applied by the parties will be in accordance with the recommendations of the International of the Telecommunications Union (ITU) and any future revision of the same.

#### 9. RESPONSIBILITIES:

-5-

Neither party shall be liable to the other for any loss or damage sustained by any failure, breakdown of the communications facilities or any interruption of service set forth on this agreement.

#### 10. PROPRIETARY INFORMATION:

Any and all information produced as a result of this agreement and considered private by either party shall be maintained in strict confidence by the party that receives it, and can only be revealed to a third party upon prior approval of the corresponding party. if the information is prepared in writing, it should clearly be stated by the preparing party that the information is proprietary; if related orally, the party should state he is sharing proprietary information, at the time of the discussion, following up same in writing.

#### 11. GOVERNMENTAL APPROVALS:

The parties agree with regard to all commitments and obligations to which they subject themselves under this agreement to lend themselves a full cooperation in obtaining and continuance of all necessary governmental licenses, consents, permit, authorizations and approvals required by the laws of each country.

#### 12. ADDRESSES:

-6-

For purposes of this agreement, it is agreed the following will be the addresses for the parties involved:

PRIMUS TELECOMUNICATIONS, INC. 8180 GREENSBORO DRIVE 11TH FLOOR, MCLEAN, VIRGINIA 22102, U.S.A. ATTN: MR. JOHN MELICK III VICE PRESIDENT

EMPRESA HONDURERA DE TELECOMUNICACIONES (HONDUTEL)
PALACIO DE TELECOMUNICACIONES, AVE. COLON
APARTADO POSTAL NO. 1794
TEGUCIGALPA, M.D.C. HONDURAS, C.A.
ATTN: ABOGADO JOSE MARIO MALDONADO
GERENTE GENERAL

#### 13. EFFECTIVE DATE AND DURATION

This agreement shall be in effect on the 30th day of November 1995 and shall be in effect until one of the parties communicates to the other in writing to terminate this agreement giving not less than one (1) year notice. Any correspondence regarding the termination of this agreement will be considered a valid document, thirty (30) days from the date the letter is sent to the address indicated in paragraph 12. Any monies due to either party, pursuant to paragraphs 5 and 6, to this agreement shall not be affected by any such termination.

#### 14. MODIFICATION AND ADDITIONS:

This agreement and any addition or annex it contains can be modified or expanded in writing only and signed only by authorized personnel representing each of the parties.

#### 15. RELATIONSHIP OF THE PARTIES:

The relationship between HONDUTEL and PRIMUS with regard to this agreement shall be as coequals in jointly providing telecommunications services and in no case should it be construed as an association between the parties as such each will limit his obligation to those stated in this agreement.

#### 16. ASSIGNMENT:

This agreement shall not be transferred or assigned by PRIMUS without the written consent of HONDUTEL, and similarly it shall not be transferred or assigned by HONDUTEL, without the written consent of PRIMUS. Notwithstanding the foregoing, either party may, without the other's consent, make an assignment to a successor, affiliate, subsidiary or to any entity under the same control of such party. In the event of any such assignment, the successor shall undertake, in writing to the other party, the performance and liability for these obligations, duties and interests which are a part of this agreement and the predecessor shall be relieved of such obligations, duties, and interests, except for matters arising out of events occurring prior to the date of such undertaking.

### 17. MISCELLANEOUS PROVISIONS:

/s/ John Melick

Nothing on this agreement shall restrict or prejudice the rights of one or the other parties for reaching similar service agreement with other parties.

The headings for each of the paragraphs in this agreement serve only as points of reference and under no circumstances shall they define, modify or restrict the significance or interpretation of the terms or conditions herein . No agreement or decision of one or the other parties may impose any provision of same or interpret same to violate the provisions of this agreement.

This agreements should be written in English and Spanish in two copies; each shall be considered an original with identical legal effect. This agreement will be executed by the authorized parties mentioned herein.

/s/ Jose Mario Maldonado January 2, 1996

EMPRESA HONDURENA DE TELECOMUNICACIONES
ABOGADO JOSE MARIO MALDONADO
GERENTE GENERAL

January 2, 1996

PRIMUS TELECOMUNICATIONS, INC.

MR. JOHN MELICK III

VICE PRESIDENT

### ANEXO A

### SERVICES

### SERVICES

The following are services available to the customers On each country;

### Telephone Service:

International automatic direct dial Semiautomatic Person to Person Semiautomatic Station to Station Reversed Charge calls Direct Dial

# Circuits leased to third patties:

Television Service:

### Radio Transmissions:

These services will be provided by and under contracts or other legal methods established for such services.

### Other Services:

Other services will be agreed upon mutually, such as data transmission, video conferencing, prepaid or debit card, etc. in accordance with the availability of the parties.

# Special Service:

When a telecomunications company requires the services of the other in the others country, (Presidential visits, etc) the party whose country is being visited, shall be responsible for coordinating the required services.

### Callback Services:

Callback services between Honduras and the United States and to third countries should not be offered to customers in the United States in the United States nor Honduras.

ANEXO B

# DISTRIBUTION OF TARIFS AND SHARED TARIF DISTRIBUTION

. .....

Rate of Billing

US \$ 1.50/Minute

SHARED TARIFS OF BILLING RATE FOR TRAFFIC TERMINATING IN THE UNITED STATES.

TO HONDUTEL TO PRIMUS
PER MINUTE PER MINUTE

US\$ 0.75 US\$ 0.75

SHARED TARIFS OF BILLING RATE FOR TRAFFIC TERMINATING IN HONDURAS.

This rate is applicable to all categories of traffic covered by this agreement and is expressed in US dollars.

### ANEXO C

### PAYMENT PROCEDURES

- a. For payments HONDUTEL reports to PRIMUS outgoing traffic from Honduras to PRIMUS.
  - 1. Automatic traffic
  - 2. Semi-automatic traffic (Operator assisted, station to station and person to person)  $% \left( \frac{1}{2}\right) =\frac{1}{2}\left( \frac{1}{2}\right) \left( \frac{1}{2}$
  - 3. Incoming reverse charges (collect calls to Honduras)
  - For payment PRIMUS reports to HONDUTEL:
    - 1. Automatic traffic
    - 2. Outgoing Service Automatic traffic.
    - 3. Incoming reverse Charges (collect calls to the United State).

-12-

# SECURITYHOLDERS' AGREEMENT

THIS SECURITYHOLDERS' AGREEMENT (the "Agreement"), entered into this 31st day of July, 1996 is made by and among Primus Telecommunications Group, Incorporated, a Delaware corporation (the "Company"), K. Paul Singh, a resident of Virginia, Quantum Industrial Partners LDC, a Cayman Islands limited duration company ("QIP"), S-C Phoenix Holdings, L.L.C., a Delaware limited liability company ("S-C"), Winston Partners II LDC, a Cayman Islands limited duration company ("WP LDC") and Winston Partners II LLC, a Delaware limited liability company ("WP LDC"). QIP, S-C, NW LDC and WP LLC and their registered assigns are collectively referred to as the "Investors".

WHEREAS, pursuant to a Securities Purchase Agreement, dated as of July 31, 1996 (the "Purchase Agreement"), among the Company and the Investors, the Company shall issue on the date hereof to the Investors (i) 285,714 shares (the "Purchased Shares") of the Company's common stock, par value \$.01 per share (the "Common Stock") and (ii) warrants (the "Purchase Warrants") exercisable for that number of shares of Common Stock specified therein and has agreed to issue additional Common Stock (the "Additional Purchase Agreement Shares") to the Investors upon the occurrence of certain conditions specified in the Purchase Agreement. In addition, the Company has issued to the Investors warrants (the "Contingent Warrants") providing for the issuance of shares of Common Stock upon the occurrence of certain conditions specified therein; and

WHEREAS, the parties desire to set forth more fully their agreements regarding the investment of the Investors in the Company:  $\frac{1}{2} \left( \frac{1}{2} \right) = \frac{1}{2} \left( \frac{1}{2} \right) \left( \frac{1}{$ 

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and agreements contained herein, the receipt and sufficiency of which are acknowledged, the parties hereto, each intending to be legally bound hereby, agree as follows:

ARTICLE I DEFINITIONS

SECTION 1.1. Definitions.

As used herein, the following terms shall have the respective meanings set forth below:

"Affiliate" of any Person means any Person that directly or indirectly controls, or is under common control with, or is controlled by, such Person. As used in this definition, "control" (including with its correlative meanings, "controlled by" and "under common control with") shall mean the possession, directly or indirectly, of the power to direct or cause the

direction of the management or policies of a Person (whether through ownership of securities or partnership or other ownership interests, by contract or otherwise). With respect to the Investors, the term "Affiliate" shall include one or more of Chatterjee Management Company, Purnendu Chatterjee, George Soros or Soros Fund Management or affiliates thereof, and any Person or entity for which any such Person or entity acts as investment advisor or investment manager.

"Board of Directors" means the Board of Directors of the Company, as constituted from time to time in accordance with this Agreement and the Company's by-laws.

"Business Day" means any day other than a Saturday, Sunday or other day on which banking institutions are authorized or required by law or executive order to close in New York, New York.

"Capital Stock" means any class of capital stock of the Company.

"Change of Control" means any transaction or series of transactions in which any person or group (within the meaning of Rule 13d-5 under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), and Sections 13(d) and 14(d) of the Exchange Act) other than Singh (but including any person or group that becomes an Affiliate of Singh as a result of, or in contemplation of, any such transaction or series of transactions) becomes the direct or indirect "beneficial owner" (as defined in Rule 13d-3 under the Exchange Act), by way of merger, consolidation, other business combination or otherwise, of greater than 30% of the total voting power (on a fully diluted basis as if all convertible securities had been converted and all warrants and options had been exercised) entitled to vote in the election of Directors of the Company or the surviving Person of any such merger, consolidation or other business combination (if other than the Company).

"Compelled Sale" means the sale by the Investors of Investor Shares pursuant to Section 3.4.  $\,$ 

"Director" means a member of the Board of Directors.

"Family Group" means a Person's parents, spouse, descendants (whether or not adopted) and stepchildren and any trust solely for the benefit of such Person and/or the Person's parents, spouse, stepchildren and/or descendants.

"First Year Compelled Sale Price" is that Compelled Sale Price required to be received by an Investor on the date of the Compelled Sale so that such Compelled Sale Price when added to all cash flows to each Investor from its investments in the

Company (including, without limitation, dividends and sales of stock, etc., during the period from the date hereof to the date of the Compelled Sale) provides a rate of return of at least 35% on all cash flows from such Investor in connection with its investments in the Company (including, without limitation, the initial purchase, the exercise price with respect to any exercise of warrants or options, other than the Warrant B Alternative Exercise Price (as defined in the Purchase Warrants) etc., during the period from the date hereof to the date of the Compelled Sale). For purposes of this definition, the 35% rate of return referred to above is the rate required as of the date of the Compelled Sale and is not to be annualized. By way of example only, on the date of the Compelled Sale, the aggregate of the Compelled Sale Price and all other cash flows to such Investor from its investment in the Company must be \$1.35 for every \$1.00 of cash flow from such Investor in connection with its investment in the Company.

"Investor Shares" means (i) the Purchased Shares issued to the Investors pursuant to the Purchase Agreement; (ii) the Purchase Warrants issued to the Investors pursuant to the Purchase Agreement; (iii) the Contingent Warrants issued to the Investors pursuant to the Purchase Agreement; (iv) any shares of Common Stock issued or issuable upon exercise of the Purchase Warrants referred to in clause (ii); (v) any shares of Common Stock issued or issuable upon exercise of the Contingent Warrants referred to in clause (iii); (vi) the Additional Purchase Agreement Shares; and (vii) any shares of Common Stock issued or issuable directly or indirectly with respect to the securities referred to in clauses (i) through (vi) by way of stock dividend or stock split or in connection with a combination of shares, recapitalization, merger, consolidation or other reorganization. As to any particular shares constituting Investor Shares, such shares will cease to be Investor Shares when they have been (x) effectively registered under the Securities Act and disposed of in accordance with the registration statement covering them, or (y) sold to the public through a broker, dealer or market maker pursuant to Rule 144 (or by similar provision then in force) under the Securities Act.

"Person" means any individual, corporation, partnership, firm, joint venture, association, joint-stock company, trust, unincorporated organization or other entity.

"Priority Return" is the cash amount that the Company would have to transfer to each Investor on the date of the Compelled Sale so that the internal rate of return on (i) all the cash flows both to and from each Investor from its investments in the Company (including, without limitation, the initial purchase, the exercise price with respect to any exercise of warrants or options, dividends, sale of stock (including the amount received pursuant to the Compelled Sale, but excluding the Warrant B

Alternative Exercise Price as defined in the Purchase Warrants) etc., during the period from the date hereof to and including the date of the Compelled Sale) and (ii) the cash amount referred to above, would be 35%.

"Public Offering" means an underwritten public offering of shares of Common Stock pursuant to an effective Registration Statement under the Securities Act of 1933, as then in effect or any comparable statement under any similar federal statute then in force or effect.

"Qualified Public Offering" means a Public Offering of at least 1,000,000 shares of Common Stock at a price per share of at least 35 (before underwriting commissions).

"Singh" means K. Paul Singh, a resident of Virginia, or in the event he is not then alive or legally competent, his executor, the administrator of his estate or his legal representative (including, without limitation, his guardian, conservator or other similar fiduciary).

"Third Party" means any Person that is not an Affiliate or a member of the Family Group, as appropriate, of the Company, Singh or the Investors.

"Underlying Shares" means (i) the Purchased Shares issued to the Investors pursuant to the Purchase Agreement; (ii) any shares of Common Stock issued or issuable upon exercise of the Purchase Warrants issued to the Investors pursuant to the Purchase Agreement; (iii) any shares of Common Stock issued or issuable upon exercise of the Contingent Warrants issued to the Investors pursuant to the Purchase Agreement, (iv) the Additional Purchase Agreement Shares, (v) any shares of Common Stock issued or issuable directly or indirectly with respect to the securities referred to in clauses (i) through (iv) by way of stock dividend or stock split or in connection with a combination of shares, recapitalization, merger, consolidation or other reorganization and (v) any other shares of Capital Stock held by the Investors; provided that Underlying Shares will cease to be Underlying Shares when they cease to be Investor Shares.

# ARTICLE II CORPORATE GOVERNANCE; VOTING AGREEMENTS

# SECTION 2.1. Board of Directors.

(a) The parties hereto agree that the Investors shall collectively be entitled to designate one (1) member of the Board of Directors (the "Investors' Nominee") to be appointed immediately after the closing of the issuance of the Purchased Shares and the Purchase Warrant.

- (b) Singh agrees that he will vote all shares of Capital Stock owned by him, controlled by him, or over which he has voting power to elect, and will otherwise support the election of, the Investors' Nominee as a Director. No transfer of shares of Capital Stock by Singh shall be permitted unless such transferee agrees to be bound by the provisions of this Section 2.
- (c) The Company agrees that it will take all actions necessary to insure that the Investors' Nominee is nominated as a member of the Board of Directors.
- (d) In the event that any Investors Nominee vacates his seat on the Board of Directors, whether by resignation, death, removal or otherwise, the parties hereto agree to fill any such vacancy with a person designated by the Investors.

 ${\tt SECTION~2.2.} \quad {\tt Approved~Offerings.} \quad {\tt Each~Investor~hereby~agrees~to~vote}$ 

its shares of Capital Stock and take all other necessary actions within its control to approve a debt and/or equity offering (if such an offering is deemed to be desirable by the Company) on substantially the same terms as have been proposed as of the date hereof by Lehman Brothers, financial advisor to the Company (a draft, dated July 26, 1996, of the registration statement of which has been delivered to the Investors); provided that the price per security offered in such a debt and/or equity offering is at least \$35. Each Investor hereby agrees to waive its right to include any of its Underlying Shares in such offering.

SECTION 2.3. Further Assurances. Each holder of Capital Stock

hereto, and the Company, as applicable, hereby consents and agrees to vote its shares of Capital Stock and take all actions required under the Company's certificate of incorporation and by-laws and otherwise use its best efforts to cause the transactions contemplated by this Agreement and the provisions hereof to be effectuated.

SECTION 2.4. Termination of Obligations. The obligations set forth

-----

in Section 2.1 shall terminate upon the consummation of a Qualified Public Offering.

ARTICLE III
PREEMPTIVE RIGHTS; TRANSFER RESTRICTIONS
AND OFFER PROCEDURES

SECTION 3.1. Preemptive Rights.

(a) Except for the issuance of the Company's Capital Stock or securities (i) pertaining to options or rights

to acquire shares of Capital Stock existing on the date hereof, (ii) pursuant to a Public Offering if the managing underwriter of such Public Offering advises the Company in writing that in its opinion it is necessary for the Investors to waive their preemptive rights granted hereunder in order for the Public Offering to achieve its maximum benefit, (iii) pursuant to the exercise of the Purchase Warrants and/or the Contingent Warrants, (iv) as the Additional Purchase Agreement Shares, or (v) additional stock or option issuances to directors or employees of the Company pursuant to stock option plans existing on the date hereof including the number of shares issuable thereunder as of the date hereof (or amendments to such plans or new plans if agreed to by the Investors), if the Company at any time after the date hereof authorizes the issuance or sale of any Capital Stock or any securities containing options or rights to acquire any shares of Capital Stock (other than as a dividend on the outstanding Capital Stock), the Company shall first offer to sell to each Investor a portion of such Capital Stock or other securities equal to the percentage of Underlying Shares held by such Investor at the time of such issuance; provided that for purposes of this Section 3.1, Underlying Shares shall not include (x) the Contingent Warrants if the proposed issuance of Capital Stock or other securities by the Company takes place prior to the time the Contingent Warrants are by their terms exercisable or have by their terms become null and void or (y) the Additional Purchase Agreement Shares if the right to receive them has not occurred.

- (b) In order to exercise its purchase rights hereunder, each Investor must within 20 days after receipt of written notice from the Company describing in reasonable detail the Capital Stock or securities being offered, the purchase price thereof, the payment terms and such Investor's pro rata percentage allotment, deliver a written notice to the Company describing its election hereunder. Any Capital Stock not elected to be purchased by the end of such 20-day period shall be reoffered for an additional 10-day period by the Company on a pro rata basis to the Investors who elected to purchase all shares of such Capital Stock originally offered to such Investors.
- (c) Upon the expiration of the offering periods described above, the Company shall be entitled to sell such Capital Stock or securities which the Investors have not elected to purchase during the 120 days following such expiration on terms and conditions no more favorable to the purchaser thereof than those offered to the Investors. Any Capital Stock or securities offered or sold by the Company to any Person after such 120-day period must be reoffered to the Investors pursuant to the terms of this Section 3.1.

# SECTION 3.2. Transfer Restrictions.

- (a) No Investor shall transfer any interest in any Investor Shares except pursuant to and in accordance with the provisions of this Section 3.2.
- (b) If, at any time, an Investor wishes to sell any of its Investor Shares to a Third Party, such sale shall be made pursuant to the following procedures:
- (i) Each Investor shall deliver to the Company a written notice of its intention (an "Offer Notice"), describing the material terms and  $\,$ conditions of the proposed sale, including the number of Investor Shares offered for sale (the "Offered Shares") and the proposed price. The Company shall have 30 calendar days from the date of receipt of the Offer Notice to give each such Investor written notice that it intends to purchase (or to have its designee purchase) the Offered Shares on the same terms and conditions set forth in the Offer Notice (a "Purchase Notice"). If the Company delivers to any such Investor a Purchase Notice within such time period, the closing for the purchase and sale of the Offered Shares to be purchased by the Company (or its designee) must take place within 60 calendar days from the date of such Purchase Notice (the "Closing Period"). In the event the Company fails to deliver to any such Investor a Purchase Notice within 30 calendar days from the date of its receipt of the Offer Notice, delivers a notice indicating that it does not intend to purchase the Offered Shares or fails to close the purchase and sale of the . Offered Shares prior to the expiration of the Closing Period, any such Investor will have the right, for a period of 120 calendar days after the earlier of (i) the date the Company delivers a notice indicating that it does not intend to purchase the Offered Shares; (ii) the date that is 30 calendar days after the date of delivery of the Offer Notice to the Company or (iii) the expiration of the Closing Period to sell the Offered Shares to any Third Party, at a price per share not less than 95 % of the price proposed in the Offer Notice.
- (ii) The purchase price for any Investor Shares purchased by the Company (or its designee) pursuant to this Section 3.2(b) will be paid in cash by wire transfer in immediately available funds to a bank account designated by each Investor not less than three Business Days prior to closing.
- (iii) At any closing under this Section 3.2(b), each Investor will deliver to the relevant purchaser good and valid title to the Investor Shares being sold by each such Investor, free and clear of any taxes, liens or charges.
- (c) Permitted Transferees. The restrictions set forth in Section 3.2(b) shall not apply to (i) any transfer of Investor Shares by any Investor among its Affiliates or (ii) a  ${\sf a}$

transfer of Investor Shares by any Investor pursuant to the laws of descent and distribution or among such Investor's Family Group; provided that the provisions of this Agreement will continue to be applicable to the Investor Shares after any transfer pursuant to clauses (i) and (ii) above and the transferees of such Investor Shares shall agree in writing to be bound by the provisions of this Adreement.

- (d) Transfers to Competitors. Notwithstanding paragraph (c) above, without the prior written consent of the Company, no Investor shall transfer any Investor Shares to any company that either directly or through an Affiliate competes to a material extent with the Company or any of its subsidiaries in the provision of international telecommunications services in the United States, Australia, the United Kingdom, France, Germany, Mexico, Hong Kong, Italy and Canada. Each Investor agrees to notify the Company if, to its knowledge, it is transferring any Investor Shares to any company that either directly or through an Affiliate competes to a material extent with the Company or any of its Subsidiaries in the provision of international telecommunications.
- (e) Transfers to One Hundred Persons. Notwithstanding paragraph (c) above, without the prior written consent of the Company, the Investors will not transfer their Investor Shares to more than 100 transferees in the aggregate.
- (f) Termination of Restrictions. The restrictions set forth in Section 3.2(b) shall terminate upon the consummation of a Qualified Public Offering. The restrictions set forth in Section 3.2(d) shall terminate upon the earlier of (i) the consummation of a Qualified Public Offering or (ii) three years from the date hereof. The restrictions in Section 3.2(e) shall terminate upon the consummation of a Public Offering.
  - SECTION 3.3. Legends. Each certificate evidencing outstanding

THE SHARES REPRESENTED BY THIS CERTIFICATE HAVE NOT BEEN REGISTERED UNDER THE SECURITIES ACT OF 1933, AS AMENDED. THESE SHARES MAY NOT BE SOLD OR OFFERED FOR SALE UNLESS THERE IS AN EFFECTIVE REGISTRATION STATEMENT IN EFFECT UNDER THE SAID ACT, OR UNLESS AN EXCEPTION FROM REGISTRATION IS AVAILABLE.

THE SHARES REPRESENTED BY THIS CERTIFICATE ARE SUBJECT TO RESTRICTIONS ON TRANSFER AS SET FORTH IN THE SECURITYHOLDERS' AGREEMENT DATED AS OF JULY 31, 1996, COPIES OF WHICH WILL BE FURNISHED BY PRIMUS TELECOMMUNICATION

GROUP, INCORPORATED AND ANY SUCCESSOR THERETO UPON REQUEST AND WITHOUT CHARGE

SECTION 3.4. Right to Compel Sale.

(a) If at any time a Third Party offers to buy 80% or more of the outstanding shares of Capital Stock and holders of a majority of the Capital Stock, including Singh, (other than the Investor Shares held by the Investors) agree to sell their shares of Capital Stock to such Third Party, Singh or the Company shall have the right (but not the obligation) to compel Investors to sell their Investor Shares to such Third Party if the following conditions are met: (i) the terms and conditions for the purchase of the Investor Shares (including the price (the "Compelled Sale Price") are identical to those relating to the purchase of all other outstanding shares of Capital Stock, (ii) the Third Party Investor must purchase all of the Investor Shares owned by Investors, (iii) the consideration to be received by each Investor and every other seller of shares of Capital Stock to such Third Party shall be cash or liquid securities, (iv) during the period commencing on the date hereof and ending on the first anniversary (the "First Anniversary") of the date hereof, each Investor receives the First Year Compelled Sale Price and (v) following the First Anniversary, the Compelled Sale Price must be an amount such that the Priority Return shall be equal to or less than zero.

- (b) In the event the Company or Singh elects to exercise its right to cause a Compelled Sale, it will deliver written notice (a "Compelled Sale Notice") to Investors, setting forth the consideration and describing the other material terms and conditions of the Compelled Sale, including the proposed closing date, which shall be not less than 15 Business Days from the date the Compelled Sale Notice is delivered. At the closing for the Compelled Sale, against payment of the purchase price for the Investor Shares to be sold by Investors, Investors will deliver to the Third Party the certificate or certificates representing the number of Investor Shares held by Investors, duly endorsed, together with all other documents which are necessary in order to effect such Compelled Sale.
- (c) The rights and obligations set forth in this Section 3.4 shall terminate upon the consummation of a Qualified Public Offering.

SECTION 3.5. Tag Along.

(a) If Singh proposes to sell, in one transaction or in a series of related transactions (a "Tag Along Sale") any shares of Common Stock of the Company to any Third Party, Investors shall have the right to participate in such Tag Along Sale on the following terms:

- (i) Singh shall give Investors not less than 20 Business Days' written notice (a "Sale Notice") of its intention, describing the price offered, all other material terms and conditions of the Tag Along Sale and, if the consideration payable pursuant to the Tag Along Sale consists in whole or in part of consideration other than cash, such information relating to such other consideration as Investors may reasonably request and which is available to Singh.
- (ii) In connection with any Tag Along Sale, Investors shall have the right, in their sole discretion, to sell, for the same price per share being paid to, and otherwise on the same terms and conditions, as Singh, Underlying Shares then held by it in such amount as determined pursuant to the next sentence. If an Investor has elected to participate in such sale, it shall be entitled to sell such amount of Underlying Shares equal to its pro rata ownership of shares in comparison to Singh.

For example, if the sale contemplated a sale of 100 shares by Singh and if Singh at such time owns 30% of all the shares of the corporation on a fully-diluted basis and if an Investor elects to participate and owns 20% of all shares of the corporation on a fully-diluted basis, Singh would be entitled to sell 60 shares and the Investor Holder would be entitled to sell 40 Underlying Shares.

An Investor may sell a Purchase Warrant or a Contingent Warrant (if such Contingent Warrant is then exercisable) in the proposed transfer rather than the Underlying Shares relating thereto. In such case, the price of such warrant shall be equal to the price at which the Common Stock is to be transferred times the number of shares of Common Stock into which such warrant would be exercisable at that time minus the exercise price of such warrant. With respect to a Purchase Warrant, any such Purchase Warrant will be treated as if it were exercisable on such date.

(iii) Investors must exercise their tag along right by giving written notice to Singh or the Company, as the case may be, within 15 Business Days of the delivery of a Sale Notice, specifying the number of Investor Shares that each Investor desires to include in the Tag Along Sale. At the closing for the Tag Along Sale, against payment of purchase price for the Investor Shares to be sold by Investors, Investors will deliver to the Third Party the certificate or certificates representing such number of Investor Shares, duly endorsed, together with all other documents which are necessary in order to effect such Tag Along Sale.

- (b) The provisions of this Section 3.5 shall not apply to any sale or sales of up to 2.5% (in the aggregate) of the amount of Common Stock owned by Singh on the date hereof.
- (c) The rights and obligations set forth in this Section 3.5 shall terminate upon the consummation of a Qualified Public Offering.

# ARTICLE IV MISCELLANEOUS

SECTION 4.1. Share Certificates. Any shares of Capital Stock issued

to an Investor pursuant to the Purchase Agreement, Purchase Warrant, Contingent Warrant, or pursuant to preemptive rights exercised hereunder will be Permanently Unrestricted Share Certificates (as defined in the by-laws of the Company). The Company shall not amend its by-laws with respect to Article IX thereof or in any other way that adversely affects an Investor or the transferability of shares owned by such Investor, without such Investor's prior written consent.

SECTION 4.2. Transfers in Violation of Agreement. Any transfer or  $% \left( 1\right) =\left( 1\right) \left( 1\right) \left$ 

attempted transfer of any Investor Shares in violation of any provision of this Agreement shall be void, and the Company shall not record such transfer on its books or treat any purported transferee of such Investor Shares as the owner of such shares for any purpose.

SECTION 4.3. Amendment and Waiver. Except as otherwise provided  $% \left( 1\right) =\left( 1\right) \left( 1\right) \left($ 

herein, no modification, amendment or waiver of any provision of this Agreement shall be effective against any party hereto unless such modification, amendment or waiver is approved in writing by such party.

 ${\tt SECTION}~4.4.~{\tt Severability}.~{\tt Whenever~possible,~each~provision~of~this}$ 

Agreement shall be interpreted in such manner as to be effective and valid under applicable law, but if any provision of this Agreement is held to be invalid, illegal or unenforceable in any respect under any applicable law or rule in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other provision or the effectiveness or validity of any provision in any other jurisdiction, and this Agreement shall be reformed, construed and enforced in such jurisdiction as if such invalid, illegal or unenforceable provision had never been contained herein.

SECTION 4.5. Entire Agreement. Except as otherwise expressly set

forth herein, this document, the Purchase Agreement, the Registration Rights Agreement, the Purchase Warrant and the Contingent Warrant embody the complete agreement and understanding among the parties hereto with respect to the

subject matter hereof and supersede and preempt any prior understandings, agreements or representations by or among the parties, written or oral, which may have related to the subject matter hereof in any way.

SECTION 4.6. Successors and Assigns. The provisions of this

-----

Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and assigns, and to the extent applicable heirs, executors, administrators and legal representatives and any subsequent holders of Investor Shares and the respective successors and assigns of each of them, so long as they hold Investor Shares.

SECTION 4.7. Counterparts. This Agreement may be executed in

separate counterparts each of which shall be an original and all of which taken together shall constitute one and the same agreement.

 ${\tt SECTION}$  4.8. Remedies. The parties hereto agree and acknowledge that

money damages may not be an adequate remedy for any breach of the provisions of this Agreement and that the parties hereto shall have the right to injunctive relief, in addition to all of its rights and remedies at law or in equity, to enforce the provisions of this Agreement. Nothing contained in this Agreement shall be construed to confer upon any Person who is not a signatory hereto any rights or benefits, as a third party beneficiary or otherwise.

 ${\tt SECTION~4.9.~Notices.~All~notices,~demands~or~other~communications}\\$ 

to be given or delivered under or by reason of the provisions of this Agreement shall be in writing and shall be deemed to have been given when personally delivered or received by certified mail, return receipt requested, confirmed telecopy or sent by guaranteed overnight courier service. Such notices, demands and other communications will be sent to the parties as indicated in the Purchase Agreement, and to Singh as indicated below, or to any party (including any new party) at such address or to the attention of such other person as the recipient party has specified by prior written notice to the sending party.

K. Paul Singh 9888 Windy Hollow Road Great Falls, Virginia 22066 Fax: 703-757-9378

with a copy to:

Pepper, Hamilton & Scheetz 3000 Two Logan Square Eighteenth and Arch Street Philadelphia, Pennsylvania 19103-2799 Attention: Julia D. Corelli SECTION 4.10. Governing Law. The corporate law of Delaware will

govern all issues concerning the relative rights of the Company and its stockholders. All other issues concerning this Agreement shall be governed by and construed in accordance with the laws of the State of New York, without giving effect to any choice of law or conflict of law provision or rule (whether of the State of New York or any other jurisdiction) that would cause the application of the law of any jurisdiction other than the State of New York.

SECTION 4.11. Descriptive Headings. The descriptive headings of this

Agreement are inserted for convenience only and do not constitute a part of this  $\ensuremath{\mathsf{Agreement}}$  .

IN WITNESS WHEREOF, the parties, by their respective officers duly authorized, have caused this Agreement to be duly executed and delivered as of the date hereof.

PRIMUS TELECOMMUNICATIONS GROUP, INCORPORATED

By: /s/ K. Paul Singh

K. Paul Singh
President, Chief Executive Officer

/s/ K. Paul Singh

K. PAUL SINGH

QUANTUM INDUSTRIAL PARTNERS LDC

By: /s/ Michael Neus

Name: Michael Neus

Title: Attorney-in-fact

S-C PHOENIX HOLDINGS, L.L.C.

By: /s/ Michael Neus

Name: Michael Neus Title: Attorney-in-fact

[EXECUTIONS CONTINUED]

WINSTON PARTNERS II LLC

By: Chatterjee Advisors L.L.C., its manager

By: /s/ Peter Hurwitz

Name: Peter Hurwitz Title: Manager

WINSTON PARTNERS II LDC

By: /s/ Peter Hurwitz

-----

Name: Peter Hurwitz Title: Attorney-in-fact

-14-

("Telecom")
and
AXICORP PTY LTD  ("Service Provider")
SERVICE PROVIDER AGREEMENT

-----

TELSTRA CORPORATION LIMITED

1	INTERPRETATION	
2	APPOINTMENT AND OPERATION	7
3	OPERATIONS MANUAL	
4	RELATIONSHIP OF PARTIES	9
5	STEERING COMMITTEE	10
6	PERFORMANCE TARGETS	11
7	SERVICE PROVIDER'S OBLIGATIONS	12
8	TELECOM'S OBLIGATIONS	15
9	BILLING CUSTOMERS	
10	DISCONNECTION	
11	PROVISION OF BILLING AND CUSTOMER INFORMATION	23
12	PROVISION OF THE BILLING ENQUIRY SERVICE	24
13	PROVISION OF FULL CUSTOMER SERVICE	
14	PROVISION OF THE CUSTOMER ENQUIRY SERVICE	28
15	EQUIPMENT	
16	TERM AND TERMINATION	31
17	INTELLECTUAL PROPERTY RIGHTS, TRADE NAMES AND TELECOM	
	CONFIDENTIAL INFORMATION	24
	CON IDENTIAL IN ONNATION	34
18	LIMITATION OF LIABILITY AND INDEMNITY	37
18 19	LIMITATION OF LIABILITY AND INDEMNITYENTIRE AGREEMENT AND AMENDMENT	37 38
	LIMITATION OF LIABILITY AND INDEMNITY	37 38 38
19	LIMITATION OF LIABILITY AND INDEMNITYENTIRE AGREEMENT AND AMENDMENT	37 38 38
19 20	LIMITATION OF LIABILITY AND INDEMNITY.  ENTIRE AGREEMENT AND AMENDMENT  SALE, ASSIGNMENT AND TRANSFER.  WAIVER AND VARIATION.  NOTICES.	37 38 38 38 38
19 20 21	LIMITATION OF LIABILITY AND INDEMNITY	37 38 38 38 38
19 20 21 22	LIMITATION OF LIABILITY AND INDEMNITY.  ENTIRE AGREEMENT AND AMENDMENT  SALE, ASSIGNMENT AND TRANSFER.  WAIVER AND VARIATION.  NOTICES.	37 38 38 38 38 39
19 20 21 22 23	LIMITATION OF LIABILITY AND INDEMNITY.  ENTIRE AGREEMENT AND AMENDMENT.  SALE, ASSIGNMENT AND TRANSFER.  WAIVER AND VARIATION.  NOTICES.  GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS.	37 38 38 38 38 39 39
19 20 21 22 23 24	LIMITATION OF LIABILITY AND INDEMNITY.  ENTIRE AGREEMENT AND AMENDMENT.  SALE, ASSIGNMENT AND TRANSFER.  WAIVER AND VARIATION.  NOTICES.  GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS.  SEVERABILITY.	37 38 38 38 39 39 40
19 20 21 22 23 24 25	LIMITATION OF LIABILITY AND INDEMNITY.  ENTIRE AGREEMENT AND AMENDMENT.  SALE, ASSIGNMENT AND TRANSFER.  WAIVER AND VARIATION.  NOTICES.  GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS.  SEVERABILITY.  EXERCISE OF RIGHTS.	37 38 38 38 39 39 40 40
19 20 21 22 23 24 25 26	LIMITATION OF LIABILITY AND INDEMNITY.  ENTIRE AGREEMENT AND AMENDMENT.  SALE, ASSIGNMENT AND TRANSFER.  WAIVER AND VARIATION.  NOTICES.  GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS.  SEVERABILITY.  EXERCISE OF RIGHTS.  FURTHER ASSURANCES.	37 38 38 38 39 39 40 40 40
19 20 21 22 23 24 25 26 27	LIMITATION OF LIABILITY AND INDEMNITY. ENTIRE AGREEMENT AND AMENDMENT. SALE, ASSIGNMENT AND TRANSFER. MAIVER AND VARIATION. NOTICES. GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS. SEVERABILITY. EXERCISE OF RIGHTS. FURTHER ASSURANCES. FORCE MAJEURE.	37 38 38 38 39 39 40 40 40
19 20 21 22 23 24 25 26 27 28	LIMITATION OF LIABILITY AND INDEMNITY. ENTIRE AGREEMENT AND AMENDMENT. SALE, ASSIGNMENT AND TRANSFER. WAIVER AND VARIATION. NOTICES. GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS. SEVERABILITY. EXERCISE OF RIGHTS. FURTHER ASSURANCES. FORCE MAJEURE. REMEDIES CUMULATIVE.	37 38 38 39 39 40 40 40 41
19 20 21 22 23 24 25 26 27 28 29	LIMITATION OF LIABILITY AND INDEMNITY. ENTIRE AGREEMENT AND AMENDMENT. SALE, ASSIGNMENT AND TRANSFER. WAIVER AND VARIATION. NOTICES. GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS. SEVERABILITY. EXERCISE OF RIGHTS. FURTHER ASSURANCES. FORCE MAJEURE. REMEDIES CUMULATIVE. LEGISLATION. SET OFF. APPROVALS AND CONSENTS.	37 38 38 38 39 40 40 40 41 41 41
19 20 21 22 23 24 25 26 27 28 29 30	LIMITATION OF LIABILITY AND INDEMNITY. ENTIRE AGREEMENT AND AMENDMENT  SALE, ASSIGNMENT AND TRANSFER.  WAIVER AND VARIATION.  NOTICES.  GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS.  SEVERABILITY.  EXERCISE OF RIGHTS. FURTHER ASSURANCES. FORCE MAJEURE.  REMEDIES CUMULATIVE. LEGISLATION.  SET OFF. APPROVALS AND CONSENTS.  DUTIES, TAXES, Etc.	37 38 38 38 39 40 40 40 41 41 41
19 20 21 22 23 24 25 26 27 28 29 30 31	LIMITATION OF LIABILITY AND INDEMNITY. ENTIRE AGREEMENT AND AMENDMENT. SALE, ASSIGNMENT AND TRANSFER. WAIVER AND VARIATION. NOTICES. GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS. SEVERABILITY. EXERCISE OF RIGHTS. FURTHER ASSURANCES. FORCE MAJEURE. REMEDIES CUMULATIVE. LEGISLATION. SET OFF. APPROVALS AND CONSENTS.	37 38 38 38 39 40 40 40 41 41 41

### AGREEMENT

THIS AGREEMENT is made on the Commencement Date.

BETWEEN: TELSTRA CORPORATION LIMITED (ACN 051 775 556) a corporation organised

under the laws of Australia, through its business unit Mobile Communication Services, having a place of business at 79 Victoria Parade, Collingwood, Victoria ("Telecom")

AXICORP PTY LTD (ACN 061 754 943) a company incorporated in the State AND:

of Victoria and having its registered office at Level 4, 468 St. Kilda Road, Melbourne Victoria ("Service Provider"),

#### RECTTALS:

Telecom is the holder of a public mobile license under the Act and pursuant to that license supplies the Mobile Service to the public generally in Australia.

Service Provider is appointed by Telecom to promote the Mobile Services in the Territory, and to provide certain services to persons acquiring the Mobile Services, on the terms and conditions of this Agreement.

The services provided by Service Provider under this Agreement are to be rolled out in three stages. From the commencement of this Agreement, Service Provider operates as a Premium Telecom MobileNet dealer. In the second stage, which commences on the Launch Date, Service Provider provides the Billing Service, the Billing Enquiry Service and the Credit Management Service in addition to its operation as a dealer. In the third stage, which commences on the Full Customer Service Launch Date, Service Provider also provides the Full Customer Service.

Telecom acknowledges that the Federal Government's policy, as enacted in the Act, is to foster competition amongst telecommunications service providers. The object of this Agreement is to provide Service Provider with the opportunity to provide certain services typically provided by telecommunication service providers to persons acquiring the Mobile Services. The purpose of this Agreement is not to limit or restrict the number of persons employed by Telecom to provide such services.

# OPERATIVE PROVISIONS:

- INTERPRETATION
- 1.1 The following words have these meanings in this Agreement unless the contrary intention appears.

"Act" means the Telecommunications Act 1991 (Cth).

\_\_\_\_\_\_

Service Provider Agreement

Page 1

-----

"Acceptance Criteria" means the criteria set out in clause 13.2 which Service Provider must meet prior to commencing the supply of the Full Customer Service.

### "Affiliate" means a person:

- (a) who Service Provider wishes to appoint to promote the Mobile Services, and procure New Connections, in accordance with this Agreement; and
- (b) whose appointment has been approved in writing by Telecom; and
- (c) whose appointment has not been terminated pursuant to clause 2.9
- and "Affiliates" shall be similarly construed.
- "AMPS Mobile Sevice" means an analogue cellular mobile service supplied by Telecom.
- "AMPS Connection" means a Connection in relation to the AMPS Mobile Service.
- "Applicable Law" means the Trade Practices Act 1974 (Cth), the Fair Trading Act 1985 (Vic), any fair trading any legislation in force in the Territory from time to time, legislation of the Commonwealth, States and Territories of Australia in force from time to time of a similar nature, principles of equity and the common law relating to trading or the supply of goods or services in the Territory, competition or trade practices generally.
- "Application Form" has the meaning given to that phrase in clause 7.6(a).
- "Beneficial Owner" means a person having an interest as a sole proprietor, partner or joint venturer in Service Provider or the Business or having a Relevant Interest in any shares in Service Provider, whether directly or through one or more interposed companies, partnerships or trust estates, and includes beneficiaries under any trust or settlement of which Service Provider or a shareholder in Service Provider is a trustee and any other grammatical form of "Beneficial Owners" shall bear a similar meaning.
- "Billing Enquiry Service" has the meaning given to it in clause 12.1.
- "Billing Service" means the assignment by Telecom to Service Provider of PIP Debts as contemplated by clause 9 of this Agreement and the collection by Service Provider of those Debts.
- "Business" means the business carried out by Service Provider relating to
- "Business Day" means a day on which banks are open for general banking business in the place specified in Victoria.
- "Churn" means the Connection of a customer who was a customer of another carrier immediately preceding Connection.

\_\_\_\_\_\_

"Commencement Date" means the date specified in Item 1 of Schedule 1.

------

"Connection" means a customer who has made an application to Telecom to use a Mobile Service and that application has been accepted by Telecom so that the customer is personally entitled to lawfully use the Mobile Service.

"Contract Year" means a period commencing on 1 July in one calendar year and ending on 30 June in the following calendar year, except the first Contract Year which commences on the Commencement Date and ends on the succeeding 30 June.

# "Controlled Entity" means:

- (a) any body corporate in which Service Provider or any current director or any person who has been a director in the last 2 years controls the composition of the board of directors or at any general meeting of which Service Provider is in a position to cast or control the casting of more than one half of the maximum number of votes that might be cast in relation to any motion;
- (b) any partnership in which Service Provider is beneficially entitled either together or separately and whether directly or indirectly to more than one half of the voting rights, income or capital of the partnership;
- (c) any unincorporated joint venture or consortium in which Service Provider is beneficially entitled either together or separately and whether directly or indirectly to more than half one of the voting rights, output or assets of the joint venture or consortium; and
- (d) any trust of which Service Provider is the trustee or to which Service Provider is beneficially entitled either together or separately and whether directly or indirectly to more than one half of the voting rights, income or capital of the trust.

"Credit Management Service" means the credit assessment and bad debt management services set out in clause 9.19.

"Customer Enquiry Service" has the meaning given to it in clause 14.1.

"Disconnection" means a New Connection which has been discontinued or suspended.

" Displayed Marks" means the Trade Marks set out in Schedule 4.

"Equipment" means all or any of the following:

- (a) RAM Equipment; and
- (b) such other things as Telecom supplies to Service Provider from time to time and determines to be "Equipment" for the purposes of this definition.

"Force Majeure" in relation to a party, means an act of God, fire, lightning, explosion, flood, subsistence, insurrection or civil disorder, war or military operation, government or quasi government restraint, expropriation, prohibition, intervention, direction or embargo, inability or delay in obtaining government or quasi government approvals, consents,

-----

permits, licenses or authorities, industrial disputes of any kind and any other cause whether similar or not outside of the party affected control.

"Full Customer Service" has the meaning given to it in clause 13.1.

"Full Customer Service Application" has the meaning given to it in clause 13.4.

"Full Customer Service Launch Date" has the meaning given to it in clause 2.3.  $\,$ 

"Generic Title" means a title to be determined by Telecom in consultation with Service Provider to be used to describe participants in the Enhanced PIP Programme.

"Gross Bill" means the total amount of the network activation fees, network access fees, National Direct Dial call charges and call diversion charges that Telecom charges a customer in respect of a Connection. All other charges payable by a customer to Telecom are excluded from the calculation of the Gross Bill.

"Gross Billing Error" means a manifest and self evident error in information made available to Service Provider by Telecom pursuant to clause 9.1.

"GSM Mobile Service" means a digital mobile service commonly known as "Global System for Mobile Communications" supplied by Telecom.

"GSM Connection" means a Connection in respect of the GSM Mobile Service.

"Information" means information and know how including, but not limited to, source and object codes, flow charts and logic diagrams, data concepts, technology, manufacturing processes, industrial, marketing and commercial knowledge, customer lists and all customer related information whether or not in printed form.

"Intellectual Property Rights" means all rights conferred under statute, common law and equity in and in relation to inventions, designs, trade marks, trade names, logos and get up, circuit layouts, confidential information and copyright and any other intellectual property rights as defined by Article 2 of the World Intellectual Property Organisation Convention of July 1967.

"Launch Date" has the meaning given in clause 2.3.

"mobile service" means a public mobile telecommunications service as defined in section 25 of the Act.

"Mobile Service" means the AMPS Mobile Service or the GSM Mobile Service and "Mobile Services" means both of them.

"Net Connections" means the number of New Connections in a Quarter less the number of Disconnections in that  ${\tt Quarter}$  .

"New Connection" means a Connection in relation to a Mobile Service that Telecom is reasonably satisfied was arranged or procured by Service Provider or an Affiliate in the Territory after the Commencement Date.

------

"Operations Manual" means the Enhanced PIP operations manual to be developed by the parties in accordance with clause 3 setting out, amongst other things, the manner in which the parties must perform certain of their obligations under this Agreement.

"PIP Connection" means:

- (a) a New Connection, or
- (b) a Serviced Connection.

"PIP Debt" means Telecom Debts which have been offered for assignment by Telecom and deemed to have been accepted by Service Provider in accordance with clause 9 of this Agreement.

"Quarter" means a 3 month period (or part thereof) commencing on 1 January, 1 April, 1 July or 1 October.

"RAM Equipment" means rapid access module hardware for use by Service Provider in the electronic processing of customer applications at Service Provider's premises.

"Related Body Corporate" has the meaning given to that phrase in section 9 of the Corporations Law.  $\,$ 

"Relevant Interest" has the meaning given to that phrase in Division 5 of Part 1.2 of the Corporations Law.

"Service Provider Confidential Information" means all information disclosed or otherwise provided by Service Provider to Telecom or otherwise obtained by Telecom relating to or developed in connection with the Business which:

- (a) is not Telecom Confidential Information; and
- (b) is not, by reason of general publication or the like, readily available in the public domain (other than as a result of an unauthorised disclosure or other breach of confidence).

"Serviced Connection" means a Connection in respect of which the relevant customer has requested or consented to Service Provider providing the Billing Service. the Billing Enquiry Service, the Credit Management Service and, if applicable, the Full Customer Services and Telecom has agreed to the provision of those services in respect of that Connection.

"Steering Committee" has the meaning given in clause 5.1.

"Telecom Confidential Information" means all information disclosed or otherwise provided by Telecom to Service Provider or otherwise obtained by Service Provider relating to or developed in connection with the business of Telecom, a Mobile Service or customers who have contracted to use a Mobile Service and any Value Added Services, which is not, by reason of general publication or the like, readily available in the public

\_\_\_\_\_\_

. . . . . . . . . . . . . . . . . . .

domain (other than as a result of an unauthorised disclosure or other breach of confidence).

"Telecom Debt" means a debt owed to Telecom by a customer in respect of a PIP Connection or a Value Added Service supplied in connection with that PIP Connection

"Territory" means the territory specified in Item 3 of Schedule 1.

"Trade Mark" means any trade mark owned by Telecom (whether registered or unregistered).

"VAS Fee%" has the meaning set out in paragraph 1.3(c) of Schedule 2.

"Value Added Services" means the "MobileNet Memo" service, the "MobileNet MessageBank" service, the "Safe'n Sure" insurance service and the "MobileNet EasyCall" service.

- 12 In this Agreement unless the contrary intention appears:
  - (a) the singular includes the plural and vice versa;
  - (b) a reference to an agreement or another instrument includes any variation or replacement of either of them;
  - (c) a reference to an annexure or schedule is a reference to an annexure or schedule to this Agreement and a reference to this Agreement includes a recital, annexure or schedule;
  - (d) a reference to a clause is a reference to a clause of this document and a reference to a paragraph of the schedules;
  - (e) a reference to a statute, ordinance, code or other law includes regulations and other instruments under it and consolidations, amendments, reenactments or replacements of any of them;
  - (f) the word person includes a firm, body corporate, unincorporated association or an authority:
  - (g) a reference to a person includes the person's executors administrators, successors, substitutes (including, without limitation, persons taking by novation) and assigns;
  - (h) all dollar amounts are expressed in Australian dollars;
  - (i) if the day on which the payment of money falls due is not a Business Day, the due date shall be deemed to be the next Business Day;
  - (j) a reference to a third person is a reference to a person who is not a party to this Agreement; and  $\,$

\_\_\_\_\_

------

(k) an agreement representation or warranty on the part of or in favour of two or more persons binds or is for the benefit of them jointly and severally.

- 1.3 For the purposes of this Agreement each Affiliate shall be deemed to be a contractor of Service Provider regardless of whether or not any express contract exists between Service Provider and that Affiliate.
- 1.4 Headings are included for convenience and do not affect the interpretation of this Agreement.
- 2 APPOINTMENT AND OPERATION
- 2.1 Telecom appoints Service Provider on the terms of this Agreement in the Territory to:
  - (a) promote the Mobile Services; and
  - (b) provide the Billing Service, the Billing Enquiry Service, the Credit Management Service and the Full Customer Service to certain persons acquiring the Mobile Services;
  - (c) and Service Provider agrees to act in that capacity.
- 2.2 Service Provider acknowledges that its appointment under clause 2.1 is non-exclusive.
- 2.3 (a) Service Provider must not commence providing the Billing Service, the Billing Enquiry Service or the Credit Management Service until a launch date to be determined by the Steering Committee ("Launch Date"). The parties acknowledge that they will aim for a Launch Date of 1 July 1995, but Telecom does not represent or warrant that that date or any other is achievable or will be achieved.
  - (b) Service Provider must not commence providing the Full Customer Service unless Service Provider's Full Customer Service Application has been approved in writing by Telecom. The date of commencement of the Full Customer Service shall be determined by the Steering Committee ("Full Customer Service Launch Date"). The parties acknowledge that they will aim for an Full Customer Service Date which is no longer than 1 Month after the date on which Service Provider makes the Full Customer Service Application pursuant to clause 13.4, but Telecom does not represent or warrant that that date or any other is achievable or will be achieved.
- 2.4 Any existing agreement, Strategic Partnership Agreement, SPA Replacement Agreement or FlexiPlan 1000 agreement relating to the Mobile Services between Telecom and Service Provider or any Related Body Corporate of Service Provider terminates on and from the Commencement Date. Service Provider warrants that it is authorised to enter into this clause 2.4 on behalf of all of its Related Bodies Corporate who are parties to such an agreement.

- ------

-----

2.5 Subject to clause 2.6, Service Provider may not subcontract the performance of any of its obligations under this Agreement without the prior written consent of Telecom (which consent must not be unreasonably withheld).

- 2.6 Service Provider may promote the Mobile Services, and procure New Connections, by means of Affiliates. The promotion of the Mobile Services and the procurement of New Connections for the purposes of this clause 2.6 does not include the provision of the Billing Service, Billing Enquiry Service, Credit Management Service or Full Customer Service by an Affiliate. Subject to the terms of this Agreement, the remuneration of Affiliates shall be the sole responsibility of Service Provider and Telecom shall not be required to make any payment to Affiliates whatsoever.
- 2.7 Service Provider must ensure that Affiliates:
  - (a) at all times act in a manner that is consistent with this Agreement; and
  - (b) do not do, or fail to do, any act or thing which if done, or failed to be done, by Service Provider would amount to a breach of this Agreement.
- 2.8 Service Provider agrees to indemnify, and keep indemnified, Telecom from and against liability and all loss and damage of any kind whatsoever (including indirect, special or consequential loss or damage) caused directly or indirectly from any breach by Service Provider of clause 2.7.
- 2.9 The appointment of an Affiliate:
  - (a) may be terminated by Telecom giving notice to Service Provider if the Affiliate does, or falls to do, any act or thing which if done, or failed to be done, by Service Provider would amount to a breach of this Agreement;
  - (b) may be terminated at any time by Service Provider provided Service Provider gives Telecom 30 days prior written notice of that termination; and
  - (c) automatically terminates upon the expiration or termination of this  $\mbox{\sc Agreement.}$
- 2.10 Service Provider must ensure that, where Telecom has a right under this Agreement to carry out any inspection or other conduct in relation to Service Provider or any of its premises, Telecom can carry out such an inspection or other conduct in relation to any Affiliate or any of its premises.
- 3 OPERATIONS MANUAL
- 3.1 Telecom and Service Provider acknowledge that many of the detailed procedures necessary or desirable to fully implement this Agreement have not yet been agreed upon. Telecom and Service Provider agree to use their best efforts to carry out bona fides negotiations in relation to, and agree upon, such procedures. Where appropriate, these procedures will be included in the Operations Manual.

- -----

-----

3.2 The parties shall use their best endeavours to develop the Operations Manual as soon as practicable. The operations Manual shall be developed, and may be amended from time to time, by Telecom in consultation with Service Provider. Service Provider acknowledges that:

- (a) It will be necessary for Telecom to ensure that the Operations Manual is substantially identical to any operations manual developed pursuant to an agreement similar to this Agreement entered into by Telecom and another party; and
- (b) It is likely that it will be necessary for Telecom's computer systems to treat Service Provider substantially identically to such other parties.
- 3.3 Where this Agreement provides that the Operations Manual shall contain certain matters (including performance benchmarks or operational specifications) with which Service Provider is obliged to comply, and those matters are not agreed by the Steering Committee within 90 days of the time at which such matters are first applicable to Service Provider, then Telecom may by written notice to Service Provider terminate this Agreement with immediate effect.

### 4 RELATIONSHIP OF PARTIES

- 4.1 Subject to clause 4.2, Service Provider is an independent contractor and is not the agent, joint venturer, partner or employee of Telecom and Telecom shall not be obligated by any agreements, representations or warranties made by Service Provider to any person. Service Provider and Telecom acknowledge that neither has the power or authority, directly or indirectly, or through its servants or agents, to bind the other party with a customer or a third person, or otherwise to negotiate or enter into a binding relationship for or on behalf of the other party.
- 4.2 Service Provider is the agent of Telecom for the sole purposes of receiving from customers executed and correctly and fully completed Application Forms and processing those Application Forms in accordance with this Agreement and for the purpose of holding and of using any customer information supplied by Telecom.

### 5 STEERING COMMITTEE

- 5.1 The parties will establish a steering committee ("Steering Committee") whose primary function will be to monitor the practical operation of this agreement and to provide a forum in which the parties can raise matters in relation to which the parties are required or wish to consult with each other.
- 5.2 Each party must appoint two representatives to the Steering Committee. At least one representative of each party will have authority to make binding decisions for the party they represent.
- 5.3 The parties agree that:
  - (a) the Steering Committee will meet monthly or as the parties otherwise agree;

------

(b) the Steering Committee's chairperson will alternate from one meeting to the next between the parties' representatives;

- (c) responsibility for taking minutes, distributing draft minutes, incorporating amendments to draft minutes, distributing draft agendas and incorporating amendments to draft agendas, will alternate between representatives from one meeting to the next;
- (d) a party may of its own motion call a meeting of the Steering Committee provided that it provides the other party with no less than two business days' notice of the time and place of such meeting; and
- (e) there must be at least one representative of each party with the authority referred to in clause 5.2 present at the time and place nominated for the Steering Committee meeting before that meeting can proceed. Each party shall use its best endeavours to ensure that such a representative is present at the time and place nominated for any Steering Committee meeting.
- 5.4 The parties' representatives on the Steering Committee must examine any matter for consultation promptly and must use their best endeavours acting in good faith to reach agreement in relation to those matters.
- 5.5 The Steering Committee shall meet at least once per quarter or less often if mutually agreed by the parties for the purpose of reviewing the performance of this Agreement, and the parties rights (including rights to remuneration) and obligations under this Agreement, provided that no amendments shall be made to the Agreement unless agreed to in writing by the parties.

### PERFORMANCE TARGETS

- 6.1 Subject to clause 6.2 and 6.3, the Steering Committee must on or before 30 June each year (or such other date as may be agreed) and agree upon a set of performance targets for Service Provider for the year commencing on 1 July of that year and ending on 30 June of the following year. If the Steering Committee fails to agree upon such targets by 30 June (or such other date as may be agreed) of a particular year then Telecom may terminate this Agreement by giving 30 days notice in writing. A set of performance targets may include targets relating to:
  - (a) maximum and/or minimum New Connections or Net Connections relating to either or both of the AMPS Mobile Service and the GSM Mobile Service;
  - (b) churning customers from a competing mobile service to a Mobile Service or migrating customers from the AMPS Mobile Service to the GSM Mobile Service;
  - (c) the types of customers Service Provider is required to connect to the Mobile Services;
  - (d) the performance of the Billing Service, the Billing Enquiry Service, the Credit Management Service and, if applicable, the Full Customer Service; and

......

-----

(e) maximum and/or minimum penetration of each of the Value Added Services.

- 6.2 The set of performance targets to apply for the three period from the Launch Date are:
  - (a) Service Provider must achieve at least 2000 PIP Connections per month of which.
    - (i) at least 1000 must be New Connections; and
    - (ii) at least 1000 must be Serviced Connections;
  - (b) of the PIP Connections:
    - (i) 60% (+/- 2%) must be customers on Flexiplan 10, Flexiplan 20 or Flexiplan Standard;
    - (ii) 20% (+/- 2%) must be customers on Flexiplan 80, Flexiplan 130 or Flexiplan 240; and
    - (iii) 20% (+/- 2%) must be customers on Corporate Flexiplan;
  - (c) at least 60% of New Connections must be GSM Connections;
  - (d) of the New Connections that are GSM Connections:
    - (i) at least 45% must have immediately before GSM Connection formerly been AMPS or GSM customers of another carrier;
    - (ii) at least 40% must have immediately before GSM Connection formerly been customers in respect of the AMPS Mobile Service; and
    - (iii) not more than 15% must have immediately before GSM Connection formerly been persons who did not acquire a mobile service;
  - (e) of the New Connections that are AMPS Connections:
    - (i) at least 60% must have immediately before AMPS Connection formerly been AMPS or GSM customers of another carrier;
    - (ii) not more than 40% must have immediately before AMPS Connection formerly been persons who did not acquire a mobile service; and

- (f) the Service Provider must achieve the following rates of adoption by PIP Connections of the Value Added Services:
  - (i) MessageBank use by at least 40% of PIP Connections;
  - (ii) Memo use by at least 10% of PIP Connections;

------

- (iii) Insurance (Safe'n'Sure) use by at least 10% of PIP Connections; and
- (iv) EasyCall (MobileNet) use by at least 3% of PIP Connections.
- 6.3 Prior to the expiration of the performance targets specified in clause 6.2 the Steering Committee must specify new performance targets for the period from the expiration of those performance targets to 30 June 1996. If no such performance targets are agreed prior to the expiration of the performance targets set out in clause 6.2 then Telecom may terminate this Agreement by giving 30 days notice in writing.

### 7 SERVICE PROVIDER'S OBLIGATIONS

- 7.1 Service Provider must, during the term of this Agreement:
  - (a) to the extent permissible by Applicable Law and subject to clauses 6.1 and 6.2, at all times use its best endeavours to promote the Mobile Services and the Value Added Services and to maximise the number of New Connections to the Mobile Services within the Territory;
  - (b) carry out the Billing Service, the Billing Enquiry Service, Credit Management Service and, if applicable, the Full Customer Service in an efficient and professional manner and in accordance with this Agreement and the Operations Manual;
  - (c) provide and maintain suitable and sufficient facilities, staff and resources to perform its obligations under this Agreement;
  - (d) establish a dealer network owned and operated by Service Provider or affiliated with Service Provider;
  - (e) establish an infrastructure to co-ordinate corporate, sales, marketing, operations and wholesale functions;
  - (f) provide a distribution channel management organisation to manage Service Provider's retail stores, dealers, telemarketing activities and other distribution activities;
  - (g) establish a 24-hour nationwide mobile phone repair service;
  - (h) comply with Telecom's requirements for prominent Telecom public display signage within Service Provider owned, operated or affiliated stores;
  - inform customers in respect of PIP Connections that complaints relating to the Mobile Services must be directed to Service Provider and that Service Provider will be the assignee of Telecom of PIP Debts and will be collecting those PIP Debts in that capacity;
  - (j) use its best endeavours to ensure that customers purchasing mobile phones are fully and properly instructed in all aspects of the operation of the phones and the relevant Mobile Service;

.....

------

- (k) sell only AUSTEL approved mobile phones to customers;
- use its best endeavours not to do or permit the doing (whether by customers or itself) of anything likely to impair, interfere with or damage a Mobile Service network or its operation;
- (m) immediately advise Telecom if it has knowledge that any person is infringing or attempting to infringe any Intellectual Property Rights owned or used by Telecom;
- (n) permit persons authorised by Telecom to inspect and take copies, at any reasonable time, of all records relating to the performance of this agreement in the power, possession or reasonable control of Service Provider and furnish to Telecom, upon request, such reports as Telecom requires in connection with Service Provider's obligations under this Agreement;
- (o) without limiting the generality of clause 7. 1 (n) above, keep full, true and accurate records in such detail and format as Telecom may reasonably require from time to time relating to:
  - (i) PIP Connections; and
  - (ii) the performance of the Billing Service, the Billing Enquiry Service, the Credit Management Service and, if applicable, the Full Customer Service;
- (p) comply with all statutory and common laws including, but not limited to, the Applicable Law;
- (q) subject to clause 17, at all times identify itself by means of the Generic Title and do so in accordance with such instructions as are provided by Telecom from time to time; and
- (r) maintain all permits and registrations necessary to entitle it to lawfully perform its obligations under, and the activities contemplated by, this Agreement.
- 7.2 Service Provider must meet the performance targets set out in clauses 6.1 and 6.2 and any performance targets subsequently set by the Steering Committee pursuant to clauses 6.1 and 6.3. If Service Provider fails to meet and comply with such targets the matter must be referred to the Steering Committee for resolution by direct negotiation. If the matter cannot be resolved within 30 days of being referred to the Steering Committee, Telecom may at its option by providing 14 days written notice:
  - (a) specify new rates of remuneration to replace those set out in Schedule 2; or

\_\_\_\_\_\_

(b) terminate this Agreement.

\_\_\_\_\_

7.3 Prior to the Launch Date and before the commencement of each Quarter Service Provider must provide Telecom with the opportunity to review Service Provider's proposed must provide distribution and business plans and obtain Telecom's approval of those plans. The distribution plan must set out all distribution activities and campaigns to be carried out by Service Provider.

The business plan must set out all activities and campaigns to be carried out by Service Provider in the following Quarter in relation to Service Provider's performance of its obligations under this Agreement. The business plan includes, but is not limited to, information concerning Service Provider's business structure, the location of Service Provider's activities, the promotion by Service Provider of particular goods or services or both, the targeting of particular geographic areas or particular customers or classes of customers, and other matters related to the management, structure and operation of the Mobile Services Division of Service Provider. The business plan must also detail any proposed promotion or supply of a Mobile Service in conjunction with a telecommunications service that competes with a telecommunications service supplied by Telecom.

- 7.4 Service Provider must not carry out any activity or campaign other than in accordance with a business plan approved in writing by Telecom pursuant to clause 7.3
- 7.5 Service Provider shall not make any representation, or statement, to any person with respect to a Mobile Service, its suitability for any particular use, compatibility with any equipment, its characteristics, performance or otherwise, that is inconsistent with any written specifications relating to the Mobile Service provided by Telecom to Service Provider specifically for the purpose of being passed on to customers.
- 7.6 Service Provider must:
  - (a) ensure that each application by a customer for supply of a Mobile Service is made on an application form in the form approved by Telecom from time to time (the "Application Form");
  - (b) ensure that each customer agrees to the disclosure and use of customer information by Telecom and Service Provider for the purposes of the provision of telecommunications services and the services described in clause 2.1(b) to the customer (including the promotion of those services and any related services), and that such agreement is recorded on each customer Application Form; and
  - (c) process each Application Form in accordance with the Operations Manual or as agreed between the parties.
- 7.7 Subject to clause 7.7A, to the extent permitted by Applicable Law, Service Provider shall not and shall procure that each of its Related Bodies Corporate and each Controlled Entity do not during the term of this Agreement:
  - (a) promote a mobile service other than the Mobile Services or canvass any customer to connect to a mobile service which competes with a Mobile Service:

\_\_\_\_\_

display signage or merchandising material at any retail store or retail premises (or part thereof) wholly owned or operated by Service Provider which promotes a mobile service that competes with a Mobile

- Service; or
- (c) display signage or merchandising material at any retail store or retail premises (or part thereof) wholly owned or operated by Service Provider which promotes any carrier (as defined in the Act) other than Telecom, or any provider of telecommunications services other than Telecom or Service Provider.
- 7.7A Clause 7.7 does not apply to a Related Body Corporate of the Service Provider that is not a Controlled Entity and is totally independent of the Service Provider including having independent operations, systems, staff, management, premises, distribution channels, funding and resources.
- Nothing in this Agreement shall prevent Service Provider from 7.8 (a) complying with a request from a customer to be corrected to a mobile service which competes with a Mobile Service.
  - If, at any time, more than 5% of the customers connected to a mobile service by Service Provider are connected to mobile services other than Mobile Services. Service Provider shall immediately notify Telecom of that fact in accordance with clause 22.
- 7.9 Nothing in this Agreement limits the manner in which, or extent to which, Telecom can restructure its work practices and systems or deal with its employees provided that such conduct is not inconsistent with this Agreement.

### TELECOM'S OBLIGATIONS

8.1 Subject to clause 7.2 and this clause 8. 1, Telecom agrees to pay to Service Provider the commission and fees specified in Schedule 2 in respect of the provision of the services described in clause 2.1. The commission and fees specified in Schedule 2 apply to published PMTS tariffs current on the date this Agreement was made ("Existing Tariffs"). Where there is a variation to an Existing Tariff ("Varied Tariff") or where a tariff comes into force for which there was no corresponding Existing Tariff ("New Tariff"), then the commission and fees contained in Schedule 2 shall apply to the Varied tariff or the New Tariff unless Telecom notifies Service Provider in writing that the commission and fees contained in Schedule 2 do not apply to that Varied Tariff or New Tariff.

Where Telecom does so notify Service Provider within 1 month of the coming into force of the Varied Tariff or New Tariff, the matter shall be referred to the Steering Committee whereupon the parties shall be referred to the Steering Committee whereupon the parties shall agree the levels of remuneration applicable in respect of PIP Connections acquiring services under the Varied Tariff or New Tariff. For the avoidance of doubt, the commission and fees contained in Schedule 2 do not apply in respect of a Connection if Telecom's charges in relation to that Connection are not contained in a published PMTS tariff.

If the Steering Committee is unable to reach agreement on the level of remuneration to apply to the New Tariff or the Varied Tariff within 1 month of the matter being referred to it, either party shall be entitled to terminate this Agreement.

.....

751200111 710112211211

8.2 The obligation to pay an amount under clause 8.1 is to be satisfied by deducting the commission and the fee from an amount payable to Telecom under clause 9.4.

### 8.3 Telecom must:

- (a) supply the Mobile Services in accordance with Telecom's PMTS Tariff filed with AUSTEL (as amended from time to time) or in accordance with paragraph 2.3 of Schedule 2;
- (b) operate and maintain the Mobile Service network infrastructure in accordance with good telecommunications engineering practice;
- (c) promote and advertise the Mobile Services through mainstream marketing including television, radio and the print media;
- (d) provide Service Provider with up to date information relating to Telecom's terms and conditions of supply of, including Telecom's fees and charges for, the Mobile Services;
- (e) without limiting the generality of clause 8.3(d), notify Service Provider of any and all relevant and material amendments to Telecom's PMTS Tariff filed with AUSTEL;
- (f) provide Service Provider with such technical and product information and material relating to the Mobile Services as is agreed between the parties from time to time to assist Service Provider in the performance of its obligations under this agreement and, in any event, all appropriate technical and product information routinely made available to Telecom MobileNet Premium Dealers;
- (g) provide Service Provider with such marketing information, promotional literature and product support material relating to the Mobile Services as is agreed between the parties from time to time;
- (h) provide Service Provider with Equipment and training to assist it to perform its obligations under this Agreement;
- (i) provide a dedicated account manager or account management team for Service Provider with responsibilities including, but not limited to:
  - acting as a liaison between Telecom and Service Provider in relation to Service Provider's and Telecom's rights and obligations under this Agreement;
  - (ii) advising Service Provider on mobile network rollout and Mobile Service availability on a regular basis;

(iii) advising Service Provider on marketing initiatives and sales programs relating to the Mobile Services;

- (iv) advising Service Provider in relation to mobile dealer acquisitions and, where appropriate, acting as mobile dealer liaison; and
- (v) assisting Service Provider in securing its hardware requirements;
- (j) where available, provide international roaming services to customers referred to Telecom by Service Provider in accordance with the Operations Manual;
- (k) provide Service Provider with access to mobile tariffs comparison data;
- provide Service Provider with advice relating to the network alarms and fault reporting systems specified in the Operations Manual;
- (m) provide Service Provider with advice relating to customer credit limit overrun alarms in the manner specified in the Operations Manual; and
- (n) use its best endeavours to ensure that customers migrating from the AMPS Mobile Service to the GSM Mobile Service will be able to retain the last 6 digits of their mobile phone numbers (unless inconsistent with Telecom's numbering policies in relation to the GSM Mobile Service) and will be able to divert calls being made to their old mobile phone number to their new mobile phone number for a reasonable period after migration.

#### 8.4 Telecom must:

- (a) at its expense train an employee or officer of Service Provider in relation to the manner in which Service Provider must carry out its obligations under this Agreement so that that employee or officer can provide similar training to other Service Provider employees; and
- (b) invite representatives of Service Provider to attend conferences and training programs relating to the Mobile Services.
- 5 Telecom shall not be responsible for travelling and accommodation expenses incurred by Service Provider employees, officers or representatives in connection with the activities referred to in clause 8.4.
- 8.6 In addition to the remuneration specified in Schedule 2, Telecom must make available to Service Provider the equivalent of the following benefits and allowances typically made available to Telecom MobileNet Premium Dealers from time to time:
  - (a) participation in Telecom's churn incentive programmes;
  - (b) if Telecom launches a promotion involving discounted handsets, access to such discounted handsets and, if those handsets are not available, Telecom must meet with Service Provider and discuss in good faith whether alternative handsets could be made available for the purposes of the promotion; and
  - (c) participation in Telecom's mobile service promotion programmes,

provided that Service Provider's rights in respect of such benefits and allowances shall:

- (d) apply only for so long as those benefits or allowances are typically available to Telecom MobileNet Premium Dealers; and
- (e) not be any greater than the rights of Telecom MobileNet Premium Dealers.

### 9 BILLING CUSTOMERS

- 9.1 Telecom agrees from time to time, and in any event before the times specified in the Operation Manual, to make available to Service Provider information relating to and specifying certain Telecom Debts for sale to Service Provider in the manner at out in clause 11.
- 9.2 The making available by Telecom of the information relating, to the Telecom Debts specified in that information in accordance with clause 9.1 and in the manner specified by clause 11 will constitute an offer by Telecom to assign to Service Provider all of the Telecom Debts specified in that information.
- 9.3 The purchase price of a Telecom Debt is the amount of the Telecom Debt after taking into account any Gross Billing Error in respect of the Telecom Debt.
- 9.4 Telecom's offer to assign the Telecom Debts specified in the information will be deemed to be accepted in respect of all of the Telecom Debts specified in the information (without the need for any notification of acceptance to Telecom) immediately upon the Service Provider paying the sum of \$10.00 to Telecom.

Upon acceptance of the offer to assign the Telecom Debts title to the Telecom Debts will vest in Service Provider and become PIP Debts. Service Provider undertakes to Telecom not to seek payment of any PIP Debt until that PIP Debt has vested in Service Provider by operation of this clause 9.4.

- 9.5 The payment referred to in clause 9.4 must in respect of the amount described in clause 9.4 be made in cash or company cheque.
- 9.6 (a) If Service Provider wishes to accept Telecom's offer (which acceptance must be in the manner set out in clause 9.4), then payment to Telecom must be made on or before 30 days after the information referred to in clause 9.1 is made available to Service Provider.
  - (b) If Service Provider does not accept Telecom's offer in accordance with clause 9.6(a) by payment on or before 30 days after the information referred to in clause 9.1 is made available to Service Provider, Telecom may by notice to Service Provider terminate this Agreement with immediate effect.
- 9.6A If the Service Provider accepts Telecom's offer to assign Telecom Debts specified in the information relating to those Telecom Debts then the Service Provider shall in respect of the PIP Debts pay to Telecom 30 days after acceptance of the offer the aggregate amount of the PIP Debts which are comprised in the Telecom Debts assigned less:

- (a) any Gross Billing Errors; and
- (b) the sum of \$10.
- 9.6B The payment referred to in clause 9.6A must:
  - (a) in respect of the amount described in clause 9.6A less the commission and fee under Schedule 2 in respect of the relevant PIP Connections, be made in cash or company cheque; and
  - (b) in respect of the amount described in clause 9.6A equal to the commission and fee under Schedule 2 in respect of the relevant PIP Connections, be made by the set off of the obligation of Telecom to pay that commission and fee to Service Provider in respect of the relevant PIP Connections.
- 9.7 [Clause deleted].
- 9.8 If Telecom disputes that a Gross Billing Error has occurred the dispute shall be immediately referred to the Steering Committee.
- 9.9 If the Steering Committee does not agree that a Gross Billing Error has occurred, Service Provider must pay to Telecom any amount withheld pursuant to clause 9.4(b) on or before the later to occur of:
  - (a) the date specified by clause 9.6; and
  - (b) 7 days after the ruling on the dispute by the Steering Committee.
- 9.10 Service Provider must comply with the Operations Manual when collecting PIP Debts.
- 9.11 Any bill or account sent by Service Provider to a customer in relation to a PIP Debt must:
  - (a) be in a form approved by Telecom;
  - (b) state separately the amount of each Telecom fee or charge levied in respect of a Mobile Service or a Value Added Service constituting a component of that PIP Debt and prominently identify Telecom as the supplier of the relevant Mobile Service and any Value Added Services; and
  - (c) not demand payment of any Telecom fee or charge in respect of a Mobile Service other than Telecom's applicable fee or charge in respect of the Mobile Service as specified by the information made available to Service Provider by Telecom under clause 9.1 and not allow any rebate, refund, discount or similar payment in respect of that Mobile Service from such fee or charge other than as specified in that information or otherwise authorised in writing by Telecom from time to time.
- 9.12 The procedure for the granting of credits to customers in relation to PIP Connections shall be set out in the Operations Manual. Where such a procedure is not so set out, Service Provider shall not grant such credits without authorization in writing from Telecom. The Operations Manual shall provide that Service Provider shall bear the entire cost of credits

which are not related to difficulties experienced by the customer in relation to the technical operation of the relevant Mobile Service or any

- 9.13 If Service Provider has not complied in full with its obligations under clause 9.4 in respect of a particular Telecom Debt and Service Provider receives from the customer moneys in respect of that Telecom Debt, Service Provider:
  - (a) must upon receipt of those moneys immediately pay those moneys (to the extent to which Service Provider has not already made payment under clause 9.4 in respect of that Telecom Debt) to Telecom; and
  - (b) pending such payment, hold those moneys on trust for Telecom.

Telecom may in its absolute discretion allocate any shortfall in the amount payable by Service Provider under clause 9.4 to any Telecom Debt.

- 9.14 Service Provider agrees that information made available under clause 9.1 is prima facie evidence that the Telecom Debts specified by that information are owed to Telecom by the customer and that the relevant Mobile Service has been supplied to that customer in the manner specified by that information.
- 9.15 If Service Provider establishes to the reasonable satisfaction of Telecom that:
  - (a) information made available to Service Provider under clause 9.1 is inaccurate; and
  - (b) as a result Service Provider has made a payment to Telecom under clause 9.2 in excess of that which it would have made had the information been accurate,

Telecom must pay to Service Provider an amount equal to the amount of that excess within 30 days together with interest calculated in accordance with clause 9.17.

- 9.16 Telecom and Service Provider must carry out the reconciliation procedures set out in the Operations Manual at least once every six months or with such frequency as may be agreed.
- 9.17 Without limiting the generality of clause 16.2(g), if a party is in breach of a payment obligation under this Agreement that party must pay to the other party interest on the amount of that payment calculated daily at an annual rate equal to 1.5% above the Commonwealth Bank of Australia's corporate reference rate as published from time to time (or any similar rate published by the Commonwealth Bank of Australia from time to time) from the date the payment became payable until the date the payment is paid in full.
- 9.18 Service Provider acknowledges and agrees that:
  - (a) provided a PIP Debt has been assigned to Service Provider in accordance with this clause 9, Telecom shall not be liable to Service Provider in the event that Service Provider cannot collect all or any of a PIP Debt;
  - (b) provided a PIP Debt has been assigned to a Service Provider in accordance with this clause 9, Telecom shall not be liable for, or in relation to, any fraud or dishonesty committed by any customer relating to that PIP Debt; and

Para On

.....

(c) Telecom may disclose information to third parties including other carriers relating to the Mobile Services, and the acquisition by customers of the Mobile Services, pursuant to interconnect or other agreements or arrangements to the extent that disclosure is required by those agreements or arrangements.

- 9.19 Service Provider must carry out the following in relation to credit assessment and bad debt management ("Credit Management Service"):
  - (a) ensure that it carries out a credit check in respect of each customer applying for the supply of a Mobile Service in the manner set out in the Operations Manual;
  - (b) not process any application for the supply of a Mobile Service by a customer who falls to meet the credit worthiness requirements set out in the Operations Manual; and
  - (c) ensure that it complies with the bad debt collection methods as set out in the Operations Manual.
- 9.20 Service Provider must, upon Telecom giving reasonable notice, include with any bill sent to customers in respect of PIP Connections any documentation, including promotional material, nominated by Telecom. Service Provider will procure delivery of such documentation to the relevant customers at its own cost and expense. Telecom will bear the cost and expense of production of such documentation.
- 9.21 Service Provider acknowledges and agrees that Telecom has the unqualified right to contact, correspond with, deliver documentation to, or otherwise deal with any customer, including any PIP Connection provided that such conduct is not inconsistent with this Agreement.
- 9.22 Prior to the Launch Date and before the commencement of each Quarter, Service Provider's must provide Telecom with the opportunity to review Service Provider's proposed marketing plan and obtain Telecom with the opportunity to review Service Provider's proposed must set out all marketing and promotional activities and campaigns to be carried out by Service Provider in respect of the Mobile Services, Value Added Services and any services specified in clause 2.1. Also, it must detail any proposed promotion or supply of a Mobile Service in conjunction with a telecommunications service that competes with a telecommunications service supplied by Telecom.
- 9.23 Service Provider must not carry out any marketing or promotional activity or campaign in respect of the Mobile Service, Value Added Services or any service specified in clause 2.1 other than in accordance with a marketing plan approved in writing by Telecom pursuant to clause 9.22.
- 10 DISCONNECTION
- 10.1 Telecom must disconnect a PIP Connection from the Mobile Service as soon as practicable after Service Provider has established to the satisfaction of Telecom that:

Convider Dravider Agreement Dags 21

Service Provider Agreement

Page 21

(a) despite Service Provider having attempted to collect the relevant PIP Debt in the manner set out in the Operations Manual, Service Provider has been unable to collect that PIP Debt;

- (b) the customer in respect of that PIP Debt has requested Service Provider to procure the disconnection of that PIP Connection; or
- (c) disconnection of that PIP Connection is otherwise necessary. Telecom will not refuse any reasonable request to disconnect a PIP customer pursuant to this clause 10.1(c).
- 10.2 Telecom reserves the right to disconnect any PIP Connection in accordance with Telecom's normal operational procedures provided Telecom does not in respect of such disconnections treat PIP Connections differently to Connections procured by Telecom or another of Telecom's MobileNet dealers.
- 10.3 Telecom must execute a legal assignment to Service Provider of any PIP Debt
   if:
  - (a) Telecom has disconnected that PIP Connection under clause 10.1; and
  - (b) Service Provider can establish to the reasonable satisfaction of Telecom that Service Provider will not be able to collect the PIP Debt without commencing legal proceedings against the customer.
- 10.4 Service Provider must at its own expense take all steps necessary to ensure any assignment of a Debt made pursuant to clause 10.3 is lawful and complies with all legal requirements including, without limitation, any requirements relating to registration or notification of that assignment. Telecom shall, at Service Provider's cost, provide Service Provider with such reasonable assistance as Service Provider may require in relation to its obligations under this clause 10.4.
- 10.5 Service Provider has no right to, and must not attempt to, commence any legal proceedings in its own name or in the name of Telecom in relation to any PIP Debt until that P Debt has been legally assigned to Service Provider under clause 10.3.
- 10.6 Service Provider shall provide Telecom with such documentary or other evidence as Telecom may reasonably require to satisfy itself of any of the matters referred to in clauses 10.1 and 10-3(b).
- 11 PROVISION OF BILLING AND CUSTOMER INFORMATION
- 11.1 Each party must provide the other party with access to information as set out in the Operations Manual which is stored on its computer system or using any other means. Such access shall be provided in the manner set out in the Operations Manual. Such access must be used solely for the purpose of:
  - (a) in the case of Service Provider carrying out its obligations under, and the activities contemplated by, this agreement; and

- ------

------

(b) in the case of Telecom - updating its records in relation to customers in respect of PIP Connections.

- 11.2 Service Provider acknowledges and agrees that Telecom must have access, by the means referred to in clause 11.1(b) or by such other means as Telecom may reasonably require, to all customer information relating to PIP Connections including name and address and details of the customer's payment and complaint records any other historical information relating to the supply of services to the customer pursuant to this Agreement.
- 11.3 (a) Each party shall comply with the security and other requirements in relation to the other party's computer system set out in the Operations Manual.
  - (b) Upon termination of this Agreement, Telecom may at any time disconnect any computer or other electronic information links between Service Provider and Telecom and Telecom and Service Provider shall co-operate fully with such disconnections to the extent reasonably necessary to minimise disruption to customers in respect of PIP Connections.
- 11.4 For the avoidance of doubt and unless otherwise agreed by the parties:
  - (a) It is the responsibility of each party to acquire any and all computer hardware and software necessary or desirable for the purpose of fulfilling its obligations or exercising its rights under this Agreement; and
  - (b) the costs of any leased line or other means of connecting the parties' respective computer systems shall be bore by Service Provider.
- 11.5 If Service Provider falls to obtain customer agreement to the disclosure or use of customer information as set out in clause 7.6(b), Service Provider shall indemnify Telecom against every expense, loss or penalty howsoever incurred by Telecom as a result of it disclosing or using that customer information, whether such expense, loss or penalty arises out of any breach of Applicable Law or any legal or other action undertaken against Telecom as a result of that disclosure or use.
- 12 PROVISION OF THE BILLING ENQUIRY SERVICE
- 12.1 Service Provider shall establish and operate a 24 hour, seven days per week, billing enquiry service for customers in respect of PIP Connections answering customer billing queries or receiving customer billing complaints or reports relating to billing of the Mobile Services (the "Billing Enquiry Service").
- 12.2 Subject to this clause 12, the Billing Enquiry Service must be provided in accordance with the Operations Manual and must facilitate the speedy and professional resolution, or where appropriate referral, of billing, charging and credit queries.
- 12.3 Service Provider must use its best endeavours to ensure that customer billing enquiries made in relation to PIP Connections are made to the Billing Enquiry Service rather than to Telecom's own customer enquiry operators.

12.4 Should Telecom receive a call relating to the billing of a PIP Connection, Service Provider shall pay to Telecom \$5 in respect of that call. Telecom shall invoice Service Provider from time to time for all such calls. Service Provider shall pay the amount so claimed on or before 14 days after Telecom provides such invoice. The parties acknowledge that amount of \$5 is a genuine pre-estimate of the cost to Telecom of it processing such a call. Should the receipt of such a call cost Telecom more than \$5, Telecom shall be entitled to claim from Service Provider the actual cost incurred. This clause 12.4 does not apply during the three month period immediately after the Launch Date.

- 12.5 Telecom and Service Provider acknowledge that there will be certain categories of queries received by the Billing Enquiry Service which:
  - (a) will require that Telecom provide Service Provider with information so that the can be adequately resolved; and
  - (b) may need to be formally referred to, and resolved by, Telecom.
- 12.6 Service Provider may request information from Telecom in relation to queries received by the Billing Enquiry Service failing within the categories of queries specified in the Operations Manual. Telecom must use reasonable endeavours to comply with any such request in the manner set out in the Operations Manual.
- 12.7 Service Provider must use its best endeavours to resolve all queries received by the Billing Enquiry Service without requesting information from Telecom in relation to that query under clause 12.6.
- 12.8 Service Provider must refer queries received by the Billing Enquiry Service falling within the categories of queries specified in the Operations Manual to Telecom for resolution by Telecom directly with the complainant.
- 12.9 Telecom and Service Provider agree that it is intended that Telecom will not have any direct contact with any customer that has made a query to the Billing Enquiry Service unless that query is formally referred to Telecom under clause 12.8.
- 12.10 When supplying the Billing Enquiry Service, Service Provider must meet such benchmarks and performance standards as may be specified in the Operations Manual (or otherwise agreed) from time to time. It is anticipated that such benchmarks and performance standards all be based upon the performance of Telecom's own customer enquiry service. Until such time as they are specified in the Operations Manual (or otherwise agreed) the Billing Enquiry Service standards the Service Provider must meet are:
  - (a) Inbound calls:
    - (i) At least 90% of calls to be answered within 10 seconds;
    - (ii) Less than 2% of calls to be abandoned;
    - (iii) At least 95% of customer enquiries to be resolved on the first call; and
    - (iv) less than 5% of calls to be transferred to Telecom.

(b) Customer complaints in relation to the Billing Service, Billing Enquiry Service and Credit Management Service:

- (i) All complaints to be acknowledged within 1 day;
- (ii) Final resolution to occur within 3 days where possible.
- (c) Customer Satisfaction to be rated Very Good or Excellent by at least 85% of customers in relation to:
  - (i) perception of bill accuracy;
  - (ii) bill presentation (MobileNet segment);
  - (iii) customer service quality with respect to billing and billing enquiries; and
  - (iv) quality of the billing information provided to the customer.
- 12.11 Service Provider must provide a quarterly report to Telecom on its performance of each of the standards set out in clause 12.10. Following an initial performance review, a quarterly performance audit of each service standard will be carried out by Telecom. Where unacceptable performance is reported, Telecom may undertake more frequent audits as necessary to establish that adequate remedial action has been undertaken to resolve the under performance.
- 12.12 Following an initial performance review of documented procedures, a quarterly performance audit of each documented procedure will be carried out by Telecom. Where unacceptable performance is reported, Telecom may undertake more frequent audits as necessary to establish that adequate remedial action has been undertaken to resolve the under performance.
- 12.13 Service Provider shall maintain such records or documents, and produce such reports, as Telecom may request in relation to the performance of the Customer Enquiry Service. Service Provider shall, upon reasonable notice, make its premises, and such records, documents or reports as Telecom may reasonably request, available to Telecom or its agents or contractors for the purpose of auditing the performance of the Customer Enquiry Service and assessing whether Service Provider has complied with its obligations under clause 12.10.
- 13 PROVISION OF FULL CUSTOMER SERVICE
- 13.1 Full Customer Service comprises all aspects of service to customers who have PIP Connections other than the provision of the Mobile Services, Value Added Services or the provision of services provided to those customers by Service Provider as part of the Billing Service, Billing Enquiry Service or the Credit Management Service. Full Customer Service includes:
  - (a) the provision of a Customer Enquiry Service as set out in clause 14;

\_\_\_\_\_\_

- (b) the giving of advice to customers on Value Added Services;
- (c) the giving of advice to customers on and the providing of support to customers of Mobile Services and other Telecom products and services; and
- (d) the promotion of new products to customers.
- 13.2 In order to be eligible to make an application under clause 13.4 to provide Full Customer Service under this Agreement, Service Provider must meet the following criteria ("Acceptance Criteria"):
  - (a) Service Provider must have compiled with all of its obligations under this Agreement including all performance targets, benchmarks and performance standards for the preceding six months (including satisfactory performance as measured by the two most recent quarterly reviews under clauses 12.11 and 12.12); and
  - (b) Service Provider must have achieved at least 20,000 PIP Connections.
- 13.3 Telecom may, at its absolute discretion, waive the requirements of clause 13.2, either wholly or in part, by notice in writing to Service Provider.
- 13.4 Where Service Provider reasonably considers that it meets the Acceptance Criteria set out in clause 13.2 for the provision of the Full Customer Service, Service Provider may apply in writing to Telecom ("Full Customer Service Application") stating that it wishes to commence the provision of the Full Customer Service.
- 13.5 Service Provider shall include in the Full Customer Service Application, information setting out the manner in which it meets the Acceptance Criteria. Service Provider agrees to provide to Telecom such further information as Telecom may reasonably request for the purpose of assessing the Full Customer Service Application.
- 13.6 The Service Provider may not commence providing the Full Customer Service until it has received Telecom's written approval of the Service Provider's Full Customer Service Application and the requirements of clause 2.3(b) have been met.
- 13.7 A provider of Full Customer Service must provide all of the Full Customer Service as set out in clause 13.1. The parties acknowledge that further services may be provided by a Full Customer Service provider from time to time, subject to agreement between the parties.
- 14. CUSTOMER ENQUIRY SERVICE
- 14.1 Service Provider shall establish and operate a 24 hour, seven days per week, customer enquiry service for customers in respect of PIP Connections answering customer queries or receiving customer complaints or reports relating to the Mobile Services (the "Customer Enquiry Service").

Corvider Dravider Agreement Dags 26

14.2 Subject to clause 14, the Customer Enquiry Service must be provided in accordance with the Operations Manual and must facilitate the speedy and professional resolution, or where appropriate referral, of matters including;

- (a) customer complaints;
- (b) network operational queries;
- (c) fault reports;
- (d) promotional and other offers; and
- (e) other matters as agreed between the parties from time to time.
- 14.3 Service Provider must use its best endeavours to ensure that customer enquiries made in relation to PIP Connections are made to the Customer Enquiry Service rather than to Telecom's own customer enquiry operators. Should Telecom receive a call relating to the billing of a PIP Connection, Service Provider shall pay to Telecom \$5 in respect of that call Telecom shall invoice Service Provider from time to time for ail such calls. Service Provider shall pay the amount so claimed on or before 14 days after Telecom provides such invoice. The parties acknowledge that amount of \$5 is a genuine pre-estimate of the cost to Telecom of it processing such a call. Should the receipt of such a call cost Telecom more than \$5, Telecom shall be entitled to claim from Service Provider the actual cost incurred.
- 14.4 Telecom and Service Provider acknowledge that there will be certain categories of queries received by the Customer Enquiry Service which:
  - (a) will require that Telecom provide Service Provider with information so that they can be adequately resolved; and
  - (b) may need to be formally referred to, and resolved by, Telecom.
- 14.5 Service Provider may request information from Telecom in relation to queries received by the Customer Enquiry Service failing within die categories of queries specified in the Operations Manual. Telecom must use reasonable endeavours to comply with any such request in the manner set out in the Operations Manual.
- 14.6 Service Provider must use its best endeavours to resolve all queries received by the Customer Enquiry Service without requesting information from Telecom in relation to that query under clause 14.5.
- 14.7 Service Provider must refer queries received by the Customer Enquiry Service falling within the categories of queries specified in the Operations Manual to Telecom for resolution by Telecom directly with the complainant.
- 14.8 Telecom and Service Provider agree that it is intended that Telecom will not have any direct contact with any customer that has made a query to the Customer Enquiry Service unless that query is formally referred to Telecom under clause 14.7.

. .....

- 14.9 When supplying the Customer Enquiry Service, Service Provider must meet such benchmarks and performance standards as may be specified in the Operations Manual (or otherwise agreed) from time to time. It is anticipated that such benchmarks and performance standards shall be based upon the performance of Telecom's own customer enquiry service. Until such time as they are specified in the Operations Manual (or otherwise agreed) the Customer Enquiry Service standards the Service Provider must meet are:
  - (a) Inbound calls:
    - (i) At least 90% of calls to be answered within 10 seconds;
    - (ii) Less than 2% of calls to be abandoned;
    - (iii) At least 95% of customer enquiries to be resolved on the first call; and
    - (iv) less than 5% of calls to be transferred to Telecom.
  - (b) Customer complaints in relation to the Full Customer Service:
    - (i) All complaints to be acknowledged within 1 day;
    - (ii) Final resolution to occur within 3 days where possible.
  - (c) Customer Satisfaction to be rated Very Good or Excellent by at least 85% of customers in relation to:
    - (i) perception of non billing information accuracy;
    - (ii) non bill information presentation (where information is presented in visual form);
    - (iii) non-billing customer service quality; and
    - (iv) quality of non billing information provided to the customer.
- 14.10 Service Provider must provide a quarterly report to Telecom on its performance of each of the standards set out in clause 14.9. Following an initial performance review, a quarterly performance audit of each service standard will be carried out by Telecom. Where unacceptable performance is reported, Telecom may undertake more frequent audits as necessary to establish that adequate remedial action has been undertaken to resolve the under performance.
- 14.11 Following an initial performance review of documented procedure, a quarterly performance audit of each documented procedure will be carried out by Telecom. Where unacceptable performance is reported, Telecom may undertake more frequent audits as necessary to establish that adequate remedial action has been undertaken to resolve the under performance.

Carvina Dravidar Agraement Daga 20

14.12 Service Provider shall maintain such records or documents, and produce such reports, as Telecom may request in relation to the performance of the Customer Enquiry Service. Service Provider shall, upon reasonable notice, make its premises, and such records, documents or reports as Telecom may reasonably request, available to Telecom or its agents or contractors for the purpose of auditing the performance of the Customer Enquiry Service and assessing whether Service Provider has compiled with its obligations under clause 14.9.

# 15 EQUIPMENT

- 15.1 Subject to clause 15.2, Telecom licenses Service Provider to use the Equipment and any and all operating or other software supplied to Service Provider by Telecom for use with the Equipment.
- 15.2 Service Provider shall only use Equipment for the purposes of this Agreement in accordance with such specifications or requirements issued by Telecom from time to time.

### 15.3 Service Provider:

- (a) shall have no ownership, property or rights in the Equipment and shall hold the Equipment as a mere bailee at will for Telecom;
- (b) must not remove the Equipment from its premises without Telecom's consent; or
- (c) must not purport to sell, encumber or grant any right to or in the Equipment.
- 15.4 Telecom or any of its servants, agents or representatives may, upon giving reasonable notice, recover possession of the Equipment and Service Provider shall assist and indemnify Telecom in relation to such recovery.

#### 15.5 Service Provider shall:

- (a) ensure that Equipment is stored clear of any interferences or contamination (including but not limited to fire, storm, flood, explosion, dust, water and theft) which may damage it;
- (b) at times insure the Equipment in the name of Telecom for the full insurable value of that Equipment with a reputable insurer and shall keep Telecom indemnified in respect of all loss and damage to that Equipment. Service Provider shall, upon request, promptly furnish to Telecom evidence of such insurance;
- (c) comply fully with any reasonable directions and recommendations that Telecom may provide from time to time in respect the Equipment;
- (d) return that Equipment, and all reproductions of any operating or other software supplied to Service Provider by Telecom for use with that Equipment (in any material form), to Telecom immediately upon request (whether or not that request is made during the term of this Agreement) and, in any event within 7 days of the termination of this Agreement.

. .....

### L6 TERM AND TERMINATION

- 16.1 Subject to clauses 2.3, 6.1, 6.3, 7.2, 8.1, 9.6. 9.7(b), 16.2, 16.3 and 29.3, this Agreement comes into force on the Commencement Date and remains in force:
  - (a) for the period specified in Item 2 of Schedule 1 (the "Initial Period"); and
  - (b) upon expiry of the Initial Period, for such additional periods as may be agreed between the parties.
- 16.2 Telecom may terminate this Agreement at any time by notice in writing to Service Provider if:
  - (a) Service Provider takes or threatens to take, or has taken or instituted against it, any action or proceeding whether voluntary or compulsorily which has an object or may result in the winding up of Service Provider (other than a voluntary winding up for the purpose of solvent amalgamation or reconstruction) or is placed under administration or in receivership or a Controller (as defined in the Corporations Law) is appointed over the whole or any part of its undertaking;
  - (b) Service Provider enters or proposes to enter into any scheme of arrangement or any composition for the benefit of its creditors;
  - (c) Service Provider stops payment or admits in writing its inability to pay its Debts as they fall due, or is deemed to be unable to pay its Debts pursuant to section 460 of the Corporations Law;
  - (d) as a result of the operation of section 459(1) of the Corporations Law, Service Provider is taken to have failed to comply with a statutory demand;
  - (e) any of the events specified in clause 16.2(a) to (d) above inclusive occurs in relation to a corporation which is a guarantor of or surety for the obligations of Service Provider under this Agreement;
  - (f) any director of Service Provider:
    - (i) becomes bankrupt, presents a Debtor's petition within the meaning of the Bankruptcy Act, or at a meeting of any of his creditors he consents to present a Debtor's petition under, or to sign an authority under section 118 of the Bankruptcy Act or commits any of the acts of bankruptcy specified in sections 40(i)(h) to (n) of the Bankruptcy Act; or
    - (ii) executes a deed of assignment or a deed of arrangement under the Bankruptcy Act;
  - (g) Service Provider defaults and such default continues for a period of fourteen (14) days after written notice has been given to it by Telecom in the payment of all or any moneys which may now or in the future become owing by Service Provider on any account whatsoever by Service Provider to Telecom;

 (h) for any reason within Service Provider's control Service Provider fails to actively operate the Business for a period of more than 10 consecutive Business Days without the prior written permission of Telecom;

- (i) Service Provider in a Quarter submits to Telecom any report or statement:
  - (a) which is to be used by Telecom as a basis for determining the remuneration due to Service Provider and that report or statement overstates, or contains an error which results in an over calculation of, the remuneration due to Service Provider by more than 5% of the true and correct amount due; or
  - (b) which overstates the true and correct number of PIP Connections by more than 5 percent;

provided that Telecom has first offered Service Provider the opportunity to explain that overstatement or error and Service Provider has been unable to establish that the overstatement was not made deliberately or recklessly or as a result of incorrect information supplied to it by Telecom;

- (j) Service Provider breaches any of the terms of any of its loan, security or like agreements or any lease or agreement relating to this Agreement or fails to make on the due date any payment due in respect of any loan or Debt taken out or owed by Service Provider which loan or Debt is or may in the future be guaranteed or otherwise secured by Telecom or any of its related corporations;
- (k) a demand is made on Telecom for payment of money under any instrument, guarantee or indemnity given by Telecom to secure advances or other financial accommodation made to Service Provider;
- Service Provider attempts or purports to sell, assign or transfer this Agreement, the Beneficial Ownership of the Business, or any licenses, concession agreements or permits which are required by or related to the Business without Telecom's prior written consent (which must not be unreasonably withheld);
- (m) there is a change in the Beneficial Ownership of Service Provider without Telecom's prior written consent (which must not be unreasonably withheld); or
- (n) a Full Bench of the Australian Industrial Relations Commission finds that this Agreement adversely affected Telecom's staff and was the substantial cause of industrial disputation.

16.3 If:

- (a) a party is in breach of any material obligation under this Agreement;
- (b) the other party has notified that party of that breach; and

Service Provider Agreement

Page 31

- (c) if that breach is capable of remedy;
  - (i) the Steering Committee has met to discuss remedying that breach and:
  - (ii) the party in breach has not remedied that breach within 21 days of that meeting (or such other period as may be agreed);

then the other party may by notice in writing immediately terminate this  $\mbox{\tt Agreement}\,.$ 

- 16.4 Without prejudice to its rights under clauses 16.2 and 16.3, Telecom may, notwithstanding any other clause, suspend the provision of any goods and services to Service Provider pursuant to this Agreement during any period in which amounts owing to it under this Agreement are unpaid.
- 16.5 Upon termination of this Agreement, Service Provider must at its own expense:
  - (a) pay to Telecom all moneys owed by it to Telecom within 7 days of termination;
  - (b) immediately cease to identify itself by means of the Generic Title;
  - (c) immediately cease, and ensure that each Affiliate ceases, to hold itself out to the public in any manner as being approved by or affiliated with Telecom to promote the Mobile Services;
  - (d) immediately cease, and ensure that each Affiliate ceases, all use of the Trade Marks; and
  - (e) unless agreed otherwise in writing with Telecom, remove, destroy or obliterate all signage, materials or documentation on Service Provider's or a Affiliate's premises which refers to Telecom or the Mobile Services within 7 days thereafter, by statutory declaration, certify that this has been done.
- 16.5A Service Provider acknowledges and agrees that Telecom may in the event that this agreement has been, or is to be, terminated in accordance with this clause deliver to each customer in respect of a PIP Connection a notice advising the customer that this Agreement has been or is to be (as the case may be) terminated and that Service Provider will no longer be supplying the Billing Service, the Billing Enquiry Service, the Credit Management Service and, if applicable, the Full Customer Service.
- 16.6 Telecom and its servants or agents may, upon giving reasonable notice, enter on Service Provider's or an Affiliate's premises where any Trade Marks, similar marks, signs or sign writing may be and remove or obliterate the same and carry out any works reasonably necessary for such removal or obliteration at Service Provider's expense, should Service Provider fail to comply with its obligations under clause 16.5.
- 16.7 Any expiration or termination of this Agreement does not affect the rights and obligations of the parties under clauses 15, 16.5, 16.5A, 16.6, 16.7, 16.8, 17.12, 18.3 and 30, which survive termination.

16.8 Service Provider acknowledges and agrees that upon termination or expiration of this Agreement all Service Provider's right to future remuneration under this Agreement shall immediately cease.

- 16.9 Telecom acknowledges that wrongful termination of this Agreement by Telecom would amount to a breach of this Agreement in relation to which Service Provider would be entitled to recover damages.
- 17 INTELLECTUAL PROPERTY RIGHTS, TRADE MARKS AND TELECOM CONFIDENTIAL INFORMATION
- 17.1 A party shall not use the other party's Intellectual Property Rights except as expressly permitted in this Agreement.
- 17.2 The parties agree that all Intellectual Property Rights in and to any modifications or changes to any item or thing in which Intellectual Property Right subscripts (including computer software, computer hardware or documentation) are the property of the party that owns the Intellectual Property Rights in that item or thing.
- 17.3 Service Provider acknowledges that the Trade Marks are the exclusive property of Telecom and that Service Provider has no rights in or to the Trade Marks other than under this Agreement.
- 17.4 Service Provider is granted the non-exclusive right to use the Displayed Trade Marks in relation to the Business in a manner set out in the Operations Manual or as specifically approved by Telecom in writing (which approval may be revoked or varied by Telecom). Where necessary or desirable Telecom and Service Provider may enter into a registered user agreement in respect of a Displayed Trade Mark. Affiliates may use the Displayed Trade Marks in the manner set out in the Operations Manual or as determined by Telecom from time to time.
- 17.5 Service Provider shall not during the term of this Agreement:
  - (a) do anything which may impair Telecom's right, title and interest in and to the Trade Marks or which might prejudice their distinctiveness or validity or the goodwill of Telecom;
  - (b) except to the extent permitted by clauses 17.4 or with the written consent of Telecom, use any of the Trade Marks.
- 17.6 Service Provider undertakes to keep secret and to protect and preserve the confidential nature and secrecy of all Telecom Confidential Information.

  To this end, Service Provider shall not, without Telecom's prior written consent:
  - (a) use, disclose or in any way communicate to any other person all or any Telecom Confidential Information except as permitted by this Agreement or as required by law;

(b) permit unauthorised persons to have access to places where Telecom Confidential Information is displayed, reproduced or stored; or

- (c) make or assist any person to make any unauthorised use or disclosure of Telecom Confidential Information, and shall take all reasonable steps (including, obtaining confidentiality undertakings from employees, officers, agents, contractors and subcontractors who have or may have access to the Telecom Confidential Information) to ensure that the Telecom Confidential Information is not used or disclosed by Service Provider's employees, officers, agents, contractors or subcontractors.
- 17.7 Telecom undertakes to keep secret and to protect and preserve the confidential nature and secrecy of all Service Provider Confidential Information. To this end, Telecom shall not, without Service Provider's prior written consent:
  - (a) use, disclose or in any way communicate to any other person all or any Service Provider Confidential Information except as permitted by this Agreement or as required by law;
  - (b) permit unauthorised persons to have access to places where Service Provider Confidential Information is displayed, reproduced or stored; or
  - (c) make or assist any person to make any unauthorised use or disclosure of Service Provider Confidential Information, and shall take all reasonable steps (including obtaining confidentiality undertakings from employees, officers, agents, contractors and sub-contractors who have or may have access to the Service Provider Confidential Information) to ensure that the Service Provider Confidential Information is not used or disclosed by Telecom's employees, officers, agents, contractors or sub-contractors.
- 17.8 Subject to clause 17.9, Service Provider may disclose Telecom Confidential Information, and Telecom may disclose Service Provider Confidential Information, to their respective employees, officers, agents, contractors and sub-contractors in the course of their employment on a need to know basis or to their respective advisers in relation to their rights under this Agreement.
- 17.9 Each Party shall ensure that its employees, officers, contractors, subcontractors, agents and afl other persons under its control or direction will be under and will comply with obligations similar to the obligations imposed on it under this clause.
- 17.10 If a party, its employees, officers, agents, contractors or subcontractors breach the confidentiality obligations contained in this Agreement it shall immediately notify the other party in writing of this and indemnify the other party for all loss and damage caused by such breach
- 17.11 Each party acknowledges that a breach of this clause may cause the other party irreparable damage for which monetary damages would not be an adequate remedy. Accordingly, in addition to other remedies that may be available, a party may seek and obtain injunctive relief against such a breach of threatened breach.

- 17.12 The obligations under this clause 17 survive termination of this
- 17.13 Notwithstanding any other term of this Agreement, Telecom shall as required by its Articles of Association, be entitled to disclose to its shareholder, the Commonwealth of Australia, or the Commonwealth's nominee pursuant to a shareholder resolution requiring such disclosure, any information contained in any books, documents or other papers of Telecom except for confidential Information comprising details of products, technical processes and know how including computer programs directly related to those products, technical processes or know how. For the purposes of this provision the words "books, documents or other papers" include:
  - (a) any book, map, plan, graph or drawing;
  - (b) any photograph:
  - (c) any label, any marking or other writing which identifies or describes anything of which it forms a part, or to which it is attached by any means whatsoever:
  - (d) any disk, tape, soundtrack or other device in which sounds or other data (not being visual images) are embodied so as to be capable (with or without the aid of some other equipment) of being reproduced therefrom;
  - any film (including microfilm), negative, tape or other device in which one or more visual images are embodied so as to be capable (with or without the aid of some other equipment) of being reproduced therefrom; and
  - (f) anything whatsoever on which is marked any words, figures, letters  $% \left( 1\right) =\left\{ 1\right\} =\left\{$ or symbols which are capable of carrying a definite meaning to a person conversant with them.

#### 18 LIMITATION OF LIABILITY AND INDEMNITY

- 18.1 Certain laws imply terms, conditions and warranties into contracts for the supply of goods or services and prohibit the exclusion, restriction or modification of those terms and conditions and warranties ("prescribed terms"). Some prescribed terms permit a supplier to limit its liability for a breach thereof. Except as provided by prescribed terms, the liability of Telecom in respect of a breach of a prescribed term relating to the supply of any goods or services supplied by it to Service Provider in connection with this Agreement or the Mobile Services is limited, at the option of Telecom, to the replacement or repair of the goods, resupply of services or payment of the costs of replacing or repairing the goods or resupplying the services.
- 18.2 Except as provided by prescribed terms (if any):
  - (a) Telecom makes no warranties in relation to the provision of any goods or services by it to Service Provider or the Mobile Services, including warranties as to fitness for purpose or otherwise; and
  - Service Provider will not under any circumstances have any cause of action against or right to claim or recover from Telecom (and its employees, officers,

agents, contractors and sub-contractors) whether in tort, breach of contract or otherwise, for or in respect of any loss or damage caused directly or indirectly by any breach of warranty (if any) in respect of any goods or services supplied by it to Service Provider in connection with this Agreement or the Mobile Services.

18.3 It is not necessary for a party to incur expense or make payment before enforcing a right of indemnity conferred by this Agreement.

#### 19 ENTIRE AGREEMENT AND AMENDMENT

- 19.1 This Agreement constitutes the entire agreement of the parties about its subject matter and any previous agreements, understandings and negotiations on that subject matter cease to have any effect. Service Provider acknowledges that in entering into this Agreement it has not relied on any representations or warranties about its subject matter except as provided in this Agreement.
- 19.2 No amendment of any part of this Agreement will be valid or have effect unless in writing executed by all parties.
- 20 SALE, ASSIGNMENT AND TRANSFER
- 20.1 Provided Telecom provides Service Provider with 60 days written notice, this Agreement shall be fully assignable by Telecom and shall enure to the benefit of any assignee, transferee or other legal successor of Telecom. Service Provider agrees to accept performance by any assignee, transferee or successor without the need for any agreement of novation.
- 20.2 Service Provider may not transfer or assign any of its rights under this Agreement without Telecom's prior written consent.
- 21 WAIVER AND VARIATION

A provision of or a right created under this Agreement may not be:

- (a) waived except in writing signed by the party granting the waiver; or
- (b) varied except in writing signed by the parties.

Waiver of a breach is without prejudice to the right of a party to terminate for later breach.

Service Provider Agreement

Page 36

- ------

### 22 NOTICES

- 22.1 A notice, approval, consent or other communication in connection with this Agreement:
  - (a) must be in writing;
  - (b) must be marked, in the case of Telecom, for the attention of:

National Manager - Service Providers

and, in the case of Service Provider for the attention of:

Manager, Mobile Services;

(c) must be left at the address of the addressee, or sent by prepaid ordinary post (airmail if posted to or from a place outside Australia) to the address of the addressee or sent by facsimile to the facsimile number of the addressee which is specified in this clause or if the addressee notifies another address or facsimile number then to that address or facsimile number. The address and facsimile number of each party is:

In the case of Telecom:

Mobile Communication Services Telstra Corporation Limited 79 Victoria Parade Collingwood Vic 3066.

Facsimile: (03) 416 2852

In the case of Service Provider:

Axicorp Pty Ltd Level 4, 468 St Kilda Road Melbourne Vic 3004

Facsimile: (03) 804 5067

- 22.2 A notice, approval, consent or other communication takes effect from the time it is received unless a later time is specified in it.
- 22.3 A letter or facsimile is taken to be received:
  - (a) in the case of a posted letter, on the third (seventh, if posted to or from a place outside Australia) day after posting; and
  - (b) in the case of facsimile, on production of a transmission report by the machine from which the facsimile was sent which indicates that the facsimile was sent in its entirety to the facsimile number of the recipient.

- 23 GOVERNING LAW, JURISDICTION AND SERVICE OF PROCESS
- 23.1 This Agreement and the transactions contemplated by this Agreement are governed by the law in force in Victoria.
- 23.2 Without preventing any other mode of service, any document in an action (including, but not limited to, any writ of summons or other originating process or any third or other party notice) may be served on any party by being delivered to or left for that party at its address for service of notices under clause 22.

#### 24 SEVERABILITY

If the whole or any part of a provision of this Agreement is void, unenforceable or illegal in a jurisdiction it is severed for that jurisdiction. The remainder of this Agreement has full force and effect and the validity or enforceability of that provision in any other jurisdiction is not affected. This clause has no effect if the severance alters the basic nature of this Agreement or is contrary to public policy.

### 25 EXERCISE OF RIGHTS

A party may exercise a right, power or remedy at its discretion, and separately or concurrently with another right, power or remedy. A single or partial exercise of a right, power or remedy by a party does not prevent a further exercise of that or of any other right, power or remedy. Failure by a party to exercise or delay in exercising a right, power or remedy does not prevent its exercise.

# 26 FURTHER ASSURANCES

- 26.1 Each party agrees, at its own expense, on the request of another party, to do everything reasonably necessary to give effect to this Agreement and the transactions contemplated by it, including, but not limited to, the execution of documents.
- 26.2 Without limiting the generality of clause 26.1:
  - (a) Service Provider agrees at its own expense, to do everything necessary in order to enable Telecom to comply with any obligations that it may have under any legislation, statute, law, ordinance, enactment, by-law or governmental or quasi-governmental direction (including but not limited to the Act and any relevant class license issued by the Australian Telecommunications Authority from time to time under that Act and the Radiocommunications Act 1983 (Cth)), to the extent that the same relates to the performance of any rights or obligations under this Agreement whatsoever; and

Sarvice Provider Agreement Page 2

(b) Service Provider shall on request execute and procure the execution of such additional documents in order to more adequately secure the obligations of Service Provider under this Agreement, as Telecom requires from time to time.

### 27 FORCE MAJEURE

- 27.1 An obligation of a party under this Agreement shall be suspended during the time and to the extent that the party is prevented from or delayed in complying with that obligation by an event of Force Majeure.
- 27.2 A party affected by an event of Force Majeure must give to the other party particulars of the event of Force Majeure and take reasonable steps to remove or mitigate the relevant event of Force Majeure except that the party will not be obliged to settle a strike, lockout, boycott or other industrial dispute.

# 28 REMEDIES CUMULATIVE

The right, powers, obligations and remedies provided in this Agreement are cumulative with and not exclusive of the rights, powers or remedies provided by law or in equity independently of this Agreement.

### 29 LEGISLATION

- 29.1 Any present or future legislation which operates on a right, power or remedy of a person in connection with this Agreement is excluded except to the extent that its exclusion is prohibited or rendered ineffective by law.
- 29.2 This Agreement shall be subject to and read in accordance with the Australian and Overseas Telecommunications Corporation Act 1991 and the Act.

### 29.3 If:

- (a) the Australian Telecommunications Authority determines; or
- (b) a court of law determines;

that this Agreement or any clause of this Agreement contravenes any provision of the Act or the Trade Practices Act 1974 (Cth), this Agreement may forthwith be terminated upon notice by Telecom to Service Provider provided however that Telecom and Service Provider by agreement may amend any clause of this Agreement, so far as it practicable, to overcome the particular problem.

29.4 Service Provider acknowledges and agrees that if this Agreement is terminated pursuant to clause 29.3, Service Provider shall ensure that it shall not, directly or indirectly, make a claim against Telecom for any loss, damage or cost whatsoever suffered resulting from termination of this Agreement pursuant to this clause.

- ------

30 SET OFF

Telecom shall have the unqualified right to set off any and all moneys due to it by Service Provider, whether or not such moneys are due to Telecom under the terms of this Agreement or otherwise, against any monies due to Service Provider by Telecom.

### 31 APPROVALS AND CONSENTS

- 31.1 Telecom may give conditionally or unconditionally or withhold its approval or consent in its absolute discretion unless this Agreement expressly provides otherwise.
- 31.2 Service Provider acknowledges and agrees that any and all approvals or consents to be given by Telecom in relation to this Agreement must be given by the appropriate personnel of Telecom's Mobile Communication Services business unit, as set out in the Operations Manual.
- 32 DUTIES, TAXES, Etc.

Service Provider shall pay all duties, taxes, levies, charges or imposts on or in connection with this Agreement, any document contemplated under this Agreement or anything provided under this Agreement (including, but not limited to, stamp duty but excluding any income tax imposed on Telecom).

### 33 DISPUTE RESOLUTION

- 33.1 Subject to clauses 16.3 and 33.2, any dispute arising in connection with the performance of this Agreement must be resolved in the following manner:
  - (a) the dispute must be referred to the Steering Committee;
  - (b) the parties (through their representatives on the Steering Committee) must use their best endeavours to resolve that dispute by negotiation; and:
  - (c) if the dispute cannot be resolved by negotiations:
    - (i) the parties may agree to appoint or retain a third party (including an arbitrator, mediator or expert) in respect of that dispute, or
    - (ii) in the absence of agreement, either party may take such legal steps as it considers appropriate.
- 33.2 This clause 33 does not limit in any way a party's right to seek any form of equitable relief including, without limitation, injunctive relief.

\_\_\_\_\_\_

Tels	tra Corporation Limited		AGREEMENT
34	PUBLICITY		
	A north may not make proce or other public engagements	or roloo	

A party may not make press or other public announcements or releases relating to this Agreement and the transactions are subject to this Agreement without the approval of the other party to the form and manner of the announcement or release unless that announcement or release is required to be made by law or by a stock exchange. Service Provider acknowledges and agrees that the disclosure by Telecom of information to the Federal Government of Australia does not constitute a breach of this clause 34.

Page 41

Telstra Corporation Limited			AXICORP AGREEMENT
EXECUTED as an Agreement.			
SIGNED by DAVID E. HALL, as authorised representative for TELSTRA CORPORATION LIMITED (ACN 051 775 556) in the presence of:	) ) ) )		
/s/ S. J. BroonesSignature of witness			
/s/ S. J. Broones			
Name of witness (block letters)		/s/ David E. Hal	
O1-79 Victoria PDT, Collingwood VIC		signatory warra signatory is dul	s agreeement the ints that the y authorized to
SOLICITOR Occupation of witness		of TELSTRA CORPO (ACN 051 775 55	
SIGNED by PETER SLANEY as authorised representative for AXICORP PTY LTD (ACN 061 754 943) in the presence of	) ) )		
/s/ S. J. Broones			
/s/ S. J. Broones			
Name of witness (block letters)			
01-79 Victoria PDT, Collingwood, VIC		/s/ Peter Slaney	,

By executing this agreement the signatory warrants that the signatory is duly authorised to execute this agreement on behalf of AXICORP PTY LTD (ACN 061 754 042) 943)

Service Provider Agreement

Address of witness

Occupation of witness

SOLICITOR

.....

.....

Page 42

# SCHEDULE 1

# Service Provider Details

ITEM 1 (Clause 1.1) /s/ David Hall

Commencement Date: 3 May 1995.

ITEM 2 (Clause 16.1)

Initial Period: 5 years.

ITEM 3 (Clause 1.1)

Territory: Australia.

-------

Service Provider Agreement

Page 43

### SCHEDULE 2

### Service Provider Remuneration - Clauses 8, 9.2

### 1. Entitlement to amounts

- 1.1 Notwithstanding any other provision of this Agreement, the remuneration payable to Service Provider prior to 1 January 1996 in respect of AMPS Connections is the amount payable under paragraphs 1.3(a)(ii), 1.3(a)(iii), 1.3(b)(i), 1.6 and 1.7 of this schedule. No other remuneration is payable to Service Provider in respect of AMPS Connections until 1 January 1996.
- 1.2 Until 1 January 1996 all references to remuneration contained in any paragraphs other than paragraphs 1.3(a)(ii) and 1.3(a)(iii) and 1.3(b)(i) of this Schedule refer to remuneration in respect of GSM Connections only and all calculations required for the determination of any remuneration shall disregard entirely any Connection which is an AMPS Connection.
- 1.3 Subject to paragraphs 1.1 and 1.2 of this schedule, during the term of this Agreement, the following amounts are the fees and commission referred to in clause 8.1:
  - (a) for each New Connection, where the customer concerned has continued to acquire the Mobile Service for a period of less than 5 years from the date that Connection was made:
    - (i) where the Connection is a GSM Connection 8% of the Gross Bill for that Connection for the previous calendar month; and
    - (ii) where the Connection is an AMPS Connection 6% of the Gross Bill for that Connection for the previous calendar month;
    - (iii) for each New Connection made during the previous calendar month the amount spent by Service Provider on Co-operative Advertising in the month prior to the date of Connection (as determined by paragraph 1.4 of this schedule), divided by the number of such Connections, up to a maximum of \$20 for each such Connection, payable once only.
  - (b) for each Serviced Connection:
    - (i) for supplying the Billing Services and the Billing Enquiry Service - 5% of the Gross Bill for that Connection for the previous calendar month;
    - (ii) for supplying the Credit Management Service 1.5% of the Gross Bill for that Connection for the previous calendar month;
    - (iii) whilst Service Provider is achieving a customer satisfaction rating acceptable to Telecom in relation to the Billing Service, the Billing

Enquiry Service and the Credit Management Service - 0.5% of the Gross Bill for that Connection for the previous calendar month;

- (iv) whilst Service Provider has more than 10,000 active PIP Connections - 0.5% of the Gross Bill for that Connection for the previous calendar month;
- (v) whilst Service Provider has more than 20,000 active PIP Connections -0.5% of the Gross Bill for that Connection for the previous calendar month;
- (vi) for the sale of Telecom Value Added Services VAS Fee% (as calculated in paragraph 1.3(c) of this schedule) of the Gross Bill for that Connection for the previous calendar month;
- (vii) Whilst Service Provider is providing the Full Customer Service
   - 3.0% of the Gross Bill for that Connection for the previous
   calendar month;
- (viii) whilst Service Provider is providing the Full Customer Service and Service Provider has more than 30,000 active PIP Connections- 0.5% of the Gross Bill for that Connections for the previous calendar month;
- (ix) Whilst Service Provider is providing the Full Customer Service and Service Provider has more than 40,000 active PIP Connections- 0.5% of the Gross Bill for that Connections for the previous calendar month;
- (x) whilst Service Provider is providing the Full Customer Service and Service Provider has more than 50,000 active PIP Connections - 0.5% of the Gross Bill for that Connections for the previous calendar month;
- (xi) whilst Service Provider is providing the Full Customer Service and Service Provider has more than 75,000 active PIP Connections - 1.0% of the Gross Bill for that Connections for the previous calendar month;
- (xii) whilst Service Provider is providing the Full Customer Service and Service Provider has more than 100,000 active PIP Connections - 1.0% of the Gross Bill for that Connections for the previous calendar month;
- (xiii) whilst Service Provider is providing the Full Customer Service and Service Provider is achieving a customer satisfaction rating acceptable to Telecom in relation to the Customer Enquiry Service provided by Service Provider - 0.5% of the Gross Bill for that Connection for the previous calendar month;
- (xiv) whilst Service Provider is providing the Full Customer Service and is achieving 20% of PIP Connections which are Churns or customers who have never previously been connected to a Mobile Service - 1.0% of the Gross Bill for that Connection for the previous calendar month;

(xv) whilst Service Provider is providing the Full Customer Service and is achieving 40% of PIP Connections which are Churns or customers who have never previously been connected to a Mobile Service - 1.0% of the Gross Bill for that Connection for the previous calendar month; and

(xvi) whilst Service Provider is providing the Full Customer Service and is achieving 60% of PIP Connections which are Churns or customers who have never previously been connected to a Mobile Service - 1.0% of the Gross Bill for that Connection for the previous calendar month.

Each fee and commission calculated in accordance with this paragraph 1.3(b) shall be aggregated in order to determine the total fee and commission due to Service Provider in respect of the relevant Serviced Connection.

(c) The VAS FEE % shall be calculated in accordance with the following formula (this formula renders a number which is then expressed as a percentage, for example: if the result of this formula is 0.01 the VAS Fee % is 1%):

VAS FEE % =  $((MSB \times 4) + (MOB \times 3) + (SNS \times 1) + (TEC \times 2))/206$ 

#### Where

MSB equals the percentage of PIP Connections using the Message Bank Service expressed as a number;

MOB equals the percentage of PIP Connections using the MemoBank Service expressed as a number;

SNS equals the percentage of PIP Connections using the Safe'n Sure Insurance Service expressed as a number;

TEC equals the percentage of PIP Connections using the MobileNet EasyCall Service expressed as a number;

Subject to a maximum VAS Fee % of 1.0%.

- 1.4 For the purposes of paragraph 1.3(a) of this schedule, the date a Connection was made shall be deemed to be the first day of the month immediately after the month in which that Connection was made.
- 1.5 Telecom agrees that for the first three months after the relevant launch date (being the Launch Date or the Full Customer Service Launch Date) Service Provider shall, for the purposes of this schedule, be deemed to have met the customer satisfaction requirements of paragraphs 1.3(b)(iii) and (xiii) respectively.
- 1.6 In addition to the fees and commissions specified in paragraph 1.3 Telecom shall pay to Service Provider the following fees and commission in respect of PIP Connections that are AMPS Connections:

\_\_\_\_\_\_

(a) for the period from the Commencement Date to the earlier to occur of the Launch Date and 31 December 1995 - 7.5% of the Gross Bill for that Connection in respect of each calendar month ending during that period, and

- (b) for the period on and from the end of the period referred to in paragraph 1.6(a) to 31 December 1995 - 2.5% of the Gross Bill for that Connection in respect of each calendar month ending during that period.
- 1.7 In addition to the fees and commissions specified in paragraph 1.3 Telecom shall make a payment to Service Provider equal to 7.5% of the aggregate of the Gross Bills during the period from 1 January 1995 to the Commencement Date of all PIP Connections that are AMPS Connections. Service Provider acknowledges that it will be necessary for Telecom to carry out a reconciliation to calculate the amount of this payment. Telecom shall make this payment as soon as reasonably practicable after the Commencement Date.
- 1.8 Connections that were arranged or procured by Service Provider before the Commencement Date shall be deemed to constitute PIP Connections for the purposes of paragraphs 1.6 and 1.7.
- 2. Exceptions to Commission Entitlement
- 2.1 Notwithstanding any other clause or paragraph, the amounts referred to in paragraph 1.3 of this schedule must not be deducted in accordance with clause 9.4 if Service Provider does not:
  - (a) in Telecom's reasonable opinion, maintain and keep sufficient accounts, records, receipts, invoices and documentation ("proofs") in order to justify and substantiate a claim upon Telecom for commissions to which Service Provider claims to be entitled under this Agreement;
  - (b) permit persons authorised by Telecom to inspect and take copies at any reasonable time of all proofs in the power, possession or control of Service Provider.
- 2.2 Notwithstanding any other clause or paragraph, and without limiting the operation of clause 9.11(c), where a PIP Connection is billed an amount less than Telecom's applicable fee or charge in respect of the relevant Mobile Service as described in clause 9.11(c), Telecom may reduce Service Provider's remuneration in respect of that PIP Connection by an amount reasonably determined by Telecom to be equal to the difference between the billed amount and Telecom's applicable fees or charges.
- 2.3 Telecom reserves the right to charge customers of Mobile Services less than the amount calculated in accordance with any applicable PMTS tariff filed with AUSTEL (as amended from time to time).

\_ -----

Telstra Corporation Limited	AXICORP AGREEMENT

# SCHEDULE 3

# Beneficial Owners - Clauses 1.1 and 16.2(m)

TΑ	BL	Е	5	1

Name of each Shareholder	Address of each Shareholder	Each Shareholder's Interest in Service Provider
Aspect Computing PLC ACN 005 083 670		400,000 Ordinary Shares
Alta Telecommunicatio ACN 087 270 375		12,000 Ordinary Shares
CCT Australia PLC ACN 006 955 111	As Trustee of Burns Family Trust	40,000 Ordinary Shares
CT Corporation PLC ACN 062 380 803		40,000 Ordinary Shares
Willoware PLC	As Trustee of Kowan Family Trust	12,000 Ordinary Shares
INCO PLC ACN 066 926 403	As Trustee of Darrin Slaney Family Trust	40,000 Ordinary Shares
LPS Investments PLC ACN 066 926 494	As Trustee of Peter Slaney Family Trust	40,000 Ordinary Shares
SMNR Consulting PLC ACN 062 871 381		12,000 Ordinary Shares
		354,000 Ordinary Shares

### SCHEDULE 4

# Displayed Marks - Clause 1.1

- Official Telecom Logo
- 2 Telecom MobileNet
- MobileNet Access Card
- 4 MobileNet Digital

MobileNet

This Schedule may be varied by Telecom from time to time, by notice to Service Provider.

Service Provider Agreement

Page 49

12 December 1995

Sales & Distribution Mobile Communication Services

Axicorp Pty Limited (ACN 061 754 943) Level 4 468 St Kilda Road MELBOURNE VIC 3004 Level 2 79 Victoria Parade COLLINGWOOD VIC 3066 Australia

Telephone 03 9252 1526 Facsimile 03 9416 4024 Mobile 0418 116 262

Attn: Mr. Peter Slaney

Pager 016 378 657

Dear Peter,

Telstra Corporation Limited ("Telstra") wishes to amend the Service Provider Agreement between Telstra and Axicorp Pty Limited ("Service Provider") dated 3 May 1995 as set out below:

- 1. Replace the "Telecom" wherever appearing with "Telstra."
- 2. Removal of Safe'n Sure Insurance
  - 2.1 Remove from the definition of "Value Added Services" in clause 1.1, the words: "the "Safe'n Sure" insurance service".
  - 2.2 Delete clause 6.2(f)(iii). Renumber existing clause 6.2(f)(iv) as 6.2(f)(iii).
  - 2.3 Amend paragraph 1.3(c) of Schedule 2 by:
    - (a) removing the words "+(SNS  $\times$  1)" from the VAS Fee % equation;
    - (b) replacing the figure "206" at the end of the VAS Fee % equation with "196"; and
    - (c) removing the words:
       "SNS equals the percentage of PIP Connections using the Safe'n
       Sure Insurance Service expressed as a number;"

### 3. Remuneration

- 3.1 Amend clause 1.1 by:
  - (a) inserting the following definition after the definition after the definition of "Controlled Entity";

""Co-operative Advertising" means advertising related to the Mobile Services undertaken by Service Provider with Telstra's approval as to the form and content of such advertising."; and

(b) inserting the following definition after the definition of "Net Connections":

""Net Receipts" means the total amount of national direct dial call revenue in respect of charges for the supply of a Mobile Service."

### 3.2 Amend Schedule 2 by:

- (a) inserting the following subparagraph into paragraph 1.3:
  - \$30 for each New Connection in the Territory provided that if the provision of the relevant Mobile Service is discontinued or suspended to that New Connection within 6 months of the date on which the relevant customer contracted with Telstra to acquire the Mobile Service, Service Provider shall, within 5 Business Days of receiving notice from Telstra to do so, refund to Telstra any payments made by Telstra to Service Provider pursuant to this paragraph;"
- (b) replacing the words "8% of the Gross Bill" in paragraph 1.3(a)(i) with "11% of Net Receipts.";
- (c) replacing the words "6% of the Gross Bill" in paragraph 1.3(a)(ii) with "9% of Net Receipts"; and
- (d) amending paragraph 1.3 by inserting the following subparagraph:
  - "(b) for each New Connection where the relevant customer first takes up the Value Added Service known as "MessageBank" and maintains that service for a minimum period of 60 days -\$15, payable 30 days after the expiration of that 60 day period."

The parties agree that the amendments set out above will take effect on and from [1 January 1996 and shall therefore apply in respect of remuneration calculated for December 1995 and each month thereafter].

Please acknowledge the consent of Axicorp Pty Limited to these amendments by executing below and returning this letter to me.

Yours faithfully,

/s/ David Hall

DAVID HALL Mobile Communications Services Telstra Corporation Limited

Signature of: /s/ Ravi Bhahia

as authorised officer of Axicorp Pty Ltd

Date: 18/ 6/96

Telstra

Solution Plus

Dealer Agreement

Fixed Network

Axicorp

Mallesons Stephen Jaques

SOLICITORS

### What is this agreement about?

The Agreement Details and the Agreement Terms set out the basis on which We appoint You as one of Our Solution Plus Dealers in fixed network services. Words that appear like this have the meanings given in the Agreement Details or the Agreement Terms.

### Structure of this agreement

This agreement is made up by:

- . the agreement details information about the parties, the term of the agreement and the dealership details; and
- the basic agreement terms the basic contractual terms of the dealership; and
- schedule 1 the duties details of Your obligations as a dealer;
- schedule 2 the commission structure the basis of calculating and paying You commission, including commission terms; and
- . schedule 3 the key performance indicators Your minimum performance requirements; and
- . schedule 4 the trade marks schedule the trade marks which You must use; and
- . schedule 5 the advertising procedures the procedures You must follow when using the trade marks in advertisements; and
- schedule 6 the ballot guidelines the guidelines You must observe during preselection ballots; and
- . schedule 7 Your Former Customers the names of Your Former Customers.

\_ \_\_\_\_\_\_

Agreement Details

Date of Agreement 8 January Agreement term This agreement starts on 8 January 1996 and it lasts for two years, unless first cancelled under clause 4. Details about the parties Telstra Corporation Limited ACN 051 775 556 ("We, Us, Our and Ourselves") Telstra: 242 Exhibition Street Melbourne Victoria Address: Telstra National Sue Wiggins Dealer Manager: Address & fax: 9/580 George Street Sydney NSW 2000 (02)267 2507 Dealer: Ultimate Communications (Australia) Pty. Ltd. ("You, Your and Yourself") Address & fax: 4/468 St. Kilda Road, Melbourne 3004 Fax: 98663878 \_\_\_\_\_ Dealer Campbell Burns Representative: Status of Dealer: (tick whichever box [X] Company (ACN 072 365 747) applies) [ ] Partnership [ ] Sole Trader [ ] Other (please specify)

Resale Connect Cut Off

Date (see schedules 1 & 2) 20 January 1996

Resale Supply Cut Off Date (see schedules 1 & 2) 5:00pm 31 July 1996 Flexi-Plan Start Date (see clause 7.31 and schedules 1 1 February 1996 & 2) Commission Prepayment Date (see 1 February 1996 schedule 2) Amount of Bank Guarantee (see schedule 2) Not Applicable Dealership details To be completed Services: (tick whichever [/] Flexi-Plan - Business Saver Plus boxes apply, a cross in a box has no [/] Flexi-Plan - Corporate Centre Long effect) Distance [/] Flexi-Plan - Smart Saver [/] Flexi-Plan - Long Distance 4 (only for Former Customers) [/] Easycall [/] MessageBank [/] FaxStream [/] Freecall 1800 [/] Business Links [\_] Centel [/] Centel Plus [/] Win-back [/] Telstra Carrier Selection [/] Line Hunt \_\_\_\_\_\_ \_ -----

### YOUR APPOINTMENT AND WHAT IT MEANS

- 1.1 We appoint You as Our Dealer to promote the sale of the Services and to extend the demand for the Services. You accept the appointment on the terms of this agreement.
- 1.2 Your appointment is non-exclusive. This means We may promote the Services Ourselves or by appointing other persons.
- 1.3 As Our dealer, You may identify Yourself as a "Telstra Approved Dealer Solution Plus".
- 2 DUTIES
- 2.1 What are your duties?

Your duties are in schedule 1.

What are our duties?

- 2.2 We must pay You commission as calculated in schedule 2.
- 2.3 We will keep records of the commission We pay You. If there is a dispute about Your commission. We will, as far as permitted by law and by Our privacy policies, allow You to inspect those records. Our records are confidential and Your obligations in clauses 3.6 to 3.9 extend to them.
- 2.4 We may:
  - (a) provide You with advertising assistance (financial or otherwise);and
  - (b) give You free Merchandising Material; and
  - (c) give You free management sales and administration advice; and
  - (d) send You regular dealer newsletters and interim information updates.
- 3 INTELLECTUAL PROPERTY

**Ownership** 

- 3.1 Intellectual Property (present or future) is owned by the person who creates the Intellectual Property. However:
  - (a) any future Intellectual Property which incorporates the Trade Marks is owned by Us; and
  - (b) modifications and changes to Intellectual Property are owned by the person who owns the source Intellectual Property.

Trade Marks

- 3.2 You acknowledge:
  - (a) Our ownership of the Trade Marks and Our right to control the use of them; and
  - (b) Our exclusive right to use the Trade Marks in connection with the Services and Our business.
- 3.3 We give You a non-exclusive licence to use the Trade Marks in connection with your sale of the Services. The licence lasts for the term of this agreement and it is subject to clauses 3.2 and 3.4.
- 3.4 Your Trade Marks duties are in paragraph 2 of schedule 1.
- 3.5 The procedures You must follow when using the Trade Marks in advertisements are set out in schedule 5.

Confidential Information

- 3.6 You must keep secret and do everything You can to protect and preserve the confidential nature and secrecy of all Confidential Information.
- 3.7 Subject to clauses 3.6 and 3.8. You may disclose Confidential Information to Your employees, officers, agents, contractors and subcontractors in the course of their employment or service on a need to know basis or to Your advisors for advice concerning Your rights under this agreement.
- 3.8 Your Confidential Information duties are in paragraph 3 of schedule 1.
- 3.9 Your obligations under clauses 3.6 and 3.8 last after the end of this agreement, for a period of three (3) years.
- 4 WHEN CAN THIS AGREEMENT BE CANCELLED?
- 4.1 We may cancel this agreement immediately by notice to You, if:

- (a) You become Insolvent; or
- (b) Our name, equipment, services or personnel through Our association with You is brought into disrepute (Our decision on this point must be reasonable but is final); or

- (c) You stop or threaten to stop carrying on business; or
- (d) You do not pay any money owing to Us within 14 days of it becoming due; or
- (e) where You are a company, a person or group of persons, not currently shareholders in You, tries to acquire a Relevant Interest in 50% or more of Your shares in breach of clause 6; or
- (f) You try to transfer Your rights under this agreement in breach of clause 6; or
- (g) You breach Your duty in paragraph 1.5 of schedule 1; or
- (h) We reasonably determine or have reasonable grounds to believe, that this agreement contravenes the Act or the Trade Practices Act 1974(Cth); or
- (i) You fail to meet Your KPI's in a Quarter; or
- (j) You fail to meet the Conversion Rate; or
- (k) You breach Your clause 3.6, 3.7 or 3.8 obligations.
- If You breach this agreement (other than a clause 4.1 breach) and:
- (a) the breach is one which We reasonably believe cannot be remedied, We may cancel this agreement immediately by notice to You; or
- (b) the breach is one which We reasonably believe can be remedied, We may cancel this agreement immediately by notice to You if:
  - (i) We first gave You a written notice which specified the breach and asked for it to be remedied within a reasonable time; and
  - (ii) You did not remedy the breach to Our reasonable satisfaction within that time.
- 4.3 We may cancel this agreement immediately by notice to You if We have given You valid notices under clause 4.2(b) more than three times in a three month period (irrespective of whether the notice is later remedied).
- 4.4 We may elect to treat a clause 4.1(i) and (j) breach as a clause 4.2(b) breach. If We make this election, then that does not stop Us from treating the next breach as a clause 4.1 breach.
- 4.5 Without prejudice to Our rights under clauses 4.1 to 4.4, We may, despite any other clause, suspend You as a "Telstra Approved Dealer Solution Plus" (by which We mean suspend Your rights under this agreement including Your right to commission) during any period in which:
  - (a) amounts owing Us by You under this agreement are unpaid; or
  - (b) you fail to comply with Our reasonable procedures or instructions.
- 4.6 You will not be in breach of Your duty under paragraph 1.5(a) of schedule 1 and We will not cancel this agreement under clause 4.1(g) if You act as a Service Provider as long as You comply with the following requirements:
  - (a) You and the Service Provider must be separate companies with different names (the names must not be similar); and
  - (b) You must not actively promote that You are in any way connected, related to, affiliated with or sponsored by the Service Provider and the Service Provider must not do the same; and
  - (c) You must not be an Associated Body Corporate of the Service Provider and the Service Provider must not be an Associated Body Corporate of You; and
  - (d) the Service Provider must carry on its business as a Switched Service Provider or intend to become a Switched Service Provider and not as either or both of an Aggregator or a Rebiller.
- 5 WHAT HAPPENS ON CANCELLATION OR EXPIRY?
- 5.1 On cancellation or expiry of this agreement:
  - (a) You must at Your own expense:
    - (i) pay to Us all money owing to Us within seven days of cancellation or expiry; and
    - (ii) immediately stop identifying Yourself as a "Telstra Approved Dealer" or holding Yourself out to the public as being an approved dealer in the Services or as being sponsored or approved by or affiliated with Us to promote the sale of, or extend the demand for, the Services; and
    - (iii) immediately stop using the Trade Marks and not use, either

directly or indirectly, as trade marks or otherwise the Trade Marks or any trade mark similar to or so nearly resembling a Trade Mark as to be likely to deceive or cause confusion; and

- (iv) remove from Your premises and, if We ask, return all signs which are owned by Us and remove and obliterate from Your premises all other signs and signwriting which contain a reference to or indicate a connection with Us or the Services or on which any Trade Mark appears; and
- (v) deliver to Us, or at Our option destroy, all Merchandising Material, Our documents and stationery and all other printed material which contains a Trade Mark or a reference to or indicates a connection with the Services in Your power, possession or control and, within seven days from that date, by statutory declaration, certify that this has been done;
- (vi) deliver all Confidential Information to Us; and
- (vii) not use or disclose Our Confidential Information; and
- (b) You and any Person Associated With You, must not, in any capacity:
  - (i) compete against Us (whether directly or indirectly); or
  - (ii) become a Service Provider or an agent, dealer or other representative of a Service Provider, except to the extent allowed under clause 4.6; or
  - (iii) become an agent, dealer or other representative of a Carrier other than Us; or
  - (iv) disclose or sell to another person the details (including names, addresses, phone and fax numbers and business names) of Your former customers whose names are in Schedule 7, for period of 12 months following the cancellation or expiry of this agreement in Australia.

### Rider 1

- 5.2 In clause 5.1(b), "in any capacity" includes direct or indirect involvement (whether alone or jointly with or for any other person) as a principal, agent, independent contractor, partner, employee, shareholder, unitholder, director, trustee, beneficiary, manager, consultant, adviser or financier.
- 5.3 If clause 5.1(b) is found to be void or unenforceable at law or under any statute, then it is replaced with the following new clause 5.1(b):
  - "(b) You and any Person Associated With You, must not, in any capacity:
    - (i) compete against Us (whether directly or indirectly); or
    - (ii) become a Service Provider or an agent, dealer or other representative of a Service Provider, except to the extent allowed under clause 4.6; or
    - (iii) become an agent, dealer or other representative of a Carrier other than Us; or
    - (iv) disclose or sell to another person details (including names, addresses, phone and fax numbers and business names) of Your former customers whose names are in Schedule 7.

for a period of six months following the cancellation or expiry of this agreement in Australia."

# Rider 2

- 5.4 If clause 5.1(b) and the new clause 5.1(b) (set out in clause 5.3) are found to be void or unenforceable at law or under any statute, then they are replaced with the following new clause 5.1(b):
  - "(b) You and any Person Associated With You, must not, in any capacity:
    - (i) compete against Us (whether directly or indirectly); or
    - (ii) become a Service Provider or an agent, dealer or other representative of a Service Provider, except to the extent allowed under clause 4.6; or

- (iii) become an agent, dealer or other representative of a Carrier other than  $\mbox{Us};$  or
- (iv) disclose or sell to another person the details (including names, addresses, phone and fax numbers and business names) of Your former customers whose names are in Schedule 7,

for a period of three months following the cancellation or expiry of this agreement in Australia." RIDER  ${\bf 3}$ .

- 5.5 If We cancel this agreement:
  - (a) We may:
    - (i) retain any money paid to Us; and
    - (ii) exercise Our right of set off under clause 7.12; and
    - (iii) pursue any other remedies provided by law or equity; and
  - (b) We will be released from any further obligations or liabilities under this agreement to You, other than the obligation to pay monies validly owing to you by Us.
- 5.6 You authorize Us and Our employees and agents to enter Your premises where any Confidential Information, Trade Marks, signs or signwriting may be and to remove or obliterate the Confidential Information or the marks and carry out any works reasonably necessary for such removal or obliteration at Your expense, should You fail to comply with Your obligations under clause 5.1, within the required reasonable period.
- 5.7 Schedule 2 sets out the what happens to Your entitlement to commission on cancellation or expiry.
- 6 TRANSFERRING YOUR RIGHTS
- 6.1 You acknowledge that We have personal confidence in You, and those who have a Relevant Interest in You, to carry out Your duties.
- 6.2 You may only:
  - (a) transfer Your rights under this agreement; or
  - (b) transfer Your business in connection with this agreement,

if before the transfer;

- (c) You give Us reasonable advance notice and get the written consent of Our National Dealer Manager; and
- (d) You satisfy Us within reason that the proposed new dealer is respectable with experience and a good reputation for conducting business; and
- (e) You give Us a copy of any contract relating to the transfer; and
- (f) You, and the proposed new dealer sign a deed (in a form reasonably required by Us) in which:
  - (i) the new dealer agrees to be bound by this agreement as if it were You; and
  - (ii) the new dealer acknowledges it must comply with Your obligations under this agreement whether or not the obligations relate to a period before the proposed transfer takes effect; and
  - (iii) You acknowledge that You continue to be bound by this agreement; and
- (g) any default by You has been remedied or waived by Us; and
- (h) You and the proposed new dealer comply with all Our reasonable requirements.
- 6.3 If You permit a person or group of persons, not currently shareholders in You, to acquire a Relevant Interest in 50% or more of Your shares, then that will be a breach of this agreement, unless You first got Our written consent to the change.
- 7 GENERAL

The ballot process

- 7.1 Your specific duties concerning the Ballot process are set out in paragraph 4 of schedule 1.
- 7.2 The guidelines You must follow during the Ballot process am set out in schedule 6.

Changing the agreement

7.3 The schedules may be changed by mutual agreement between Us and You. We will give You and You will give Us reasonable advance notice in writing of any

changes that may be required. Changes to the schedules will be taken to have been accepted when written confirmation of that acceptance is exchanged between you and Us.

- 7.4 If We change schedule 2 (the Commission Structure), the commission We pay You for a Connection will be determined by the schedule 2 applicable at the Connection Date.
- 7.5 Otherwise this agreement may not be varied except in writing signed by the parties.

Limitation of liability

- 7.6 Unless expressly provided for under this agreement and to the extent permitted by law:
  - (a) all terms, conditions, warranties and representations about the Services; and
  - (b) any liability of Ours, Our employees or agents in negligence or otherwise relating directly or indirectly to the Services

are excluded and You release Us from any liability.

#### Indemnity

- 7.7 You agree to indemnify Us (this is like compensating Us for), and keep Us indemnified, from and against all liability, loss, damage, penalty and costs of any kind whatsoever (including indirect, special or consequential loss or damage) caused directly or indirectly from:
  - (a) a breach of this agreement by You; or
  - (b) any claim or action against Us arising directly or indirectly out of negligence or any wilful act committed by You;

or any of Your servants, officers, agents, contractors or subcontractors.

Your relationship with Us

7.8 You are an independent contractor and are not Our agent, joint venturer, partner or employee and We will not be bound by any agreements representations or warranties made by You to any person. Both parties acknowledge that neither party has the power or authority, directly or indirectly, or through its servants or agents, to bind the other party with a third person, or otherwise to negotiate or enter into a binding relationship for or on behalf of the other party.

Waiver

7.9 A provision of or a right under this agreement may not be waived except in writing signed by the party creating the waiver.

Unforeseen Events

- 7.10 An obligation of a party under this agreement is suspended during the time and to the extent that the party is prevented from or delayed in complying with an obligation because of an Unforeseen Event.
- 7.11 A party affected by an Unforeseen Event must give to the other party particulars of the event and take reasonable steps to remove or mitigate the relevant event except that the parry will not be obliged to settle a strike, lock-out, boycott or other industrial dispute.

Set-off

7.12 We have the unqualified right to set-off by giving You notice, any moneys owed to You by Us, whether that money is owed to You under the terms of this agreement or otherwise, against any money owed to Us by You.

Remedies cumulative

7.13 The rights, powers and remedies provided in this agreement are cumulative with and not exclusive of the rights, powers or remedies provided by law or equity independently of this agreement.

Survival of rights

7.14 Despite expiry of this agreement, any term of this agreement that is capable of taking effect after expiry will remain in force.

Severability

7.15 If the whole or any part of a provision of this agreement is void, unenforceable or illegal in a jurisdiction it is severed for that jurisdiction. The remainder of this agreement has full force and effect and the validity or enforceability of that provision in any other jurisdiction is not affected. This clause has no effect if the severance alters the basic nature of this agreement or is contrary to public policy.

Operation of indemnities

- 7.16 Each indemnity in this agreement is a continuing obligation, separate and independent from other obligations of the parties and survives cancellation of this agreement.
- 7.17 It is not necessary for a party to incur expense or make payment before enforcing a right of indemnity conferred by this agreement.

Approvals and consents

7.18 We may give conditionally or unconditionally or withhold Our approval or consent but must act reasonably at all times unless this agreement expressly provides otherwise. This clause also applies to Our National Dealer Manager.

Further assurances

Each party agrees, at its own expense, at the request of the other party to do everything reasonably necessary to give effect to this agreement and the transactions contemplated by it, including, but not limited to, the signing of documents.

7.20 You agree, at Our expense, to do everything necessary to enable Us to comply with any of Our obligations under any legislation, law or government or quasi-government direction, including under the Act, the Radiocommunications Act 1991 (Cth) and any class licence issued by AUSTEL.

Entire agreement

7.21 This agreement comprises the entire understanding between the parties.

Duties and taxes

7.22 You must pay all duties, taxes, levies, charges or imposts on or in connection with this agreement, any document contemplated by this agreement or anything provided under this agreement (including stamp duty).

Notices

7.23 Notices and communications must be in writing and given according to the Agreement Details. Notice details may be changed by giving written notice to the other.

Governing law

7.24 This agreement is governed by the laws of Victoria.

Confidentiality

7.25 The terms and conditions of this agreement are confidential and will not be revealed to any third party without the consent of both parties (except as required by law or to obtain legal advice).

Telecommunications Legislation

7.26 This agreement is subject to and is to be read according to the Act and the Telstra Corporation Act 1991 (Cth).

Costs and Stamp Duty

7.27 You must pay Your own costs in connection with this agreement and so must We. However, You must pay any stamp duty assessed (including penalties) on this agreement.

Renewal of term

7.28 This agreement will automatically be renewed for a further term of two years, unless We give You a notice to the contrary at least one month before the end of the term. The renewed agreement will be on the same terms as this agreement except this clause 7.28 will be deleted.

Damages not a sufficient remedy

7.29 You understand that damages are not a sufficient remedy for a breach of Your obligations under this agreement. We will be entitled to injunctive relief and any other remedy that is available at law, in equity, or under this agreement.

- 7.30 This agreement is subject to AUSTEL approving:
  - (a) the terms of Smart Saver; and
  - (b) certain changes to:
    - (i) Business Saver Plus; and
    - (ii) Corporate Centre Long Distance

all on terms satisfactory to Us.

7.31 If this does not happen by the Flexi-Plan Start Date, then We may:

- (a) cancel this agreement by notice to You (clause 5, except clauses 5.1(b), 5.2, 5.3 and 5.4. applies on a cancellation); or
- (b) by notice to You (on or before the Flexi-Plan Start Date) extend this date to another date, if We believe there are prospects of getting the approvals. The extended date may not be after 30 June 1996. If We do this then the Commission Prepayment Date and the Resale Supply Cut Off Date are similarly extended by the same time.

#### 8 MEANING OF WORDS

8.1 The following words have these meanings in this agreement unless the contrary intention appears.

Act means the Telecommunications Act 1991 (Cth).

Aggregator means a class of Service Provider who:

- (a) relies on a Carrier to bill its customers for the provision of telecommunication services; and
- (b) is the legal lessee of the underlying telecommunication lines.

Associated Body Corporate, in relation to a corporation, means:

- (a) a Related Body Corporate; or
- (b) a body corporate whose board is the same as or controlled by the same directors as the board of the corporation; or
- (c) a body corporate in which the same shareholders hold or control a majority shareholding as the corporation.

AUSTEL means the Australian Telecommunications Authority.

Ballot means the balloting of telephone subscribers within particular areas to enable each subscriber to preselect their preferred provider of STD and IDD calls.

Basic Carriage Service Tariffs means the tariffs and general conditions concerning basic carriage services, filed by Us with AUSTEL, as amended from time to time.

Business Day means a day on which banks are open for general banking business in Melbourne.

Business Links means the exchange based service described under that name in Our Basic Carriage Service Tariffs.

Business Saver Plus means the Flexi-Plan described under that name in Our Basic Carriage Service Tariffs.

Calling Line Identification means the facility in an exchange used for billing and surveillance purposes which identifies the number of the calling party.

Carrier means the holder of a general telecommunications licence under the  $\operatorname{\mathsf{Act}}$ .

Centel means the network service described under that name in Our Basic Carriage Service Tariffs.

Centel Plus means the upgraded version of Centel described under that name in Our Basic Carriage Service Tariffs.

Commission Prepayment Date is the date specified in the Agreement Details, as extended under clause 7.31.

Confidential Information means all Information about or developed in connection with or in support of Our business of a confidential nature (including any matter concerning or arising out of this agreement, the Services or customers who have contracted to use the Services, including Customer names and details about Customers) disclosed or otherwise provided by Us to You or otherwise obtained by You which:

- (a) is not, by reason of general publication or the like, readily available in the public domain; or
- (b) if part of the public domain, became part of the public domain as a result of an unauthorised disclosure or otherwise by reason of a breach of confidence by You or Your officers, employees and agents.

# Connection means:

(a) for Telstra Carrier Selection, the connection by Us of a PSTN or PSIS line (excluding any Indial Line) to the Preselectable Services following the receipt by Us of a valid application or request from the Customer selecting Us as the Preferred Carrier on that line (We must be satisfied that the application or request was arranged or procured by You after the commencement date of this agreement) and

(b) for Services other than Telstra Carrier Selection, the connection by Us of a Customer to a Service following the receipt by Us of a valid application or request from the Customer to use that Service, (We must be satisfied that the application or request was arranged or procured by You after the commencement date of this agreement).

Connection Date means the day on which We complete a Connection and the Service is ready to be billed to the Customer.

Conversion Rate has the meaning given to it in schedule 3.

Corporate Centre Long Distance means the Flexi-Plan described under that name in Our Basic Carriage Service Tariffs.

Customer means Former Customers and New Customers.

Easycall means the network service described under that name in  $\operatorname{Our}$  Basic Carriage Service Tariffs.

Faxstream means the facsimile network service described under that name in Our Basic Carriage Service Tariffs.

Flexi-Plan means the charging plans described under that name in the Our Basic Carriage Service Tariffs.

Flexi-Plan Start Date is the date specified in the Agreement Details.

Former Customers means Axicorp Pty. Ltd. former customers, whose names are in schedule 7 and who Connect to Us.

Freecall 1800 means the telephone charging service described under that name in Our Basic Carriage Service Tariffs.

Indial Line means a connection which will only allow non-metered calls to be made within a specific group of telephone users.

Information means information and know-how including, but not limited to, source and object codes, flow charts and logic diagrams, data concepts, technology, manufacturing processes and industrial marketing and commercial knowledge whether or not in printed form.

In Place Connection means a reconnection by Us of a previously provided telephone service where lead-in cabling from the property point of entry to the end facility is on site.

## Insolvent means:

- (a) if You are a company:
  - (i) You are wound up; or
  - (ii) a receiver or receiver and manager is appointed to You; or
  - (iii) a receiver or receiver and manager is appointed over any part of Your property; or
  - (iv) an official manager is appointed to You under a resolution; or
  - (v) You enter into a scheme of arrangement with all or any of your creditors, or make an arrangement or moratorium involving any of them; or
  - (vi) You resolve to wind Yourself up, or otherwise dissolve Yourself; or
  - (vii) You state that You are unable to pay Your debts when they fall due; or
- (b) if You are an individual:
  - (i) You are declared bankrupt; or
  - (ii) You enter into an arrangement with some or all of Your creditors.

Intellectual Property Rights means all rights conferred under statute, common law and equity in and in relation to inventions, designs, trade marks and trade dress, trade names, logos and get-up, circuit layouts, confidential information and copyright and any other intellectual property rights as defined by Article 2 of the World Intellectual Property Organisation Convention of July 1967.

KPI means the key performance indicators in schedule 3.

Key Dealer Personnel includes

- (a) any of Your directors who individually or together with other directors are in a position to control Your board; and
- (b) any of Your shareholders who hold a majority of Your shares or who individually or together with other shareholders are in a position to control a majority of Your shares; and
- (c) the individuals who control the day to day operation of Your business; and
- (d) any other person who We reasonably consider would have access to Confidential Information.

Line Hunt means the network service which groups more than one line with one directory number, enabling a number of incoming calls to be distributed to various extensions.

Long Distance 4 means the Flexi-Plan described under that name in Our Basic Carriage Service Tariff.

MessageBank means Our 24-hour-a-day remote home answering service.

Merchandising Material means literature, signage or other display, merchandising or advertising materials (whether originals or copies).

Month means a calendar month.

New Customers means a person, other than a Former Customer, from whom You have obtained a properly completed application form for a Service and who Connects to Us.

"Never Busy Fax Facility" means one of the facilities available under the Faxstream service and described under that name in Our Basic Carriage Service Tariffs.

New Service means a new Connection from a property point of entry to a network point of presence.

Optus means Optus Networks Pty Ltd (ACN 008 570 330).

Person Associated with You includes:

- (a) any of Your directors who individually or together with other directors is in a position to control Your board; and
- (b) any of Your shareholders who hold a majority of Your shares or who individually or together with other shareholders is in a position to control a majority of Your shares; and
- (c) an Associated Body Corporate of You.

Preferred Carrier means the Carrier which has been designated by a Customer for the carriage of all Preselectable Services, subject to any routing of Preselectable Services to an alternative Carrier by prefixing a call within the other Carrier's selection code.

Preselectable Services means the IDD and STD telecommunications services or corresponding operator assisted services offered by Us.

PSIS means the Public Switched ISDN Service.

PSTN means the Public Switched Telephone Network.

Quarter means a three Month period (or part) commencing on 1 January, 1 April, 1 July or 1 October.

Rebiller means a class of Service Provider who:

- (a) bills customer direct for the provision of telecommunication services; and
- (b) is the legal lessee of the underlying telecommunication lines.

Related Body Corporate has the meaning given to it in the Corporations Law.

Resale Connect Cut Off Date is the date specified in the Agreement Details.

Resale Supply Cut Off Date is the date specified in the Agreement Details, as extended under clause 7.31.

Relevant Interest has the meaning given to it in Division 5 of Part 1.2 of the Corporations Law as it applies to shares.

Revenue means revenue received by Us net of any discounts.

Service Provider means the supplier of an eligible service under a service providers class licence or

an international service providers class licence issued by AUSTEL under

Services means those services specified in the Agreement Details that are for the time being offered by Us but not Services connected through or acquired from a Service Provider or a Carrier (not being Us).

Smart Saver means the Flexi-Plan described under that name in Our Basic Carriage Service Tariffs.

Switched Service Provider means a class of Service Provider who:

- (a) owns its own telecommunications switches; and
- (b) leases its telecommunication capacity from a Carrier; and
- (c) is not the legal lessee of the underlying telecommunication lines.

Subscription Trunk Dialling or STD means the service which allows long distance telephone calls (other than international telephone calls) to be made by dialling direct without the assistance of an operator.

Telstra Carrier Selection means the designation of Us by a Customer as its Preferred Carrier.

Trade Marks means the trade marks described in schedule 4.

Unforeseen Event in relation to a party, means an act of God, fire, lightning, explosion, flood, insurrection or civil disorder, war or military operation, government or quasi-government restraint, expropriation, prohibition, intervention, direction or embargo, inability or delay in obtaining government or quasi-government approvals, consents, permits, licences or authorities, industrial disputes of any kind and any other cause whether similar or not outside of the affected party's control.

Win-back means You procure or arrange a Connection from a Customer who, at the time, was connected to:

- (a) a Carrier other than Us, whether or not through a Service Provider;
- (b) Us through a Service Provider, and who, immediately after the Connection Date, is no longer connected through a Service Provider.

Rules of Interpretation

- 2 In this agreement unless the contrary intention appears:
  - (a) the singular includes the plural and vice versa; and
  - (b) "person" includes a firm, a body corporate, an unincorporated association or an authority; and
  - (c) an agreement representation or warranty:
    - in favour of two or more persons is for the benefit of them jointly and severally; and
    - (ii) on the part of two or more persons binds them jointly and severally; and
  - (d) a reference to:
    - (i) a person includes the person's executors, administrators, successors, substitutes (including persons taking by novation) and assigns; and
    - (ii) a document includes any variation or replacement of it; and
    - (iii) a law includes regulations and other instruments under it and amendments or replacements of any of them; and
    - (iv) a thing includes the whole and each part of it; and
    - (v) a group of persons includes all of them collectively, any two or more of them collectively and each of them individually; and
    - (vi) the president of a body or authority includes any person acting in that capacity; and
  - (e) "including" when introducing a list of items does not limit the meaning of the words to which the list relates to those items or to items of a similar kind.
- 8.3 Headings are inserted for convenience and do not affect the interpretation of this agreement.

#### Schedule I

### The Duties

#### 1 GENERAL DUTIES

1.1 Despite the signing of this agreement You may continue to connect members of the public to Your resale plans and other services up until the Resale Connect Cut Off Date.

- 1.2 On and from Resale Connect Cut Off Date. You must not connect members of the public to Your resale plans and other services. However You may continue to supply telecommunications services to persons who connected to Your resale plans and other services before Resale Connect Cut Off Date, up to the Resale Supply Cut Off Date.
- 1.3 By the Resale Supply Cut Off Date, You must have terminated all arrangements that You have in place with members of the public for the provision of telecommunications services, so that after this date You no longer act as a Service Provider or as an dealer or other representative of a Source Provider.

On and from the date of this agreement You must:

- (a) strive to promote and extend:
  - (i) the demand for the Services; and
  - (ii) Our goodwill and reputation; and
- (b) procure Customers to acquire the Services and do Your best to maximize the number of Connections; and
- (c) have the facilities, staff and resources to perform Your duties; and
- (d) develop and carry on a satisfactory promotional program in connection with Your duties, including mail lists, advertising and participation in trade meetings, exhibitions and fairs, however You must not carry on any direct marketing campaigns involving Our Services without the prior written approval of Our National Dealer Manager; and
- (e) train Your staff to effectively promote the sale of, and extend the demand for, the Services; and
- (f) immediately let Us know in writing if You have knowledge of any serious Customer claim or complaint about the Services and, if We ask, promptly give Us a written report setting out Your knowledge of the claim or complaint; and
- (g) immediately let Us know in writing if You have knowledge that any person is infringing or is attempting to infringe any Intellectual Property Rights owned or used by Us and provide assistance as We may ask concerning that infringement or attempted infringement; and
- (h) act lawfully, loyally and in good faith to Us and comply with Our instructions and otherwise act in a manner You would reasonably consider to be most beneficial to Our interests; and
- (i) act fairly and reasonably in all Your dealings with Customers and provide a high standard of service to them (Your service to Customers is to be no less than any service standards or code of conduct established by Us from time to time); and
- (j) comply with all laws applicable to the performance of Your Duties; and
- (k) comply with Our marketing, administrative and practical procedures and instructions as provided by Us from time to time including:
  - (i) the Advertising Procedures in schedule 5; and
  - (ii) any procedures or instructions about the display of Merchandising Material; and
- (1) get the prior approval of Our National Corporate Identity Manager for any marketing or advertising performance of Your duties, and initiatives that involve co-branding; and
- (m) comply with Our reasonable directions concerning the performance of Your duties; and

- (n) avoid deceptive, misleading or unethical practices that are or might be detrimental to Us; and
- (o) not make any false or misleading representations about the Services or Us; and
- (p) not publish or participate in the publication of any misleading or deceptive advertising material about the Services or Us; and
- (q) at all times, identify yourself as a "Telstra Approved Dealer -Solution Plus" and do so according to Our instructions provided to You from time to time; and
- (r) not identify Yourself as being Us or Our subsidiary, division, partner, joint venturer, agent or employee, or as being independent of or associated with Us, other than as a "Telstra Approved Dealer - Solution Plus"; and
- (s) not admit any liability on Our behalf to any collector or third party; and
- (t) ensure that each application by a Customer for a Service procured by You is in the form approved by Us from time to time, is fully completed, and is immediately forwarded by You to Our Vendor Service Centre, as notified by Us; and
- (u) ensure that You sight adequate documents verifying the identity of each Customer; and
- (v) keep proper records for all transactions; and
- (w) allow Us (and Our agents) to inspect, copy and audit Your records on giving reasonable notice and during business hours, but in the case of an emergency, at any time; and
- (x) give Us reports in connection with Your duties, promptly when We reasonably ask; and
- (y) comply with any current guidelines and code of conduct published by the Australian Direct Marketing Association Ltd; and
- (z) not disclose or sell to another person the details (including names, addresses, phone and fax numbers and business names) of Your former customers whose names are in schedule 7; and
- (aa) when asked promptly procure Key Dealer Personnel to sign a deed with Us agreeing to be bound by clauses 3.6 to 3.9, in a form reasonably required by Us; and
- (bb) when asked promptly procure Persons Associated With You to sign a deed with Us agreeing to be bound clauses 5.1 to 5.4 and paragraph 1.5 of this schedule, in a form reasonably required by Us;
- 1.5 On and from the Resale Supply Cut Off Date, neither You nor Persons Associated With You must act in any capacity as:
  - (a) a Service Provider or an agent dealer or other representative of a Service Provider; or
  - (b) an agent, dealer or other representative of a Carrier other than  $\mbox{\sc Us}$

except with Our written approval. The words "in any capacity" have the same meaning as those in clause 5.2.

- 1.6 You submit a business plan to Us for approval (not to be unreasonably withheld) and then vary the plan as We may reasonably ask. The first plan must be submitted within 30 days of the date of this agreement and the second plan within 30 days of the start of the second year of the term.
- 1.7 You must not make any representation, or give or try to give any warranty or undertaking about the Services, that is in any way inconsistent with, or is misleading or deceptive as to:
  - (a) any warranty or guarantee given by Us for the Services; or
  - (b) any written material provided by Us to You for passing on to Customers and relating to the Services, their characteristics, performance, capability or suitable uses.
- 1.8 To the extent permitted by law, You must not, during the term of this agreement, promote the sale of, or extend the demand for, the Services in any manner or on any terms not expressly permitted by this agreement.

\_\_\_\_\_\_

1.9 Nothing in this agreement stops You from complying with a request from a Customer who wants to be connected to a telecommunications service provided by a person other than Us. However, if You do this, we may exercise Our rights under clause 4 of the agreement and under schedule 2.

### 2 SPECIFIC DUTIES CONCERNING TRADE MARKS

- ------

### 2.1 You must not:

- (a) make or have any claim to the Trade Marks; or
- (b) do anything which might impair Our ownership of the Trade Marks or which may prejudice their distinctiveness or the validity of Our goodwill: or
- (c) alter, remove or tamper with the Trade Marks or other means of identification used in connection with the Services; or
- (d) except to the extent permitted by this agreement or with Our written consent use any of the Trade marks; or
- (e) challenge the validity of the Trade Marks or dispute Our right, title and interest in the Trade Marks; or
- (f) apply to remove the Trade Marks from the Trade Marks Register; or
- (g) display on Your premises or otherwise use any trade marks other than the Trade Marks; or
- (h) assist or support any other party to do any of the things listed in paragraphs 2.1(a) to 2.1(g) of this schedule.

### 2.2. You must only use the Trade Marks:

- (a) by display at Your premises; and
- (b) in advertising and promoting Your sales of the Services and not in any other aspect of Your business; and
- (c) in connection with Your business as a Telstra Approved Dealer -Solution Plus";
- as permitted by this agreement and, in particular, You must:
- (d) use the Trade Marks only in a manner which has been specifically approved in writing by Us or other person as We may nominate from time to time, which approval may be revoked, amended or varied by Us at any time with immediate effect; and
- (e) not use or register or attempt to use or register any trade mark or business, trading or company name which is similar to or so nearly resembles a Trade Mark as to be likely to deceive or cause confusion; and
- (f) not incorporate a Trade Mark in any other trade mark, trade name, device or logo; and
- (g) not without Our prior written consent, display any Trade Mark in conjunction with a trade mark applicable to goods or services not marketed or supplied by Us or Our nominees; and
- (h) not authorize, permit or otherwise allow any other person to use the Trade Marks without specific approval in writing from Us.
- 2.3 You must not use a Trade Mark as part of Your corporate, business or trading name.

# 2.4 You must, at Our request:

- during normal business hours, permit Us to enter Your premises to inspect and remove for testing any packaging, stationery or Merchandising Material used or proposed to be used by You; and
- (b) provide Us with, at Your expense, samples of any packaging, stationery or Merchandising Material used or proposed to be used by You.

- ------

## SPECIFIC DUTIES CONCERNING CONFIDENTIAL INFORMATION

- 3.1 You must not without our prior written consent:
  - (a) use Confidential Information except solely to carry out Your duties; or
  - (b) communicate to any other person all or any Confidential Information except as permitted by this agreement; or
  - (c) permit unauthorized persons to have access to places where Confidential Information is displayed, reproduced or stored; or
  - (d) make or assist any person to make any unauthorized use of Confidential Information.
- 3.2 You must take all reasonable steps to ensure that the Confidential Information is not disclosed to any other person by Your officers, servants, agents, contractors or subcontractors. This includes obtaining, at Our request confidentiality undertakings in a form approved by Us from Your Key Dealer Personnel and other officers, employees, agents, contractors and subcontractors who have or may have access to the Confidential Information.
- 3.3 If any of Your employees, officers, agents, contractors or subcontractors breach the confidentiality obligations contained in this agreement You must immediately notify Us in writing and provide assistance as We may reasonably ask in concerning any action taken or remedy sought by Us concerning that breach.
- 4 SPECIFIC DUTIES CONCERNING THE BALLOT PROCESS
- 4.1 During the Ballot process. We are obliged to follow certain rules about advertising Our Services. These rules also apply to You while acting as Our dealer. If, at any time, We ask You to comply with those rules then during the period and in the geographical areas that We nominate, You must not undertake:
  - (a) media advertising which:
    - (i) specifically refers to the Ballot process; or
    - (ii) specifically refers to or promotes the designation by customers of Us as the customer's Preferred Carrier; or
    - (iii) specifically refers to or discourages the designation by the customers of Optus as the customer's Preferred Carrier; or
    - (iv) refers to or promotes Preselectable Services where the promotion of or reference to those Preselectable Services is specifically linked to or associated with the preselection or the Ballot process; or
  - (b) direct mailing campaigns or pamphlet distribution where those activities specifically:
    - (i) refer to the Ballot process; or
    - (ii) refer to or promote the designation by Customers of Us as the Customers Preferred Carrier; or
    - (iii) refer to or discourage the designation by Customers of Optus as the Customer's Preferred Carrier; or
    - (iv) refer to or promote Our Preselectable Services; or
    - (v) refer to the Preselectable Services of Optus; or
  - (c) telemarketing campaigns which:
    - (i) specifically refer to the Ballot process; or
    - (ii) specifically refer to or promote the designation by Customers of Us as the Customer's Preferred Carrier; or
    - (iii) specifically refer to or discourage the designation by the Customers of Optus as the Customer's Preferred Carrier; or

- (iv) refer to or promote Preselectable Services where the promotion of or reference to those Preselectable Services is specifically linked to or associated with the preselection or the Ballot process.
- (d) canvass Customers by telephone to solicit or initiate telephone discussion with them about the designation of Us as Preferred
- 4.2 You must also comply with the Ballot Guidelines in schedule 6. Those guidelines contain a Code of Conduct and Service Representative Guidelines and may be amended from time to time by Us.
- 4.3 If there is any inconsistency between Your duties in paragraph 4.1 of this schedule and the Ballot Guidelines, the Ballot Guidelines will prevail.
- ${\tt N.B.}$  This schedule may be varied by Us, from time to time, by notice to You.

This schedule is current at 8/1/96.

### Schedule 2

# The Commission Structure - Solution Plus Dealer

### GENERAL EXPLANATION

- For each continuous Connection of a Service procured or arranged by You, We will pay You commission. The commission is set out in the table on the next page and may consist of a combination of one or more of the following.
  - A flat rate commission, which is calculated for each Connection and (a) earned on the Connection Date.
  - (b) A percentage commission, which is based on Revenue calculated and  $% \left( 1\right) =\left( 1\right) \left( 1\right) \left$ billed by Us to the Customer for IDD and STD Services. Percentage commission is only payable for Services with the capacity for Calling Line Identification. Thre may be other conditions applying to the percentage commission for a particular Service. These are set out in the table on the next page.
  - (c) A six month bonus commission, which is earned if the Service remains in Connection for a continuous six month period from the Connection Date. There may be other conditions applying to the six month bonus commission for a particular Service. These are set out in the table on the next page.

There are circumstances in which You will not be entitled to:

- any commission (flat rate, percentage or bonus) for the Connection of a Service; and
- (b) any further commission (percentage or bonus).

These circumstances are set out in paragraph 3.

There are also circumstances in which You have to refund Us the flat rate 1.3 commission. These circumstances are set out in paragraph 3.

2	COMMISSION						
Α	For Former	Customers					
	CE	SERVICE SUB-CATEGORY	COMMISSION				
			Flat Rate Commission	Percentage Commission (only payable for Services with the capacity for Calling Line Identification)			
Flexi	-Plans	Business Saver Plus Flexi- Plan, Corporate Centre Long Distance Flexi-Plan, Long Distance 4 Flexi- Plan and Smart Saver Flexi-Plan only	\$15.00 for each Connection.	For an initial Business Saver Plus Flexi-Plan, Corporate Centre Long Distance Flexi-Plan and Smart Saver Flexi-Plan: (a) for the first 12 months of continuous			
				Connection (starting on and from the Connection Date), 5% of the Preselectable Services Revenue that the Flexi-Plan applies to, then			
				(b) for the second 12 months of continuous Connection, 3% of the Preselectable Services Revenue that the Flexi-Plan applies to, then			
				(c) for the third 12 months of continuous Connection, 3% of the Preselectable Services Revenue that the Flexi-Plan applies to, then			
				(d) for the fourth 12 months of continuous Connection, 2% of the Preselectable Services Revenue that the Flexi-Plan applies to.			
				The payments over the four year period assumes the agreement runs for a four year period. If it does not then see paragraphs 3.21, 3.22 and 3.23.			
SERVI CATE							
		6 Month Bonus Commissio					
Flexi	-Plans	\$10.00 for each Connection after six months from the Connection Date, a continu Connection.	relevant				

---

SERVICE CATEGORY	SERVICE SUB-CATEGORY	COMMISSION				
CATEGORI	SOD-CATEGORY	Flat Rate Commission	Percentage Commission (only payable for Services with the capacity for Calling Line Identification)			
Flexi-Plan	Business Saver Plus Flexi- Plan, Corporate Centre Long Distance Flexi-Plan, and Smart Saver Flexi- Plan only	\$10.00 for each Connection.	For an initial Business Saver Plus Flexi-Plan, Corporate Centre Long Distance Flexi-Plan and Smart Saver Flexi-Plan:  (a) for the first 12 months of continuous     Connection (starting on and from the     Connection Date), 2% of the Preselectable     Services Revenue that the Flexi-Plan applies     to, then  (b) for the second 12 months of continuous     Connection, 3% of the Preselectable Services     Revenue that the Flexi-Plan applies to, then  (c) for the third 12 months of continuous     Connection, 3% of the Preselectable Services     Revenue that the Flexi-Plan applies to, then  (d) for the fourth 12 months of continuous     Connection, 3% of the Preselectable Services     Revenue that the Flexi-Plan applies to.  The payments over the four year period assumes the agreement runs for a four year period. If it does not then see paragraphs 3.21, 3.22 and 3.23.			
SERVICE CATEGORY	6 Month Bonus Commissio					
Flexi-Plan	Nil					

Telstra Carrier Selection (Ballot area)	New Service	\$10.00 for each Connection	(a)	For the first 12 months of continuous Connection (starting on and from the Connection Date), 2% of the Preselectable Services Revenue from the relevant Connections, then
			(b)	for the second 12 months of continuous Connection, 2% of the Preselectable Services Revenue from the relevant Connections, then
			(c)	for the third 12 months of continuous Connection, 2% of the Preselectable Services Revenue that the Flexi-Plan applies to, then
			(d)	for the fourth 12 months of continuous Connection, 2% of the Preselectable Services Revenue that the Flexi-Plan applies to.
			runs	payments over the four year period assumes the agreement for a four year period. If it does not then see paragraphs , 3.22 and 3.23.
Telstra Carrie Selection		Service has the capacity for Line Identification, nil.		
(Ballot area)	capacity	Service does not have the for Calling Line cation, \$10.00.		

In Place \$10.00 for each Connection

(a) For the first 12 months of continuous Connection (starting on and from the Connection Date), 2% of the Preselectable Services Revenue from the relevant Connections, then

(b) for the second 12 months of continuous Connection, 2% of the Preselectable Services Revenue from the Calling relevant Connections, then

(c) for the third 12 months of continuous Connection, 2% of the Preselectable Services Revenue that the Flexiplan applies to, then

If the Service has the capacity for Calling Line Identification, nil.

If the Service does not have the capacity for Calling Line Identification, \$10.00.

(d) for the fourth 12 months of continuous Connection, 2% of the Preselectable Services Revenue that the Flexi-Plan applies to.

The payments over the four year period assumes the agreement runs for a four year period. If it does not then see paragraphs 3.21, 3.22 and 3.23.

Win-back (see comments in paragraph 3.19) \$20.00 for each Connection as long as:

- (a) You have also Connected the Customer to at least one of the following -Business Saver Plus Flexi-Plan, Corporate Centre Long Distance Flexi-Plan; and
- (b) the Customer is not a Former Customer.
- (a) For the first 12 months of continuous Connection (starting on and from the Connection Date), 2% of the Preselectable Services Revenue from the relevant Connections, then
- (b) for the second 12 months of continuous Connection, 3% of the Preselectable Services Revenue from the relevant Connections, then
- (c) for the third 12 months of continuous Connection, 3% of the Preselectable Services Revenue that the Flexi-Plan applies to, then
- (d) for the fourth 12 months of continuous Connection, 3% of the Preselectable Services Revenue that the Flexi-Plan applies to.

The payments over the four year period assumes the agreement runs for a four year period. If it does not then see paragraphs 3.21, 3.22 and 3.23.

\$20.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection.

C All Cu	All Customers				
SERVICE CATEGORY	SERVICE SUB-CATEGORY	COMMISSION			
			Percentage Commission only payable for Services with the capacity for Calling Line Identification)	6 Month Bonus Commission	
Faxstream	New Faxstream Connection	\$25.00 for each Faxstream Connection	Nil	\$15.00 for each continuing Connection, if Our Revenue on that Faxstream Connection, for the six month period from the relevant Connection Date, is \$150,000 or more.	
	"Never Busy Fax" Facility	\$20.00 for each Faxstream Connection	Nil	\$10.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection.	
	Conversion of a PSTN line to Faxstream	\$20.00 for each Faxstream Connection	Nil	Nil	
Easycall		\$5.00 for each facility, exce where We provide that facilit of charge (in which case, nil	ty free	\$3.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection, except where We provide that facility free of charge (in which case, nil).	

<sup>.</sup> Mallesons Stephen Jaques

Freecall 1800		\$50.00 for each Connection. Nil		\$50.00 for each continuing Connection, if Our Revenue on that Freecall 1 800 Connection, for the six month period from the relevant Connection Date, is \$1,000.00 or more.
Business Links		\$14.00 for each Connection.	Nil	\$7.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection.
MessageBank		\$4.00 for each Connection.	Nil	\$4.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection.
Centel		\$20.00 for each Connection.	Nil	\$13.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection.
Centel Plus	If upgrading from an	\$10.00 for each Connection.	Nil	\$15.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection.
	If the Customer did not have an existing Centel Service.	\$30.00 for each Connection.	Nil	\$15.00 for each Connection that is, after six months from the relevant Connection Date, a continuing Connection.

- 3.11 On or before the start of this agreement, You must, if We ask, deliver a bank guarantee to Us for the amount set out in the Agreement Details. By bank guarantee, We mean one or more unconditional undertakings to pay on demand a specified amount by a bank and on terms both acceptable to Us acting reasonably.
- 3.12 If You do not comply with Your clause 3.10 obligations, then We may call on the bank guarantee without notice to You.
- 3.13 We must return the bank Guarantee to You:
  - (a) if You owe us a refund under clause 3.9 within 28 days after You have paid Us the refund; and
  - (b) if You do not owe Us money under clause 3.9 within 14 days after the Resale Connection Cut Off Date.

Percentage commission for Former Customers

- 3.14 For percentage commission to accrue for a Former Customer three things  $\,$  must happen:
  - (a) You must connect each Former Customer to the most suitable Flexi-Plan in table A; and
  - (b) You must procure the Former Customer to make a request to Us to be transferred to a direct legal relationship with Us; and
  - (c) We must process the Former Customer's transfer request; and
  - (d) the Former Customer must, after the transfer, use the services attached to the relevant Flexi-Plan.
- 3.15 Because We are not able to process the requests for transfer straight away, We will pay You a flat rate commission (on the terms set out below) so that You are not disadvantaged.
- 3.16 The first monthly payment is due on the first day of the month following the Commission Prepayment Date and the last monthly payment will be made on the first day of the month that is six months after the Commission Prepayment Date. We will make the monthly payments within 14 days of the payment becoming due.
- 3.17 The monthly payment will be calculated on 5:00 pm on the last day of the month before the relevant payment month. So, for the payment month of 1 April, the monthly payment will be calculated on 5:00 pm on 31 March. For the monthly payment You will be entitled to:
  - (a) for Former Customers who, on 5:00 pm on the last day of the month before the relevant payment month;
    - (i) are residential customers (these are customers who pay the residential tariff); and
    - (ii) have both been Connected to a Flexi-Plan in table A and have made a request to Us to be transferred to a direct legal relationship with Us (You must prove this request to Our reasonable satisfaction); but
    - (iii) We have not processed the request for transfer:
    - \$2.10 for each of those customers; and
  - (b) for Former Customers who, on 5:00 pm on the last day of the month before the relevant payment month;
    - (i) are business customers (these are customers who pay the business tariff); and
    - (ii) have both been Connected to a Flexi-Plan in table A and have made a request to Us to be transferred to a direct legal relationship with Us (You must prove this request to Our reasonable satisfaction); but
    - (iii) We have not processed the request for transfer:
    - \$14.25 for each of those customers.
- 3.18 Paragraphs 3.11 to 3.13 apply to the payments under paragraph 3.17.

Win-back commission

3.19 If You are entitled to commission for a Win-back Connection, then You cannot claim commission (flat rate, percentage or bonus) for the Connection of the underlying Flexi-Plan (in other words You are only entitled to one lot of commission).

Percentage commission - Calling Line Identification

3.20 You are only entitled to percentage commission for the Connection of Services with the capacity for Calling Line Identification.

Percentage and bonus commission - only payable during the term

3.21 You are only entitled to percentage and bonus commission during the term of this agreement, including a renewal under clause 7.28 of the agreement.

What happens if this agreement is cancelled or expires?

- 3.22 If this agreement is cancelled (for whatever reason) or expires, We will stop paying You commission (flat rate, percentage or bonus) immediately for:
  - (a) Connections made after the cancellation or expiry; and
  - (b) Connections that are current at the date of cancellation or expiry (in other words, You do not get paid commission for any period after the agreement has been cancelled or expires);

however, We will pay You percentage commission earned up to the date of cancellation, but bonus commission is not paid on a pro-rata basis.

#### Example

3.23 The following examples show the application of paragraphs 3.21 and 3.22.

Former Customers

Example one

The agreement starts on 1 January 1996 and will end on 31 December 1997.

You connect a Former Customer to Business Saver Plus Flexi-Plan on 1 March 1996. You will be entitled to the flat rate commission according to paragraph 3.8 and assuming the Connection remains current You will be entitled to:

- (a) to the six months bonus on 1 September 1996; and
- (b) to percentage commission:
  - (i) for the first 12 month period 12 month's worth of commission at the rate of 5%, taking You up to 29 February 1997; and
  - (ii) for the second 12 month period only ten month's worth of commission at the rate of 3% taking You up to 31 December 1997.

If We give You a non-renewal notice under clause 7.28 the agreement will expire and You will not be entitled to any further commission for this Connection.

If We do not give You a notice under clause 7.28 of the agreement, the agreement will be extended for a further two year period from 1 January 1998 to 31 December 1999. If this happens You will be entitled to percentage commission;

(a) for the second 12 month period - the remaining two month's worth of commission at the rate of 3%, taking You to 28 February 1998; and

- (b) for the second 12 month period 12 months worth of commission at the rate of 3%, taking You up to 28 February 1999; and
- (c) for the fourth 12 month period 10 month's worth of commission at the rate of 2% taking You up to 31 December 1998. You are not entitled to the remaining two month's worth of commission for the fourth year because this period is after the expiry of the agreement.

New Customers

#### Example one

The agreement starts on 1 January 1996 and will end on 31 December 1997.

You connect a New Customer to Business Saver Plus Flexi-Plan on 1 January 1996. You will be entitled to the flat rate commission on 1 February 1996 and assuming the Connection remains current You will be entitled to percentage commission:

- (a) for the first 12 month period 12 month's worth of commission at the rate of 2%, taking You up to 31 December 1996; and
- (b) for the second 12 month period 12 month's worth of commission at the rate of 3%, taking You up to 31 December 1997.

If We give You a non-renewal under clause 7.28 the agreement will expire and You will not be entitled to any further commission for this Connection.

### Example two

The agreement starts on 1 January 1996 and will end on 31 December 1997.

You connect a New Customer to Business Saver Plus Flexi-Plan on 1 June 1996. You will be entitled to the flat rate commission on 1 July 1996 and assuming the Connection remains current You will be entitled to percentage commission:

- (a) for the first 12 month period 12 month's worth of commission at the rate of 2%, taking You up to 31 May 1997; and
- (b) for the second 12 month period only six month's worth of commission at the rate of 3%, taking You up to 31 December 1997.

If We give You a non-renewal notice under clause 7.28 the agreement will expire and You will not be entitled to any further commission for this Connection.

If We do not give You a notice under clause 7.28 of the agreement, the agreement will be extended for a further two year period from 1 January 1998 to 31 December 1999. If this happens You will be entitled to percentage:

- (a) for the second 12 month period the remaining six month's worth of commission at the rate of 3%, taking You to 31 May 1999; and
- (b) for the third 12 month period 12 month's worth of commission at the rate of 3% taking You up to 31 June 1999; and
- (c) for the fourth 12 month period only six month's worth of commission at the rate of 3% taking You up to 31 December 1999, You are not entitled to the remaining two months worth of commission for the fourth year because this period is after the expiry of the agreement.

# Example three

In example two above We cancel the agreement under clause 4 on 31 December 1998. We will pay You for up to 31 December 1998 but You will not be entitled to any commission for the balance of the third year or for the fourth year.

What happens if a Service is connected through or acquired from a Service

3.24 You are entitled to commission only for Services sold as Our commissioned representative. No commission (flat rate, percentage or bonus) is payable to You for any Service connected through or acquired from a Service Provider, whether or not You are the agent or representative of the Service Provider.

What happens if You fail to keep adequate records?

- 3.25 If, in Our reasonable opinion, You do not maintain and keep sufficient records and accounts to justify and substantiate a claim on Us for commission. You are not entitled to that commission (whether it be a claim for flat rate, percentage or bonus commission).
- 3.26 If You fail to permit persons authorized by Us to inspect and take copies at all reasonable times of any records or accounts You have. You are not entitled to any commission (whether it be a claim for flat rate, percentage or bonus commission).

#### Misrepresentation

3.27 If We reasonably believe that You procured a Connection through misleading or deceptive conduct or misrepresentation. You are not entitled to any commission for that Connection (flat rate, percentage or bonus commission).

Subsequent or multiple Connections to a Flexi-Plan

- 3.28 Flexi-Plan commissions will only be paid for the initial sale of the relevant Flexi-Plan. Subsequent applications of the relevant Flexi-Plan will not attract commission (flat rate, percentage or bonus).
- 3.29 If the Flexi-Plan is already connected to a Customer's account, any New Services or In Place Connections that are added to the account will be consolidated and no Flexi-Plan commission is payable to You for procuring or arranging that Connection.

### Consolidated accounts

- 3.30 For Customers with consolidated accounts, We will only pay You one lot of flat rate commission for the initial Connection of that Customer with a Flexi-Plan. In other words, We will not pay You any flat rate commission for the migration of the remaining services in the consolidated account to subsequent Flexi-Plans. By a consolidated account We mean an account under which a Customer acquires more than one Service.
- 3.31 You must provide Us with information that We ask for in connection with Your Former Customers to enable Us to calculate Your commission.

What happens if a Service is cancelled, discontinued etc?

- 3.32 If a Connection is cancelled, discontinued, suspended or connected through a Service Provider or a Carrier (not being Us), We will stop paying You percentage commission for that Service. You are not entitled to percentage commission that has accrued up to this time.
- 3.33 If that cancellation, discontinuation, suspension or connection occurs within 12 months of the Connection Date and the Customer subsequently connects to a Service Provider or Carrier (other than Us), You will also have to refund to Us the flat rate commission that We paid You for that Service ("Refund").
- 3.34 If You owe Us a Refund and We owe You an amount, We may set-off against that amount the whole or part of the Refund. Otherwise, the Refund (and in the case of a partial set-off, the balance of the Refund within five Business Days of Our request.

What happens if an application form is not processed through the Vendor Service Centre

3.35 If You do not process application forms through the Vendor Service Centre. You will not be entitled to any commission (flat rate, percentage or bonus) for those forms.

# Replacement Services

- 3.36 If We withdraw one of the Services and We agree with You to replace it with another service, then the percentage commission for the new service may not be less than the percentage commission payable for the old service.
- $\ensuremath{\mathsf{NB}}.$  This Schedule may be varied by Us from time to time, by notice to You.

This Schedule is current at 8/1/96.

- -----

# Schedule 3

### **Key Performance Indicators**

# The KPI's

- 1 All application forms must be received within five working days of signing by the Customer.
- Of the application forms received by Us, 95% of them must be correct and must also not need any re-work.

# Meaning of Conversion Rate

In this agreement "Conversion Rate" means that by the Resale Supply Cut Off Date 80% of the Former Customers (excluding Axicorp Pty. Ltd. customers managed by its agents) must have transferred to a direct legal relationship with Us. You will use your best endeavors to ensure that Former Customers who are Axicorp Pty. Ltd. customers managed by its agents redirect their direct legal relationship to Us.

This Schedule is current at 8/1/96

# Schedule 4

### The Trade Marks Schedule

Telstra

[TELSTRA LOGO APPEARS HERE]

STD(R)

Telstra

In addition,

Flexi-Plan/TM/, Business Saver Plus/TM/,
Smart Saver/TM/ if Flexi-Plan is a Service:

if Faxstream is a Service: Faxstream/TM/ if Easycall is a Service: Easycall/TM/

if Freecall 1800 is a Service: Freecall/TM/

if MessageBank is a Service: MessageBank/TM/

 $\ensuremath{\text{N.B.}}$  This schedule may be varied by Us from time to time by notice to You.

This schedule is current at #.

1

. .....

### Schedule 5

### The Advertising Procedures

To be included

 $\ensuremath{\text{N.B.}}$  This schedule may be varied by Us from time to time, by notice to You.

This schedule is current at #.

### Schedule 6

### The Ballot Guidelines

Attached is the 14 page document comprising the Ballot Guidelines.

 $\ensuremath{\mathsf{N.B.}}$  This schedule may be varied by Us from time to time, by notice to You.

This schedule is current at 8/1/96

### CODE OF CONDUCT

- ------

CODE OF CONDUCT

#### INTRODUCTION

The customer preselection process will be conducted area by area over an extended period beginning mid 1993.

There are three different time periods relevant to the ballot process in each area.

(i) The first is the period leading up to the mail out of ballot forms by the Ballot Administrator to customers

("Pre Ballot Period").

- (ii) The second phase applies from the date the ballot forms are mailed by the Ballot Administrator until the end of the final ballot period (essentially 75 days depending on the area) ("Ballot Period").
- (iii) The third phase commences once the balloting in a particular area has closed ("Post Ballot Period").

#### BASIC PRINCIPLES

(a)

Nothing in the Code of Conduct or the Service Representative Preselection Guidelines shall be interpreted as being inconsistent with or derogating from any of the provisions of Schedule 13. The working of Schedule 13 shall have precedence at all times.

The key objectives of the ballot process which provide the underlying philosophy and principles of this Code of Conduct are:

- to promote competition between Telecom and Optus;
- (b) to make sure that customers are aware of the competitive environment before they make a choice:
- (c) to encourage customers to make their choice as early as possible; and
- (d) to make sure that the costs of the process are kept to a minimum.
- In implementing the ballot process:
- (a) both Telecom and Optus and the staff of Telecom and Optus:
  - (i) when dealing with customers about the ballot process or designation of a preferred carrier, should not provide inaccurate or misleading information or make denigrating remarks or otherwise criticise the other;
  - (ii) should not undermine or otherwise criticise the ballot process or the ballot forms or a customer's selection;
  - (iii) should act in a manner consistent with this Code of Conduct:
- (b) each of Telecom and Optus will encourage compliance with the principles underlying Schedule 13 and this Code of Conduct by employees and agents;

-----

- (c) each of Telecom and Optus in encouraging compliance, will endeavour to ensure that to the extent possible all dealing with customers will be in accordance with the Service Representative Preselection Guidelines ("SRG's") and this Code of Conduct).
- 4. Rules concerning advertising and marketing activities of Telecom and Optus have been formulated by Austel and will form pan of this Code of Conduct to be observed by all staff.
- 5. Each of Telecom and Optus acknowledge that this Code of Conduct may need to be expanded as the ballot process progresses.

#### CUSTOMER CONTACT

- ------

#### L. GENERAL GUIDELINES

When dealing with customers during the first two phases, Optus and Telecom should:

- (a) make staff aware of the different time periods relevant to the ballot process, and in particular the ballot period:
- (b) observe the general principles underlying this Code of Conduct.

#### 2. CUSTOMER INITIATED CONTACT

- 2.1 Service Representative Preselection Guidelines ("SRG's") have been prepared jointly by both Carriers and will be made available to staff of Optus and Telecom as agreed guidelines for use by staff in dealing with customers. Those SRG's recognise the different time periods that flow from the ballot process.
- 2.2 All staff will be provided with access at their workplace to the SRG's and will be advised of the general requirement to observe the SRG's when dealing with customers.
- 2.3 The following staff, in particular, will be provided with the full text of the SRG's:
- (a) operators of all telephone enquiry lines;
- (b) all telemarketing or direct marketing operators.
- 2.4 Telecom and Optus will disclose each of the three alternative choices to customers when either the alternatives of opting out or of not returning the ballot form is mentioned. Those alternatives must be given to customers in neutral terms and the options of opting out or not returning a ballot will not be encouraged by staff in preference to the other options.
- 2.5 Where issues are raised that are not covered by the SRG's to the extent that those discussions relate to preselection staff should respond consistently with the basic principles of this Code of Conduct, stated above.
- 2.6 To the extent possible each Carrier will provide information requested by a Customer where the request relates to the provision of, or availability of services.
- 3. TELECOM AND OPTUS INITIATED CONTACT
- 3.1 When dealing with issues that are addressed by the SRG's Telecom and Optus will, endeavour to ensure compliance, by encouraging staff to use the SRG's as guidelines. In those areas covered by the SRG's carrier neutrality will be encouraged.

- 3.2 When dealing with customers about issues not covered by the SRG's on matters related to preselection Optus and Telecom will observe the basic principles of this Code of Conduct as stated above.
- 3.3 The basic principles of this Code of Conduct will be observed by Telecom and Optus in preparing direct mailing, telemarketing and pamphlets for distribution to customers, canvassing by telephone and canvassing in nerson.
- 3.4 Guidelines formulated and issued by Austel about media advertising in a ballot area (during the freeze), form part of this Code of Conduct and should be observed by staff of Telecom and Optus.
- ACTIVITIES OF AGENTS
- 4.1 Agents and Dealers will be advised of the basic principles underlying the ballot process and this Code of Conduct.

MINIMISING INCORRECT ASSIGNMENT

- Telecom and Optus will refer any queries from customers about incorrect implementation of a designation of a carrier in the ballot process during the second phase, to the Ballot administrator. Silent line customers will be referred to Telecom.
- Telecom and Optus will each refer any queries from customers about incorrect destination of Carrier as that customers preferred Carrier to the Ballot Administrator who will check its records as to which Carrier was designated by that customer.
- The Ballot Administrator is entitled to exercise its discretion to determine whether an incorrect designation was made by the Ballot Administrator, a Carrier or the customer.
- 4. If a customer is incorrectly assigned to a Carrier as the preferred Carrier, as a result of an action of the Ballot administrator, or either Carrier, the Ballot Administrator will ensure that the relevant Carrier rectifies the mistake as soon as possible and without any charge to the customer.
- 5. The Ballot Administrator Steering Committee will be provided by the Ballot Administrator, at each meeting, a summary of all enquiries made by the customers in relation to incorrect designations during the period between the date of that meeting and the previous meeting.

.....

DEALINGS WITH BALLOT

ADMINISTRATOR - BALLOT PERIOD

- -------

No staff of Telecom or Optus are to contact the Ballot Administrator, other than in accordance with the agreed Preselection Working Group guidelines.

PUBLIC COMMENT AND CONDUCT WITH MEDIA

PUBLIC COMMENT AND CONDUCT WITH MEDIA

#### GENERAL PRINCIPLES

In dealing with the media and in making any public comments, Telecom and Optus will observe the general principles governing this Code of Conduct.

Telecom and Optus will not use public comments, media statements and appearances, etc. in a way that undermines the ballot process.

CONDUCTING BETWEEN THE BALLOT MAIL OUT DATE AND BALLOT CLOSING DATE IN A BALLOT AREA

During Phase Two only the Preselection Working Group or Preselection Implementation Steering Committee will provide agreed statements to the media about progressive results of the ballot process.

### CONDUCT AFTER CLOSE OF BALLOT

Any statement to the media about the role of the Ballot Administrator in the ballot process, or any findings of the Ballot Administrator in the course of the ballot process, will be agreed and released by the Preselection Working Group orPreselection Implementation Steering Committee. The Carriers will not make independent statements in this context, about progressive results of the ballot process.

#### PHASE I - PRE BALLOT

Pre ballot can be considered as the period that dial "I" access is introduced into an area.

- . Period in which ballot nomination date given.
- . Dial "I" access available to preselectable services.
- . Normal marketing guidelines to be followed.
- . Customers can be informed of their choices regarding ballot process.
- . Letters of Advice (LOA's) can be accepted from customers.

Ballot areas within an Inter Carrier Charging Area (ICCA) are nominated.

. Neither Carrier to undermine, undervalue or criticize the voting process.

PHASE I - SRG'S

#### 1. WHAT IS PRESELECTION?

Preselection is the process by which customers will be able to choose the company they want to automatically supply their national and international calls.

The method considered to be most equitable to Telecom and Optus is a balloting process in which customers complete a ballot to choose their preferred company.

Choosing a company will eliminate the need to dial "I" before each call for those customers wishing to use Optus.

### 2. WHICH CUSTOMERS WILL BE AFFECTED BY PRESELECTION?

Preselection will affect all customers who have the dial "I" capability on their telephone service.

### 3. IS IT AUSTRALIA WIDE?

The Ballot process will occur progressively throughout the country.

The process will be completed by 1997 when all customers in Australia will have access to more than one long distance phone company.

4. WHO DECIDED IT WAS NECESSARY? ISN'T THIS A WASTE OF PUBLIC MONEY?

The Government decided all customers should have the opportunity to choose the company they want to carry their national and international calls.

Telecom And Optus have been represented in negotiations with AUSTEL to ensure the conditions for Protection are fair to all customers and both companies.

This process is one of the many changes taking place in the telecommunications industry to make the industry more competitive in the interests of better service and lower prices. Preselection will be funded jointly by Telecom and Optus.

#### 5. WHY CHANGE A SYSTEM THAT WORKS WELL NOW?

The Federal Government has decided that providing customers with a choice will promote competition. The current dial "1" arrangement was implemented to introduce competition into the telecommunications industry.

### 6. WHEN WILL THE BALLOT TAKE PLACE? WHEN WILL IT HAPPEN?

Most areas will be balloted approximately five to nine months after they have received dial "1" access, all areas will be balloted by 1997.

#### 7. WHO IS IN CHARGE OF THE BALLOT PROCESS?

To ensure integrity and confidentiality, the ballots will be conducted by an independent Administrator jointly appointed by Telecom and Optus.

#### 8. WHAT TYPE OF SERVICES ARE AFFECTED BY PRESELECTION?

Services that are "preselectable" are national long distance calls, international direct calls and operator assisted services associated with national and international calls.

Preselection will progressively affect all customer lines with the dial "1"

For an exchange to have dial "1" capability, the exchanges must have CLI (Calling Line Identification) capability.

#### WHAT ARE THE CUSTOMER'S OPTIONS?

Preselection is all about who carries national and international telephone calls. Customer's choices are:

- To complete and return the ballot selecting either Telecom or Optus as the national and international call provider. All numbers will be listed on the ballot form and selection can be made on an individual or total line basis.
- To inform the Ballot Administrator that they do not wish to be part of the ballot process.
- To not return the ballot papers, a response is not compulsory. All services will be designated with Telecom.

### 10. WILL CUSTOMERS STILL HAVE ACCESS TO DIAL "1"?

No, on completion of the ballot in an area, dial "l" access will be removed. In place of dial "l" a four digit access code will be available in order to access either Telecom or Optus.

Two codes will be available. One enables access to Telecom of Optus has been chosen, the other enables access to Optus if Telecom has been chosen.

WHAT DO CUSTOMERS NEED TO DO IF THEY DON'T WANT TO RECEIVE A BALLOT? 11.

-----

Customers need to complete an opt out form and return that to the Ballot Administrator. If a customer chooses not to participate Telecom will be designated as their Preferred Carrier for long distance calls. Opt out forms are available from the Ballot Administrator.

- 12. AFTER CUSTOMERS HAVE VOTED, DO THEY HAVE TO STAY WITH THEIR CHOSEN COMPANY?
- A customer's vote is not binding. Customers can change companies at any time.
- 13. WHAT IF THE CUSTOMER WANTS TO CHANGE? IS THE CHOICE FOREVER?

At any time after the ballot, customers may exercise their right to change companies. One change within six months of the ballot will be carried out free of charge, additional changes or changes after the six month period may incur a charge.

14. WHAT INFORMATION WILL BE RELAYED BETWEEN THE CARRIERS AND THE BALLOT ADMINISTRATOR?

Prior to the ballot, unless authorized not to do so, Telecom must supply Optus and the Ballot Administrator the following information:

Telephone number

Customer name and service address

Billing name and address

Main Billing number

Account contact person

Private/Non-business/Business indicator

- . Privacy laws apply to all parties.
- . These conditions do not apply to Silent Lines.
- 15. WILL PRESELECTION AFFECT THE CALL CONCESSION THAT PENSIONERS CURRENTLY RECEIVE FROM TELECOM?

No. The concession applies to local calls only, preselection only affects national and international calls. Eligible customers will continue to receive the concession.

- 16. DOES PRESELECTION AFFECT THE TELEPHONE?
- No. Customers will continue to have a choice as to who supplies their rental or sale telephone.
- 17. WILL SILENT NUMBERS BE AFFECTED BY THE BALLOT?

4

-----

Silent, or as sometimes called, unlisted lines will receive special treatment to ensure that privacy agreements are maintained.

Silent line customers will still be able to participate in the ballot process and have the opportunity to receive and respond to the ballot.

Telecom, as the keep of all information on Silent Lines, will send the ballot information to all Silent Line customers on behalf of the Ballot Administrator. Silent line customers who select Optus as their national and international company will have their information (name, address etc.) supplied to Optus and the Ballot Administrator.

#### 18. WHEN WILL A CUSTOMER RECEIVE THEIR BALLOT?

Customers can call the Administrator to find out the ballot date in their area and when they should expect to receive a ballot. The Administrator can be contacted on 008-062-333.

#### 19. WHAT ARE THE OPTIONS FOR MULTI-LINE CUSTOMERS?

Multi-line customers have a number of additional options. The same options available to single line customers apply:

- To complete and return the ballot selecting either Optus or Telecom as the national and international call provider.
  - All numbers will be listed on the ballot form and selection can be made on an individual or total line basis.
- . To inform the Ballot Administrator that they do not wish to be part of the ballot process.
- . To not return the ballot papers, a response is not compulsory. All services will be designated with Telecom.

#### FURTHERMORE:

Multi-line customers have the opportunity to customize the ballot papers. In order to do this they must notify the Ballot Administrator before the ballot period commences. This means that a customer may receive their customized ballot encompassing all their services rather than a ballot form for each individual service.

ADDITIONAL OPTIONS FOR MULTI-LINE, MULTI-ICCA CUSTOMERS

Customers who have lines in more than one ballot are can supply the Ballot Administrator with a Letter of Advice (LOA) nominating either Telecom or Optus.

Both Optus and Telecom are free to canvass LOA's from multi-line customers prior to any ballot. Customers with lines in more than one ballot area can nominate their choice at any time.

One person from the organization can be nominated to sign a Letter of Advice before the ballot occurs. This will eliminate the need to vote for each billing address or each telephone line throughout the organization.

Organizations need to ensure that one properly authorized decision maker speaks and acts for the entire organization.

20. CAN A VOTE FOR DIFFERENT COMPANIES BE MADE FOR DIFFERENT LINES?

Yes. This will require a vote on a line-by-line basis as the ballots are conducted throughout the various locations and areas of the business. One telephone company per line will need to be specified.

AUSTRALIAN ASSOCIATED PRESS (AAP) IS A CUSTOMER'S CURRENT CARRIER, WHAT HAPPENS TO THEM?

The ballot is occurring between Telecom and Optus only. The services they have with AAP are unaffected.

LETTER OF ADVICE FOR MULTI-ICCA CUSTOMERS

22. WHAT IS THE SIMPLEST METHOD OF VOTING IF A CUSTOMER DOESN'T WANT TO VOTE ON A LINE BY LINE BASIS?

By signing a Letter of Advice, customers will be able to make the decision for their entire organization rather than voting for each line.

23. WHO CAN SIGN THE LETTER OF ADVICE?

The Letter of Advice will need to be signed by a key decision maker, with the appropriate authority, in the organization. This may be a CEO, Managing Director etc. Ultimately, it is an issue to be raised intermittently within the company.

24. COULD THE COMPANY DECIDE TO OVER-RIDE THE LETTER OF ADVICE?

The Letter of Advice can be over-ridden, providing the company's nominee (or replacement) has given authorization.

25. WHAT IF SOMEONE ELSE IN THE COMPANY VOTES FOR THE OTHER CARRIER?

The Letter of Advice represents a company's decision and ballot will not be sent by the administrator after receipt of the LOA.

26. WHEN SHOULD A LETTER OF ADVICE BE SENT TO THE BALLOT ADMINISTRATOR?

If all numbers are within the one ballot area, the LOA must be sent during or before the ballot period.

If numbers are located in more than one ballot area, the LOA can be sent at any time.

Information on ballot areas can be obtained from the Ballot Administrator, Telecom or Optus.

27. WHERE SHOULD THE LETTER OF ADVICE BE SENT?

The Letter of Advice should be sent to the Ballot Administrator. G.P.O. Box 7777, Sydney 2001.

#### PHASE 2 - DURING BALLOT

- Promotion freeze applies.
- Staff telephone canvassing, can only supply information to customers relating to Preselection or ballot process in response to customer initiated questions.
- Votes for preferred carrier cannot be accepted over the phone. Special facilities  $\overset{\cdot}{\text{will}}$  be available for people with disabilities.
- New customers moving into the ballot area are informed there is a choice of carriers for their national and international calls.
- Questions relating to the actual ballot must be referred to the Administrator.

Dial "1" access still available.

- 44-90 days duration depending on number of ballot rounds.
- Depending on response rate in first ballot round, a second ballot may be
- Customers not returning a ballot will be designated to their current carrier as their preferred carrier. In the majority of cases this will be Telecom.

#### PHASE 2 - SRG'S

- WHO WILL RECEIVE A BALLOT?
  - Preselection will affect all customers with the dial "1" capability.
- DO CUSTOMERS HAVE TO VOTE?
  - We encourage all our customers to vote, but voting is not compulsory.
- WHY ARE CUSTOMERS VOTING?

The ballot process was deemed by AUSTEL as the most equitable method for customers to select the company they wish to usually carry their national and international calls.

WHY CHANGE A SYSTEM THAT WORKS WELL NOW?

The Federal Government has decided that providing customers with a choice will promote competition. The current dial "I" arrangement was implemented to introduce competition into the telecommunications industry. It was not intended to be permanent. The new system means customers can access their chosen phone company without having to dial a prefix.

-----

#### 5. WHAT IS A SECOND BALLOT?

An area may be reballoted if less than 65% of customers within that area complete and return a ballot paper. Only customers who do not vote or vote invalidly in the first ballot will receive a second ballot form.

6. WHAT HAPPENS IF A CUSTOMER DOESN'T RESPOND THE SECOND TIME?

They will be designated to their current carrier as their preferred carrier. In the majority of cases this will be Telecom.

7. HOW WILL CUSTOMERS KNOW IF BALLOT HAS BEEN RECEIVED?

Customers can dial 12711 to find out which carrier their line is selected to, or alternatively contact the Ballot Administrator.

3. AFTER SELECTING A CARRIER CAN THE CUSTOMER MAKE CALLS THROUGH THE OTHER CARRIER'S NETWORK?

Customers will have the option to use the company they didn't choose, on a call-by-call basis by dialing a 4 digit access number prior to the number they are calling. This will direct the calls via the other company's network. No charges apply for the use of this facility. The "4" digit code replaces the dial "1" that currently enables access to Optus.

 ONCE THE BALLOT IS COMPLETED, HOW LONG BEFORE THE CUSTOMER IS CONNECTED TO THEIR PREFERRED CARRIER?

A target has been set to action all responses within 14 working days of the Administrators advice to Telecom of your carrier choice.

10. WHAT ARE THE PROCEDURES FOR CUSTOMERS WHO HAVE NO RECEIVED A BALLOT?

Customer is to be referred to the Ballot Administrator. The Hotline telephone number is 008-062-333.

11. WHAT ARE THE PROCEDURES FOR AMENDING INCORRECTLY ADDRESSED BALLOT PAPERS?

Customer is to be referred to the Ballot Administrator on 008-062-333.

12. WHAT IF THE CUSTOMER HAS LOST THEIR BALLOT?

Customer is to be referred to the Ballot Administrator on 008-062-333.

13. HOW ARE THE BALLOT PREFERENCES PROCESSED?

Ballot preferences are received and collated by the Ballot Administrator. The Administrator will ensure your choice is actioned and that automatic connection to your preferred carrier occurs promptly.

THE CUSTOMER HAS RECEIVED SOME MATERIAL RELATING TO TELECOM AND OPTUS IN THE MAIL. WHAT IS IT?

The information they have received indicates their area is currently undergoing Preselection. Preselection is the process by which customers can choose who they would like to automatically supply their national and international calls.

Customers are encouraged to complete and return the ballot form according  $% \left( 1\right) =\left( 1\right) \left( 1\right)$ to the instructions in the package. For any further queries regarding the "kit" customers should call the Ballot Administrator on 008-062-333.

#### 15. WHAT ARE CUSTOMERS OPTIONS?

Preselection is all about who carries national and international telephone calls. Customer choices are:

- To complete and return the ballot selecting either Optus or Telecom as the national and international call provider. All numbers will be listed on the ballot form and selection can be made on an individual or total line basis.
- To inform the Ballot Administrator that they do not wish to be part of the ballot process.
- To not return the ballot papers, a response is not compulsory. All services will be designated with Telecom.

#### 16. DO CUSTOMERS HAVE TO VOTE?

Customers are encouraged to vote, but are under no obligation to vote. If no response is received, their current carrier will be designated as their preferred carrier. In the majority of cases this will be Telecom.

17. WHAT ARE THE PROCEDURES FOR CUSTOMERS WHO CHANGE THEIR MIND AFTER THEY HAVE

Customer is to be referred to Ballot Administrator's Hotline on 008-062-333.

18. CAN A CUSTOMER VOTE ON A BALLOT PAPER NOT ADDRESSED TO THEM?

The customer should be referred to the Ballot Administrator on 008-062-333.

19. CAN CUSTOMER PREFERENCES BE ACCEPTED OVER THE PHONE?

No. Customers can only vote by completing the ballot paper. Special facilities will be provided for people with disabilities.

20. WHAT SERVICES ARE SUBJECT TO PRESELECTION?

Services that are "preselectable" are national long distance calls, international direct calls and operator assisted services associated with national and international calls.



Preselection will be available to customer lines with the dial "1" capability.

21. DOES THIS AFFECT MOBILE TELEPHONE SERVICES?

No

22. WHAT MEASURES ARE BEING TAKEN TO ENSURE ALL CUSTOMERS HAVE THE MEANS TO PRESELECT (e.g. CUSTOMERS WITH DISABILITIES)?

Refer to Ballot Administrator, 008-062-333.

23. HOW DO CUSTOMERS KNOW WHEN THEY ARE CONNECTED TO THEIR CHOSEN CARRIER?

By dialing 12711 the customer will automatically be told who they are connected to.

24. CAN A CUSTOMER VOTE ON SOMEBODY ELSE'S BEHALF?

Customer is to be referred to Ballot Administrator on 008-062-333.

25. THE CUSTOMERS PARTNER OR LODGER RETURNED THE BALLOT, YET THEY DO NOT PAY FOR THE SERVICE, WHAT SHOULD THE CUSTOMER DO?

Customer is to be referred to Ballot Administrator on 008-062-333.

CAN A CUSTOMER'S BUSINESS BE SELECTED TO ONE CARRIER AND THEIR RESIDENCE TO THE OTHER??

Yes.

26.

27. HOW CAN CUSTOMERS AVOID VOTING ON EACH OF THEIR SERVICES?

The ballot form for a multi-line account allows a customer to vote all their lines to one or the other company with one tick.

28. CAN VERBAL DESIGNATIONS BE ACCEPTED?

No. but special consideration will be given to Customers with disabilities. Refer to Ballot Administrator, 008-062-333.

29. CAN VERBAL CHANGE OF CARRIERS BE ACCEPTED?

If a customer wishes to change their original vote during the ballot they are to be referred to the Ballot Administrator.

30. CAN A LOA BE ACCEPTED DURING THIS PHASE?

Yes. However, the LOA must be sent to the Ballot Administrator.

Cod	le of Condu	ct	
	11		

. .....

#### PHASE 3 - POST BALLOT

- -----

- . Normal marketing guidelines to be followed.
- . Staff free to advise customer of all options.
- . New customers advised they have choice of carrier.
- 12711 number available for customer to determine who their carrier is.
- Six month grace period where one free change of carrier is given, subsequent change may be subject to a charge.
- . Dial "1" access removed Recorded Voice Announcement (RVA) will be received on dial "1".

.....

#### PHASE 3 - SRG'S

- -----

- 1. DO I HAVE TO TELL THE CUSTOMER THEY HAVE A CHOICE OF CARRIER?
  - Yes. All newly connected customers are to be informed they have a choice of who carries their national and international long distance calls.
- CAN A CHANGE IN THE CUSTOMER'S PREFERRED CARRIER BE ACCEPTED OVER PHONE?
  - No. Customers must complete a change of carrier from which is available from either carrier.
- 3. HOW DO CUSTOMERS KNOW WHICH CARRIER THEY ARE CONNECTED TO?
  - A special number, 12711, has been connected to enable customers to determine who automatically carries their national and international calls.
  - That number is connected to a recorded service that informs callers who their carrier is and also gives the 4 digit over-ride number that allows customers to manually access the other carrier.
- 4. WHY DID A CUSTOMER WHO VOTED FOR OPTUS GET A TELECOM BILL?
- 5. A CUSTOMER VOTED FOR OPTUS YESTERDAY, WHY ARE THEY STILL CONNECTED TO TELECOM?
  - It takes around 14 working days for the changes to be made and additional time may be incurred with mail times etc.

### Schedule 7

### Your Former Customers

To be included

This schedule is current at #.

To be nominated by You by 1 February 1996. It is intended to include 40,000-50,000 accounts of Axicorp Pty. Ltd.

#### RIDER 1

In the event that any Person Associated with You ceases to be a Person Associated with You on a particular date ("Relevant Date"), the period shall be 12 months from the Relevant Date. This clause 5.1(b) does not prohibit any director or shareholder of You becoming a director or shareholder of Axicorp Pty. Ltd. or Primus Pty. Ltd. In the event that the proposed acquisition of Axicorp Pty. Ltd. or its assets by Primus Pty. Ltd. is not completed on or before 1 March 1996, this clause 5.1(b) will be re-negotiated by the parties.

#### RIDER 2

In the event that any Person Associated with You ceases to be a Person Associated with You on a particular date ("Relevant Date"), the period shall be 6 months from the Relevant Date.

### RIDER 3

In the event that any Person Associated with You ceases to be a Person Associated with You on a particular date ("Relevant Date"), the period shall be 3 months from the Relevant Date.

. .....

### Acceptance

The parties accept the terms and conditions of this agreement.

Accepted by Telstra Corporation Limited ACN 051 775 556 by its authorised representative
/s/ Andrew M. Wall
ANDREW MARK WALL
Print name Date: 8/1/96
Accepted on behalf of the Dealer
/s/ Campbell C. Burns
(The authorised person warrants that he or she has authority to bind the Dealer.)
CAMPBELL CORIN BURNS
Print name Date: 8/1/96
Acceptance by Key Dealer Personnel and Persons Associated With You
Key Dealer Personnel and Persons Associated With You must sign here. In consideration of Telstra entering into this agreement with the Dealer.  (a) the Key Dealer Personnel agree to be bound by the obligations in clauses 3.6 to 3.9; and
(b) the Persons Associated With You agree to be bound by clauses 3.6 to 3.9, clauses 5.1 to 5.4 and paragraph 1.5 of schedule 1.
Signed by [INTENTIONALLY LEFT BLANK]
(Where an individual sign personally and where a company sign by an authorised person. The authorised person warrants that he or she has authority to bind the company.)
Print name
State in what capacity
(write in "Key Dealer Personnel" or "Person Associated With You" or Both "Key Dealer Personnel" or "Person Associated With You")
Print address
Date: / /
Signed by [INTENTIONALLY LEFT BLANK]
(Where an individual sign personally and where a company sign by an authorised person. The authorised person warrants that he or she has authority to bind the company.)
Print name
State in what capacity
(write in "Key Dealer Personnel" or "Person Associated With You" or Both "Key Dealer Personnel" or "Person Associated With You")
Print address
Date: / /

CONFIDENTIAL

### Hardpatch Transit Agreement Between Teleglobe And Global Telecommunications, Inc. For Services To India

The Service:

Teleglobe will arrange to provide Global Telecommunications, Inc. at its designated and agreed upon operating center, with hardpatch transit international half-circuits to India via the following configuration, whereby GTI will arrange foreign-end service in cooperation with VSNL (India). The provision of these facilities will be on satellite facilities now, or in the future, in operation.

This agreement, contingent upon the mutual agreement of VSNL and GTI to transition their Teleglobe-provided switched service to hardpatched facilities may occur following GTI's request and subject to capacity and concurrence and readiness by Teleglobe and VSNL to effectuate service transition. No penalties or charges would be incurred by in GTI requesting and implementing this transition.

Configuration:

The configuration for this hardpatch service would depend upon which option GTI selected, whether clear or derived and whether via satellite or cable. Please note that the configuration depicted is representative and that cable availability is contingent upon pending availability of TAT 12:

[FLOW CHART APPEARS HERE]

Canada/US Border

60 Hudson New York, NY			Transoceanic Cable or Satellite Routing
	- Moorer's Fork	 Montreal	
			New Delhi or Bombay India respectively
Invoicing:			

Teleglobe will invoice GTI monthly for the services. All invoice amounts are due 30 days from invoice date. The service commencement date will be the "in service" date of the international facilities.

Teleglobe reserves the right to terminate service with thirty (30) days written notice for accounts with past due balances.

Operational:

The service performance will be commensurate with Teleglobe's backbone network, which meets and exceeds the standards of the industry.

DCME or low-rate encoded compression will be used to no more than 4:1 on the routes.

1

Teleglobe USA Inc.

Liability:

TELEGLOBE shall not be liable for any loss or damage sustained by GTI, its interconnecting carriers or its end users, by reason of any failure in or breakdown of the communication facilities associated with the circuits under this agreement or for any interruption or degradation of service whatsoever shall be the cause of such failure, breakdown, interruption or degradation and however long it shall last.

TELEGLOBE will not be responsible for any direct, indirect, consequential, or any other damages resulting from any action that might be taken by VSNL which would result in the cancellation of service or cause a disruption of service.

Confidentiality:

GTI will treat this agreement, all product information, descriptions and prices, methods of operation and their terms and conditions as strictly confidential. GTI will not disclose any of this information or any of these materials to any person who is not a party to this agreement. Notwithstanding the foregoing, GTI may disclose, on a limited basis, agreement terms as necessary or required by regulatory authorities, auditors, attorneys or government agents.

Term:

The term for this service will be 12 months, commencing upon the "in-service" date of the international hardpatch facilities, following service transition from switched transit when and if such is requested by and subject to any potential restrictions as identified in "The Service."

Pricing:

The monthly charge for the following service options are in \$USD. Any installation charges for line connections from Washington, DC to the US/Canadian border, not to exceed \$5,000 per line, would be passed through as assessed:

Clear 2.048 MB, Satellite	US\$25,000	[ ]
		Initial
Derived 512 KB, Cable	US\$14,200	[] Initial
Clear 512 KB, Cable	US\$26,850	[] Initial
Clear 1.024 MB, Cable	US\$47,049	[] Initial

Force Majeure:

No failure or omission by either party to carry out or observe any of the terms and conditions of this Agreement shall give rise to any claim against the party in question or be deemed a breach of this Agreement if such failure or omission arises from a cause or force majeure, an act of Government or any other cause beyond the reasonable control of that party.

Teleglobe USA Inc.

### Termination:

If, before the expiration of the contracted terms, the service is canceled by GTI for any reason, GTI shall pay a termination charge of one hundred percent (100%) of the total monthly charges for the unexpired portion of the contracted term, unless GTI signs a new, mutually agreeable commitment that would provide Teleglobe with revenues that would be equal to or exceeding those of the original requirement remaining dollar commitment over an equivalent period.

Approval:

The parties have executed this Agreement through their duly authorized representatives.

TELEGLOBE	GLOBAL TELECOMMUNICATIONS, INC.
/s/ Marc Van Doorn	/s/ K. Paul Singh
Name	Name
Chief Financial Officer	CEO & President
Title	Title
10/5/95	10/5/95
Date	Date

3 Teleglobe USA Inc.

# Primus Telecommunications Group, Incorporated and Subsidiaries

### Computation of Per Share Earnings

	Period from February 4, 1994 to December 31, 1994		Year Ended December 31, 1995		Six Months Ended June 30,	
PRIMARY EARNINGS PER SHARE					1995	1996
Historical net loss	\$	(577,280)	\$	(2,425,238)	\$ (793,080)	\$(3,232,426)
Modified treasury stock earnings (loss) - adjustment		146,682		200,020	100,010	169,084
Adjusted net loss	\$	(430,598) ======	\$	(2,225,218) ======		\$(3,063,342)
Weighted average number of Common Shares outstanding		2,620,374		5,019,139	4,777,188	9,766,285
Add: Common Share equivalents (as determined using the modified treasury stock method as described in Note 2 of the Consolidated Financial Statements)		7,393,658		7,319,174	7,393,658	3,731,183
Weighted average number of Common						
Shares used in calculation of primary loss per share		10,014,032		12,338,313	12,170,846 =======	
Loss per share - Primary	\$	(.04)	\$	(.18)	\$ (.06) ======	
FULLY DILUTED EARNINGS PER SHARE						
Historical net loss	\$	(577,280)	\$	(2,425,238)	\$ (793,080)	(3,232,426)
Modified treasury stock earnings (loss) - adjustment		146,682		200,020	100,010	169,084
Adjusted net loss	\$	(430,598)	\$	(2,225,218)		(3,063,342)
Weighted average number of Common Shares outstanding		2,620,374		5,019,139	4,777,188	9,766,285
Add: Common Share equivalents (as determined using the modified treasury stock method as described in Note 2 of the Consolidated Financial						
Statements).		7,393,658		7,392,077	7,472,266	3,817,399
Weighted average numbers of Common Shares used in calculation of fully diluted loss per share	=====	10,014,032	===	12,411,216 =======	12,249,454	
Loss per share - Fully Diluted	\$ =====	(.04)		(.18)		\$ (.23) ======

THIS SCHEDULE CONTAINS SUMMARY FINANCIAL INFORMATION EXTRACTED FROM THE CONSOLIDATED FINANCIAL STATEMENTS OF PRIMUS TELECOMMUNICATIONS GROUP, INCORPORATED AND IS QUALIFIED IN ITS ENTIRETY BY REFERENCE TO SUCH FINANCIAL STATEMENTS.

```
YEAR
         DEC-31-1995
            JAN-01-1995
              DEC-31-1995
                       2,295,843
                  797,050
                  (132, 353)
            3,348,803
                      1,098,590
                (149,714)
              5,041,611
       2,053,893
                              0
                0
                          0
                        70,635
                   2,491,217
5,041,611
            1,167,058
                        1,383,763
                3,568,170
                     0
                     0
             (58,732)
            (2, 425, 238)
        (2,425,238)
                       0
                      0
                (2,425,238)
                     (.17)
(.17)
```

INCLUDES PREPAID EXPENSES AND OTHER CURRENT ASSETS
INCLUDES INTANGIBLES, DEFERRED INCOME TAXES AND OTHER ASSETS
INCLUDES ADDITIONAL PAID-IN CAPITAL, ACCUMULATED DEFICIT AND CUMULATIVE
TRANSLATION ADJUSTMENT
INCLUDES LONG-TERM OBLIGATIONS
INCLUDES COST OF GOODS SOLD AND TOTAL OPERATING EXPENSES
INCLUDES INTEREST INCOME, OTHER INCOME (EXPENSES)

THIS SCHEDULE CONTAINS SUMMARY FINANCIAL INFORMATION EXTRACTED FROM THE CONSOLIDATED FINANCIAL STATEMENTS OF PRIMUS TELECOMMUNICATIONS GROUP, INCORPORATED AND IS QUALIFIED IN ITS ENTIRETY BY REFERENCE TO SUCH FINANCIAL STATEMENTS.

```
6-MOS
           DEC-31-1996
              JAN-01-1996
                JUN-30-1996
                         4,397,604
                26, 454, 266
                 (1,605,570)
             29,803,403
                        5,983,098
                 (412,868)
               62,296,810
       44, 194, 522
                                0
                 0
                        4,550
                   95,244
11,700,342
62,296,810
             65,414,924
                        60,162,429
                67,667,223
               (268, 120)
             (334,775)
              (2,770,003)
                   (462, 423)
         (3, 232, 426)
                         0
                        0
                 (3,232,426)
                       (.21)
(.21)
```

INCLUDES PREPAID EXPENSES AND OTHER CURRENT ASSETS
INCLUDES INTANGIBLES, DEFERRED INCOME TAXES AND OTHER ASSETS
INCLUDES ADDITIONAL PAID-IN CAPITAL, ACCUMULATED DEFICIT AND CUMULATIVE
TRANSLATION ADJUSTMENT
INCLUDES LONG-TERM OBLIGATIONS
INCLUDES COST OF GOODS SOLD AND TOTAL OPERATING EXPENSES
INCLUDES INTEREST INCOME, OTHER INCOME (EXPENSES)